

# Important Vehicle Safety Recall Notification

## Second Notification

**Important Safety Recall Notice**  
**Subaru Recall Campaign WVG-17**  
**NHTSA Recall No. 08V-645**  
**February 2009**



**SUBARU**

**Subaru of America, Inc.**  
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### **IMPORTANT**

- **Your 2008-2009 Model Year Subaru vehicle is involved in a safety recall because your vehicle may have been manufactured with an improperly installed Vehicle Dynamic Control (VDC) G-Sensor.**
- **Schedule an appointment with your Subaru Dealer.**
- **This service will be performed for you at no charge.**

#### **Dear Subaru Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. SUBARU OF AMERICA, INC. has decided that a defect which relates to motor vehicle safety exists in certain 2008 and 2009 model year Subaru Tribeca vehicles.

#### **DESCRIPTION OF THE SAFETY DEFECT**

Subaru has determined that your vehicle could have been manufactured with an improperly installed Vehicle Dynamic Control (VDC) G sensor. This sensor is designed to be mounted in a forward facing direction but may have been installed backwards during production.

#### **DESCRIPTION OF THE SAFETY HAZARD**

The VDC G sensor is a component of your vehicle's electronic stability / traction control system and is located in the passenger compartment beneath the center console. If the sensor was improperly installed, vehicle handling characteristics during hard braking, sudden turns or other quick maneuvers could cause the vehicle to react in an unexpected manner or result in unstable handling. Under extreme conditions, the driver could lose control of the vehicle and a crash could occur. The driver would have no prior warning that this condition exists.

#### **REPAIRS**

To correct this condition, Subaru will inspect the position of the VDC G sensor. If the sensor is found to be installed correctly, no further action is needed. If the sensor is found to be installed incorrectly (backwards), the sensor will be removed and reinstalled in the correct position. The VDC system will also be reprogrammed to ensure proper operation.

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## **WHAT YOU SHOULD DO PROMPTLY**

You should immediately contact your Subaru Dealer for an appointment to have the VDC G sensor inspected and any related repairs performed at no cost to you.

In the meantime, until the VDC G sensor has been inspected and, if necessary repositioned, we recommend that you “turn off” your vehicle’s Traction Control System. Disabling the system will eliminate the possibility of a malfunction associated with an incorrectly installed VDC G sensor. However, please be aware that it will also completely disable your vehicle’s electronic stability / traction control system. The system can be “turned off” by depressing the Traction Control System switch located at the left lower instrument panel. When the system is turned off, the Vehicle Dynamics Control monitor light will illuminate on the instrument cluster indicating the system is deactivated. It will be necessary to follow this procedure each time the vehicle’s engine is started. Please see the following sections in chapter 7 of your Tribeca Owner’s Manual for additional information: 1) “Vehicle Dynamics Control system monitor”, and (2) “Traction Control system OFF switch”.

If you choose not to turn off the VDC system, please remain alert for the conditions and safety hazards described in this letter and take appropriate precautions when operating your vehicle.

## **HOW LONG WILL THE REPAIR TAKE?**

The actual time to inspect the VDC G sensor is approximately 10 minutes. It will take an additional 20 minutes if the sensor requires repositioning and reprogramming. However, it may be necessary to leave your vehicle the full day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

## **CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?**

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

## **IF YOU NEED FURTHER ASSISTANCE:**

To locate the nearest Subaru Dealer you can access our website at [www.Subaru.com](http://www.Subaru.com) and select “Find a Dealer”. Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle’s proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,

Subaru of America, Inc.

### *Notice to Lessors*

*Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle’s title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)*

*A subsidiary of Fuji Heavy Industries Ltd.*

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