

**MONACO**  
COACH CORPORATION

**DATE: August 7, 2008**

**Total Pages: 6 (including cover)**

**To: Service and Parts Manager**

**From: Monaco Customer Service**

**Re: The following pages are pertaining to:  
Recall 08V273000**

This recall pertains to an issue with the wrong recommended tire pressure on the Federal Identification Label


**Reminder: Current owners of affected coaches (this includes dealer lot units) will receive an owner letter with the corrected Federal Identification Label**

Included in this fax is the owner letter, dealer letter and the repair instructions

**If you have any questions pertaining to this recall or you did not receive all pages, please contact us @ 1-800-685-6545.**



## Recall Repair Procedures

Products:  2007 Alumascape and Presidential 5 Units 179563, 179574,  
179627, 179628, 179750

**RECALL 08V273000  
RESEARCH R08014  
TOWABLE UNITS, FEDERAL IDENTIFICATION LABEL TIRE PRESSURE**

### **Purpose of Recall:**

To replace the Federal Identification Label which has the incorrect tire pressure specified. Customers could over inflate their tires and cause a blow out if not replaced.

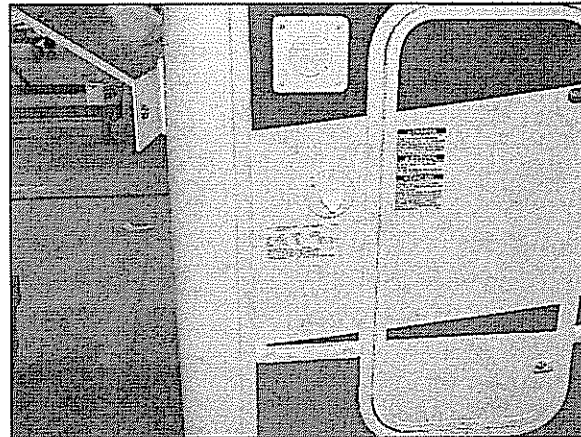
Read these instructions carefully and become thoroughly familiar with the procedures before beginning repairs. Park unit on a flat, level surface. Set the park brake and turn engine off, if connected to a tow vehicle.

### **Repair Procedures:**

1. Place the new Federal Identification Label over the existing one. On a travel trailer, the label is located on the driver's side of the a-frame. On a 5th wheel, the label is located on the driver's sidewall just behind the alcove.



Travel Trailer



5th Wheel

**Parts: 1 Federal Identification Label    Kit #08V273000**

**Warranty:** Submit a warranty claim form for each unit repaired and use the following labor time and code.

**Labor Operation Code: USA:            Intergy: 22B20283RC    E1: 22B202RC**

**Labor Hours: 0.5 hrs.**



MONACO  
COACH CORPORATION

August 5, 2008

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign 08V273000 US Units**  
Monaco File R08014

**Re: Safety Recall – FED TAG with wrong tire pressure**

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has decided that certain vehicles contain a safety noncompliance with Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims". The affected vehicles are certain 2009 Alumascap and Alumascap Suite Fifth Wheels and Presidential Travel Trailers manufactured from March 17, 2008 through April 8, 2008.

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay. In the owner letter, customers are instructed to contact Monaco Coach Corporation Customer Service (877-466-6226) or the Recall Hotline (800-685-6545) if on the agreed service date or within 3 days of the agreed date the dealer does not remedy the condition.

**THE ISSUE**

Monaco has become aware that when we changed from LT235/85R16 Load Range E tires to ST235/80R16 Load Range D tires on these affected units, the Federal Identification Label was printed with incorrect information. The recommended tire pressure at Gross Axle Weight Rating (GAWR) is listed as 80 PSI for the front and rear axles. The correct recommended tire pressure should be 65 PSI. While Monaco Coach Corporation does not recommend that the Federal Identification label be used as the only source to determine correct inflation pressures, this incorrect information could lead to over-inflated tires and could cause or contribute to premature tire failure; possibly resulting in a sudden blowout or other failure which could result in a loss of control of the unit. As a precautionary measure, Monaco Coach Corporation has elected to perform this voluntary safety recall campaign. Please note that any and all tire usage instruction and guidelines for loading and inflation pressures provided by the manufacturer of the tire must be followed despite the issuance of this recall.

### **AFFECTED UNITS**

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

### **THE REPAIR**

The remedy will involve placing a corrected Federal Identification Label on the coach. Please review the repair instructions for the labor operation code and labor time allowance. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at the dealer hotline (877-332-9239) and refer customers and non dealers to call 877-466-6226.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation specifically excludes coverage of incidental damages that may result from failure to have this recall performed. Please have this recall performed as soon as possible.

### **DEALER CAMPAIGN RESPONSIBILITY**

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco Coach Corporation of any such owner for whom you have received notification.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made *before* selling or releasing the vehicle.

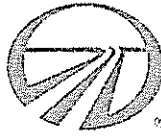
In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Michael R. Becker  
Customer Service Manager  
Monaco Coach Corporation

mb/ma



MONACO  
COACH CORPORATION

August 7, 2008

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No. 08V273000**  
**Monaco File R08014**

**Re: Safety Recall – FED TAG with wrong tire pressure**

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that certain vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims". The affected vehicles are certain 2009 Alumascap and Alumascap Suite Fifth Wheels and Presidential Travel Trailers manufactured from March 17, 2008 through April 8, 2008.

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco has become aware that when we changed from LT235/85R16 Load Range E tires to ST235/80R16 Load Range D tires on these affected units, the Federal Identification Label was printed with incorrect information. The recommended tire pressure at Gross Axle Weight Rating (GAWR) is listed as 80 PSI for the front and rear axles. The correct recommended tire pressure should be 65 PSI. This incorrect information could lead to over-inflated tires and could cause or contribute to premature tire failure; possibly resulting in a sudden blowout or other failure which could result in a loss of control of the unit. As a precautionary measure, Monaco Coach Corporation has elected to perform this voluntary safety recall campaign. Please note that any and all tire usage instruction and guidelines for loading and inflation pressures provided by the manufacturer of the tire must be followed despite the issuance of this recall.

The remedy will involve placing the enclosed corrected Federal Identification Label on the coach. The recall repair will be performed at no cost to you. If you choose to perform this recall yourself, you may peel the original Federal Identification Label off, (located on the wall to the left of the driver's seat), clean area with isopropyl alcohol and dry, then place the new label in the same location. Please return the postage paid recall notification return postcard included with this letter with section 2 filled out as performing the recall yourself with signature and date.

If you have already encountered the defect which is the subject of this letter, and had it corrected prior to receiving this letter, you may be eligible for reimbursement for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 0.1 hours. Please contact your dealer to schedule an appointment and delivery of the appropriate parts.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation specifically excludes coverage of incidental damages that may result from failure to have this recall performed. Please have this recall performed as soon as possible.

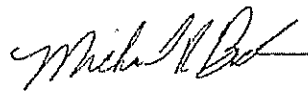
The enclosed Recall Notification Form identifies your vehicle and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Customer Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation vehicle.

Sincerely,



Michael R. Becker  
Customer Service Manager  
Monaco Coach Corporation

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