

## **HONDA** Service Bulletin



Applies To: 2008 Element 2WD - From VIN 5J6YH1...8L013895 thru 5J6YH1...8L013924 2008 Element 4WD - From VIN 5J6YH2...8L014984 thru 5J6YH2...8L015673 July 25, 2008

## Safety Recall: Left Rear Trailing Arm May Come Loose

### **BACKGROUND**

The left trailing arm of the rear suspension may have been improperly welded and could separate from its front mount. A separated trailing arm would cause the lower half of the left rear wheel to pivot outward. This could damage the left rear brake line and may cause a possible loss of vehicle control, which could lead to a crash.

#### **CUSTOMER NOTIFICATION**

Affected vehicle owners are being contacted by phone. The vehicle owners are being instructed not to drive the vehicle, and to contact their local Honda dealer to have the vehicle towed in for repair. Those customers who cannot be reached by phone will be sent a notification of this campaign within the next 2 weeks. An example of the customer notification is at the end of this service bulletin.

Only 241 vehicles within the affected VIN ranges are potentially affected by this campaign. To verify vehicle eligibility, you **must** check at least one of these items:

- The customer received a phone call from AHM.
- The customer has a notification letter.
- The vehicle is shown as eligible on a VIN status inquiry.

In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Some vehicles affected by this campaign may be in your new vehicle inventory. These vehicles must be inspected and, if needed, repaired before they are sold or leased. Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle is affected by this campaign, do a VIN status inquiry before selling or leasing it.

### **CORRECTIVE ACTION**

Inspect the welding date code stamped into the left trailing arm:

- If the code is NROX 1, replace the left trailing arm and its attaching bolts and nuts.
- If the code is not NROX 1, a new left trailing arm is not needed. Center-punch a campaign completion mark above the 1st character of the engine compartment VIN.

### **PARTS INFORMATION**

Left Trailing Arm:

P/N 52371-SCV-A02, H/C 8396202

Self-Locking Nut (10 mm):

P/N 90212-SA5-003. H/C 1169812

Flange Bolt (14 x 77):

P/N 90396-SCV-A00, H/C 8401150

Flange Bolt (12 x 73) (2 required): P/N 90399-S5A-000, H/C 6463020

Flange Bolt (14 x 87):

P/N 90398-SCV-A00, H/C 8401176

Flange Lock Nut:

P/N 90395-SNA-003, H/C 8178568

Adjusting Bolt:

P/N 52387-S5A-000, H/C 6455513

### WARRANTY CLAIM INFORMATION

OP#	Description	FRT	Template ID
418501	Inspect the left trailing arm.	0.2	08-053A
4181C5	Inspect and replace the left trailing arm.	1.5	08-053B
С	Add 4-wheel alignment.	0.6	

Failed Part: P/N 52371-SCV-A02

H/C 8396202

Defect Code: 5RT00 Q8900 Symptom Code:

Skill Level: Repair Technician

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ATB 40064 (0807)

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### **INSPECTION PROCEDURE**

- Raise the vehicle on a lift, and remove the left rear wheel.
- Check the date code stamped on or near the bottom of the front lower mount of the left trailing arm:
  - If the date code is NROX 1, go to REPAIR PROCEDURE.
  - If the date code is not NROX 1, go to step 3.

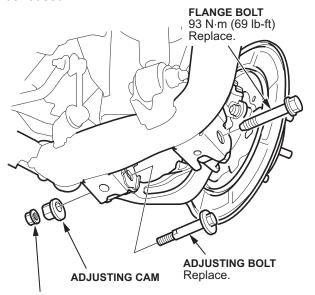


- 3. Reinstall the left rear wheel, and torque its bolts to 108 N·m (79.6 lb-ft).
- 4. Center-punch a completion mark above the first character of the engine compartment VIN.



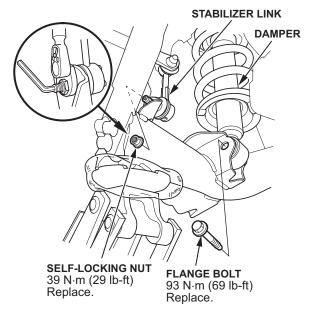
### **REPAIR PROCEDURE**

- 1. Place a floor jack under the left trailing arm to support it.
- 2. Remove the flange lock nut, the adjusting cam, the adjusting bolt, and the flange bolt from the lower mount of the knuckle. The nut and the bolts will not be reused.



FLANGE LOCK NUT 62 N·m (46 lb-ft) Replace.

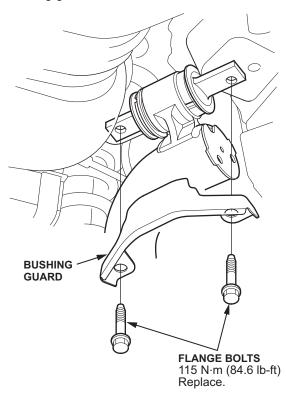
3. Remove the flange nut from the stabilizer link, then detach the stabilizer link from the trailing arm. The nut will not be reused.



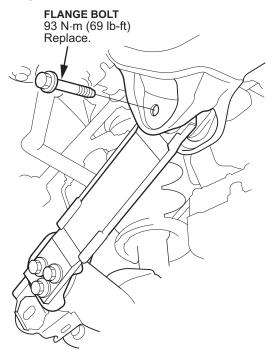
 Remove the flange bolt from the lower mount of the damper, then detach the damper from the trailing arm. The bolt will not be reused.

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5. Remove the two flange bolts from the front mount of the trailing arm, then remove the trailing arm bushing guard. The bolts will not be reused.



6. Remove the flange bolt from the rear mount of the trailing arm. The bolt will not be reused.



7. Lower the floor jack, and remove the trailing arm.

8. Install a new left trailing arm in the reverse order of removal, using new nuts and bolts as described in the removal steps.

NOTE: To install the trailing arm, lightly tighten the nuts and bolts, then place a jack under the arm, raise the suspension to load it with the vehicle's weight, and tighten the nuts and the bolts to the torque values shown in the illustrations.

- 9. Reinstall the left rear wheel, and torque its bolts to 108 N·m (79.6 lb-ft).
- 10. Do a four-wheel alignment:
  - Refer to pages 18-5 thru 18-8 of the 2007–2008 Element Service Manual, or
  - Online, enter keyword ALIGN, and select Wheel Alignment from the list.
- 11. Center-punch a completion mark above the first character of the engine compartment VIN.



### Example of Customer Letter

Summer 2008

# Safety Recall: Left-Rear Trailing Arm May Come Loose

Dear Element Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect related to motor vehicle safety exists in certain 2008 model year Element vehicles. The left trailing arm of the rear suspension may have been improperly welded and could separate. A separated trailing arm would cause the lower half of the left rear wheel to pivot outward. This could damage the left rear brake line and may cause a possible loss of vehicle control, which could lead to a crash.

### What should you do?

Please stop driving your vehicle immediately, and call any authorized Honda dealer to have your vehicle taken to a Honda dealer. The dealer will inspect the left rear trailing arm, and replace it if needed. This work will be done *free of charge*. Please plan to leave your vehicle for at least one day to allow the dealer flexibility in scheduling.

### Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

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If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator

National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington, DC 20590

You can also call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

### What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2008 Element potentially affected by this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

### Lessor information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Automobile Customer Service at 800-999-1009.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division

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July 25, 2008

Dear Service Manager:

Honda Motor Co., Ltd., is announcing a safety recall campaign for 241 2008 Elements. The left trailing arm of the rear suspension may have been improperly welded and could separate from its front mount. A separated trailing arm would cause the lower half of the left rear wheel to pivot outward. This could damage the left rear brake line and may cause a possible loss of vehicle control, which could lead to a crash.

### Repair Strategy

Check the date code stamped into the left trailing arm. If the date code is NROX 1, replace the trailing arm, and do a 4-wheel alignment. If the date code is not NROX 1, the left trailing arm is OK. For inspection, repair, affected VIN, and warranty information, refer to Service Bulletin 08-053, *Safety Recall: Left Rear Trailing Arm May Come Loose.* 

Some vehicles affected by this campaign may be in your new vehicle inventory. These vehicles must be inspected and, if needed, repaired. Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

To see if a vehicle is affected by this campaign, do a VIN status inquiry.

### **Customer Notification**

On July 19, 2008, we began contacting affected vehicle owners by phone. The vehicle owners are being instructed not to drive the vehicle, and to contact their local Honda dealer to have the vehicle towed in for repair. Those customers who cannot be reached by phone will be sent a notification of this campaign within the next 2 weeks. An example of the customer notification is at the end of S/B 08-053.

### **Parts Information**

Parts are available through the controlled parts ordering system. For a list of the needed parts, refer to S/B 08-053.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division