



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 23, 2009

NVS-215dgl  
09V-136

DAVID M MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES, INC.  
419 WEST PIKE STREET  
PO BOX 629  
JACKSON CENTER, OH 45334-0629

Subject: REAR REFLEX REFLECTORS LIGHTING/FMVSS 108

Dear MR. MIHALICK:

This letter serves to acknowledge Crossroads RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 108, "Tire Selection and Rims," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CROSSROADS/CROSS TERRAIN/2009

**NHTSA Campaign Number:** 09V-136

**Mfg's Report Date:** April 16, 2009

**Components:** EXTERIOR LIGHTING

**Potential Number of Units Affected:** 21

**Summary:**

CROSSROADS RV IS RECALLING 21 MY 2009 CROSS TERRAIN TRAVEL TRAILERS FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT." THE TRAVEL TRAILERS WERE BUILT WITHOUT REAR REFLEX REFLECTORS.

**Consequence:**

LACK OF REFLECTORS COULD LEAD TO REDUCED VISIBILITY OF THE TRAVEL TRAILER INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL SEND REFLECTORS AND INSTALLATION INSTRUCTIONS TO CUSTOMERS. CUSTOMERS WILL HAVE THE OPTION OF INSTALLING THE REFLECTORS OR TAKE THEIR TRAVEL TRAILER TO THE NEAREST CROSSROADS RV CERTIFIED DEALER TO HAVE THE INSTALLATION DONE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING MAY 2009. OWNERS MAY CONTACT CROSSROADS RV AT 937-596-6111.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement