

BENTLEY BULLETIN #

08-155



BENTLEY

To: Parts & Service

From: Fixed Operations

Subject: **RECALL CAMPAIGN - REPLACEMENT FUEL HOSE ASSEMBLY
(UE43115) - INCORRECT SPECIFICATION - RE08/11**

November 21, 2008

**RE: RECALL CAMPAIGN – REPLACEMENT FUEL HOSE ASSEMBLY (UE43115) –
INCORRECT SPECIFICATION – RE08/11**

This letter is to initiate a recall campaign to replace a fuel hose assembly on certain Rolls-Royce and Bentley motor cars where this hose assembly was supplied as a replacement part during the period 17 May 2007 to 19 February 2008.

This letter will provide you with all of the information as to why this recall is being initiated, the actions you are required to take and the appropriate administrative details.

A fuel hose assembly (part number UE43115) available as a replacement part, has been found to have a defect in the material specification of the rubber hose. On the vehicles where this replacement part has been fitted, the potential exists for the hose to degrade under certain operating conditions, resulting in a fuel leak. Such a leak has the potential for combustion, however this condition has not been witnessed by or reported to Bentley Motors Limited, neither is Bentley otherwise aware of any accidents or injuries related to this matter.

The range of affected parts has been determined to be those fuel pipes produced in a specified date range. The fuel pipe production process has subsequently been modified to eliminate this error.

This recall campaign requires you to take the following actions;

- On receipt of this letter immediately quarantine and render unusable before disposal any fuel pipe, part number currently UE43115 in stock. Please note, the correct specification new part carries the same part number.
- Please verify the attached list of invoices for fuel pipes supplied from Bentley Parts and Accessories and notify Stephen Worrall or your ASM of the appropriate VIN, customer name and address to which they were fitted by referencing your workshop repair orders. This will enable us to write to the owner informing them of the recall.

Attached is a Bentley Bulletin (08-02-31-02), which details the procedure which must be followed exactly.

It is not necessary to contact us for an authorisation number. We will take our records from your Parts Warranty Claim, which must be generated and submitted immediately upon completion of the work.

For fuel pipes which you had in stock and are affected by this campaign please claim for reimbursement by submitting a Class B Parts Warranty Claim after they have been rendered unusable.

Claim details:

Defect Code : 31 50 93 99 39

Repair Code : 31 50 93 99 S

Time 1.7 hrs

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It is to our mutual advantage that this recall campaign proceeds as smoothly as possible. Should you have any questions or queries concerning this recall, please contact your Area Service Manager or myself.

Yours sincerely

Stephen Worrall
Fixed Operations Manager

08-02-31-02



Replacement Fuel Hose Assembly – Incorrect Specification – RE08/11

Applicability: Replacement part

Market Region: UK & USA

Introduction:

It has been determined that a quantity of replacement fuel hose assemblies, part number UE43115, have been manufactured using incorrect specification hose stock which could result in premature failure.

Description:

Motor cars which have been fitted with the incorrect replacement part (see Figure 1) will need it to be replaced with one to the correct specification (see Figure 2). The part number remains the same.

Procedure:

Before carrying out any work, specific reference should be made to the workshop precautions 'Fuel' in Workshop Manuals TSD 4400 (1980 to 1986MY) or TSD 4737 (1987 to 1989MY).

1. Replace fuel pipe referring to the applicable Workshop Manual (the very different physical appearance of the new hose removes the requirement for a completion paint spot or sticker).



Note: Some pipes may not have markings

Figure 1

08-02-31-02**BENTLEY****Replacement Fuel Hose Assembly – Incorrect Specification –
RE08/11**

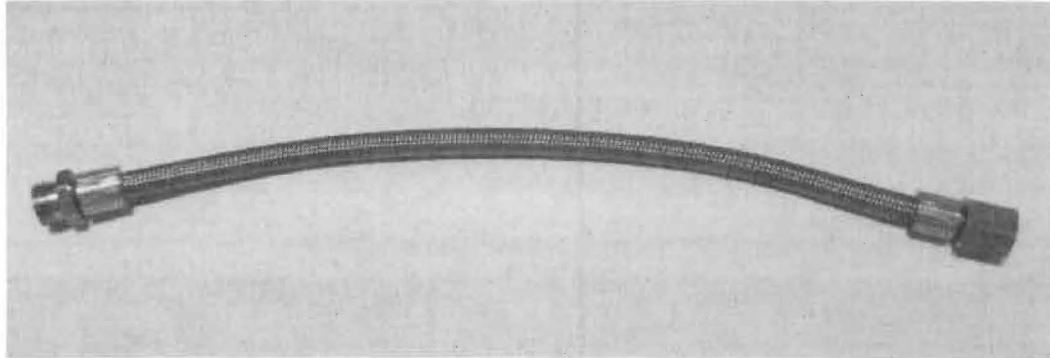


Figure 2

Torque Specification: N/A**Warranty:**

Defect Code	Repair Code	Time
31 50 93 99 39	31 50 93 99 S	1.7 hours

Parts Information:

New Part Number	Description	Displaced Part Number	Quantity
UE 43115	Fuel Pipe	UE 43115	1

Policy Type: Recall

Bentley Bulletins are intended for use by experienced and trained technicians. If you lack the skills, tools, equipment and a suitable workshop for any procedure described in this document, we suggest you leave such repairs to an Authorised Bentley Dealer or other qualified workshop. See your Bentley Dealer for advice on whether your vehicle may benefit from the information contained within this document.

The information contained in this Bulletin is accurate at the date of publication. However, Bentley Motors regularly updates technical information. Please check with your Bentley Dealer that the Bulletin you intend to use contains the latest available information.

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