



Fleetwood Enterprises, Inc.
3030 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #81120

December 2008

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #81120
2009 Pulse and Icon 24A Model - Propane Hose**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect, which relates to motor vehicle safety exists in certain 2009 Pulse and Icon 24A model motor homes. These motor homes were manufactured at our Riverside, California manufacturing plant from February 15, 2008 through October 25, 2008.

We are notifying owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On Pulse and Icon 24A model motor homes affected by this recall, the propane hose connections may be installed in a position that causes them to become pinched against the propane tank. This may result in damage to the propane hose or fittings and could lead to a propane gas leak and the potential for an explosion and/or fire. (**Note:** there is a designed feature in the propane regulator that will keep propane from "free flowing" in the event of a complete failure of the propane hose).

WHAT SHOULD YOU DO?

Please check your motor home inventory and perform the repair procedure on affected units as outlined in the attached Service Bulletin #81120. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned motor homes have been asked to contact their Fleetwood dealer to have the described safety defect remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #81120 prior to beginning the inspection and repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the Fleetwood Repair Order (form X-SR-042) and submit for reimbursement in accordance with Service Bulletin #81120. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in black ink, appearing to read "Tina Inkrote". The signature is fluid and cursive, written over a white background.

Tina Inkrote
Service Administrator
Motor Home Division

Enclosures: Recall #81120 Customer Letter
Recall #81120 Service Bulletin



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IMPORTANT RECALL INFORMATION # 81120

December 2008

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California has decided that a defect which relates to motor vehicle safety exists in certain 2009 model year Pulse and Icon 24A model motor homes.

WHAT IS THE PROBLEM?

On Pulse and Icon 24A model motor homes affected by this recall, the propane hose connections may be installed in a position that causes them to become pinched against the propane tank. This may result in damage to the propane hose or fittings and could lead to a propane gas leak and the potential for an explosion and/or fire. (**Note:** there is a designed feature in the propane regulator that will keep propane from "free flowing" in the event of a complete failure of the propane hose).

WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL # 81120

P.O. Box 1007
Decatur, Indiana
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Administrator
Motor Home Division

Recall Bulletin 81120



RECALL BULLETIN:
81120

YEAR(S) AFFECTED:
2009

PRODUCT(S) AFFECTED:
Pulse, Icon;
Manufactured at Plant 47 in Riverside, CA. Affected Serial Numbers Listed in This Bulletin

MODEL(S) AFFECTED:
24A

SUBJECT:
Repositioning the propane hose connections away from the propane tank

KEYWORDS:
Propane, Hose, LPG, Plumbing, Tank

ISSUE DATE:
December 2008

The purpose of this Bulletin is to inform all Fleetwood dealers about the need to inspect, and if necessary, reposition the flexible hose connections for the Propane plumbing lines to provide clearance between the hoses and the tank. Affected motor home serial numbers are listed at the end of this Bulletin.

CONDITION:

The propane hose connections may be installed in a position that causes them to become pinched against the propane tank. This may result in damage to the propane hose or fittings.

CORRECTION:

Follow the steps below to inspect, and if necessary, reposition the connections for the propane hoses. Propane hoses are to be inspected and replaced if damaged. The propane system must successfully pass a propane system leak test following repairs. Recorded results must be submitted with the Warranty claim.

1. Park the motor home on a paved, level surface.
2. Place transmission into park and set the parking brake.
3. Turn off the ignition and remove the ignition key. Maintain control of ignition keys until all repairs are complete.
4. Place a notice "Do not use" at the ignition to prevent activation of the systems.

▲ WARNING

DO NOT SMOKE OR HAVE OPEN FLAMES WHEN WORKING ON OR NEAR THE PROPANE GAS SYSTEM.

5. Locate the propane tank, installed behind the forward-most compartment door on the driver's side. Inspect the propane hose connections.
 - A. If there is clearance between the propane hose connections and the propane tank, no repairs are necessary.
 - B. If the propane hose fittings are lodged between the tank and the propane plumbing connections, continue with the following steps to reposition them to provide clearance.

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"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

REPOSITIONING PROPANE TANK CONNECTIONS

6. Turn off the propane gas at the tank. Make sure the propane gas valve is completely closed before beginning repairs.
7. From inside the motor home, light one burner on the cook top and burn off any remaining propane gas in the lines. When the burner flame goes out, turn off the burner valve.
8. Place a heavy duty jack under the propane tank. Elevate the jack to support the propane tank when mounting hardware is loosened in the next step.
9. Loosen the mounting hardware for the propane tank to allow the tank to be lowered for access to the propane hose connections.

NOTE: DO NOT REMOVE THE TANK MOUNTING HARDWARE.

10. Loosen the fasteners for the U-bolts securing the propane plumbing to the support hardware, allowing the lines to be repositioned. See Figure 1.
11. Disconnect the flexible propane hose from the tank regulator. Use a backup wrench to prevent loosening the connection to the plumbing elbow at the opposite end of the hose. Cover open lines with tape to keep free of dirt and debris.
12. Inspect the propane hoses. Damaged hoses must be replaced.
13. Reposition the propane plumbing so the propane hoses have clearance from the propane tank, then tighten the U-bolt fasteners. See Figure 2.
14. Remove any protective tape that was applied in Step 11 before reconnecting the hoses to the propane system.
15. Reinstall or replace hoses as determined by the inspection procedure. Tighten the hose connection until snug, then turn an additional 1/6 rotation.

NOTE: Original hoses may have 1/2" fittings, with an adapter to connect to the regulator. Replacement hoses have 3/8" fittings and will not require the adapter.

16. Conduct a Propane Gas System Leak Test according to the procedures identified in Fleetwood's Flat Rate Manual. Correct any propane leaks as necessary until a successful Propane System Leak Test is accomplished.
17. Raise the Propane tank back into its original position. Tighten original fastening hardware. Torque nuts to 15-20 ft-lbs.
18. Lower and remove the jack.



Figure 1



Figure 2

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PARTS:

Note: Replace hose(s) only if damaged

Part Number	Description
126157	Hose, LPG, 3/8 ID x 1/2 FPT x 3/8 FFL x 36 CSA

TOOLS:

- Heavy duty floor jack
- Wrenches (2 required, for disconnection of propane hose at regulator)
- 9/16" Deep Socket with Ratchet Handle
- 9/16" Combination Wrench
- Tape
- Torque wrench
- Propane Gas System Leak Test Kit

WARRANTY LABOR ALLOWANCE:

Reposition Propane Plumbing to Provide Clearance

Use Flat Rate Codes:

9213-11	0.10 Hrs.	Inspected/Not Defective
9213-12	0.80 Hrs.	Inspected/Defective/Repaired
9213-17	0.10 Hrs.	Customer Unreachable

Include on Warranty Claim as a separate Flat Rate Code line entry:

0401-23	0.20 Hrs.	Propane Gas System Leak Test, Complete (with other repairs)
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If you have any questions concerning this Bulletin, contact Fleetwood
Motor Home Dealer Technical Support at:
(800) 816-9825

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RECALL BULLETIN 81120 - AFFECTED SERIAL NUMBERS

2009 Icon

766A94700185
766A94700186
766A94700449
766A94700450
766A94700451
766A94700528
766A94700716
766A94700717
766A94700718
766A94700719
766A94700777
766A94700778
766A94700779

766A94700780
766A94700781
766A94700850
766A94700851
766A94700852
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766A94701097
766A94701138
766A94701140
766A94799699
766A94799700
766A94799793
766A94799794
766A94799795
766A94799796
766A94799824

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766A94799910
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766A94799964
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766A94799967
766A94799968
766A94799969

2009 Pulse

765A94700178
765A94700179
765A94700180
765A94700187
765A94700188
765A94700189
765A94700190
765A94700191
765A94700392
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765A94799970

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