



*Driven to Explore*

Fleetwood Enterprises, Inc.  
3030 Myers Street / Riverside, CA 92503-5527  
P.O. Box 7638 / Riverside, CA 92513-7638  
p: 800.322.8216 / www.fleetwoodrv.com

## **IMPORTANT RECALL INFORMATION #80911**

October 2008

**TO: ALL FLEETWOOD DEALER PRINCIPALS,  
SERVICE MANAGERS  
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #80911  
2008/2009 AMERICAN COACH AND REVOLUTION LE –  
MANUFACTURER FEDERAL CERTIFICATION TAGS –  
INCORRECT INTERMEDIATE AND REAR TIRE PSI**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that certain 2008 and 2009 model year American Allegiance, American Eagle, American Heritage, American Tradition and Revolution LE, model motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, "Certification". These motor homes were manufactured at our Decatur, Indiana manufacturing plant from May 19, 2008 through August 28, 2008.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

### **WHAT IS THE PROBLEM?**

Fleetwood Enterprises, Inc., has become aware of a intermediate and rear tire psi rating input error. The Motor Home Manufacturer Federal Certification tag was printed with the intermediate and rear tire psi rating reversed. Please note that all other values are correct.

A misprinted label could lead to improper vehicle loading or tire inflation, which could result in tire failure, increasing the risk of a crash.

To correct this non-compliance, it is necessary to replace the Manufacturer Federal Certification tag as described in the enclosed Recall Service Bulletin #80911.

### **WHAT SHOULD YOU DO?**

Please check your motor home inventory and perform the repair procedure on affected units as outlined in the attached Service Bulletin #80911. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned motor homes have been asked to contact their Fleetwood dealer to have the described non-compliance remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #80911 prior to beginning the inspection and repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the Fleetwood Repair Order (form X-SR-042) and submit for reimbursement in accordance with Service Bulletin #80911. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

***Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.***

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote  
Service Administrator  
Motor Home Division

Enclosures: Recall #80911 Customer Letter  
Recall #80911 Service Bulletin

# Recall Bulletin 80911



**RECALL  
BULLETIN:**  
80911

**YEAR(S)  
AFFECTED:**  
2008, 2009

**PRODUCT(S)  
AFFECTED:**

American Allegiance,  
American Eagle,  
American Heritage,  
American Tradition,  
Revolution L.E., with  
serial numbers listed  
in this Bulletin

**MODEL(S)  
AFFECTED:**  
All

**SUBJECT:**  
Install new  
Manufacturer  
Federal  
Certification Tag

**KEYWORDS:**  
Manufacturer  
Federal  
Certification Tag,  
Tag, Tire Pressure,  
PSI

**ISSUE DATE:**  
September 2008

The purpose of this Bulletin is to inform Fleetwood dealers of the need to replace the Manufacturer Federal Certification Tag on certain 2008 and 2009 Class A motor homes.

## **CONDITION:**

Fleetwood Enterprises, Inc., has discovered that the listed motor homes have incorrect intermediate and rear axle tire pressure ratings printed on the Manufacturer Federal Certification Tag. **All other values on the Tag are correct.**

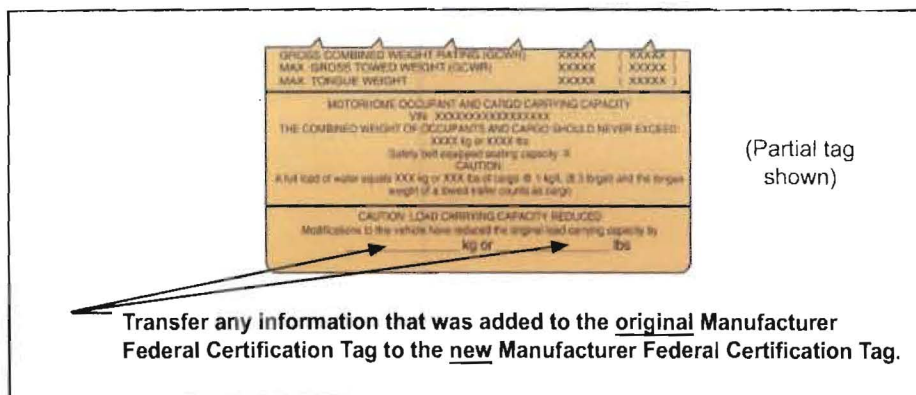
**Read this entire document before proceeding.**

## **CORRECTION:**

Retail owners of affected motor homes and dealers holding affected motor homes in inventory will receive a package from Fleetwood containing a new and corrected, **serial number specific**, Manufacturer Federal Certification Tag. Verify eligibility by referring to the affected motor home serial numbers listed at the end of this Bulletin before applying new labels.

**Important: Be sure the correct replacement Manufacturer Federal Certification Tag is on-hand before proceeding.**

1. Locate the original Federal Certification Tag, adhered to the wall behind the driver's seat.
2. Record any additional weight information (if present) that was written on the original Manufacturer Federal Certification Tag due to the addition of options after the motor home was manufactured (See Figure 1). Transfer this information to the new Manufacturer Federal Certification Tag using a black, fine point, permanent marker.



**Figure 1**

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*This bulletin is supplied for technical information only and is not an authorization for repairs.*

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

3. a) If the original Federal Certification Tag is loose or peeling, remove it and discard. Remove any adhesive residue in the application area using a clean shop cloth slightly dampened with isopropyl alcohol.
  - b) If the original Federal Certification Tag is adhered securely in place, use a black permanent marker to deface it.
  4. Peel and tear approximately 1" from the top of the adhesive backing of the new Federal Certification Tag. (This will allow control of the application.) Slowly apply the new Tag directly over the original, using your fingers to smooth down newly-applied areas. (If the original Tag was removed in Step 3a, apply the new Tag in the same location as the original.) Continue to remove backing, working from top to bottom, until the entire tag completely adheres to and covers the original tag.
- Note: New Federal Certification labels have "tamper-proof" edges and are designed to tear if removal is attempted.
5. Make sure the tires are cool and the motor home has been sitting for at least one hour. Check and if necessary, adjust the air pressure in all tires according to the PSI ratings on the new Tag.

#### **PARTS:**

**Use tag supplied with the Recall mailing. No additional parts are necessary.**

#### **TOOLS:**

Black, Fine Point, Permanent Marker  
 Clean Shop Cloth  
 Isopropyl Alcohol  
 Tire Air Pressure Gage Capable of Measuring 100 psi  
 Air Compressor  
 Air Hose  
 Air Chuck

#### **WARRANTY LABOR ALLOWANCE:**

Use Flat Rate Codes:

Install new Federal Certification Tag

|           |          |                              |
|-----------|----------|------------------------------|
| 9210 - 11 | 0.10 hr. | Inspected/Not Defective      |
| 9210 - 12 | 0.30 hr. | Inspected/Defective/Repaired |
| 9210 - 17 | 0.10 hr. | Customer Unreachable         |

*If you have any questions concerning this bulletin, contact:*

Fleetwood Motor Home  
 Dealer Technical Support:  
 (800) 816-9825

American Coach  
 Dealer Technical Support:  
 (800) 417-6413

Fleetwood Service Literature is available at: [www.fleetwoodrvdealers.com](http://www.fleetwoodrvdealers.com)

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## Recall 80911

### Affected 2008 Unit Serial Numbers

#### 2008 American Eagle

|              |              |              |              |
|--------------|--------------|--------------|--------------|
| 719C84403468 | 719C84403507 | 719E84403513 | 719F84403535 |
| 719E84403476 | 719E84403511 | 719F84403517 | 719C84403599 |

#### 2008 American Tradition

780F84401557  
780F84403598

#### 2008 Revolution L.E.

|              |              |              |              |
|--------------|--------------|--------------|--------------|
| 781K84403472 | 781K84403475 | 781K84403514 | 781K84403532 |
| 781K84403473 | 781N84403508 | 781K84403518 | 781K84403536 |
| 781K84403474 | 781K84403512 | 781K84403527 |              |

### Affected 2009 Unit Serial Numbers

#### 2009 American Allegiance

|              |              |              |              |
|--------------|--------------|--------------|--------------|
| 771G94403464 | 771G94403470 | 771G94403531 | 771G94403607 |
| 771G94403465 | 771G94403528 | 771G94403601 | 771G94403610 |
| 771G94403469 | 771G94403530 | 771G94403602 | 771G94403662 |

#### 2009 American Eagle

|              |              |              |              |
|--------------|--------------|--------------|--------------|
| 719P94403357 | 719P94403515 | 719D94403520 | 719H94403537 |
| 719F94403395 | 719P94403516 | 719E94403526 | 719C94403655 |

#### 2009 American Heritage

|              |              |              |
|--------------|--------------|--------------|
| 782B94403192 | 782B94403343 | 782B94403434 |
| 782B94403236 | 782B94403390 |              |

#### 2009 American Tradition

|              |              |              |              |
|--------------|--------------|--------------|--------------|
| 780C94403386 | 780P94403534 | 780P94403624 | 780P94403651 |
| 780P94403402 | 780P94403623 | 780P94403650 |              |

#### 2009 Revolution L.E.

|              |              |              |              |
|--------------|--------------|--------------|--------------|
| 781N94403471 | 781K94403617 | 781K94403622 | 781K94403694 |
| 781K94403612 | 781K94403618 | 781N94403626 |              |
| 781K94403613 | 781K94403621 | 781K94403660 |              |

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## IMPORTANT RECALL INFORMATION #80911

October 2008

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana has decided that certain 2008 and 2009 model year American Allegiance, American Eagle, American Heritage, American Tradition and Revolution LE, model motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, "Certification".

### **WHAT IS THE PROBLEM?**

Fleetwood Enterprises, Inc., has become aware of a intermediate and rear tire psi rating input error. The Motor Home Manufacturer Federal Certification tag was printed with the intermediate and rear tire psi rating reversed. Please note that all other values are correct.

A misprinted label could lead to improper vehicle loading or tire inflation, which could result in tire failure, increasing the risk of a crash.

### **WHAT SHOULD YOU DO?**

Deface the original Motor Home Manufacturer Federal Certification Tag and replace it with the new serial number specific Motor Home Manufacturer Federal Certification Tag that is enclosed with this letter. You can locate the tag on the inside sidewall just behind the driver's seat. **Note: Please peel the backing before applying over the defaced original Federal Certification Tag. Check and if necessary, inflate the rear and intermediate tires to the correct psi.**

After you have completed this procedure, please return the enclosed self-addressed **Vehicle Information Update Card** to Fleetwood.

If you do not feel comfortable installing this tag or checking rear and intermediate tire pressures, you may take your motor home to any Fleetwood dealer and they will perform this service at no charge to you.

When you deliver your motor home for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the **Fleetwood Repair Order** and fill out the enclosed, self-addressed **Vehicle Information Update Card**, and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card**, and return it to Fleetwood. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #80911, contact Fleetwood Owner Relations at 800-505-3418.

***For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***

If you are unable to obtain the specified repair promptly and without charge, please contact:

**Fleetwood Owner Relations - Recall #80911**  
P.O. Box 59933  
Riverside, California 92517  
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave  
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

Fleetwood Enterprises Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote  
Service Administrator  
Motor Home Division