

SR-09-001

February, 2009

SAFETY RECALL BULLETIN

No:

DATE:

SUBJECT:

OUTLANDER STOP LAMP SWITCH REPLACEMENT SAFETY RECALL CAMPAIGN

REPLACEMEN	MODE	EL: 2007-08 Outlander			
CIRCULATE TO:	[] GENERAL MANAGER	[X] PARTS MANAGER		[X] TECHNICIAN	
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCESSOR		[X] SALES MANAGER	

PURPOSE

On some affected vehicles, the stop lamp switch connector may have been contaminated with grease during vehicle assembly. The grease may have seeped into the switch affecting the electrical contacts. The resulting poor electrical connection may prevent the stop lamps from illuminating when the brake pedal is depressed.

This Safety Recall Bulletin contains instructions for replacing the stop lamp switch. A new stop lamp switch must be installed.

AFFECTED VEHICLE(S)

2007 Outlander built September 08, 2006 - December 28, 2006.

2008 Outlander built November 1, 2007 - April 16, 2008.

IMPORTANT

Affected new or used inventory vehicles must be inspected, and repaired if necessary, before the vehicle is sold. Each dealer's affected VINS can be found on the MDL as part of their Open Recalls list. Dealers must check the VINS of their used inventory vehicles on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. Please contact owners of recently sold VINs to bring their vehicle to the dealership for this procedure.

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the stop lamp switch replaced. A copy of the customer notification letter appears later in this bulletin.

REQUIRED OPERATIONS

Before starting this recall campaign procedure, CHECK THE WARRANTY SUPERSCREEN to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

Following the instructions in this recall bulletin, replace the stop lamp switch. Refer to the Parts Information section later in this recall campaign bulletin for the stop lamp switch part number and related information.

Continued

REPAIR PROCEDURE

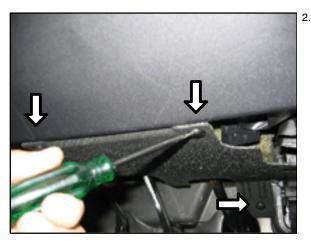
Stop Lamp Switch Removal

- 1. Slide the driver's seat to its rear most limit.
- 2. Carefully release the center pin of the three push pin clips (shown in photo 2 below) from the bottom undercover and remove the clips.

CAUTION Use care. Do not damage or lose the clips.

3. Carefully pull the unattached portion of the undercover down to gain access to the stop lamp switch. Do not remove the clip at the outer kick panel (indicated by arrow in photo 3 below).

Use care. Do not break the bottom undercover.







- 4. Remove the stop lamp switch by rotating it counterclockwise 1/8 of a turn.
- 5. Disconnect the electrical connector from the stop lamp switch.



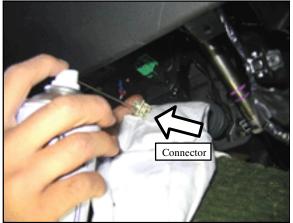
DO NOT REMOVE OR DAMAGE THE SWITCH RETAINER (PEDAL CLIP). IT IS NOT REUSABLE AND MUST BE REPLACED IF REMOVED.

▲ CAUTION WEAR SAFETY GLASSES WHEN SPRAYING PARTS CLEANER.

Cleaning the connector and the pedal pad requires the use of a specific Mitsubishi approved parts cleaner. Use only the part number listed below during this recall procedure.

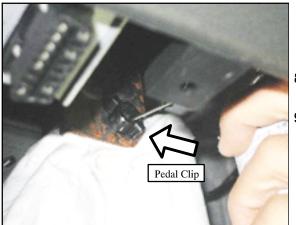
- A999ZC1X03C Brake Parts Cleaner, Non-chlorinated.
- - DO NOT USE A CHLORINATED PARTS CLEANER. CHLORINATED PARTS CLEANERS MAY HAVE AN ADVERSE AFFECT ON PLASTIC COMPONENTS (CONNECTOR, WIRING HARNESS, ETC.).

USING A RAG, COMPLETELY COVER THE WIRING HARNESS TO PREVENT CONTACT WITH <u>ANY</u> PARTS CLEANER. THOROUGHLY WIPE WITH A CLEAN, DRY CLOTH IMMEDIATELY AFTER SPRAYING.



NOTE: When using parts cleaner during the following steps, use a rag to protect nearby surfaces.

- 6. Use aerosol parts cleaner to degrease the electrical connector contacts and body. Fit a straw attachment to the nozzle to control spray accuracy.
- 7. Wipe the sprayed components and general area dry using a clean rag. Then allow everything to air dry for at least one minute.
- NOTE: Use a new, clean rag for each step. A used rag can contaminate the connector.

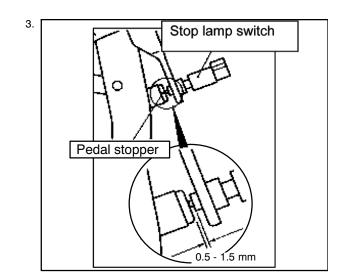


- 8. Degrease the pedal clip and pedal clip bracket as shown.
- 9. Wipe the sprayed components and general area dry using a clean rag. Then allow everything to air dry for at least one minute.

Stop Lamp Switch Installation

- 1. Using CLEAN gloves or a CLEAN rag to protect it from contamination, attach the connector to the switch. An audible click will indicate that the connector is snapped fully into place.
- 2. While holding the brake pedal at the full released position, insert the new stop lamp switch into the retaining clip until the switch body contacts the pedal stopper. Rotate the switch assembly clockwise approx 1/8 of a turn to lock it in place (shown in photo 2. below).
- Using a feeler gauge, confirm the gap between the stop lamp switch body and pedal stopper is 0.5
 1.5 mm (see photo 3 below). If the gap is too small, release the switch by turning it counterclockwise and create a small gap (approx. 0.5mm) gap between the switch body and pedal stopper. Then lock it in place. Recheck the gap.





- 4. Turn the ignition switch on and confirm that the stop lamps illuminate only when the brake pedal is depressed. Turn the ignition switch off.
- 5. Install the bottom undercover and push pin clips.

PARTS INFORMATION

PARTS MANAGER: Refer to Parts Bulletin <u>35-UT-01-09</u> for additional details.

A supply of Stop Lamp Switches will be allocated to each dealer. Determine your actual needs before ordering additional parts.

Required Parts:

Part #Description8614A049Switch, Stop Lamp

RECALL CLAIM INFORMATION

Stop Lamp Switch Replacement Labor Operation No.: C0901S01

Time Allowance: 0.3 hr.

Please follow the recall claim example shown on the following pages.								
Header Section Certain 2007-2008 Outlander - Stop Lamp Switch Replacement								
Campai Campaig Operatio	m Entry 1 gn Informatio		campaig only 1 s recall ca	e first 6 char n labor opera election ava mpaign.	acters of the ation. There is ilable for this certain 2007 Ou	Itlanders pr	PQR/VQR	Help
	No 09/08/2006 to 12/28/2006 and certain 2008 Outlanders produced from 11/1/2007 to 4/16/2008. all involved vehicles will require the stop lamp switch to be replaced. Check the Superscree each time							the
Service Technici	an	Emp No	Se	ervice Adviso)r	Emp No		-
Spec Val	ue *			1	Duplicate Recall	*	Г	
Dealer: 99320 Ref No: VIN: Claim No: Adj: Claim Status: Incomplete Model and Year:								
Note: In the very rare instances that it may be necessary to arrange towing and/or to provide a temporary rental / loaner vehicle to a customer. Please use the entry fields at the bottom of the campaign claim's labor section.								
Special Sublet Selection								
Select	Labor Operation	Labor Operation Descriptio	n					Amount
Γ.	SHO	SPECIAL HANDLING ORDER		SHO P	arts Order	-		
Г	RENTACAR	RENTAL CAR CHARGES		Days Rental	Reason Select on Company Invol	e> ice Number	•	

Freight Company

Towing Company

Invoice Number

Invoice Number

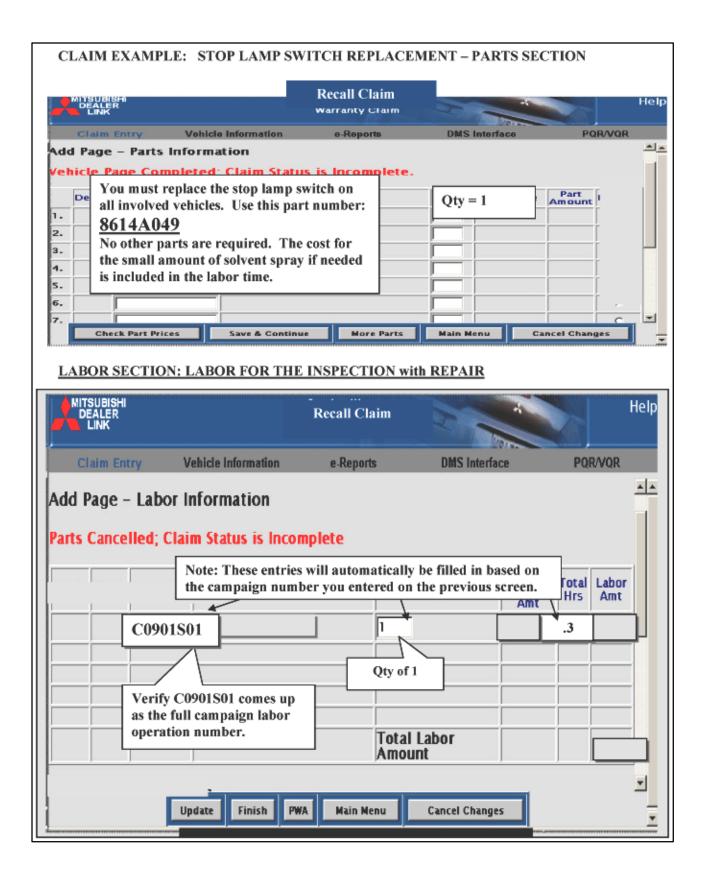
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FREIGHT CHARGES

TOWING CHARGES



AFFECTED VEHICLES MODELS: 2007-20	08 OUTLANDER					
Date: February 2009						
Dear Mitsubishi Owner,						
This notice is sent to you in	accordance with the requirements o	f the National Traffic and Motor Vehicle Safety Act.				
Reason For Notice:	Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect that relates to vehicle safety exists in certain 2007-2008 Outlanders. The stop lamp switch may have been contaminated with silicone grease during vehicle assembly, which could cause the brake lamps to be inoperative. The failure of the brake lamps to illuminate when the brakes are applied will not provide warning to following traffic and could result in a crash.					
What you should do:	Please contact your Authorized Mitsubishi Dealer to schedule an appointment to have the stop lamp switch replaced on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still repair your vehicle, free of charge.)					
What your dealer will do:	lo: The dealership will replace the stop lamp switch on your vehicle.					
How long will it take?	The time needed for the repair is approximately 30 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.					
If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling the Mitsubishi Customer Relations Department at 888-648-7820 . Hours: Monday through Friday 6 a.m. to 5 p.m. (Pacific Time)						
If, after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.						
If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064						
Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.						
We appreciate your prompt attention to this matter.						
Sincerely,						

Mitsubishi Motors North America, Inc.

C0901S01