

SERVICE

MC 08-15

First Issued: October 24, 2008

Revised: November 7, 2008

REPLACES: Please discard MC 08-15 dated 10/24/08

MODEL: 2006~2009 Vulcan® 900 (VN900B6F/B6FL, B7F, B8F/B8FL, B9F/B9FL, C7F/C7FL, C8F/C8FL, D6F, D7F/D7FL, D8F/D8FL)

Page 1 of 10

TITLE: REPLACEMENT FUEL TANK INSPECTION

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

MODEL	ELIGIBILITY	
VN900B6F/B6FL, B7F, B8F/B8FL, B9F/B9FL VN900C7F/C7FL, C8F/C8FL VN900D6F/, D7F/D7FL, D8F/D8FL	Fuel tank never replaced	Inspection not required
	Fuel tank replaced between April 7, 2008 and September 22, 2008	Inspection required
	Uncertain if fuel tank replaced	Inspection required

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On affected **REPLACEMENT FUEL TANKS DELIVERED TO DEALERS BETWEEN APRIL 7, 2008 AND SEPTEMBER 22, 2008**, under certain riding conditions, fuel can leak from between the tank filler neck and the fuel cap gasket. Fuel leakage in the presence of spark or flame could cause a fire or explosion possibly resulting in injury or death.



File behind the "MC" tab in your Kawasaki "Service and Warranty" binder

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All vehicles repaired under service bulletin MC 08-13 are **EXEMPT** from this bulletin.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to replace any affected replacement fuel tanks delivered to dealers as **spare parts**. The repair consists of inspecting the lot number on the tanks and replacing the fuel tank if necessary.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of VN900 models, except those eligible for Recall MC 08-13, requesting them to perform one of the following actions.

- Bring the vehicle in for inspection if the tank has been **replaced** after April 7, 2008, or if the vehicle was **previously owned** and replacement is unknown.
- Bring the vehicle in for inspection because **Kawasaki records indicate the tank was replaced** under warranty before sale.
- Disregard** the notice if they are the original owner and have **never replaced** the tank.

A copy of the customer letter is printed on the last page of this bulletin.

Dealer Action

Repair Eligible Units:

Inspect fuel tanks if eligible and replace only those replacement fuel tanks having a lot number in Table A on page 3 prior to delivery to the retail purchaser. It is the obligation of authorized

Kawasaki
Let the good times roll.™

Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Inspection Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

Service Manual

MODEL	PART NUMBER
VN900B/D	99924-1366-(01~05)
VN900C	99924-1373-(01~03)

Important "Pre-Inspection" Guidelines:

- ★ If the fuel tank has never been replaced, inspection is not required.
- NEW** ★ If the fuel tank was replaced after April 7, 2008, inspection is required.
- ★ If you are uncertain about whether or not the tank has been replaced, proceed with inspection.

⚠ WARNING

Gasoline is extremely flammable and can be explosive under certain conditions. Make sure the area is well-ventilated and free from any source of flame or sparks; this includes any appliance with a pilot light. Do not smoke. Turn the ignition switch OFF. Disconnect the battery (-) terminal.

To avoid fire, do not remove the fuel tank when the engine is still hot. Wait until it cools down. To minimize fuel spillage, draw the fuel out from the fuel tank with a pump as much as possible when the engine is cold.

Be prepared for fuel spillage; any spilled fuel must be completely wiped up immediately.

Inspect Fuel Tank Lot Number:

- Remove the seat.
- Remove two bolts from the rear fuel tank mount tab.



- Lift the rear of the tank a maximum of 3 inches (7.6cm) and locate the fuel tank lot number.



- Make a note of the fuel tank Lot number located in front of the rear tank damper as shown.



NOTE:

- o The letter "X" found at the beginning and end of the fuel tank lot number are a result of the manufacturing process and are to be disregarded when recording the fuel tank lot number.
- Compare lot number from the bottom of the fuel tank to Table A. If the lot number is in Table A, the tank must be replaced. Proceed to "Remove Fuel Tank" section in this bulletin.

Table A

Defective Replacement Fuel Tank Lot Numbers Shipped to Dealers After April 7, 2008

NEW

8C24	8D01	8E01	8F01
8C25	8D02	8E02	8F02
8C26	8D03	8E03	8F03
8C27	8D04	8E04	8F04
8C28	8D05	8E05	8F05
8C29	8D06	8E06	8F06
8C30	8D07	8E07	8F07
8C31	8D08	8E08	8F08
	8D09	8E09	8F09
	8D10	8E10	8F10
	8D11	8E11	8F11
	8D12	8E12	8F12
	8D13	8E13	8F13
	8D14	8E14	8F14
	8D15	8E15	8F15
	8D16	8E16	8F16
	8D17	8E17	8F17
	8D18	8E18	8F18
	8D19	8E19	8F19
	8D20	8E20	8F20
	8D21	8E21	8F21
	8D22	8E22	8F22
	8D23	8E23	8F23
	8D24	8E24	8F24
	8D25	8E25	
	8D26	8E26	
	8D27	8E27	
	8D28	8E28	
	8D29	8E29	
	8D30	8E30	
		8E31	

- ★ If the lot number from the bottom of the fuel tank is not listed in Table A, the fuel tank does not need to be replaced. Install the two rear fuel tank mount tab bolts and proceed to the "Warranty Information" section in this bulletin.
- ★ If the lot number on the bottom of the tank matches one from above, proceed to the "Repair Procedure" section of this bulletin.

Repair Procedure

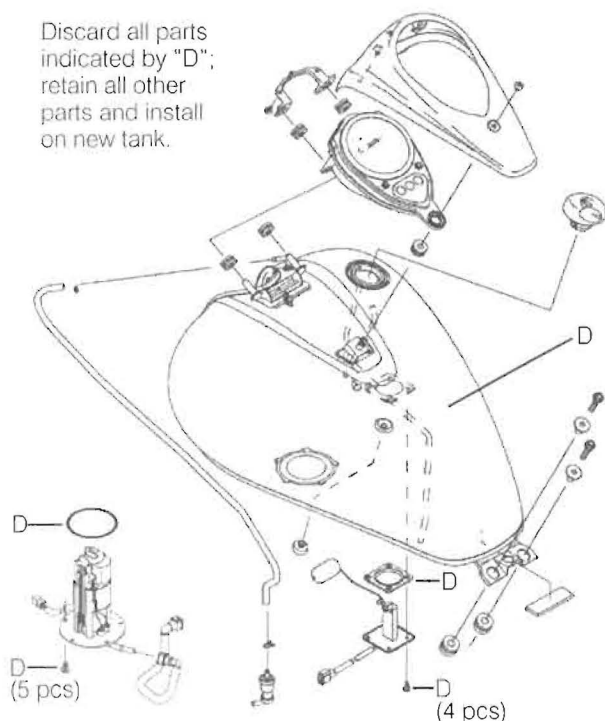
Remove Fuel Tank:

- Remove the fuel tank as outlined in chapter 3 of the service manual.

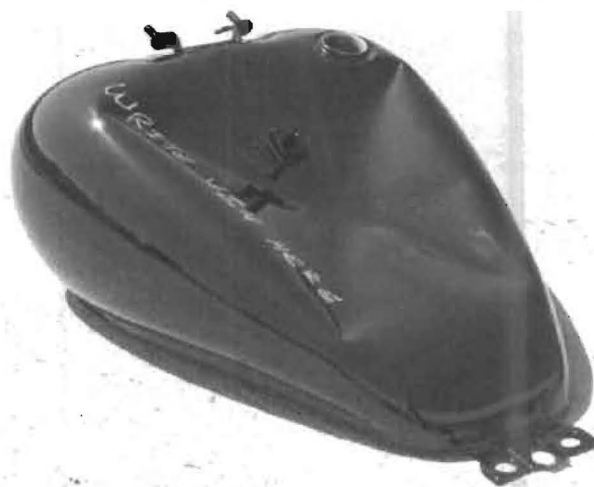
Disassemble Old Fuel Tank:

- Remove the following parts as outlined in chapter 3 of the service manual.
 - Remove and retain the meter assembly from the old tank for installation on the new tank.
 - Remove and retain the tank cap from the old tank for installation on the new tank.
 - Remove and retain the fuel level sensor from the old fuel tank for installation on the new tank.
 - Discard** the bolts removed from the fuel level sensor.
 - Discard** the gasket from the fuel level sensor.
 - Remove and retain the fuel pump from the old fuel tank for installation on the new tank.
 - Discard** the bolts removed from the fuel pump.
 - Discard** the gasket from the fuel pump.
 - Remove and retain the damper and collars from the old fuel tank for installation on the new tank.

Discard all parts indicated by "D"; retain all other parts and install on new tank.



- Write the VIN on the old tank with permanent ink or paint. Destroy the tank by collapsing the top of the tank with a plastic or rubber mallet. Collapse the tank until there are four distinct creases in four corners as shown.



- A photo of the old tank showing the VIN and the collapsed top, and a photo of the lot number must be sent to mc08-15@kawasaki-usa.com to receive warranty reimbursement. Be sure to include your dealer number and warranty claim number in the body of the e-mail and your dealer number in the subject line.

NEW

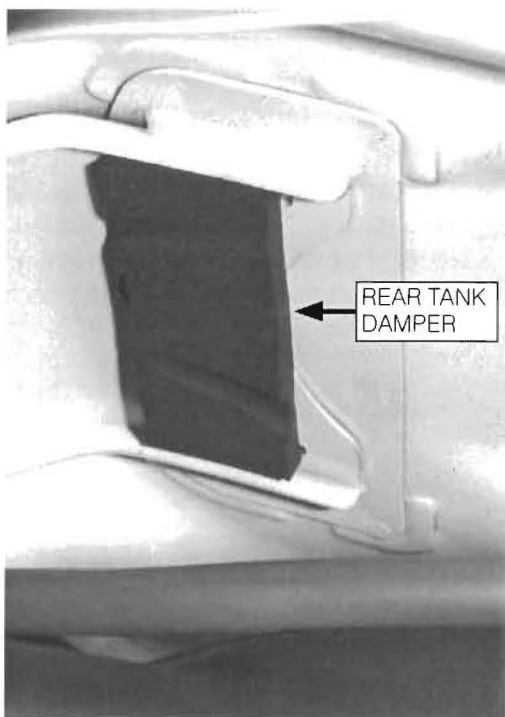
Alternately, you may mail a photo with a copy of the warranty claim to:

Kawasaki Motors Corp., U.S.A.
ATTN: Warranty Administration
9950 Jeronimo Road
Irvine, CA 92618

- Dispose of the fuel tank in accordance with all local laws and regulations 90 days after payment of the warranty claim.

Assemble New Fuel Tank:

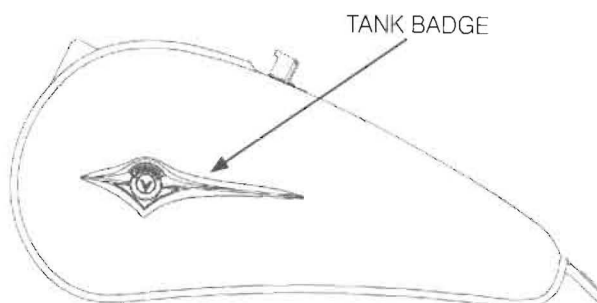
- Assemble the following parts as outlined in chapter 3 of the service manual.
 - o Level sensor with new gasket and bolts included in fuel tank kit.
 - o Fuel pump with new gasket and bolts included in fuel tank kit.
 - o Tank cap
 - o Meter assembly
 - o Install original damper and collars.
 - o Install new rear tank damper.



- o Install new label on California models only.



- o Install new left and right tank badges on the tanks specified in Table B only.

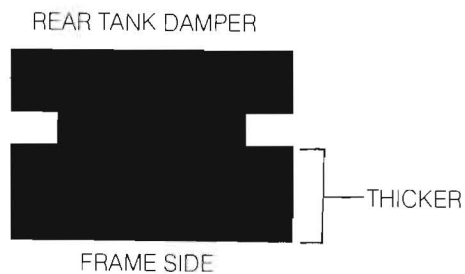


Install Fuel Tank:

- Install fuel tank as outlined in chapter 3 of the service manual.

NOTE:

- o *Thicker portion of rear tank dampers is the frame side.*



Parts Information

Order fuel tanks (Table B) and additional parts to replace defective fuel tanks directly from your parts distribution center.

Return any original fuel tanks in your dealer inventory with a lot number in Table A on page 3 to KMC for credit and submit a Credit Request on K-Dealer. Select "Defective" as the reason and type "MC 08-15" in the Defective Text field.

Additional Fuel Tank Parts

PART NUMBER	DESCRIPTION	CONTENTS	QTY
Refer to Table B	Tank Comp, Fuel	Fuel Tank	1
99969-3460	Kit, Tank Hardware	Gasket, Fuel Level Sensor	1
		Gasket, Fuel Pump	1
		Bolt (5x12), Fuel Level Sensor	4
		Bolt (6x12), Fuel Pump	5
92160-1323	Damper	Damper	1
56052-0810	Mark, Fuel Tank, LH	Left Tank Badge	1*
56052-0811	Mark, Fuel Tank, RH	Right Tank Badge	1*
56040-1121	Label-Warning, Fuel Tank	Warning Label, CA only	1*

*Refer to Table B

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS FOUND WITH A REPLACEMENT TANK HAVING A LOT NUMBER IN TABLE A ON PAGE 3**. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION		
	INSPECT FUEL TANK	INSPECT AND REPLACE FUEL TANK
Job Code	Refer to Table B	Refer to Table B
Flat Rate Time	0.2 hr	0.6 hr
Failure Date	Same as Repair Date	Same as Repair Date
Claim Type	3	3
Problem Part Number	Refer to Table B	Refer to Table B
Description	Tank Comp, Fuel	Tank Comp, Fuel
Qty	0	1
Additional Parts	N/A	Refer to Table B

- A photo of the old tank showing the VIN and the collapsed top, and a photo of the lot number must be sent to mc08-15@kawasaki-usa.com to receive warranty reimbursement. Be sure to include your dealer number and warranty claim number in the body of the e-mail and your dealer number in the subject line.

Table B
Fuel Tank Color, Model Specs, and Additional Parts

MODEL	COLOR	FUEL TANK P/N	JOB CODE		ADDITIONAL PARTS				
			INSPECT ONLY	INSPECT AND REPLACE	99969-3460 Kit, Tank Hardware	92160-1323 Damper	56052-0810 Left Tank Badge	56052-0811 Right Tank Badge	56040-1121 Warning Label (CA Only)
VN900B6F	SILVER	51001-0179-474	22269	22248	X	X	X	X	
VN900B6F	BLUE	51001-0179-726	22271	22250	X	X	X	X	
VN900B6F	RED	51001-0179-816	22272	22251	X	X	X	X	
VN900B6F	EBONY	51001-0179-H8	22273	22252	X	X	X	X	
VN900B6FL	RED	51085-5118-816	22279	22258	X	X	X	X	X
VN900B6FL	EBONY	51085-5118-H8	22316	22321	X	X	X	X	X
VN900B6FL	SILVER	51084-5228-474	22317	22322	X	X	X	X	X
VN900B6FL	BLUE	51084-5228-726	22318	22323	X	X	X	X	X
VN900B7F	EBONY	51001-0179-H8	22273	22252	X	X	X	X	
VN900B7F	RED	51001-0179-L1	22288	22302	X	X	X	X	
VN900B7F	BLUE	51001-0146-17Q	22289	22303	X	X	X	X	
VN900B7F	TITANIUM	51001-0179-740	22290	22304	X	X	X	X	
VN900B8F	BLACK	51001-0179-17K	22244	22245	X	X	X	X	
VN900B8F	RED	51001-0179-19J	22268	22247	X	X	X	X	
VN900B8F	BLUE	51001-0179-M4	22274	22253	X	X	X	X	
VN900B8FL	BLUE	51085-5118-M4	22280	22259	X	X	X	X	X
VN900B8FL	BLACK	51085-5118-17K	22319	22324	X	X	X	X	X
VN900B8FL	RED	51085-5118-19J	22320	22325	X	X	X	X	X
VN900B9F	BLACK	51001-0179-17K	22244	22245	X	X	X	X	
VN900B9F	BLUE	51001-0179-723	22270	22249	X	X	X	X	
VN900B9F	RED	51001-0179-25T	22291	22305	X	X	X	X	
VN900B9FL	RED	51085-5118-25T	22278	22257	X	X	X	X	X
VN900B9FL	BLACK	51085-5118-17K	22292	22306	X	X	X	X	X
VN900B9FL	BLUE	51085-5118-723	22293	22307	X	X	X	X	X
VN900C7F	BLUE	51001-0179-723	22270	22249	X	X	X	X	
VN900C7F	RED	51001-0179-816	22272	22251	X	X	X	X	
VN900C7F	EBONY	51001-0179-H8	22273	22252	X	X	X	X	
VN900C7FL	RED	51085-5118-816	22279	22258	X	X	X	X	X
VN900C7FL	EBONY	51085-5118-H8	22294	22308	X	X	X	X	X
VN900C7FL	BLUE	51085-5118-723	22295	22309	X	X	X	X	X
VN900C8F	BLACK	51001-0179-17K	22244	22245	X	X	X	X	
VN900C8F	GREEN	51001-0179-17P	22267	22246	X	X	X	X	
VN900C8F	RED	51001-0179-234	22296	22310	X	X	X	X	
VN900C8FL	GREEN	51085-5118-17P	22277	22256	X	X	X	X	X
VN900C8FL	BLACK	51085-5118-17K	22297	22311	X	X	X	X	X
VN900C8FL	RED	51085-5118-234	22298	22312	X	X	X	X	X
VN900D6F	BLUE/SILVER	51085-5210-728	22282	22261	X	X			
VN900D6F	RED/EBONY	51085-5209-827	22299	22313	X	X			
VN900D7F	SILVER/EBONY	51084-5315-686	22275	22254	X	X			
VN900D7F	RED/TITANIUM	51084-5316-10W	22276	22255	X	X			
VN900D7FL	RED/TITANIUM	51085-5120-10W	22281	22260	X	X			X
VN900D7FL	SILVER/EBONY	51085-5119-686	22300	22314	X	X			X
VN900D8F	RED/BLACK	51085-5294-18W	22283	22262	X	X			
VN900D8F	BLUE/SILVER	51085-5295-18V	22284	22263	X	X			
VN900D8F	WHITE/TITANIUM	51085-5297-11T	22286	22265	X	X			
VN900D8FL	BLUE/SILVER	51085-5296-18V	22285	22264	X	X			X
VN900D8FL	WHITE/TITANIUM	51085-5298-11T	22287	22266	X	X			X
VN900D8FL	RED/BLACK	51085-5265-18W	22301	22315	X	X			X

Repair Verification

After repair, make a small white paint mark on the frame behind the fuel tank as shown.



NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*

Sent to owners of potentially affected unit that might require inspection:

**2006~2009 VULCAN® 900 FUEL TANK INSPECTION AND REPLACEMENT
WARNING AND RECALL NOTICE**

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain **REPLACEMENT FUEL TANKS** distributed from Kawasaki as spare parts for certain 2006~2009 Vulcan 900 models. On the affected fuel tanks, under certain riding conditions, fuel can leak from between the tank filler neck and the fuel cap gasket. Fuel leakage in the presence of spark or flame could cause a fire or explosion possibly resulting in injury or death. Our records indicate that you purchased a 2006~2009 Vulcan 900.

- If the fuel tank on your vehicle was **REPLACED** after April 7, 2008, please take your vehicle to an authorized Kawasaki dealer for **INSPECTION**.
- If you are a **SECOND OWNER**, please take your vehicle to an authorized Kawasaki dealer for **INSPECTION**.
- If you are the original owner and the fuel tank has **NEVER BEEN REPLACED** you may **DISREGARD** this notice.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of inspecting your fuel tank and replacing it if required. The actual inspection/repair will take less than one hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

UNTIL THE INSPECTION HAS BEEN COMPLETED:

- **DO NOT OPERATE YOUR MOTORCYCLE.**
- **STORE YOUR MOTORCYCLE IN A WELL VENTILATED AREA AWAY FROM ANY SOURCE OF IGNITION.**

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

If you received this notice in error:

Our records indicate you are the current owner of a 2006~2009 Vulcan 900. If you no longer have the vehicle described in this letter, please help us to update our records by submitting your new contact information at www.kawasaki.com/OwnerInfo/ownerSupportForm.aspx or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

Sent to owners of vehicles requiring inspection:

**2006~2009 VULCAN® 900 FUEL TANK INSPECTION AND REPLACEMENT
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What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of inspecting your fuel tank and replacing it if required. The actual inspection/repair will take less than one hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

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If you received this notice in error:

Our records indicate you are the current owner of a 2006~2009 Vulcan 900 with a replacement fuel tank. If you no longer have the vehicle described in this letter, please help us to update our records by submitting your new contact information at www.kawasaki.com/OwnerInfo/ownerSupportForm.aspx or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

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We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.