



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 29, 2009

MR. DAVID M. MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES, INC.  
419 WEST PIKE STREET  
PO BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
09V-138

Subject: ROOFTOP CONDENSER ASSEMBLIES/CARRIER

Dear MR. MIHALICK:

This letter serves to acknowledge Goshen Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
GOSHEN/GC II/2008-2009

**NHTSA Campaign Number:** 09V-138

**Mfg's Report Date:** April 17, 2009

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 11

**Summary:**

GOSHEN COACH IS RECALLING 11 MY 2008-2009 GC II BUSES EQUIPPED WITH K410 AIR CONDITIONING CONDENSER ASSEMBLIES SUPPLIED BY CARRIER. THE K410 UNIT IS INSTALLED ON THE TOP OF A BUS AND ITS COVER MAY NOT BE PROPERLY FASTENED BECAUSE OF A MECHANICAL INTERFERENCE.

**Consequence:**

IF THE COVER FASTENERS FAIL TO SECURELY FASTEN THE COVER IN PLACE, IT MAY BECOME DETACHED DURING BUS OPERATION, POSSIBLY CAUSING A CRASH OR CAUSE INJURY TO PEDESTRIANS.

**Remedy:**

GOSHEN COACH WILL WORK WITH CARRIER PLEASE SEE 09E013. CARRIER WILL PROVIDE A FREE RETROFIT REPAIR KIT TO REMEDY THE ISSUE. OWNERS MAY CONTACT CARRIER AT 1-800-673-2431 OR GOSHEN COACH AT 574-970-6300.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

As stated in your report, Carrier will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'GP' followed by a long horizontal stroke.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement