



Fleetwood Enterprises, Inc.
3030 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #80917

December 2008

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #80917
2008/2009 Tioga Ranger and Jamboree Sport - Holding Tank Straps**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect, which relates to motor vehicle safety exists in certain 2008 and 2009 Tioga Ranger and Jamboree Sport class C motor homes. These motor homes were manufactured at our Riverside, California manufacturing plant from March 23, 2007 through October 8, 2008.

We are notifying owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On motor homes affected by this Recall 80917, the straps attaching the gray and black holding tanks to the underside of the motor home may experience a premature fatigue condition which may result in the tanks separating from the motor home possibly resulting in personal injury and/or a vehicle accident.

WHAT SHOULD YOU DO?

Please check your motor home inventory and perform the repair procedure on affected units as outlined in the attached Service Bulletin #80917. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned motor homes have been asked to contact their Fleetwood dealer to have the described safety defect remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #80917 prior to beginning the inspection and repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the Fleetwood Repair Order (form X-SR-042) and submit for reimbursement in accordance with Service Bulletin #80917. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in cursive script, appearing to read "Tina Inkrote".

Tina Inkrote
Service Administrator
Motor Home Division

Enclosures: Recall #80917 Customer Letter
 Recall #80917 Service Bulletin



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IMPORTANT RECALL INFORMATION #80917

December 2008

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California has decided that a defect which relates to motor vehicle safety exists in certain 2008 and 2009 model year Tioga Ranger and Jamboree Sport model motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this Recall 80917, the straps attaching the gray and black holding tanks to the underside of the motor home may experience a premature fatigue condition which may result in the tanks separating from the motor home possibly resulting in personal injury and/or a vehicle accident.

WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL #80917
P.O. Box 1007
Decatur, Indiana
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in cursive script, appearing to read "Tina Inkrote".

Tina Inkrote
Service Administrator
Motor Home Division

Recall Bulletin 80917



RECALL BULLETIN:
80917

YEAR(S) AFFECTED:
2008-2009

PRODUCT(S) AFFECTED:
Jamboree Sport, Tioga Ranger, with serial numbers listed in this Bulletin

MODEL(S) AFFECTED:
22B, 23R, 25G, 26Q, 29V, 31W

SUBJECT:
Correction of holding tank straps and inspection/correction of tank plumbing

KEYWORDS:
Tank, Holding Tank, Plumbing, Drain, Strap

ISSUE DATE:
December 2008

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The purpose of this bulletin is to inform all Fleetwood dealers about the need to replace holding tank straps, and if necessary, correct damaged plumbing resulting from inadequate tank support.

CONDITION:

The straps attaching the gray and black holding tanks to the underside of the motor home may break, allowing tanks to fall from the motor home.

CORRECTION:

Follow the steps below to replace existing holding tank mounting straps. All plumbing attached to the tanks should be inspected for damage and leaks, and corrected as necessary. Damaged plumbing caused by strap failure must be reported to Fleetwood and a Prior Authorization Request (P.A.R.) must be issued before performing plumbing repairs requiring additional time.

1. Park the motor home on a paved, level surface. Place the transmission into Park and engage the parking brake.
2. Turn off the ignition and remove the ignition key. Maintain control of the ignition key until all repairs are completed. Attach a notice, "Do Not Use", to the ignition switch in order to prevent activation of the systems.
3. Empty both the black and gray water tanks in order to eliminate excess weight on the tank straps.



WARNING

DO NOT WORK UNDER HOLDING TANKS THAT MAY HAVE WEAK OR FAILED MOUNTING STRAPS. SUPPORT TANKS ADEQUATELY BEFORE PROCEEDING.

4. Support the holding tank by placing a floor jack under its center. Use a scrap piece of plywood between the tank and the floor jack to prevent shifting.
5. Inspect the holding tank, as well as the plumbing connected to it, and the tank cradle supporting it. Note any damage found. Contact Fleetwood's Motor Home Dealer Technical Support for a PAR to repair or replace components as necessary. Component repair may need to be completed before installing new tank mounting straps.

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It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods.

Follow the steps below to replace each tank strap. **Replace one strap at a time.** This will allow easier installation of the straps and help provide stable repair conditions.

- Remove the original tank strap and discard the lock nuts and washers used to mount it. Measure the length of the original strap. The replacement strap will need to allow for a 1" mounting flange at one or both ends, where required for installation. See Figure 1. Make note of length needed, then discard the old strap.

NOTE: Some strap mounting locations will not require the flange due to vertical installation.

- Cut a piece of new strap according to the measurement noted in Step 6, then use a center punch or drill to make a hole near each end, for installation onto the original strap mounting bolt. Each hole is to be centered on the strap material, 1/2" from the end. See Figure 1.
- Feed a replacement steel strap through the opening in the tank cradle's tube steel until it exits the opposite side. See Figure 2.
- Bend the strap upwards, making a smooth radius at the bend and avoiding a sharp (90°) angle. It may be helpful to use a piece of 3/8" round steel stock to achieve a smooth corner radius. Do not hammer the strap. Verify there are no sharp edges, cracks, or tears in the material. See Figures 3 and 4.
- Where required for installation:** Bend approximately 1" of each end of the new strap to make a mounting flange. Make a smooth radius at the bend as specified in Step 9. Avoid a sharp (90°) angle. Verify there are no sharp edges, cracks, or tears in the material. See Figures 1, 3, and 5.
- Mount each replacement strap using a flat washer on each side of the strap's mounting flange. Secure onto original mounting bolts with locking nuts. Torque fasteners to 12-15 ft-lbs. See Figure 5.
- Run water through plumbing to check for leaks; correct as necessary.
- Lower and remove the floor jack and scrap plywood after all repairs are made.

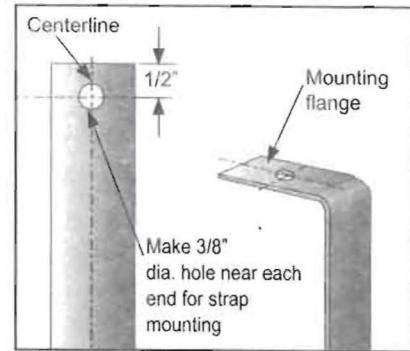


Figure 1

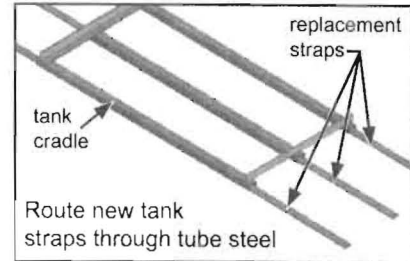


Figure 2

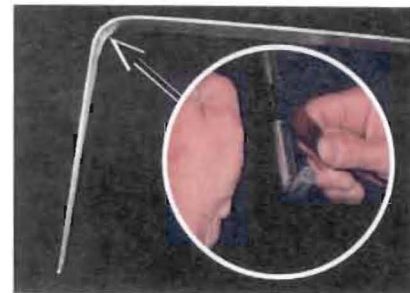


Figure 3

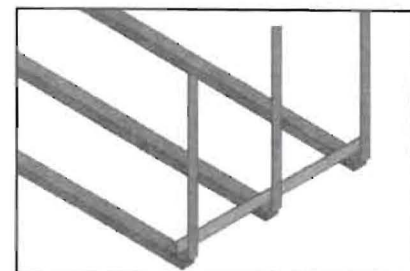


Figure 4

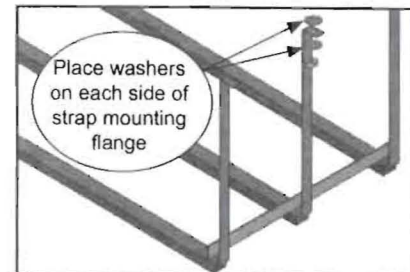


Figure 5

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PARTS:

564111

Kit, Recall 80917, Tank Strap Replacement

Kit Includes:

Strap, Steel, .035 x 1.25"	32 feet
Locking Nut, 3/8-16, Grade 5	12
Washer, 3/8, Flat, Plated	24

TOOLS:

- Floor Jack
- Scrap piece plywood, approx. 12" x 12"
- Diagonal Cutters
- Center Punch and Hammer, or Drill
- Torque Wrench

WARRANTY LABOR ALLOWANCE:

Use Flat Rate Codes:

2008-2009 Sport/Ranger Tank Strap Replacement

9211-12	2.0 hrs.	Inspected / Defective / Repaired
9211-17	0.10 hrs.	Customer Unreachable

*If you have any questions concerning this Bulletin, contact Fleetwood Dealer Technical Support at:
(800) 816-9825*

Fleetwood Service Literature is available at: www.fleetwoodrvdealers.com

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Recall Bulletin 80917 - Affected Motor Home Serial Numbers

2008 Jamboree Sport

789G8	789W8	789G8	789G8
789G8	789W8	789G8	789G8
789W8	789W8	789G8	789G8
789W8	789W8	789G8	789G8
789W8	789W8	789G8	789G8
789W8	789W8	789G8	789G8
789W8	789W8	789G8	789G8
789W8	789Q8	789W8	789G8
789W8	789Q8	789W8	789G8
789W8	789V8	789W8	789W8
789W8	789V8	789W8	789W8
789W8	789V8	789G8	789W8
789Q8	789V8	789G8	789Q8
789Q8	789Q8	789G8	789Q8
789Q8	789Q8	789G8	789G8
789Q8	789Q8	789G8	789G8
789Q8	789V8	789G8	789G8
789Q8	789V8	789W8	789G8
789Q8	789V8	789W8	789G8
789Q8	789V8	789V8	789G8
789Q8	789V8	789V8	789G8
789Q8	789V8	789V8	789G8
789W8	789G8	789V8	789G8
789W8	789G8	789G8	789G8
789Q8	789G8	789G8	789V8
789Q8	789G8	789G8	789V8
789W8	789G8	789G8	789R8
789W8	789G8	789G8	789R8
789W8	789G8	789G8	789R8
789W8	789G8	789R8	789R8
789W8	789G8	789G8	789R8
789W8	789G8	789G8	789R8
789W8	789G8	789G8	789W8
789Q8	789G8	789G8	789W8

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Recall Bulletin 80917 - Affected Motor Home Serial Numbers (continued)

2008 Jamboree Sport, continued

789Q8	789Q8	789B8	789G84
789Q8	789G8	789B8	789G84
789Q8	789G8	789B8	789G84
789Q8	789G8	789B8	789Q84
789Q8	789G8	789B8	789Q84
789Q8	789G8	789B8	789B84
789Q8	789G8	789B8	789B84
789Q8	789V8	789B8	789G84
789Q8	789V8	789B8	789G84
789Q8	789Q8	789B8	789B84
789Q8	789Q8	789B8	789B84
789Q8	789G8	789B8	789B84
789Q8	789G8	789B8	789Q84
789Q8	789G8	789Q8	789Q84
789Q8	789G8	789G8	789G84
789G8	789G8	789G8	789G84
789G8	789W8	789G8	789G84
789G8	789W8	789Q8	789B84
789W8	789W8	789W8	789B84
789G8	789R8	789R8	789Q84
789G8	789Q8	789R8	789Q84
789G8	789W8	789B8	789G84
789R8	789G8	789B8	789G84
789R8	789Q8	789B8	789V84
789W8	789V8	789G8	789V84
789W8	789R8	789W8	789V84
789W8	789G8	789G8	789V84
789G8	789B8	789G8	789W84
789G8	789B8	789G8	789W84
789V8	789B8	789G8	
789W8	789B8	789G8	
789Q8	789B8	789G8	

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Recall Bulletin 80917 - Affected Motor Home Serial Numbers (continued)

2008 Tioga Ranger

788W8	788W8	788V8	788G8
788W8	788W8	788V8	788G8
788W8	788W8	788V8	788G8
788Q8	788W8	788V8	788G8
788Q8	788W8	788V8	788G8
788Q8	788W8	788Q8	788G8
788Q8	788W8	788Q8	788G8
788Q8	788W8	788G8	788G8
788Q8	788W8	788Q8	788G8
788V8	788Q8	788Q8	788G8
788V8	788W8	788Q8	788G8
788V8	788W8	788Q8	788G8
788G8	788Q8	788Q8	788G8
788G	788W8	788Q8	788G8
788G8	788W8	788Q8	788G8
788W8	788W8	788Q8	788G8
788W8	788W8	788Q8	788G8
788W8	788Q8	788Q8	788G8
788Q8	788Q8	788G8	788G8
788V8	788Q8	788G8	788G8
788W8	788Q8	788G8	788G8
788W8	788Q8	788G8	788G8
788W8	788W8	788G8	788G8
788W8	788W8	788G8	788G8
788W8	788W8	788G8	788G8
788W8	788W8	788G8	788G8
788W8	788W8	788Q8	788G8
788W8	788W8	788Q8	788G8
788W8	788W8	788Q8	788G8
788W8	788W8	788Q8	788G8
788W8	788Q8	788Q8	788G8
788W8	788Q8	788G8	788W8
788W8	788Q8	788G8	788G8

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Recall Bulletin 80917 - Affected Motor Home Serial Numbers (continued)

2008 Tioga Ranger (continued)

788G	788V8	788W8	788Q8
788G	788V8	788W8	788Q8
788G	788R8	788W8	788Q8
788G	788R8	788W8	788Q8
788G	788R8	788W8	788Q8
788G	788R8	788R8	788Q8
788G	788R8	788R8	788Q8
788W	788W8	788R8	788Q8
788W	788W8	788W8	788G8
788W	788W8	788W8	788G8
788V	788Q8	788W8	788G8
788V	788Q8	788W8	788G8
788G	788Q8	788W8	788G8
788G	788Q8	788W8	788G8
788G	788Q8 6	788W8	788G8
788G	788Q8	788G8	788G8
788G	788Q8	788G8	788G8
788G	788Q8	788G8	788G8
788G	788Q84	788G8	788W8
788G	788Q8	788G8	788W8
788G	788G8	788G8	788W8
788W	788G8	788G8	788W8
788W	788G8	788G8	788V8
788Q	788G8	788V8	788V8
788Q	788G8	788V8	788V8
788G	788G8	788V8	788Q8
788G	788W8	788V8	788Q8
788G	788W8	788W8	788Q8
788G	788W8	788W8	788B8
788G	788W8 0	788W8	788V8
788G	788G8	788W8	788V8
788V	788G8	788Q8	788V8

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Recall Bulletin 80917 - Affected Motor Home Serial Numbers (continued)

2009 Jamboree Sport (continued)

889G9	889G9	889G9	889G9
889G9	889G9	889G9	889G9
889G9	889G9	889G9	889G9
889G9	889G9	889G9	
889G9	889G9	889G9	
889G9	889G9	889G9	

2009 Tioga Ranger

788W	788G9	788G9	788G94
788W	788G9	788G9	788G94
788G	788G9	788G9	788G94
788G	788G9	788V9	788G94
788G	788G9	788V9	788G94
788G	788G9	788Q9	788G94
788G	788G9	788Q9	788Q94
788G	788G9	788Q9	788Q94
788G	788W9	788W9	788Q94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788W9	788W9	788G94
788G	788R9	788W9	788G94
788G	788R9	788W9	788G94
788G	788W9	788V9	788G94
788G	788W9	788V9	788G94
788G	788W9	788V9	788G94
788G	788W9	788V9	788W94
788G	788G9	788V9	788W94
788G	788G9	788V9	788W94

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Recall Bulletin 80917 - Affected Motor Home Serial Numbers (continued)
2009 Tioga Ranger (continued)

788W9	788G9	888G9	888G9
788W9	788G9	888G9	888G9
788Q9	788G9	888G9	888G9
788Q9	788G9	888G9	888G9
788W9	788G9	888G9	888G9
788G9	788G9	888G9	888G9
788G9	788G9	888G9	888G9
788G9	788G9	888G9	888G9
788G9	788G9	888G9	888G9
788Q9	788G9	888G9	888G9
788Q9	788Q9	888G9	888G9
788Q9	788W9	888G9	888G9
788G9	788R9	888G9	888G9
788G9	888G9	888G9	888G9
788G9	888G9	888G9	888G9

This bulletin is supplied for technical information only and is not an authorization for repairs.

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