



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 1, 2009

MR. DAVID M. MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215dgl
09V-146

Subject: ROOFTOP CONDENSER ASSEMBLIES/CARRIER

Dear MR. MIHALICK:

This letter serves to acknowledge Eldorado National's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELDORADO/AERO ELITE/2009
ELDORADO/AEROTECH/2009

NHTSA Campaign Number: 09V-146

Mfg's Report Date: April 24, 2009

Components: EQUIPMENT

Potential Number of Units Affected: 66

Summary:

ELDORADO NATIONAL IS RECALLING 66 MY 2009 AERO ELITE AND AEROTECH BUSES EQUIPPED WITH K410 AIR CONDITIONING CONDENSER ASSEMBLIES SUPPLIED BY CARRIER. THE K410 UNIT IS INSTALLED ON THE TOP OF A BUS AND ITS COVER MAY NOT BE PROPERLY FASTENED BECAUSE OF A MECHANICAL INTERFERENCE.

Consequence:

IF THE COVER FASTENERS FAIL TO SECURELY FASTEN THE COVER IN PLACE, IT MAY BECOME DETACHED DURING BUS OPERATION, POSSIBLY CAUSING A CRASH OR CAUSE INJURY TO PEDESTRIANS.

Remedy:

ELDORADO NATIONAL WILL WORK WITH CARRIER PLEASE SEE 09E013. CARRIER WILL PROVIDE A FREE RETROFIT REPAIR KIT TO REMEDY THE ISSUE. OWNERS MAY CONTACT CARRIER AT 1-800-673-2431 OR ELDORADO NATIONAL AT 1-800-850-1287.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide us with the beginning and ending dates for the build date range [of vehicles equipment] affected by this recall.

As stated in your report, Carrier will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal line extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement