



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2009

MR. CHUCK JAMES
DIRECTOR OF PARTS AND SERVICE
FLEETWOOD ENTERPRISE, INC.
3030 MYERS STREET PO BOX 7638
RIVERSIDE CA 92513-7638

NVS-215dgl
09V-085

SUBJECT: INCORRECT CERTIFICATION LABEL/PART 567

DEAR MR. JAMES:

This letter serves to acknowledge Fleetwood Enterprise, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Part 567, "Certification," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FLEETWOOD/JAMBOREE/2009
FLEETWOOD/TIOGA/2009

Mfg's Report Date: March 11, 2009

NHTSA Campaign Number: 09V-085

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 124

Summary:

FLEETWOOD IS RECALLING 124 MY 2009 TIOGA AND JAMBOREE 31M CLASS C MOTOR HOMES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF PART 567, "CERTIFICATION." THE MANUFACTURER FEDERAL CERTIFICATION TAG AND THE CARGO CARRYING CAPACITY TAG FIGURES RELATED TO THE FRESH WATER TANK CAPACITY OF 50 GALLONS IS INCORRECT. THE CORRECT WATER TANK CAPACITY IS 35 GALLONS.

Consequence:

A MISPRINT LABEL COULD LEAD TO FAILURE TO FOLLOW PROPER VEHICLE LOADING SPECIFICATIONS. OVERLOADING COULD DAMAGE THE VEHICLE, ADVERSELY AFFECTING VEHICLE PERFORMANCE INCLUDING HANDLING AND BRAKING, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL MAIL NEW SERIAL NUMBER SPECIFIC MANUFACTURER FEDERAL CERTIFICATION TAG AND CARGO CARRYING CAPACITY TAG ALONG WITH INSTALLATION INSTRUCTIONS. IF CUSTOMERS DO NOT FEEL COMFORTABLE INSTALLING THE TAGS YOU MAY TAKE YOUR MOTOR HOME TO ANY FLEETWOOD DEALER AND THEY WILL PERFORM THIS SERVICE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING APRIL 2009. OWNERS MAY CONTACT FLEETWOOD AT 800-509-3418.

Notes:

FLEETWOOD RECALL NO. 90305. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner letter and it does not meet the requirements of Part 577.

Under "WHAT IS THE PROBLEM?" A risk needs to be added last sentence i.e., "A misprint label could lead to failure to follow proper vehicle loading specifications. Overloading could damage the vehicle, adversely affecting vehicle performance including handling and braking, increasing the risk of a crash."

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide an estimated dealer notification date as well as an owner notification date (month/day/year).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at Delia.lopez@dot.gov, or Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'GP' followed by a long horizontal stroke.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement