



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 9, 2009

MS. SHELLEY FINGER
SENIOR COUNSEL
CARRIER CORPORATION
P.O. BOX 4805
CARRIER PARKWAY, TR-20
SYRACUSE, NY 13221

NVS-215dgl
09V-070

SUBJECT: HITCH FRACTURES

DEAR MS. FINGER:

This letter serves to acknowledge Carrier Corporation' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NEW FLYER/GE41LRF/2008

NHTSA Campaign Number: 09V-070

Mfg's Report Date: February 27, 2009

Components: EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Potential Number of Units Affected: 15

Summary:

CARRIER IS RECALLING 15 MY 2008 NEW FLYER GE41LRF TRANSIT BUSES BUILT ON NEW FLYER CHASSIS, EQUIPPED WITH AVANTAC AIR CONDITIONING AND REGISTERED IN THE CITY OF MONTEBELLO, CALIFORNIA. THERE IS A FAILURE OF AN INTERNAL COMPONENT IN THE INVERTER. THESE UNITS CAN POTENTIALLY CREATE AN ELECTRIC SHOCK HAZARD. THE SHORE POWER FEATURE IS ENGAGED (I.E. BUS ENGINE IS OFF, AIR CONDITIONING SYSTEM IS MADE OPERATIONAL BY APPLYING 460V TO THE SHORE POWER BOX RECEPTACLE, AND THE AIR CONDITIONING SYSTEM IS SWITCHED ON).

Consequence:

ELECTRICAL SHOCK AND PERSONAL INJURIES COULD OCCUR.

Remedy:

CARRIER NOTIFIED THE CITY OF MONTEBELLO VERBALLY ON FEBRUARY 6, 2008 AND IN WRITING ON FEBRUARY 19, 2008. CARRIER PROVIDED INSTALLATION PROCEDURES A LOCK-OUT/TAG-OUT DEVICES ON EACH SHORE POWER PLUG THE LOCK OUT DEVICE IS A PHYSICAL BARRIER TO USE OF THE SHORE POWER FEATURE AND ELIMINATES THE POTENTIAL SAFETY HAZARD. CARRIER IS IN THE PROCESS OF DEVELOPING A PERMANENT REMEDY TO ADDRESS THIS POTENTIAL SAFETY HAZARD. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT CARRIER AT 860-830-5948.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We understand the city of Montebello has been notified but since Carrier is working on a permanent remedy to address this potential safety, a renotification must be submitted to this office for review and it must comply with the requirements of Part 577. Therefore, we have reviewed your owner letter and it does not meet the requirements of Part 577.

First paragraph should read: "This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act."

Second paragraph: "Carrier Corporation has decided that a defect which relates to motor vehicle safety exists in certain MY 2008 GE41LRF transit buses built on New Flyer chassis, equipped with AvantAC air conditioning and registered in the city of Montebello California."

A paragraph concerning reimbursement, i.e., "If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Carrier Corporation at..."

A sentence should be added concerning leased vehicles, i.e., Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days."

A paragraph on the Agency's information, i.e., "If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

Carrier must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at Delia.lopez@dot.gov, or Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Attachment
Quarterly report

Vehicle Safety Recall Quarterly Report Information¹

Required per 49 CFR Part 573.7

Report Date: _____ Calendar Quarter: _____

Safety Recall Quarterly Report from _____ through _____

Manufacturer: _____

Report Author: _____ Phone: (____) _____

Recall Subject: _____

1. NHTSA Safety Recall Campaign Number: _____

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: _____

2. (a) The date notification to purchasers began: _____

(b) The date notification of purchasers was completed: _____

3. The Total Number of Vehicles Involved: _____

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: _____

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: _____

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: _____

Total Number Stolen: _____

Total Number Scrapped: _____

Total Number Unable to Notify: _____

Total Number Otherwise Unreachable: _____

Describe Other: _____

¹Any Questions please contact Mrs. Kelly Schuler or Mr. George Person at (202) 366-5227, by FAX at (202) 366-7882 or by E-Mail RMD.ODI@dot.gov.