



December 9, 2008

Mr. Daniel Smith
Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Mr. Smith:

Reference: NHTSA Identification Number 08V-583

Enclosed are updated copies of the dealer communications which adds a service procedure to drill a hole in the gearshift bracket. Some early built 2006 model year vehicles did not have the necessary hole in the bracket.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in dark ink, appearing to read "Larry J. Sak".

Larry J. Sak
Vehicle Compliance and Safety Affairs

Enclosure: Revised Recall H37

✓cc: K.C. DeMeter



CHRYSLER

Revised December 2008

Dealer Service Instructions for:

Safety Recall H37

Gearshift Cable

Please remove and discard from your files all prior copies of Safety Recall H37 (dated November 2008). The repair procedure has been update to address a small number of early built 2006 model year vehicles.

Models

2006-2009 (LX) Dodge Charger and Magnum

NOTE: This recall applies only to the above vehicles equipped with a police package (sales code AHB) built through October 21, 2008 (MDH 102109).

IMPORTANT: Many of the vehicles within the above build period have already been inspected or repaired and, therefore, have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The gearshift cable on about 20,100 of the above vehicles may become disengaged from the steering column mounting bracket and cause an incorrect transmission gearshift position display. This could allow the vehicle to move inadvertently and cause a crash without warning.

Repair

The gearshift cable must be secured to the steering column mounting bracket with a plastic tie strap.

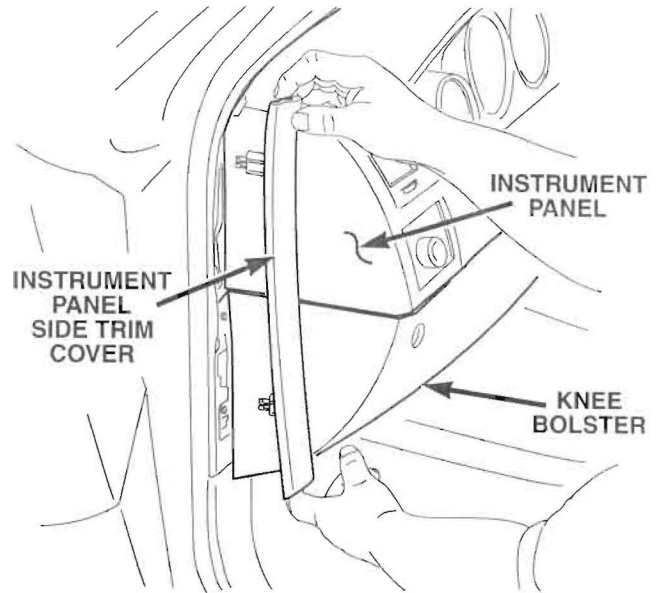
Parts Information

<u>Part Number</u>	<u>Description</u>
06016076	Plastic Tie Strap

Each dealer to whom vehicles in the recall were assigned will receive enough tie straps to service about 20% of those vehicles.

Service Procedure

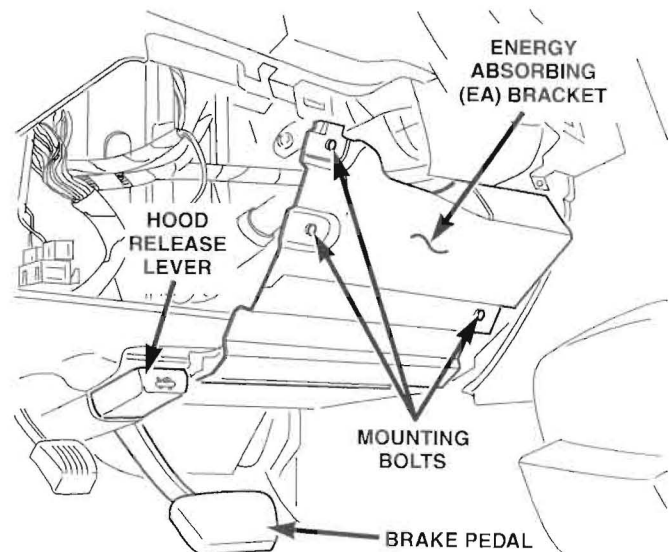
1. Place the gearshift lever in the “Park” position and apply the parking brake.
2. Remove the instrument panel side trim cover located on the side of the instrument panel to expose knee bolster attachment screw (Figure 1).

**Figure 1**

3. Remove the two knee bolster retaining screws. One screw is located in the door jam, the other screw is located on the bottom of the instrument panel knee bolster.
4. Pull the knee bolster towards driver seat to detach it from the instrument panel.

5. Disconnect the trunk release switch before removing the knee bolster completely.

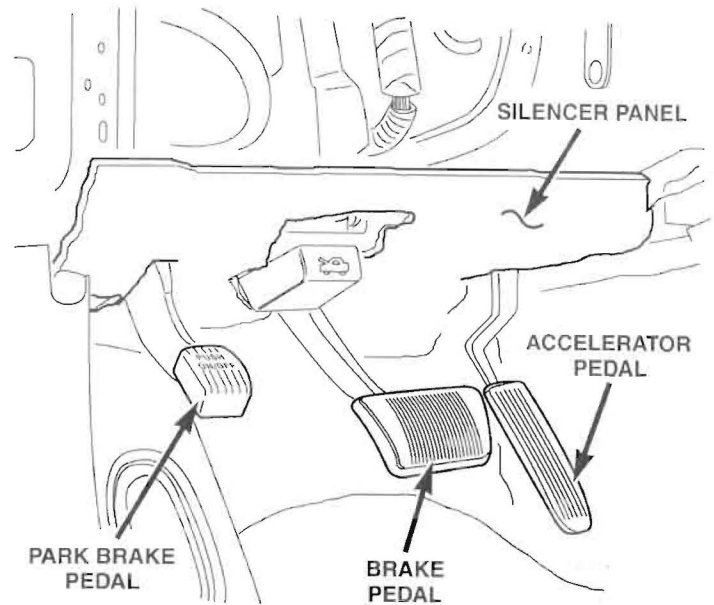
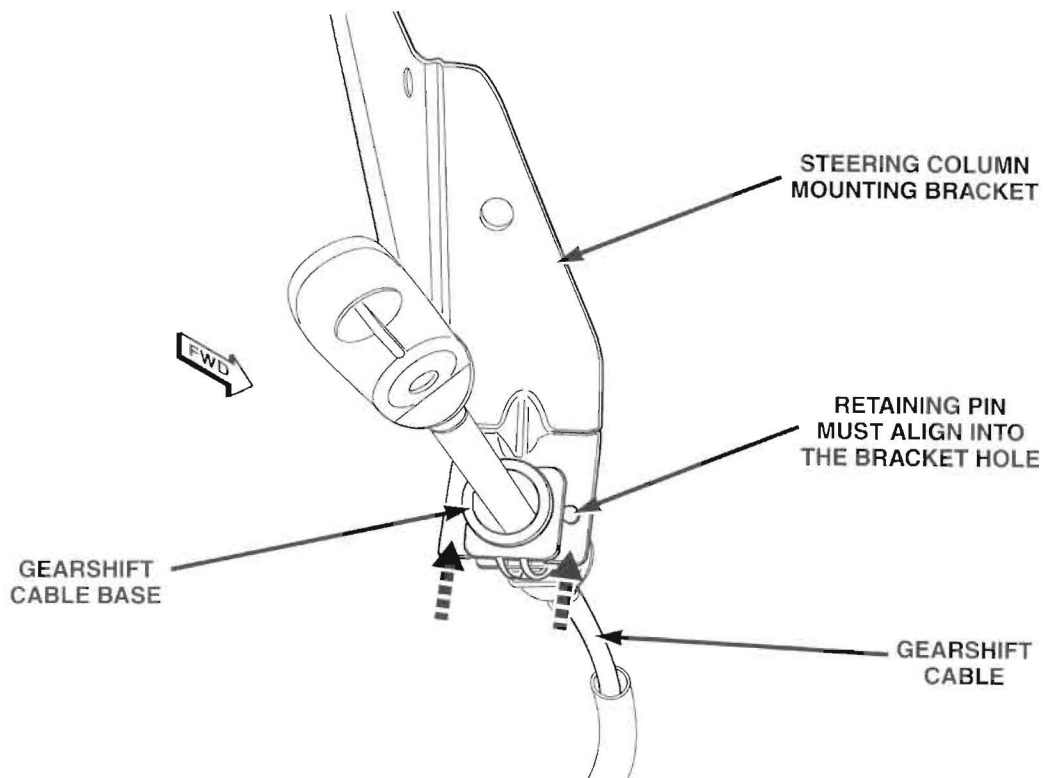
6. Remove the three Energy Absorbing (EA) bracket mounting bolts and remove the EA bracket (Figure 2).

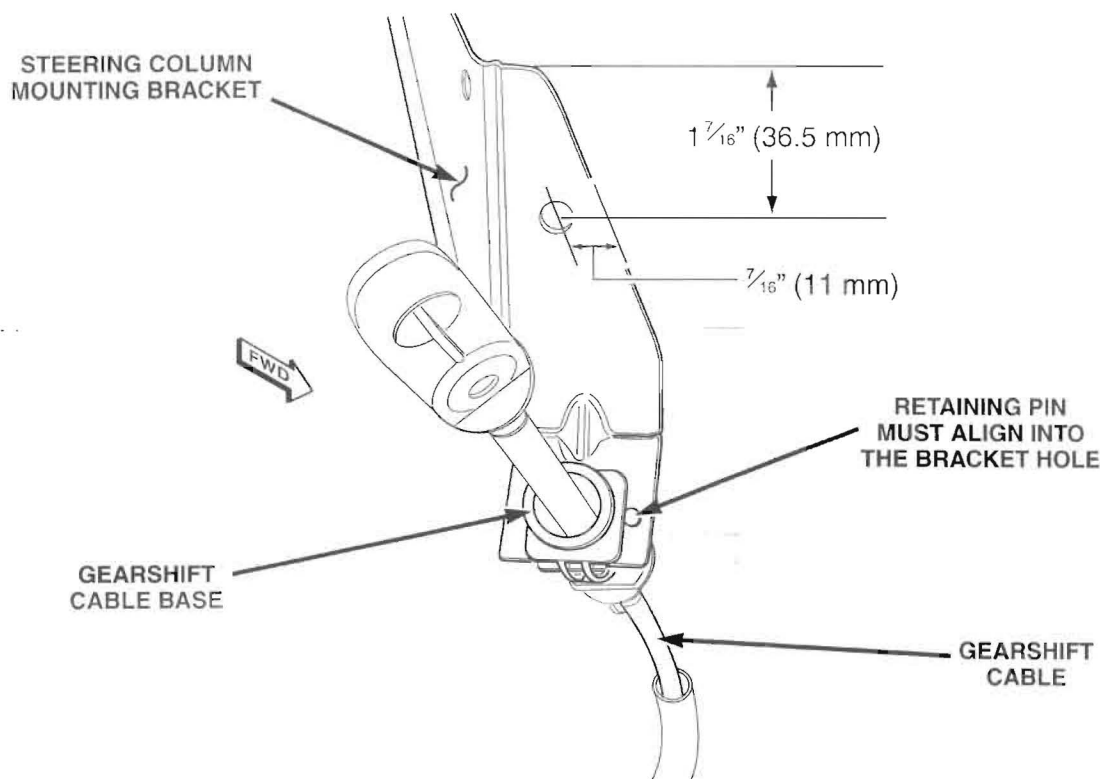
**Figure 2**

Service Procedure (Continued)

7. Remove the silencer panel by pulling down at the two push-in fasteners (Figure 3).

8. Verify that the gearshift cable base is fully seated into the steering column mounting bracket and that the cable retaining pin is aligned to the bracket hole (Figure 4).

**Figure 3****Figure 4**

Service Procedure (Continued)**Figure 5**

9. Some early built 2006 model year vehicles do not have a hole in the gear shift bracket to install the tie strap. If the vehicle does not have the required hole in the gear shift bracket, use the following procedure to modify the shift cable bracket:
 - a. Place a fender cover or large shop towel on the floor below the gear shift bracket to catch any metal chips created during the drilling process.
 - b. Using a 5/16 in. (8 mm) drill bit, drill a hole in the bracket as shown in Figure 5.

CAUTION: Do not remove the bracket from the vehicle during the drilling process.

- c. Using a small round file or deburring tool, deburr the hole drilled into the bracket.
 - d. Carefully remove the fender cover or large shop towel from the vehicle.

Service Procedure (Continued)

10. Install a plastic tie strap around the cable base and steering column mounting bracket as shown in Figure 6.
11. After installing the plastic tie strap, cut off the excess end of the tie strap.
12. Install the silencer panel into position and install the two push-in fasteners (Figure 3).
13. Install the Energy Absorbing (EA) bracket and three mounting bolts. Tighten the bolts to 62 in. lbs (7 N·m) (Figure 2).
14. Connect the trunk release switch and snap the knee bolster into position.
15. Install the two knee bolster retaining screws. One screw is located in the door jam, the other screw is located on the bottom of the instrument panel knee bolster.
16. Install the instrument panel side trim cover at side of the instrument panel (Figure 1).

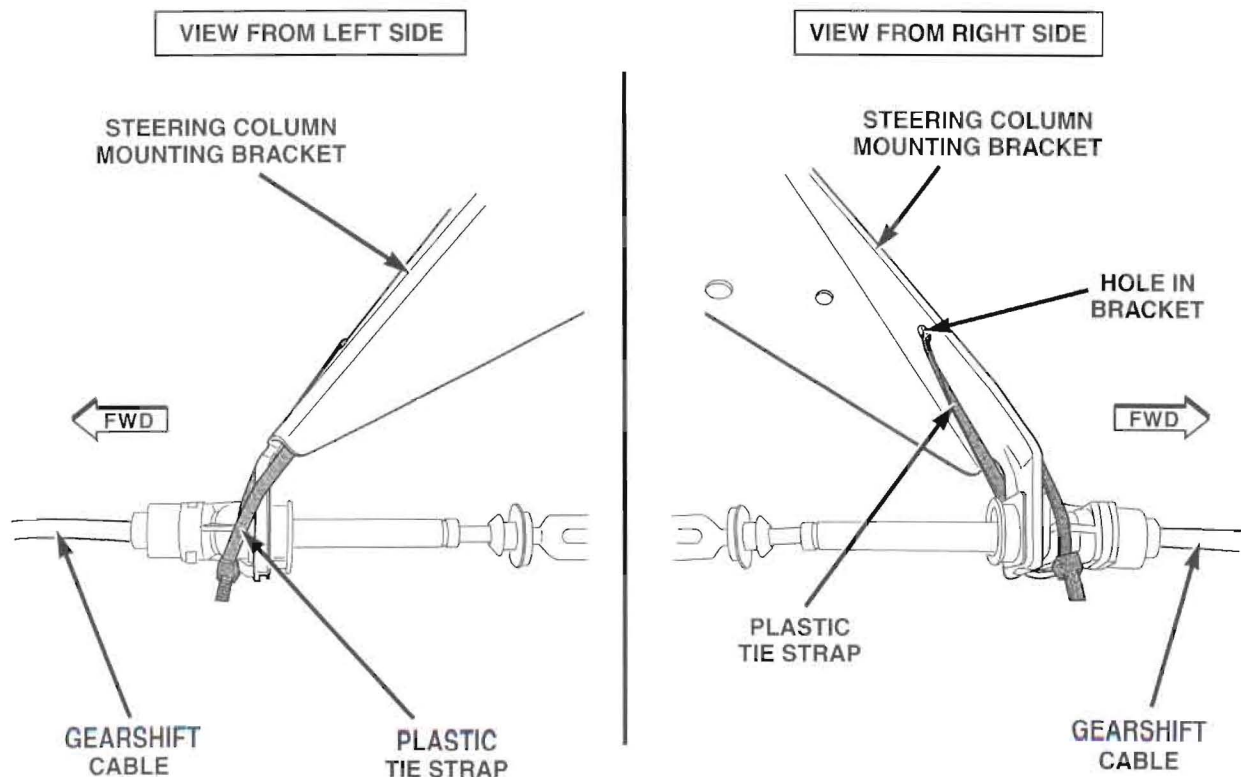


Figure 6

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Install plastic tie strap	21-H3-71-82	0.2 hours

Related Operation for 2006 models only

Drill hole in shift cable bracket	21-H3-71-50	0.1 hours
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Add the cost of the recall part plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler



SAFETY RECALL H37 – GEARSHIFT CABLE

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2006 through 2009 model year Dodge Charger and Magnum vehicles equipped with a Police Package.**

The problem is... The gearshift cable on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may become disengaged from the steering column mounting bracket and cause an incorrect transmission gearshift position display. This could allow the vehicle to move inadvertently and cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will secure the gearshift cable to the steering column mounting bracket. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations

Chrysler

Notification Code H37

*Buckle up
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.