



Mr. George Person
Chief, Recall Management Office
National Highway Traffic Safety Adm.
1200 New Jersey Avenue, SE
Washington, DC 20590

01 October 2008

Dear Mr. Person:

The mailing of the Customer and Dealer Notifications for Recall 08V-484 began on 30 September and was completed on 01 October 2008. Attached are scanned copies of the final signed notifications which are provided for your files.

Please feel free to contact me at 541-998-3720 x8154 should you have any questions.

Sincerely,

David Diamond
Director, R&D and Compliance Administration
Country Coach LLC

Enclosures (2)

08V-484 Customer Notification 9-28-08.pdf
08V-484 Dealer Notification 9-28-08.pdf



VIA: FIRST CLASS AND CERTIFIED MAIL, RETURN RECEIPT REQUESTED

29 September 2008

Dealer Notification of Vehicle Safety Non Compliance Service Bulletin
Federal Recall Campaign 08V-484
See Attached Listing for Affected Coach Numbers

Dear Country Coach Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Country Coach LLC has decided that a defect in the power steering which relates to motor vehicle safety exists in certain Magna and Affinity motor homes manufactured between February 2005 and August 2007.

Should failure of the power steering unit occur, warning to the vehicle operator would be manifested by a gradual decrease in the ability to steer the motor home along with the possible reduction in the amount of steering angle (wheel cut) available for maneuvering.

Loss of power steering assist can create an unsafe driving condition which could result in a motor vehicle crash.

As a result of this discovery, Country Coach, LLC is conducting a safety recall.

Why are these motor homes being recalled?

Certain Affinity or Magna motor homes that were manufactured between February 2005 and August 2007 have been identified as potentially containing the power steering safety defect.

What will Country Coach, LLC do:

To correct the condition as noted above, Country Coach, LLC will replace the Fan Drive Hydraulic Pump and the transmission mounted dry spline Power Take-Off with a wet spline Power Take-Off and relocation of the engine Power Steering Pump to the engine Power Steering Mechanical Drive Pad.

What has the customer been advised to do:

The customer has been advised that parts are not available at this time to complete the safety recall and will be notified when an availability date is established.

Sincerely,

David Diamond
Director, R&D and Compliance Administration
Country Coach, LLC

Enclosures: 08V-484 Coach Listing
Owner Notification of Vehicle Safety Defect

THE WORLD'S FINEST MOTORCOACHES

135 East First Avenue | PO Box 400 | Junction City, OR 97448



COUNTRY COACH

VIA: FIRST CLASS AND CERTIFIED MAIL, RETURN RECEIPT REQUESTED

29 September 2008

Owner Notification of Vehicle Safety Defect
Federal Recall Campaign 08V-484
See Attached Listing for Affected Coach Numbers

Dear Country Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Country Coach LLC has decided that a defect in the power steering which relates to motor vehicle safety exists in certain Magna and Affinity motor homes manufactured between February 2005 and August 2007.

Should failure of power steering assist occur, warning to the vehicle operator would be manifested by a gradual decrease in the ability to steer the motor home along with the possible reduction in the amount of steering angle (wheel cut) available for maneuvering.

Loss of power steering assist can create an unsafe driving condition which could result in a motor vehicle crash.

As a result of this discovery, Country Coach, LLC is conducting a safety recall.

Why is your motor home being recalled?

Your Affinity or Magna motor home has been identified as one that was manufactured between February 2005 and August 2007 with the power steering configuration identified as suspect.

The safety defect is the result of "fretting corrosion" between the male and female spline coupling of both the Power Take Off assembly and the Fan Drive Hydraulic Pump. As the fretting corrosion worsens the coupling will no longer transmit torque to the fan drive pump. Since the power steering pump is coupled to the fan drive pump it also loses drive torque and therefore provides no power steering assist.

What will Country Coach, LLC do:

To correct the condition as noted above, Country Coach, LLC will replace the Fan Drive Hydraulic Pump and the transmission mounted dry spline Power Take-Off with a wet spline Power Take-Off and the relocation of the engine Power Steering Pump to the engine Power Steering Mechanical Drive Pad.

Please note that the parts necessary to complete this repair are not available at this time but you will be notified by Certified, Return Receipt Requested and First Class mail when an availability date is established. **Should you experience a loss or severe reduction in your ability to steer your motor home contact Country Coach Service Department immediately at 1-800-452-8015.**

THE WORLD'S FINEST MOTORCOACHES

135 East First Avenue | PO Box 400 | Junction City, OR 97448

Country Coach, LLC has notified the National Highway Traffic Safety Administration of the delay in parts availability. Should you wish to contact the National Highway Traffic Safety Administration directly; you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington D.C. 20590 or call the Vehicle Safety Hotline's toll free number at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

What you need to do:

When you receive notification that parts are available, please contact Country Coach Service at 1-800-452-8015 to arrange for an appointment at our facility to have the necessary repair completed.

Please note: Federal regulations requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days after receipt of the original notification.

Is there any cost to you as a consumer:

No - this recall will be performed at no cost to the consumer at our Service Facility.

What if you no longer own this vehicle:

You received this notice because government regulations require that this notification be sent to the last known owner of record. Our records indicate that you are the current owner. If you no longer own this motor home or there is a change in your address and/or phone number, please complete and return the enclosed Vehicle Owner Reply Notification.

Can we assist you further?

Should you have any further questions regarding this recall, please contact Dave Diamond, Compliance Administration, 1-800-452-8015, ext. 8154 for assistance.

We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with your motor home.

Sincerely,



David Diamond
Director, R&D and Compliance Administration
Country Coach, LLC

Enclosures: 08V-484 Coach Listing
Vehicle Owner Reply Notification