Recall Bulletin

Bulletin No.: 07035C

Date: March 2016

## PRODUCT SAFETY RECALL

**SUBJECT:** Engine Compartment Fire

MODELS: 1997-2003 Buick Regal GS

1997-2003 Pontiac Grand Prix GTP

Equipped with a 3.8L V6 Supercharged Engine (RPO L67 – VIN 1)

The Service Procedure in this bulletin has been revised to provide service repair tips that may reduce the amount of time and effort required to perform the repair. In addition, beauty cover removal, retention, and disposal information is provided. Please discard all copies of bulletin 07035B.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

#### **CONDITION**

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 1997-03 model year Buick Regal GS and Pontiac Grand Prix GTP model vehicles, equipped with a 3.8L V6 Supercharged (RPO L67 – VIN 1) engine. Some of these vehicles have a condition in which drops of engine oil may be deposited on the exhaust manifold through hard braking. If this condition occurs, and if a hot surface ignition source were present, an engine compartment fire could occur.

#### CORRECTION

Dealers are to replace the engine's front valve cover and front valve cover gasket with new parts of an improved design. The engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, along with the 1-3-5 spark plug wire retainers.

#### **VEHICLES INVOLVED**

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and Copyright 2016 General Motors. All Rights Reserved.

will be provided to US and Canadian dealers through the GM GlobalConnect Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

#### PART INFORMATION

Parts required to complete this recall are to be obtained from General Motors Customer Care and Aftersales (GMCCA). Please refer to your "involved vehicles listing" before ordering parts. This part will be on Order Writing control initially and all DRO's (Daily Replenishment Orders) will cancel. Dealers can place orders CSO (Customer Special Order). In emergency situations a dealer should place a SPAC case and the orders will be processed in the order received. All orders will be reviewed prior to being filled. Parts may have quantity limiters in effect.

Important: Due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock.

Part Number	Description	Quantity/Vehicle
12590363	Valve Cover LH	1
24503937	Gasket, Valve Rocker Arm Cover	1
88891792	Retainer, S Plug Wire (4-wire, 7mm)	1(If Required)
12132229	Retainer, S Plug Wire (2-wire, 7mm)	1(If Required)
*	Oil Fill Cap O-Ring	1(If Required)

<sup>\*</sup>Not all vehicles will require an oil fill cap O-ring. Use the VIN, SI and the GM Electronic Parts Catalog to determine which part to order.

#### SERVICE PROCEDURE

The service procedure listed in this document varies from the procedure that is listed in SI for replacing the left or front engine valve cover. Below are a few tips to help with the procedure:

- Remove the spark plug wires from the ignition coil only. It is not necessary to remove them from the spark plugs. Damage to the spark plug wires could occur if they are removed from the spark plugs.
- Loosen the left engine lift bracket enough to allow clearance for the valve cover to be removed. It is not necessary to remove it from the engine.

General Motors' number one priority is our customers' safety. The measures we are taking to remedy the potential oil leaking condition from the valve cover gasket have been validated to be reliable for the life of your vehicle. However, as an extra precaution, we want to eliminate potentially flammable items that are in close proximity to the valve covers. For this reason, do NOT install the cosmetic plastic covering over the top of the engine after the valve cover and gasket are replaced. Please retain the fuel injector sight shield (beauty cover) for the retention period published in the GM Policy and Procedure Manual. Destroy and discard these parts after the retention period to ensure they do not enter the stream of commerce.

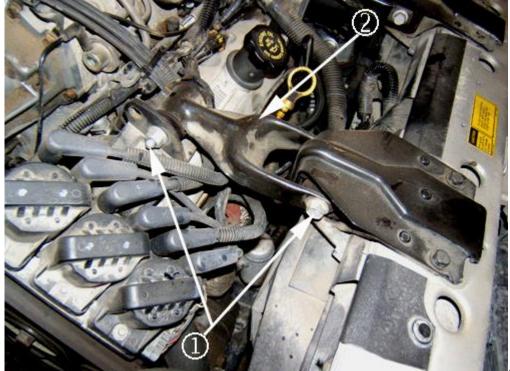
#### 3.8L V6 Supercharged Engine Preliminary Inspection

**Note:** Clean the area around the tube/oil fill cap before removing the tube/oil fill cap in order to prevent contaminants from falling into the valve cover opening.



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- 1. Perform steps 1.1 through 1.4 to remove and discard the fuel injector sight shield (1).
  - 1.1. Remove the oil fill cap (2) by twisting it counterclockwise.
  - 1.2. Remove the oil fill tube (3) by twisting it counterclockwise and discard.
  - 1.3. Remove the upper intake manifold cover nut (4) holding the fuel injector sight shield to the fuel injector rail brace stud.
  - 1.4. Lift the fuel injector sight shield up at the front and slide the tab out of the engine bracket.
  - 1.5. Discard the fuel injector sight shield. Do NOT reinstall the sight shield.
  - 1.6. Inspect the oil fill cap and O-ring for damage. If there are signs of damage, replace the affected component.
  - 1.7. Reinstall the oil fill cap in the valve cover to prevent engine oil contamination.



- 2. Remove the left engine mount strut (2). Supercharged engine shown.
  - 2.1. Remove the bolt and the nut from the left engine mount strut at the left engine mount strut bracket on the engine (1).
  - 2.2. Remove the bolt and the nut from the left engine mount strut at the left engine mount strut bracket on the upper radiator support (1).
  - 2.3. Remove the engine mount strut (2).



3. If present, remove the 1-3-5 spark plug plastic retaining channel (cover) clip/bracket (1) from the engine and discard.



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- 4. If present, remove any plastic (polypropylene) conduit (1) from the spark plug wires at the front of the engine (should only be found on spark plug wires 1 and 5).
- 5. Refer to steps 9 and 10 to ensure proper placement of spark plug wire retainers.

#### Repair Procedure 3.8L V6 Supercharged Engine (RPO L67)

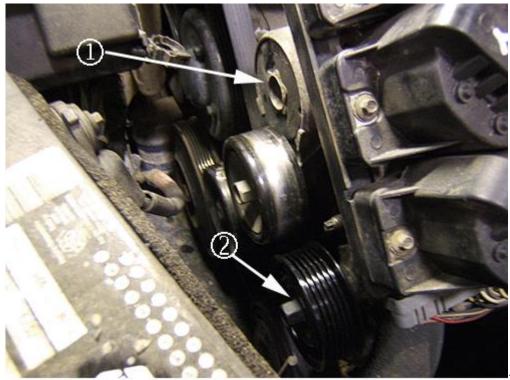
Note: It is not necessary to remove the spark plug wires from the spark plugs.

1. Remove all six spark plug wires from the ignition coils only. Set the spark plug wires aside.



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2. Remove the supercharger drive belt (1). Lift or rotate the supercharger drive belt tensioner using a 15 mm box end wrench on the pulley nut and remove the belt.



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3. Remove the supercharger drive belt tensioner (1) and idler pulley (2).

- 3.1. Remove the supercharger drive belt tensioner nut and remove belt tensioner (1) from the engine.
- 3.2. Remove the idler pulley bolt (2).
- 3.3. Remove the drive belt idler pulley (2) from the engine.

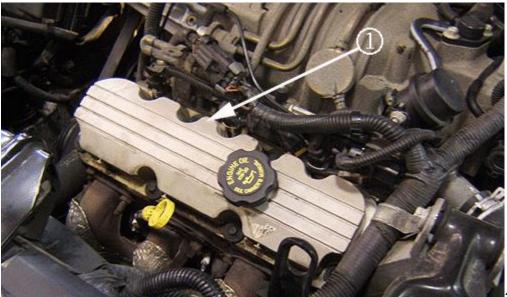


**Note:** It is not necessary to remove the ignition coils/module or the 14–way connector (1) from the left engine mount strut bracket.

- 4. Remove the left engine mount strut bracket (1) as an assembly.
  - 4.1. Remove the left engine mount strut bracket assembly nuts.
  - 4.2. Remove the stud holding the electronic ignition control module ground and left engine mount strut bracket assembly to the cylinder head.
  - 4.3. Remove the left engine mount strut bracket assembly (1) from the cylinder head and set aside.

**Danger:** Do not use a brake cleaner, or equivalent to remove the oil residue from the exhaust manifold; doing so may cause an engine fire.

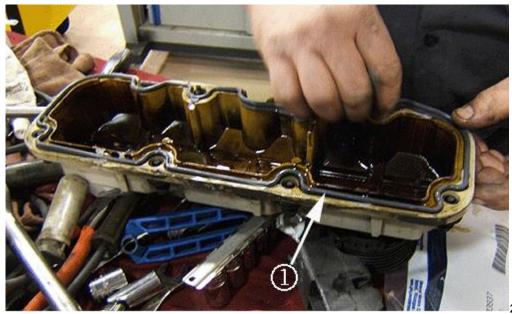
**Note:** Before the removal of the left or front engine valve cover, use an engine degreaser or equivalent in order to remove the oil residue from the exhaust manifold and the oil and dirt residue from the intake manifold, cylinder head, and engine block. It may be necessary to use a brush or scraper.



- 5. Remove the left or front engine valve cover (1) and discard.
  - 5.1. Remove the valve cover bolts.

**Note:** If the valve rocker arm cover (1) adheres to the cylinder head, remove the valve cover by bumping the end of the valve cover with palm of hand or with a soft rubber mallet.

- 5.2. Remove the valve cover from the engine cylinder head.
- 5.3. Remove the valve cover gasket.
- 5.4. Clean the sealing surface on the cylinder head and the valve cover with an engine degreaser or equivalent.
- 5.5. Clean the valve cover bolts of all dirt, grime or thread locking adhesive.
- 5.6. Clean the rubber grommets by wiping them off with a shop towel.



- 6. Install a new left or front valve cover gasket (1) into the new valve cover and make sure that the valve cover gasket is seated properly in the valve cover groove. The old valve cover is shown for illustrative purposes only.
  - 6.1. Install the six valve cover bolts and the six grommets into the valve cover.
  - 6.2. Apply medium strength thread lock compound (blue) to the six valve cover bolt threads.
  - 6.3. Install the valve cover and gasket (1) to the cylinder head.
  - 6.4. Tighten the valve cover bolts to 10 Nm (89 lb in).



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- 7. Install the left engine mount strut bracket assembly to the cylinder head (1).
  - 7.1. Install the left engine mount strut bracket nuts and stud.
  - 7.2. Install the stud holding the electronic ignition control module ground and left engine mount strut bracket assembly to the cylinder head.
  - 7.3. Tighten the left engine mount strut bracket nuts and stud to 50 Nm (37 lb ft).
- 8. Install all six spark plug wires to the ignition coils.



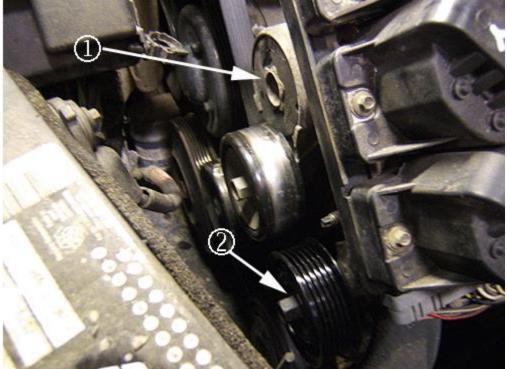
9. Ensure that spark plug retainer (1) is connected to spark plug wire 4 and spark plug wires 1, 3, and 5. Make sure that spark plug wires 2, 4 and 6 are secured to the original retainers and under the left engine mount strut bracket (2).



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**Note:** Do NOT position the retainers above an exhaust runner.

10. Ensure that spark plug wires 3 and 5 are routed behind the oil level indicator and lift bracket. Verify that spark plug retainers (1 and 3) are positioned above the #1 and #3 cylinder spark plug wire boots as shown above. Verify that spark plug retainer (3) is approximately 50mm (2 in) from the oil level indicator (2).

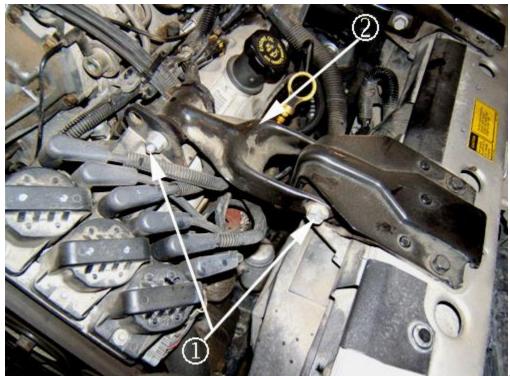


- 11. First install the supercharger drive belt idler pulley and bolt (2). Then install the supercharger drive belt tensioner and nut (1).
- 12. Tighten both the supercharger drive belt idler pulley bolt and supercharger drive belt tensioner nut to 50 Nm (37 lb ft).



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13. Install the supercharger drive belt (1). Lift or rotate the drive belt tensioner using a 15 mm box end wrench on the pulley nut and install the supercharger drive belt.



- 14. Install the left engine mount strut (2).
  - 14.1. Install the bolt and the nut to the left engine mount strut at the left engine mount strut bracket on the upper radiator support (1) and tighten to 48 Nm (35 lb ft).

**Note:** If equipped, the P-clip on the engine wiring harness must be vertical to the left engine mount strut bracket when installed.

- 14.2. Install the bolt and the nut to the left engine mount strut at the left engine mount strut bracket on the engine (1) and tighten to 48 Nm (35 lb ft).
- 15. Inspect for the proper oil level.
- 16. Inspect for any oil leaks.

#### **CUSTOMER REIMBURSEMENT - For US**

Customer requests for reimbursement of previously paid repairs for the recall condition are to be submitted to the dealer by April 30, 2009 unless otherwise specified by state law. If this is not convenient for the customer, the customer may mail the completed Customer Reimbursement Request Form and all required documents to the GM Customer Assistance Center.

All reasonable and customary costs to correct the condition described in this bulletin should be considered for reimbursement. Any questions or concerns should be reviewed with your GM representative prior to processing the request.

When a customer requests reimbursement, they must provide the following:

- A completed Customer Reimbursement Request Form. This form is mailed to the customer or can be obtained through GM GlobalConnect.
- The name and address of the person who paid for the repair.

• Paid receipt confirming the amount of the repair expense, a description of the repair, and the person or entity performing the repair.

**IMPORTANT:** GM requires dealers to approve or deny a reimbursement request within 30 days of receipt. If a reimbursement request is approved, the dealer should immediately issue a check to the customer and submit an appropriate warranty transaction for the incurred expense. If a reimbursement request is denied, the dealer <u>MUST</u> provide the customer with a clear and concise explanation, in writing, as to why the request was denied. The bottom portion of the Customer Reimbursement Request Form may be used for this purpose. If the denial was due to missing documents, the customer can resubmit the request when the missing documents are obtained, as long as it is still within the allowed reimbursement period.

Warranty transactions for customer reimbursement of previously paid repairs are to be submitted as required by GM Global Warranty Management. Additional information can also be found in Warranty Administration Bulletin 11-00-89-004.

#### **CUSTOMER REIMBURSEMENT** - For Canada

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by April 30, 2009.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s) (including Service Contract deductibles), a description of the repair, and the person or entity performing the repair.

All reasonable and customary costs to correct the condition described in this bulletin should be considered for reimbursement. Any questions or concerns should be reviewed with your GM representative prior to processing the request.

#### WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

**Note:** To avoid having to "H" route the customer reimbursement for approval, it must be submitted prior to the repair transaction.

Labor Code	Description	Labor Time
9101985	Replace Valve Rocker Arm Cover and Gasket – Supercharged Engine (RPO L67 – VIN 1)	8.0
V1807	Customer Reimbursement	0.2

Note: Customer reimbursement will not close this recall. The service procedure must also be performed on the vehicle.

#### **CUSTOMER NOTIFICATION**

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

#### <u>DEALER RECALL RESPONSIBILITY</u> – For US (US States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

#### **DEALER RECALL RESPONSIBILITY** – All

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



### **IMPORTANT SAFETY RECALL**

April 2008

This notice applies to your vehicle	, VIN:	
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Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 1997-03 model year Buick Regal and Pontiac Grand Prix model vehicles, equipped with a 3.8L V6 Supercharged engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

#### IMPORTANT

- Your vehicle is involved in GM recall 07035.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at no charge.

Why is your vehicle being recalled?

These vehicles have higher front rocker cover gasket temperatures, creating the potential for earlier degradation of the front rocker cover gasket and eventual oil seepage. Certain underhood fires may be caused by drops of engine oil, from seepage or spillage, being deposited on the exhaust manifold through hard braking. If the manifold is hot enough and the oil runs below the heat shield, it may ignite into a small flame and, in some instances, the fire may spread to the plastic spark plug wire channel and beyond. If this occurs, there could be a fire in your vehicle and nearby property.

What will we do?

Your GM dealer will install a new front rocker cover gasket with an improved design over the original gasket and replace the spark plug wire channel with new retainers. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 55 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us. There are two very important precautions you should take before your vehicle is serviced:

• We strongly recommend you not park your vehicle in a garage, car port, or other structure.

 If you notice a burning odor, you should have your GM dealer inspect your vehicle immediately. The dealer will inspect your vehicle without charge.

For your continued satisfaction with your vehicle, you should know:

- Your vehicle requires premium fuel (91 octane or higher) as stated in your vehicle owner's manual. Exhaust manifold temperatures are higher if regular fuel is used.
- Gaskets, including the new front rocker cover gasket that will be installed in your vehicle, eventually may need replacement. If oil seepage is observed, see your dealer for this regular maintenance.

# Did you already pay for this repair?

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

## Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-800-521-7300	1-800-832-8425
Chevrolet	1-800-222-1020	1-800-833-2438
Pontiac	1-800-762-2737	1-800-833-7668
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 08V118.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson General Director Customer Relationship Services