



October 22, 2008

Re: **SAFETY RECALL NOTICE**

Collins Bus Corporation Recall # xxxxxx

Dear Collins Bus Corporation Distributor,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in certain Collins "Grand Bantam" or "Super Bantam" lift model school buses built on the Ford or GM cutaway van chassis. Vehicles in question include only models with Ricon lift installed.

Reason for This Recall:

Vehicles Involved:

Attached please find a list of buses shipped to you which have not yet been registered to customers. If you are in possession of these buses, please perform repairs as soon as possible. If a customer has taken delivery of a vehicle, please contact the customer and schedule repairs. Some additional customers not included on the list may be contacting you to perform repairs on their vehicles.

Inspection and Repair Procedure:

Perform the following procedures:

1. Park the vehicle in a safe location.
2. Locate and measure the holes in the Threshold Warning System covers on the inboard surfaces of the right and left side baseplate towers. If the holes are at 5.25 inch centers the lift is safe and does not require further action for this recall. If the holes are at seven inch centers continue with repair procedure.
3. Locate and remove 2 bolts at the bottom of the Threshold Warning system covers on the inboard surfaces of the right and left side baseplate towers.
4. Slide the covers up to remove top cover clips from towers.
5. Remove optical sensors from inside the two cover assemblies.
6. Reinstall sensors into new Threshold Warning System covers with new retainer clips provided.
7. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.
8. Discard original parts.

Estimated Repair Time:

The lift retrofit will include removal and replacement of the threshold warning system covers using Ricon Corporations retrofit kit # 00002. Ricon will provide all necessary replacement parts at NO CHARGE and will pay labor at a flat rate of \$37.50 for each retrofit.

Owner Response Postcard:

The most recent known owner has been sent an Owner Response Postcard(s). Please assist the customer in filling out the appropriate information regarding ownership of the vehicle(s), the Vehicle Identification Number(s) (VIN), and status of the repairs. The customer is to sign it and return it to us after completing the card and after any necessary vehicle repairs are complete.

Change of Address or Ownership:

If the most recent known owner is not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If the vehicle has been leased to another party, federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that Collins Bus Corporation advise customers of the procedure to follow in informing the National Highway Traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. Customers or distributors may contact Collins Bus Corporation Customer Service at 1-800-533-1850 for assistance. Customers may also notify Ricon Customer Support at 1-818-267-3000 for assistance. Customers may also report difficulty to the Administrator, National Highway Traffic Safety Administration, [1200 New Jersey Avenue, SE](#) Washington, D.C., 20590, or call the Auto Safety Hotline at 1-888-327-4236.

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,

COLLINS BUS CORPORATION

Chris Hiebert
Warranty Coordinator