



October 22, 2008

## Re: **SAFETY RECALL NOTICE**

Collins Bus Corporation Recall # xxxxxx

Dear Collins Bus Corporation Distributor,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in certain Collins "Grand Bantam" or "Super Bantam" lift model school buses built on the Ford or GM cutaway van chassis. Vehicles in question include only models with Ricon lift installed.

### **Reason for This Recall:**

### **Vehicles Involved:**

Attached please find a list of buses shipped to you which have not yet been registered to customers. If you are in possession of these buses, please perform repairs as soon as possible. If a customer has taken delivery of a vehicle, please contact the customer and schedule repairs. Some additional customers not included on the list may be contacting you to perform repairs on their vehicles.

### **Inspection and Repair Procedure:**

Perform the following procedures:

Note: Test weight dimensions are 6 x 6 x 12 inches

1. Park the vehicle in a safe location.
2. Open the lift door(s) and deploy the lift to the floor level position.
3. Place the 50lb test weight oriented lengthwise along the length of the platform and at the most inboard end of the platform operation volume. There is a non-skid decal on the platform that defines this location.
4. Depress the stow button. Platform should not stow. If platform does not stow, the lift is properly adjusted. If platform stows with the test weight, continue with the following procedures.
5. Remove the pump cover and locate the anti-stow pressure switch.
6. Remove the "jam" set screw in the center of the switch and turn the adjust screw one half turn counterclockwise.
7. Place the test weight in the prescribed location in step 3.
8. Adjust the pressure switch in the counterclockwise direction until such point where when the stow function is depressed, the lift will not stow with the test weight in the prescribed location. It is a good practice to adjust the switch one eighth to one quarter turn at a time.
9. Once pressure switch is set, replace the lock screw. Note – When tightening the lock screw, the adjustment screw may turn up to a quarter turn.
10. Re-test to make sure lift will not stow with test weight in prescribed location.
11. Remove test weight.
12. Depress the stow switch. Lift should stow with empty platform.

Note – Previous procedures relied on the number of "clicks" heard from the pump solenoid. It is normal for a properly adjusted lift to execute 15 or more "clicks".

**Estimated Repair Time:**

The lift adjustments will be completed at no charge to the end-user. Ricon will pay labor at a flat rate of \$37.50 for each adjustment. No parts are necessary to correct this noncompliance.

**Owner Response Postcard:**

The most recent known owner has been sent an Owner Response Postcard(s). Please assist the customer in filling out the appropriate information regarding ownership of the vehicle(s), the Vehicle Identification Number(s) (VIN), and status of the repairs. The customer is to sign it and return it to us after completing the card and after any necessary vehicle repairs are complete.

**Change of Address or Ownership:**

If the most recent known owner is not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If the vehicle has been leased to another party, federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that Collins Bus Corporation advise customers of the procedure to follow in informing the National Highway Traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. Customers or distributors may contact Collins Bus Corporation Customer Service at 1-800-533-1850 for assistance. Customers may also notify Ricon Customer Support at 1-818-267-3000 for assistance. Customers may also report difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Vehicle Safety Hotline at 1-888-327-4236.

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,

**COLLINS BUS CORPORATION**

Chris Hiebert  
Warranty Coordinator