



February 6, 2009

MR. LAWRENCE J. SAK VEHICLE COMPLIANCE & SAFETY AFFAIRS CHRYSLER LLC 800 CHRYSLER DRIVE CIMS-482-00-91 AUBURN HILLS MI 48326-2757 NVS-215dgl 09V-047

SUBJECT: INSTRUMENT CLUSTER SOFTWARE/FUEL PUMP MODULE

DEAR MR. SAK:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: Mfg's Report Date: February 3, 2009

CHRYSLER/SEBRING/2009 DODGE/AVENGER/2009

NHTSA Campaign Number: 09V-047

**Components:** FUEL SYSTEM, OTHER: STORAGE: FUEL GAUGE SYSTEM

Potential Number of Units Affected: 92

## **Summary:**

CHRYSLER IS RECALLING 92 MY 2009 SEBRING AND DODGE AVENGER EQUIPPED WITH 2.4L ENGINE PASSENGER VEHICLES. A COMPATIBILITY ISSUE BETWEEN THE INSTRUMENT CLUSTER SOFTWARE AND FUEL PUMP MODULE CAN RESULT IN THE FUEL GAUGE OVERSTATING THE ACTUAL FUEL TANK LEVEL. AS A RESULT, THE VEHICLE MAY RUN OUT OF FUEL WHEN THE GAUGE INDICATES THAT THERE IS STILL FUEL REMAINING IN THE TANK.

## **Consequence:**

THIS COULD CAUSE A CRASH WITHOUT WARNING.

## Remedy:

DEALERS WILL REPLACE THE FUEL PUMP MODULE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2009. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

## **Notes:**

CHRYSLER RECALL NO. J02. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide an estimated dealer notification date as well as an owner notification date (month/day/year).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at <a href="Delia.lopez@dot.gov">Delia.lopez@dot.gov</a>, or <a href="Kelly.Schuler@dot.gov">Kelly.Schuler@dot.gov</a>, or through the office email at <a href="RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

George H. Person

Chief, Recall Management Division

Office of Defects Investigation, Enforcement