



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 17, 2009

JOE LABONTE
PRODUCT SAFETY AND COMPLIANCE OFFICER
DAIMLER BUSES NORTH AMERICA INC.
350 HAZELHURST ROAD
MISSISSAUGA, ONTARIO
CANADA 00 L5J 4T8

NVS-215dgl
09V-121

SUBJECT: BLOWER MOTOR & RESISTOR HARDWARE TORQUE

DEAR MR. LABONTE:

This letter serves to acknowledge Daimler Buses North American Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ORION/VII/2008-2009

NHTSA Campaign Number: 09V-121

Mfg's Report Date: April 13, 2009

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 161

Summary:

DAIMLER BUSES IS RECALLING 161 MY 2008-2009 VII BUSES. THE BLOWER MOTOR MOUNT SCREWS MAY NOT HAVE THE PROPER TORQUE. IF THE FOUR BLOWER MOTOR MOUNT SCREWS DISCONNECT, THE BRACKET CAN MOVE POSSIBLY CAUSING AN ELECTRICAL TERMINAL SHORT CIRCUIT.

Consequence:

A SHORT CIRCUIT CAN RESULT IN A FIRE.

Remedy:

DEALERS WILL INSPECT THE BUSES FOR INCORRECT TORQUE ON BLOWER MOUNTS AND TORQUE THE SCREWS CORRECTLY AS REQUIRED FREE OF CHARGE. IF THE INSPECTION REVEALS ANY DAMAGE TO THE AFFECTED COMPONENTS, ADDITIONAL REPAIRS WILL BE MADE AS NECESSARY. THE RECALL IS EXPECTED TO BEGIN DURING APRIL 2009. OWNERS MAY CONTACT DAIMLER BUSES AT 905-403-7807.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at Delia.lopez@dot.gov, or Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement