



September 29, 2008

Mr. Daniel Smith
Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Mr. Smith:

Reference: NHTSA Identification Number 08V-352

Enclosed are representative copies of communications relating to the 2008 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of September 29, 2008 and to begin owner notification during the week of October 6, 2008. The exact number of manufactured vehicles in the recall is 73.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in black ink, appearing to read "S.J. Speth".

Stephan J. Speth, Director
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall H27

cc: K.C. DeMeter



CHRYSLER

September 2008

Dealer Service Instructions for:

Safety Recall H27 Left Axle Shaft

Models

2008 (VB) Dodge Sprinter 3500 Series

2008 (VB) Freightliner Sprinter 3500 Series

NOTE: This recall applies only to the above vehicles built from January 18, 2008 through February 27, 2008 (MDH 011801 through 022701).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The left axle shaft on about 70 of the above vehicles may break while driving. This could cause a loss of power and result in a crash without warning.

Repair

The left axle shaft must be inspected. Axle shafts with an inverted "S" on the axle shaft flange must be replaced.

Alternate Transportation

Dealers should attempt to minimize customer inconvenience by placing the owner in a loaner vehicle if inspection determines that axle shaft replacement is required and the vehicle must be held overnight.

Parts Information

<u>Part Number</u>	<u>Description</u>
CBA1H270	Shaft, Axle

Due to the small number of involved vehicles expected to require axle shaft replacement, no parts will be distributed initially. **Axle shafts should be ordered only after inspection determines that replacement is required. *Very few vehicles are expected to require axle shaft replacement.***

<u>Part Number</u>	<u>Description</u>
05136033AA	Lubricant, Gear (SAE 90)

NOTE: The minimum sales quantity (MSQ) is 12 bottles (32 oz.).

<u>Part Number</u>	<u>Description</u>
05127819AA	Sealant, Hylomar Flange

NOTE: The minimum sales quantity (MSQ) is 6 tubes (1 oz.).

Service Procedure**A. Axle Shaft Inspection**

NOTE: Only axle shafts found with an inverted “S” cast into the axle shaft flange, as determined by the following inspection, require replacement. Very few vehicles are expected to require axle shaft replacement.

1. Apply the park brake.
2. If equipped, remove the left rear wheel cover.
3. Inspect the axle shaft flange for an inverted “S” cast into the axle shaft flange (Figure 1).
 - If an inverted “S” **was not found** on the face of the axle flange, the axle shaft does not require replacement. Install the wheel cover (if equipped) and return the vehicle to the owner.
 - If an inverted “S” **was found** on the face of the axle flange, replace the axle shaft. **Continue with Section B. Axle Shaft Replacement.**

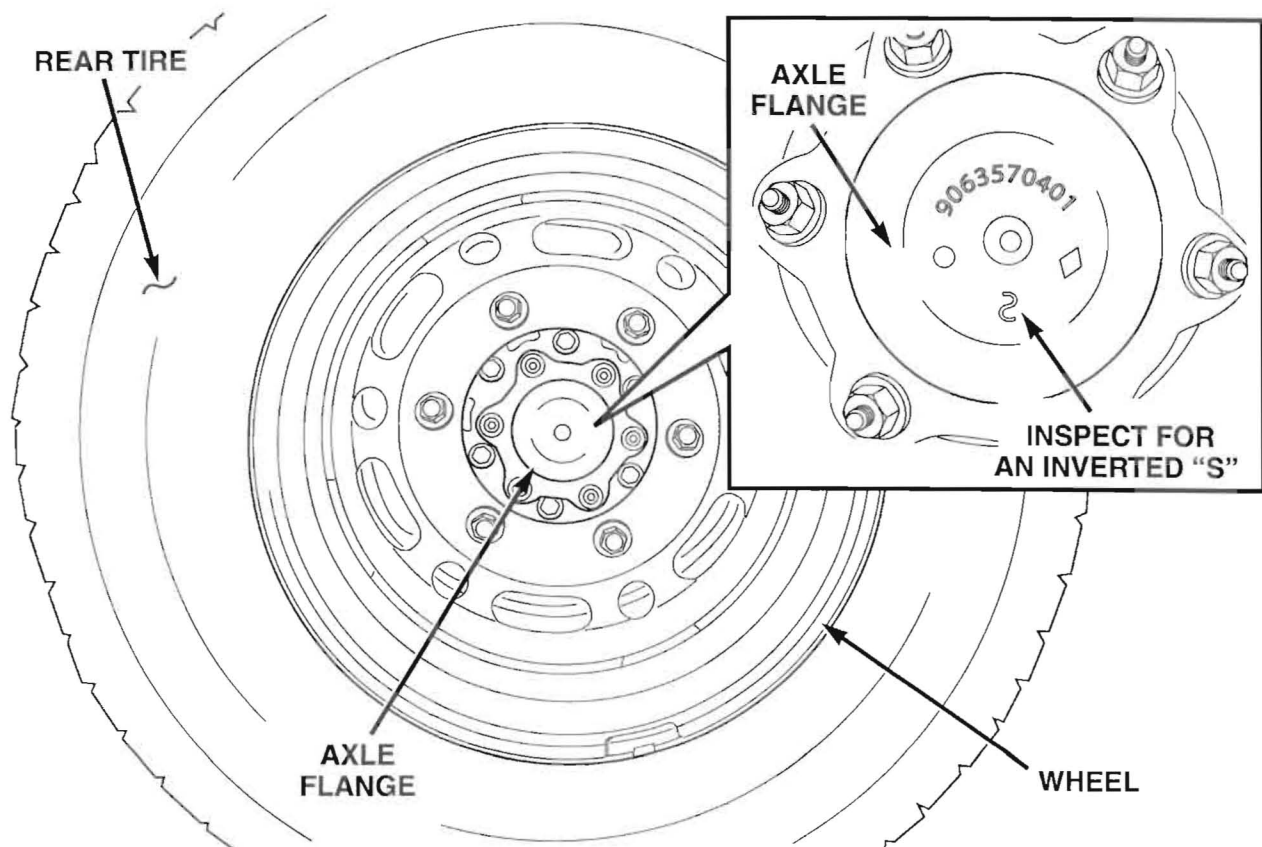


Figure 1

Service Procedure (Continued)

B. Axle Shaft Replacement

NOTE: The following procedure is required if the axle shaft requires replacement per the inspection in Section “A.” *Very few vehicles are expected to require this repair.*

1. Remove the axle shaft retaining nuts (Figure 2).
2. Place a small drain pan under the axle hub.
3. Pull the axle shaft out of the axle housing and discard (Figure 2).
4. Clean the hub-to-axle shaft flange mating surface.
5. Apply a light coat of Mopar Hylomar Flange Sealant (PN 05127819AA) to the new axle shaft flange.

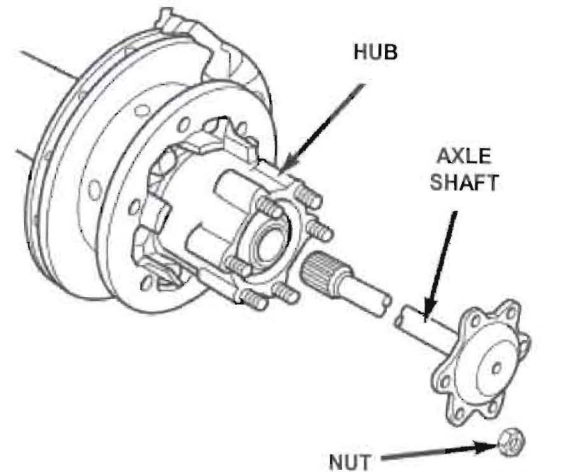


Figure 2

CAUTION: Do not use RTV silicone sealants to seal axle shaft flange to the axle hub.

6. Insert the new axle shaft into the axle housing.
7. Install the six axle shaft nuts onto the axle shaft studs. Tighten the axle shaft nuts to 48 ft. lbs. (65 N·m).
8. Install the wheel cover (if equipped).
9. Using a mechanic’s creeper, slide under the rear of the vehicle, remove the rubber fill plug on the rear axle cover and check and/or fill the axle gear lubricant as required (Figure 3).

NOTE: Use Mopar Gear Lubricant SAE 90 (PN 05136033AA).

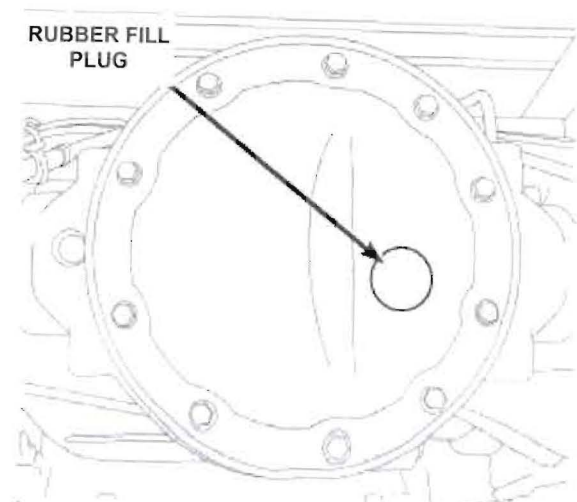


Figure 3

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Inspect left axle shaft	03-H2-71-81	0.2 hours
Inspect and replace left axle shaft (includes check and fill axle fluid level)	03-H2-71-82	0.4 hours

Add the cost of the recall parts plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler



SAFETY RECALL H27 – LEFT AXLE SHAFT

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2008 model year Dodge and Freightliner 3500 series Sprinter vehicles.**

The problem is... **The left axle shaft on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may break while driving. This could cause a loss of power and result in a crash without warning.**

What your dealer will do... **Chrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will inspect the left axle shaft and replace it if necessary. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply **contact your dealer** right away to schedule a service appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler
Notification Code H27

*Buckle up
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.