

# SAFETY RECALL BULLETIN

SUBJECT:

# STOP LAMP SWITCH REPLACEMENT SAFETY RECALL

 No:
 SR-09-001

 DATE:
 February, 2009

 MODEL:
 2007-08 Outlander

CIRCULATE TO:	[ ] GENERAL MANAGER	[X] PARTS MANAGER	[X] TECHNICIAN
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCESSOR	[X] SALES MANAGER

#### **PURPOSE**

On some affected vehicles, the stop lamp switch connector may have been contaminated with grease during vehicle assembly. The grease may have seeped into the switch affecting the electrical contacts. The resulting poor electrical connection may prevent the stop lamps from illuminating when the brake pedal is depressed.

This Safety Recall Bulletin contains instructions for replacing the stop lamp switch. A new stop lamp switch must be installed.

### **AFFECTED VEHICLE(S)**

2007 Outlander built September 08, 2006 - December 28, 2006 2008 Outlander built November 1, 2007 - April 16, 2008.

#### **IMPORTANT**

Affected new or used inventory vehicles must be inspected, and repaired if necessary, before the vehicle is sold. Each dealer's affected VINS can be found on the MDL as part of their Open Recalls list. Dealers must check the VINS of their used inventory vehicles on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. Please contact owners of recently sold VINs to bring their vehicle to the dealership for this procedure.

#### **CUSTOMER NOTIFICATION**

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the stop lamp switch replaced. A copy of the customer notification letter appears later in this bulletin.

#### **REQUIRED OPERATIONS**

Before starting this recall campaign procedure, CHECK THE WARRANTY SUPERSCREEN to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

Following the instructions in this recall bulletin, replace the stop lamp switch. Refer to the Parts Information section later in this recall campaign bulletin for the stop lamp switch part number and related information.

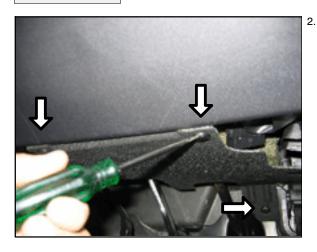
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#### REPAIR PROCEDURE

#### **Stop Lamp Switch Removal**

- 1. Slide the driver's seat to its rear most limit.
- 2. Remove three push pin clips (shown) from the bottom undercover by carefully releasing the center peg.
- ⚠ CAUTION Do not damage or lose the clips.
- 3. Carefully pull the unattached portion of the undercover down to gain access to the stop lamp switch. Do not remove the clip at the outer kick panel (indicated by arrow).

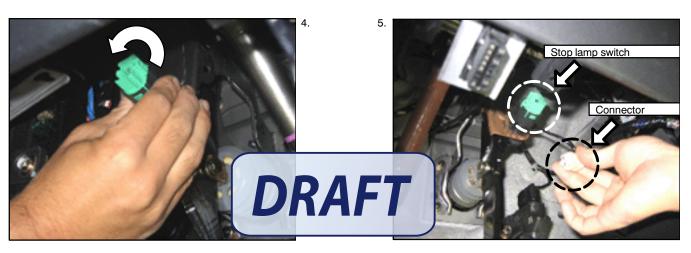
## ⚠ CAUTION Do not break the bottom undercover.





- 4. Remove the stop lamp switch by rotating it counterclockwise 1/8 of a turn.
- 5. Disconnect the electrical connector from the stop lamp switch.

#### NOTE: DO NOT REMOVE OR DAMAGE THE SWITCH RETAINING CLIP.



## **⚠** CAUTION

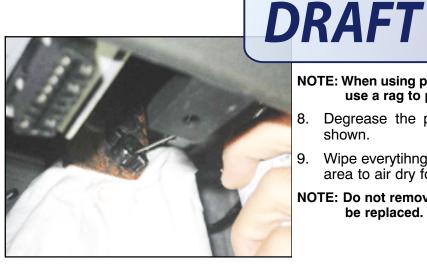
#### WEAR SAFETY GLASSES WHEN SPRAYING PARTS CLEANER.



NOTE: When using parts cleaner during the following steps, use a rag to protect the nearby surfaces.

- Use aerosol parts cleaner with a straw attachment to degrease the electrical connector contacts and body.
- 7. Wipe everything dry using a clean rag. Then allow the part to air dry for at least one minute.

NOTE: Use a new clean rag for each step. A used rag can contaminate the connector.



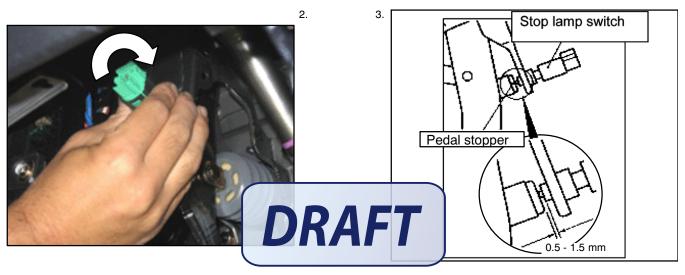
NOTE: When using parts cleaner during the following steps, use a rag to protect nearby surfaces.

- 8. Degrease the pedal clip and pedal clip bracket as shown.
- 9. Wipe everytihng dry using a clean rag. Then allow the area to air dry for at least one minute.

NOTE: Do not remove the clip. It is not reusable and must be replaced.

#### **Stop Lamp Switch Installation**

- 1. Using CLEAN gloves or a CLEAN rag to protect it from contamination, attach the connector to the switch. An audible click will indicate that the connector is snapped fully into place.
- 2. While holding the brake pedal at the full released position, insert the new stop lamp switch into the retaining clip and press the switch against the rubber stopper on the brake pedal until the stop lamp switch plunger is fully retracted into the switch body. Rotate the switch assembly clockwise approx 1/8 of a turn to lock it in place.
- Using a feeler gauge, confirm the gap between the stop lamp switch body and pedal stopper is 0.5
  1.5 mm. If the gap is too small, release the switch by turning it counterclockwise and create the correct gap. Then lock it in place.



- 4. Turn the ignition switch on and confirm that the stop lamps illuminate only when the brake pedal is depressed. Turn the ignition switch off.
- 5. Install the bottom undercover in the reverse order of removal.

#### PARTS INFORMATION

PARTS MANAGER: Refer to Parts Bulletin XX-XX-XX for additional details.

A supply of Stop Lamp Switches will be allocated to each dealer. Determine your actual needs before ordering additional parts.

#### **Required Parts:**

Part # Description

8614A049 Switch, Stop Lamp

Use either of the following parts cleaners as appropriate

TBD Parts Cleaner (or equivalent)

#### RECALL CLAIM INFORMATION

Stop Lamp Switch Replacement

Labor Operation No.: C0901S01 Time Allowance: 0.3 hr.

Please follow the recall claim example shown on the following pages.



# RECALL CAMPAIGN BULLETIN EXAMPLE PG. 1

# RECALL CAMPAIGN BULLETIN EXAMPLE PG. 2 DRAFT

AFFECTED VEHICLES

MODELS: 2007-2008 OUTLANDER



Date: February 2009

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect that relates to vehicle

safety exists in certain 2007-2008 Outlanders. The stop lamp switch may have been contaminated with silicone grease during vehicle assembly, which could cause the brake lamps to be inoperative. The failure of the brake lamps to illuminate when the brakes are

applied will not provide warning to following traffic and could result in a crash.

What you should do: Please contact your Authorized Mitsubishi Dealer to schedule an appointment to have the stop

lamp switch replaced on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still repair your vehicle,

free of charge.)

What your dealer will do: The dealership will replace the stop lamp switch on your vehicle.

How long will it take? The time needed for the repair is approximately 30 minutes. The dealer may need your vehicle

for a longer period of time due to service scheduling issues, but every effort will be made to

minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**.

Hours: Monday through Friday 6 a.m. to 5 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

**Notice to Lessors:** If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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