

SERVICE PROCEDURE

**G-08508
OCTOBER 2008**

**SUBJECT: NONCOMPLIANCE RECALL (U.S.)
RICON “S” or “K” (1200, 2000, and 5500) SERIES
WHEELCHAIR LIFTS on certain IC Bus BE, CE, FE,
and RE school bus models built 5/4/05 thru
11/15/07.**

DEFECT DESCRIPTION

The threshold warning system of the wheelchair lift on suspect buses may not detect a passenger's body or mobility aid in all of the platform threshold area required by Federal Motor Vehicle Standard No. 403, Platform Lift Systems for Motor Vehicles. The threshold warning signal may not activate when a certain point on the threshold area is encroached, which could result in possible injury.

MODELS INVOLVED

This Noncompliance Recall involves certain Ricon “S” or “K” (1200, 2000, and 5500) series wheelchair lifts on certain IC Bus BE, CE, FE, and RE school bus models built 5/4/05 thru 11/15/07.

PARTS INFORMATION

This Navistar noncompliance recall is in response to Ricon Corporation noncompliance recall 07E-095. Therefore,

- ORDER REPAIR PARTS DIRECTLY FROM RICON.
- SUBMIT A LABOR CLAIM FOR THE RECALL TO NAVISTAR.
- IN THE “MISCELLANEOUS PARTS” SECTION OF THE NAVISTAR LABOR CLAIM ENTER “\$21.00 PARTS HANDLING” TO RECOVER PARTS HANDLING EXPENSES.

Obtain the wheelchair lift serial number and go to <http://www.riconcorp.com> or call Ricon at (818) 267-3000 and verify that the wheelchair lift is applicable to the recall.

If applicable, order the repair parts thru:

- Normal Ricon dealer channels, if applicable, or
- Get further instructions at <http://www.riconcorp.com> or by calling Ricon at (818) 267-3000.

Part Number	Part Description	Quantity
Ricon 39979	Recall Repair Kit for 07E-095	1

SERVICE PROCEDURE

WARNING!

**TO PREVENT UNEXPECTED
MOVEMENT OF THE VEHICLE
AND POSSIBLE SERIOUS
PERSONAL INJURY OR DEATH,
BLOCK THE WHEELS TO
PREVENT THE VEHICLE FROM
MOVING IN BOTH DIRECTIONS.**

WARNING!

**TO PREVENT SERIOUS EYE
INJURY, ALWAYS WEAR SAFE EYE
PROTECTION WHEN PERFORMING
VEHICLE MAINTENANCE OR
SERVICE.**

Below is the Ricon service procedure from <http://www.riconcorp.com>.

Questions can be addressed to Ricon at (818) 267-3000.

1. Park the vehicle in a safe location.
2. Locate and remove 2 bolts at the bottom of the Threshold Warning System (TWS) covers on the inboard surfaces of the right and left side baseplate towers.
3. Slide the covers up to remove top cover clips from towers.
4. Remove optical sensors and retainer clips from inside the two cover assemblies.
5. Reinstall sensors into new TWS covers with new retainer clips provided.

6. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.
7. Discard original parts.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-08508-1	Inspection Only	0.3
A40-08508-2	Inspection & Wheelchair Lift Repair	0.6

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE

INTERNATIONAL

Campaign No. _____

VIN _____

Eng.# _____

COMPLETED

Service Location Code # _____

DO NOT REMOVE

ADMINISTRATIVE/DEALER RESPONSIBILITIES

UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

GROUP	NOUN	C	WARR.	TP	PAD

GROUP Enter number G—

NOUN Leave blank

C (CAUSE) Enter either 1, 2, 3. (see below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY (Warranty Code) Enter 40.

TYPE PART Enter P for type part causing failure.

PAD Enter 100

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC