



October 15, 2008

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Re: 08V-520

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated October 8, 2008.

- 9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: Final copies of dealer notification and customer letter are attached. The dealer bulletin was mailed on October 10, 2008 and the customer letter was mailed October 13, 2008.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,  
KAWASAKI MOTORS CORP., U.S.A

Roger F. Hagie  
Director Public Affairs

Enclosures

**MODEL: 2008 KLR™ 650 (KL650E8F/L)****TITLE: TURN SIGNAL REPLACEMENT**

## RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.**

### Eligibility

#### Eligible Units

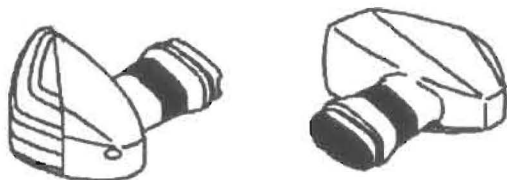
| MODEL         | VEHICLE IDENTIFICATION<br>NUMBER ELIGIBILITY |
|---------------|----------------------------------------------|
| KL650E8F/E8FL | See VIP in K-Dealer                          |

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

### Subject

On eligible units, the turn signal mounting stalk(s) can break, causing failure of the turn signal to clearly indicate the operator's turn intentions, creating the possibility of a crash resulting in injury or death.



### Kawasaki Action

#### Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of removing and replacing all four turn signals.

#### Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

File behind the "MC" tab in your Kawasaki "Service and Warranty" binder

©2008, Kawasaki Motors Corp., U.S.A.

### Dealer Action

#### Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

#### IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

#### Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

#### NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

**Kawasaki**  
Let the good times roll.™

### Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

### Repair Procedure

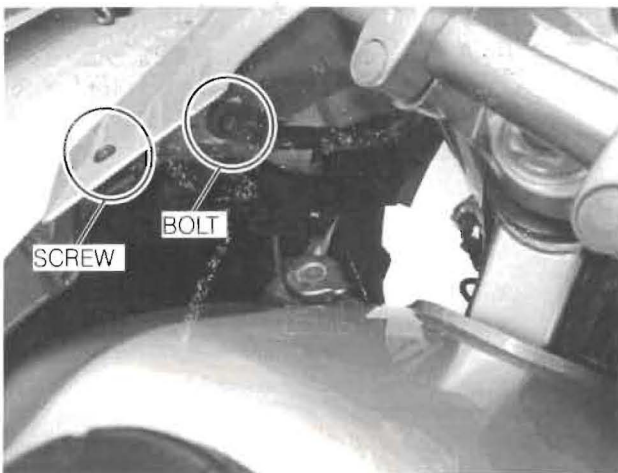
Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

#### Service Manual

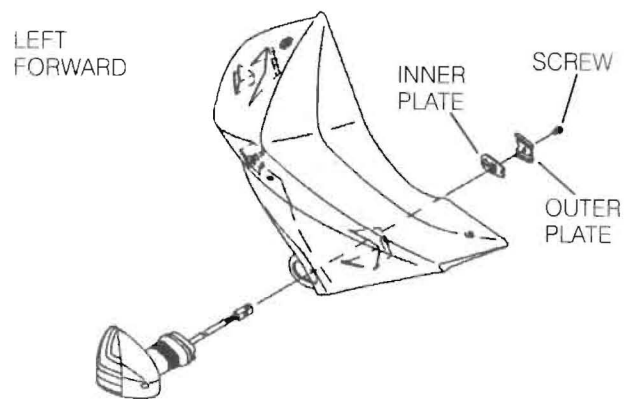
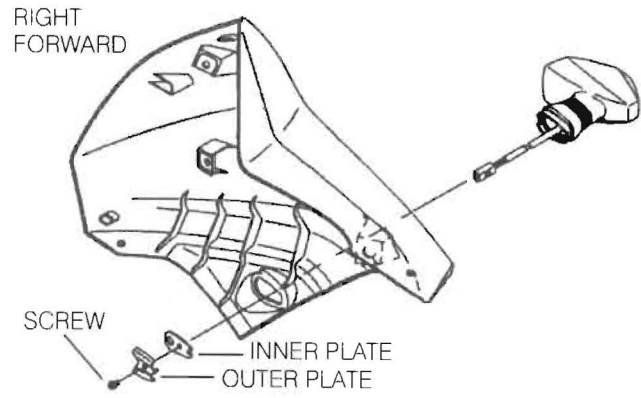
| MODEL      | PART NUMBER        |
|------------|--------------------|
| KL650E9F/L | 99924-1384-(01~02) |

### Remove Front (LH & RH) Turn Signal:

- Remove the upper fairing attachment screws (two per side) and support bracket bolts (one per side) and disconnect the turn signal lead wire connector.



- Pull out on the fairing to gain access to the back of the turn signal mount and remove the screw from the back of the turn signal and remove the inner and outer plates.

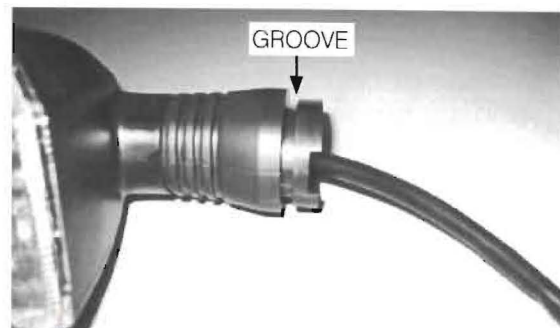


- Remove the turn signal from the fairing.
- Break the stalks of the replaced turn signals and retain for 90 days.

### Install Front (LH & RH) Turn Signal:

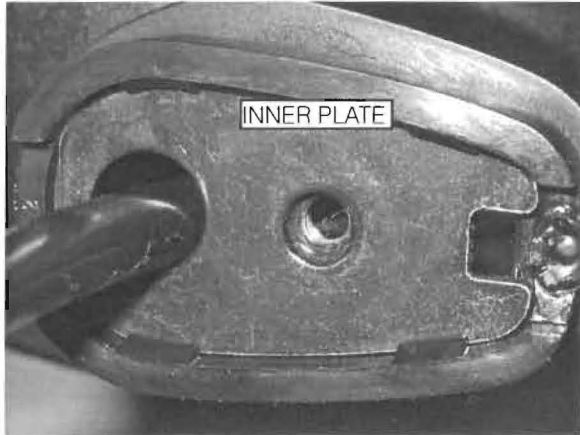
#### NOTE:

- The turn signals are not interchangeable. FR, LH P/N 23037-0134. FR, RH P/N 23037-0135.
- Insert the new turn signals in the fairing until the fairing is fully seated in the groove of the turn signal.





- Pass the lead wire through the hole of the inner plate so the "nut side" is facing the turn signal. Be sure the plate is seated under all four tabs of the turn signal base.



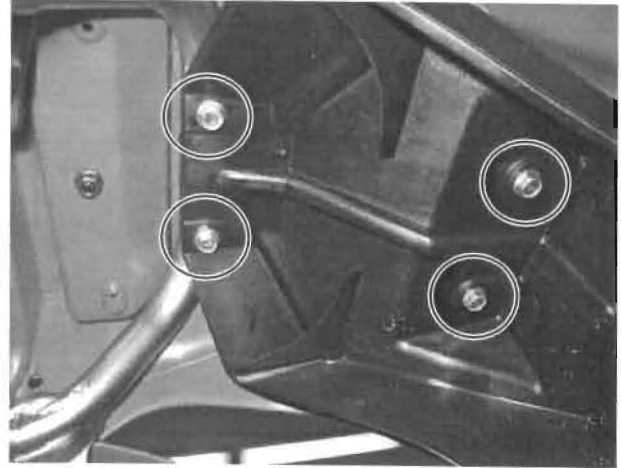
- Install the outer plate and tighten screw to .35-.50 kgf-m (30.4-43.4 in-lb).
- Connect the turn signal lead wire connectors. Be sure to clamp the RH side lead wire.
- Install the upper fairing attachment screws and bolts.

#### Remove Rear (LH & RH) Turn Signal:

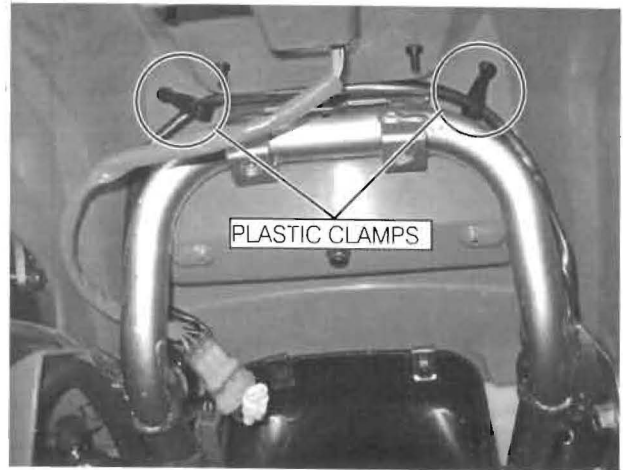
- Disconnect the turn signal lead wire connectors and license plate lamp lead wire coupler located behind the left side panel.



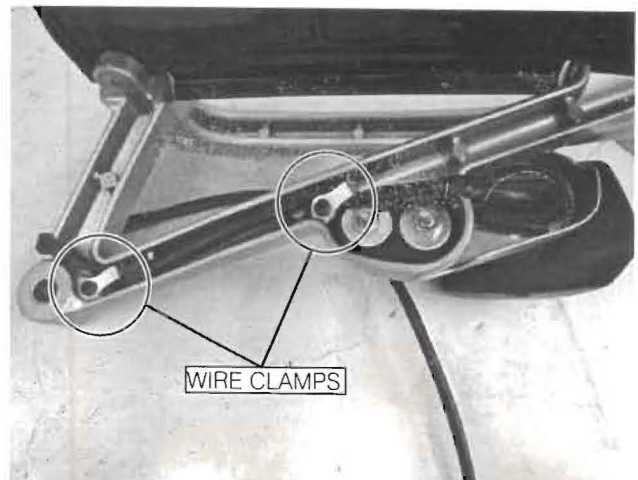
- Remove the inner fender bolts.



- Remove the plastic clamp from the inner fender and remove the inner fender.
- Remove the plastic clamps under the rear fender.

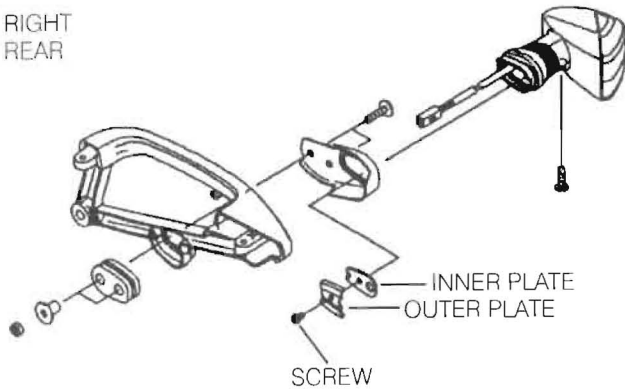


- Remove the rear carrier.
- Remove the lead wire clamps from under the rear carrier.

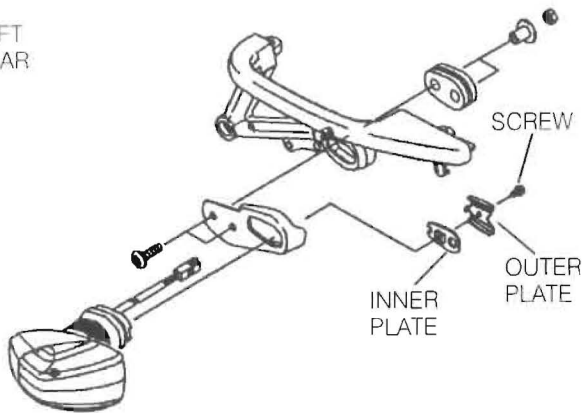


- Remove the screw from the back of the turn signal and remove the inner and outer plates.

RIGHT  
REAR



LEFT  
REAR

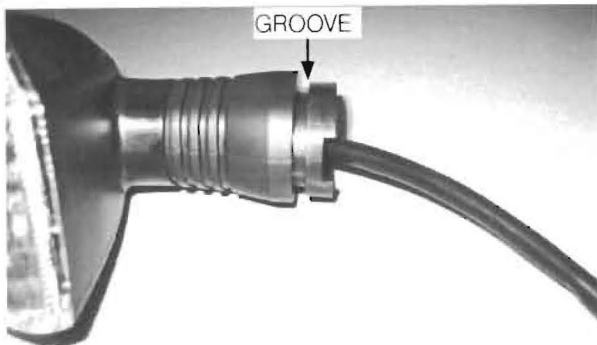


- Remove the turn signal from the rear carrier.
- Break the stalks of the replaced turn signals and retain for 90 days.

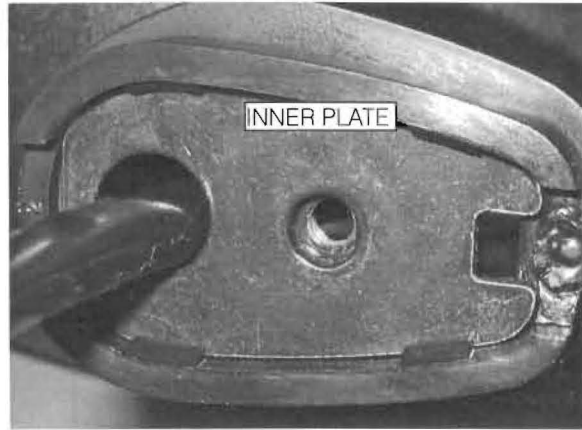
#### Install Rear (LH & RH) Turn Signal:

##### NOTE:

- The turn signals are not interchangeable. RR, LH P/N 23037-0136. RR, RH P/N 23037-0124.



- Insert the new turn signal in the rear carrier fitting until the fitting is fully seated in the groove of the turn signal.



- Pass the lead wire through the hole of the inner plate so the "nut side" is facing the turn signal. Be sure the plate is seated under all four tabs of the turn signal base.
- Install the outer plate and tighten screw to .35-.50 kgf-m (30.4-43.4 in-lb).
- Install the lead wire clamps.
- Install the rear carrier.
- Install the plastic clamps on the rear fender and secure the lead wire of RH turn signal.
- Install the plastic clamp on the inner fender and secure the lead wires of license plate and brake lamp.
- Install the inner fender.
- Connect the signal lamp lead wire couplers and license plate lamp lead wire coupler.

#### Functional Check:

Turn the ignition switch to the "ON" position and confirm the turn signals function correctly.

#### Parts Information

Kit 99999-0243 (signal lamp) must be installed on all eligible units

To ensure parts availability to all dealers, parts required to complete the Recall must be ordered through Parts Order Services at (800) 608-8490. The proper VIN for each unit being repaired will be required for each part ordered.

Use the report detailing affected units in your dealership inventory to order repair kits for unsold units

## Parts Information

| Description      | Kit P/N    | QTY |
|------------------|------------|-----|
| Kit, Signal Lamp | 99999-0243 | 1   |

## Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

| WARRANTY INFORMATION |                     |
|----------------------|---------------------|
| Job Code             | 22243               |
| Flat Rate Time       | 0.6 hr.             |
| Failure Date         | Same as Repair Date |
| Claim Type           | 3                   |
| Part Number          | 99999-0243          |
| Description          | Kit, Signal Lamp    |
| Qty                  | 1                   |

## Repair Verification

The name "TOKAIDENSO" that appears on the lens of each new turn signal will serve as repair verification.



## KLR™ 650 TURN SIGNAL REPLACEMENT WARNING AND RECALL NOTICE

Dear Kawasaki motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

**The reason for this notice:**

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2008 KLR 650 (KL650E8F/L) models. On eligible units, the turn signal mounting stalk(s) can break, causing failure of the turn signal to clearly indicate the operator's turn intentions, creating the possibility of a crash resulting in injury or death. Our records indicate that you have purchased one of these units.

**What Kawasaki and your dealer will do:**

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of replacing all four turn signal assemblies. The actual repair will take up to one hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

**What you must do to ensure your safety:**

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

**If you need help:**

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov).

**If you received this notice in error:**

Our records indicate you are the current owner of the KLR 650 described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records by submitting your new contact information at [www.kawasaki.com/OwnerInfo/ownerSupportForm.aspx](http://www.kawasaki.com/OwnerInfo/ownerSupportForm.aspx) or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Reimbursement:**

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.  
ATTN: Consumer Services Department  
P.O. Box 25252  
Santa Ana, California 92799-5252

Please note that the following conditions may exclude reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

# RECALL MC 08-14 (KL650E8F/E8FL) PARTS ORDER FORM

**FAX TO: Kawasaki Parts Order Services 1-877-608-6287**

Part Number 99999-0243, Signal Lamp

Dealer Number \_\_\_\_\_ Dealer Name \_\_\_\_\_

Contact \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

[illegible][illegible]