



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2009

MR. LAWRENCE J. SAK
VEHICLE COMPLIANCE & SAFETY AFFAIRS
CHRYSLER LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS MI 48326-2757

NVS-215dgl
09V-084

SUBJECT: WINDSHIELD WIPER MODULE MOTOR/PART 567

DEAR MR. SAK:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: DODGE/RAM/2008-2009
Mfg's Report Date: March 9, 2009

NHTSA Campaign Number: 09V-084

Components: VISIBILITY: REAR WINDOW WIPER/WASHER: MOTOR

Potential Number of Units Affected: 103,354

Summary:

CHRYSLER IS RECALLING 103,354 MY 2008-2009 LIGHT AND HEAVY DUTY RAM PICKUP TRUCKS. THE WINDSHIELD WIPER MODULE MOTOR ASSEMBLY MAY BE SUSCEPTIBLE TO WATER INTRUSION THAT COULD RESULT IN PARTIAL OR COMPLETE LOSS OF WINDSHIELD WIPING CAPABILITY.

Consequence:

WHEN THE WIPER SYSTEM FAILS, THE OPERATOR WILL HAVE REDUCED VISIBILITY WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MODULE ASSEMBLIES WITH VENTED WIPER MOTOR HOUSINGS FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNER MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLER RECALL NO. J10. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide an estimated dealer notification date as well as an owner notification date (month/day/year).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at Delia.lopez@dot.gov, or Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement