



## Safety Recall: Fuel Feed Hose Bracket Nut Is Missing

### BACKGROUND

On the engine compartment bulkhead, a bracket covering the fuel feed hose quick connect fitting is secured with a bolt and a nut. This bracket protects the fuel hose quick connect fitting from damage during a crash. On 128 vehicles, the nut for the fuel feed hose bracket is missing. In the event of a crash, the bracket may become loose, which could damage the quick connect fitting. A damaged quick connect fitting could lead to a fuel leak, increasing the risk of a fire.

### VEHICLES AFFECTED

The 128 affected vehicles were built in Canada (VINs beginning with 2HG), between late August and early September 2008. To verify vehicle eligibility, you **must** do a VIN status inquiry. If you're working on a customer vehicle, also make sure the customer has a notification letter.

To see if a vehicle has already had this campaign completed, check for a punch mark *below* the first character of the engine compartment VIN.

Some vehicles affected by this campaign may be in your new vehicle inventory. You should not sell or lease these vehicles until they have been repaired. To see if a vehicle is affected by this campaign, do a VIN status inquiry before selling or leasing it.

Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

### CUSTOMER NOTIFICATION

Owners of affected vehicles will receive a notification of this campaign the week of October 13, 2008. An example of the customer notification is at the end of this service bulletin.

### CORRECTIVE ACTION

Install the missing nut on the fuel feed hose bracket.

### PARTS INFORMATION

6 mm Nut: P/N 90361-SV4-003, H/C 4326476

### WARRANTY CLAIM INFORMATION

Operation Number: 3101F1

Flat Rate Time: 0.3 hour

Failed Part: P/N 16723-RNA-A00  
H/C 8161879

Defect Code: 5MA00

Symptom Code: Q9400

Template ID: 08-076A

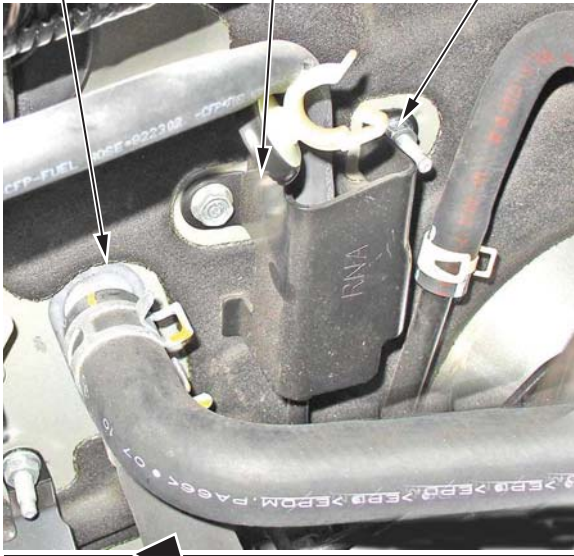
Skill Level: Repair Technician

### REPAIR PROCEDURE

1. Carefully remove the center cowl cover using a trim tool (9 clips):
  - Refer to steps 1 and 2 on page 20-232 of the *2006–2008 Civic Service Manual*. or
  - Online, enter keyword **COWL**, select **Cowl Cover Replacement** from the list, and do steps 1 and 2 of the procedure.
2. Remove the under-cowl panel (9 bolts):
  - Refer to step 4 on page 20-233 of the service manual, or
  - Online, enter keyword **COWL**, select **Cowl Cover Replacement** from the list, and do step 4 of the procedure.

3. Locate the fuel feed hose bracket. It's on the driver's side of the engine compartment bulkhead, next to the heater core hoses.

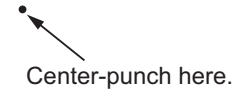
HEATER CORE HOSES      FUEL FEED HOSE BRACKET      MISSING NUT LOCATION



4. Install a 6 mm nut (P/N 90361-SV4-003, H/C 4326476) onto the stud on the right side of the fuel feed hose bracket. Torque the nut to **9.8 N·m (7.2 lb-ft)**.
5. Reinstall the under-cowl panel:
  - Torque the four 8 x 1.25 mm bolts to **22 N·m (16 lb-ft)**.
  - Torque the five 6 x 1.0 mm bolts to **9.8 N·m (7.2 lb-ft)**.
6. Reinstall the center cowl cover, and replace any damaged clips.

7. Center-punch a completion mark below the first character of the engine compartment VIN:
  - Slide open the FRAME NUMBER door on the center cowl cover.
  - Use a long punch to reach the VIN.

**2HGFA1XXXXXXXXXX**



#### Example of Customer Letter

October 2008

### Safety Recall: Fuel Feed Hose Nut Is Missing

Dear Civic Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect relating to motor vehicle safety exists in certain 2008–09 model year Civic sedan vehicles. A bracket that covers the fuel hose connector is secured with a bolt and nut, but during assembly the nut was not installed. In the event of a crash, the bracket may become loose which could damage the fuel hose connector. A damaged connector could possibly lead to a fuel leak and increases the risk of a fire.

#### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will install a nut on the fuel feed hose bracket, *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

#### Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

You can also call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner of a 2008 or 2009 Civic involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

**Lessor information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**

October 14, 2008

Dear Service Manager:

Honda Motor Co., Ltd, is announcing a safety recall campaign for a limited number of 2008 and 2009 Civic 4-door vehicles. On the engine compartment bulkhead, a bracket covering the fuel feed hose quick connect fitting is secured with a bolt and a nut. This bracket protects the fuel hose quick connect fitting from damage during a crash. On 128 vehicles, the nut for the fuel feed hose bracket is missing. In the event of a crash, the bracket may become loose, which could damage the quick connect fitting. A damaged quick connect fitting could lead to a fuel leak, increasing the risk of a fire.

**Repair Strategy**

The repair is to install a 6 mm nut on the stud of the fuel feed hose bracket. For repair and warranty information, refer to Service Bulletin 08-076, *Safety Recall: Fuel Feed Hose Bracket Nut Is Missing*.

Some vehicles affected by this campaign may be in your new vehicle inventory. You should not sell or lease these vehicles until they have been repaired. Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

To see if a vehicle is affected by this campaign, do a VIN status inquiry. In addition, check for a punch mark *below* the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

**Customer Notification**

Affected vehicle owners will receive a notification of this campaign the week of October 13, 2008. An example of the customer notification is at the end of S/B 08-076.

**Parts Information**

Because of the limited number of parts in inventory, the 6 mm nut is available only through the controlled parts ordering system.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**