



January 05, 2009

RE: Safety Recall P041 - Front Differential to Propeller Shaft Spline Wear

Vehicles Affected: Land Rover Range Rover

Model Year: 2003 - 2005

Dear Range Rover Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2003-2005 model year Range Rover vehicles. Your vehicle is part of the Recall action.

You may have previously received a similar notification describing Customer Satisfaction Program (Program Code Q041). Safety Recall P041 replaces this Customer Satisfaction Program. If you have recently had your vehicle repaired as part of this Satisfaction Program (Q041), no further action on your part is necessary as the repair procedure is identical.

What is the concern?

The front differential coupling sleeve and the propeller shaft may be misaligned, resulting in spline wear over a period of time. As the wear between the propeller shaft and the differential spline coupling progress, noise and vibration are expected. Continued vehicle operation can eventually result in the splines shearing and loss of drive.

In the event of the differential coupling splines shearing, the vehicle will also lose the function of the transmission lock when the shift lever is moved to the Park (P) position. However, as stated in the Owner's Handbook, when the shift lever is moved to the Park (P) position the parking brake should always be applied, thus preventing the vehicle from further movement.

Loss of drive, and vehicle movement when the shift lever is moved to the Park (P) position, increases the risk of vehicle accidents and the potential for personal injury.

What will Land Rover and your Land Rover Retailer do?

Land Rover will modify your vehicle's front differential, removing the potential for this concern to arise. Any authorized Land Rover Retailer can carry out the modification and the work will be performed completely free of charge.

We apologize for any inconvenience this may cause you. As an expression of our appreciation for your understanding and loyalty we have authorized your retailer to extend to you on our behalf up to \$150.00 in parts, service, or accessories. This offer is available for six months from the date of this letter. Ask your Land Rover Retailer for details.

What should you do?

Please contact your authorized Land Rover Retailer to schedule an appointment to have this work completed on your vehicle at your earliest convenience. When you contact your Retailer, inform them of the need to have 'Safety Recall P041' completed on your vehicle.

How long will it take?

The repair process will take approximately 4.5 hours, although your vehicle may be required for a longer time due to service scheduling requirements.

Attention Leasing Agencies:

Federal regulations require that you forward this Recall notification to the lessee with in TEN (10) days.

Jaguar Land Rover North America, LLC

555 MacArthur Boulevard
Mahwah, NJ 07430

Telephone: 1-800-637-6837
Fax: 1-201-818-9781

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover North America would greatly appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430 - 2327

If you have previously paid for the front differential to be replaced

If you have already paid for the front differential to be replaced for this concern before the date of this letter, Land Rover is offering a refund. In order to qualify for a refund, please provide your authorized Land Rover Retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Land Rover North America.

What should you do if you have further questions?

Should you have any questions regarding this Recall or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at:

- **800-637-6837, Option 9.**

You can also contact Land Rover by e-mail: Visit the web site <http://www.landroverusa.com> and send an email from the 'Contact Us' section located within the 'Company' tab.

If an authorized Land Rover Retailer fails or is unable to satisfactorily answer your concerns about this notice, without charge within 60 days, you may submit a complaint to:

- Administrator - National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153) or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover, in cooperation with our authorized Retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely



Stephanie P. Lutz
Customer Satisfaction Manager