



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*January 13, 2009*

MR. LAWRENCE J. SAK  
VEHICLE COMPLIANCE & SAFETY AFFAIRS  
CHRYSLER LLC  
800 CHRYSLER DRIVE CIMS-482-00-91  
AUBURN HILLS MI 48326-2757

NVS-215dgl  
09V-005

SUBJECT: STEERING LINKAGE/POWERS & SONS

DEAR MR. SAK:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DODGE/RAM 2500/2008-2009

DODGE/RAM 3500/2008-2009

**Mfg's Report Date:** January 6, 2009

**NHTSA Campaign Number:** 09V-005

**Components:** STEERING: LINKAGES: TIE ROD ASSEMBLY

**Potential Number of Units Affected:** 32,865

**Summary:**

CHRYSLER IS RECALLING 32,865 MY 2008-2009 DODGE RAM 2500, 3500 AND 3500 CAB CHASSIS PICKUP TRUCKS EQUIPPED WITH POWERS AND SONS STEERING LINKAGE. THE STEERING LINKAGE DRAG LINK INNER TIE ROD TO PITMAN ARM BALL STUD MAY FRACTURE. ALSO THE STEERING LINKAGE DAMPER ATTACHING THE BRACKET MAY YIELD AND SHIFT ON THE LINKAGE.

**Consequence:**

THIS COULD RESULT IN A LOSS OF STEERING CONTROL AND THE RESTRICTED ABILITY TO TURN THE VEHICLE IN ONE DIRECTION INCREASING THE RISK OF A CRASH WITHOUT WARNING.

**Remedy:**

DEALERS WILL REPLACE THE STEERING LINKAGE DRAG LINK INNER TIE ROD END ASSEMBLY, AND INSPECT THE STEERING LINKAGE DAMPER BRACKET FREE CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JANUARY 2009. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

**Notes:**

CHRYSLER RECALL NO. H36. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).


The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



for

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement