

DETROIT DIESEL



Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

April 2009
Safety Recall 08C4
NHTSA #08V-398

Subject: Sterling 360 Turbocharger Bracket

Recently you received a letter regarding Recall 08C4 which indicated that it was an Emissions Recall. Please note that 08C4 is not an Emissions Recall but is a **Safety Recall** and therefore this second notice is being sent to you in accordance with requirement of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Detroit Diesel has decided that certain Sterling 360 engines, manufactured between April 13, 2007 and February 2, 2008, will require the turbocharger bracket, and in some cases, the turbocharger be replaced.

Certain turbocharger brackets were manufactured with bolt holes improperly aligned with the turbocharger housing mounting boss. This condition may potentially cause thermal fatigue by expansion of the thermal housing mounting boss and cause the turbocharger housing to develop cracks during normal operation which could lead to a fire.

Dealers will inspect the installation and the turbocharger bracket will be replaced with a redesigned bracket, which alleviates the bolt whole misalignment.

Records available to us indicate that your vehicle is equipped with one of these affected engines. Detroit Diesel will repair your engine at no charge to you.

We ask that you take your unit to the closest Authorized Sterling Repair Facility to have the work performed. We estimate that the labor time required to perform this Safety Recall on your engine take up to seven hours.

If you have any questions about this Safety Recall you may call our Customer Support Center at (313) 592-5800. If you believe that Detroit Diesel has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

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If you had this repair done before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. **If you are the lessor of this vehicle, Federal Law requires that you forward this notice to the lessee within ten days.** For more information, contact Warranty Administration at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-3708.

We regret any inconvenience this action may cause. However, we have taken this action in the interest of your continued satisfaction with our products as well as our interest in motor vehicle safety.

**DETROIT DIESEL
SAFETY RECALL 08C4
SERVICE ADMINISTRATION CAMPAIGN COORDINATOR (BX-5)**