



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 16, 2009

MR. LAWRENCE J. SAK
VEHICLE COMPLIANCE & SAFETY AFFAIRS
CHRYSLER LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS MI 48326-2757

NVS-215kjs
09E-009

SUBJECT: AFTERMARKET WINDSHIELD WIPER MODULES

DEAR MR. SAK:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/WINDSHEILD WIPER MODULE/9999
DODGE/RAM/2002-2009

Mfg's Report Date: March 9, 2009

NHTSA Campaign Number: 09E-009

Components: VISIBILITY:WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 1,364

Summary:

CHRYSLER IS RECALLING 1,364 WINDSHIELD WIPER MODULES, P/N 55077098AJ, SOLD DURING THE 2008 AND 2009 CALENDAR YEAR FOR USE AS AFTERMARKET REPLACEMENT EQUIPMENT ON MY 2002-2009 DODGE RAM PICKUP TRUCKS. THESE WIPER MODULE ASSEMBLIES MAY BE SUSCEPTIBLE TO WATER INTRUSION THAT COULD RESULT IN PARTIAL OR COMPLETE LOSS OF WINDSHIELD WIPER CAPABILITY.

Consequence:

WHEN THE WIPER SYSTEM FAILS, THE OPERATOR WILL HAVE REDUCED VISIBILITY WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MODULE ASSEMBLIES WITH VENTED WIPER MOTOR HOUSINGS FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNER MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLER RECALL NO. J11. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

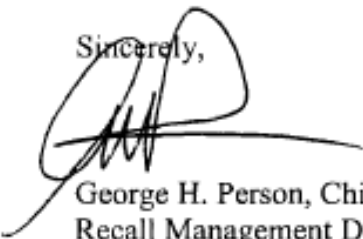
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide an estimated dealer notification date as well as an owner notification date (month/day/year).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person, Chief
Recall Management Division
Office of Defects Investigation
Enforcement