



June 26, 2008

Mr. Daniel Smith  
Associate Administrator, Safety Assurance  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. S.W.  
Washington, D.C. 20590



Dear Mr. Smith:

Reference: NHTSA Identification Number 08V-247

Enclosed are representative copies of communications relating to the 2009 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of June 30, 2008 and to begin owner notification during the week of July 7, 2008. The exact number of manufactured vehicles in the recall is 5,958.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in blue ink, appearing to read "S. J. Speth".

Stephan J. Speth, Director  
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall H21

cc: K.C. DeMeter



**CHRYSLER**

July 2008

Dealer Service Instructions for:

## **Safety Recall H21 Engine Wiring Harness Routing**

*Effective immediately all repairs on involved vehicles are to be performed according to this recall. Rapid Response Transmittal (RRT) #08-040 is being cancelled. Those vehicles that have already had this repair performed, as determined by our warranty records, have been excluded from this recall.*

### **Models**

2009 (JC) Dodge Journey

*NOTE: This recall applies only to the above vehicles equipped with a 3.5L engine ("V" in the 8<sup>th</sup> VIN Position) built from February 5, 2008 through March 14, 2008 (MDH 020506 through 031423).*

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

### **Subject**

The engine wiring harness on about 5,900 of the above vehicles may chafe on the left transaxle mount. This could cause a short circuit and result in an engine compartment fire.

### **Repair**

The engine wiring harness must be inspected for damage, repaired if necessary and rerouted away from the left transaxle mount.

**Parts Information**

Due to the likelihood that the required plastic tie straps are already in your parts inventory, no plastic tie straps will be distributed initially. The following plastic tie strap is available as required.

<u>Part Number</u>	<u>Description</u>
04641780	Plastic Tie Strap

**Service Procedure**

1. Disconnect the negative battery connection on the left shock tower.
2. Inspect the engine wiring harness and, if equipped, the 120 volt engine block heater cord at the left transaxle mount for chafed wires (Figure 1):
  - If wire chafing **is not** found, continue with Step 6 of this procedure.
  - If wire chafing **is** found, continue with Step 3 of this procedure.

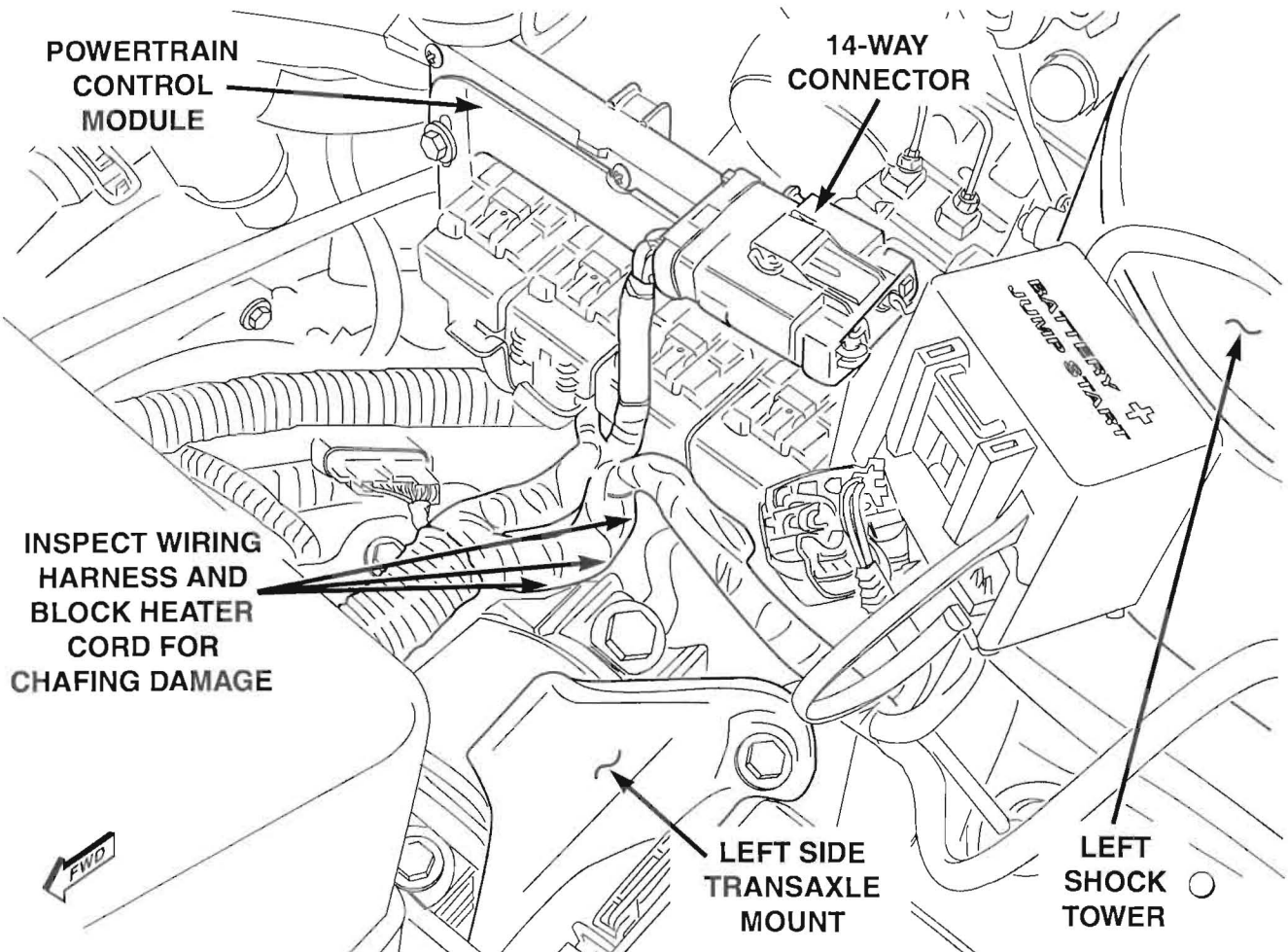


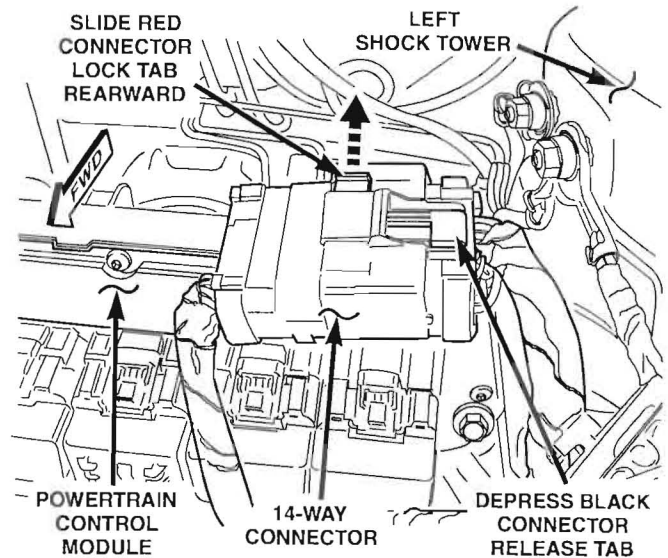
Figure 1

**Service Procedure (Continued)**

3. Remove the wiring harness protective tape from around the damaged area.

4. Repair wire(s) as required.

5. Install electrical tape around repaired area of wiring harness.



**Figure 2**

6. Disconnect the 14-way connector using the following procedure:

a. Slide the red lock tab located on the top of the connector rearward (Figure 2).

b. Push down on the black connector release tab.

c. While pushing down on the black connector release tab pull the connector apart.

**Service Procedure (Continued)**

7. Wrap the harness side of the 14-way connector **under and around** the main wiring harness and reconnect the 14-way connector (Figure 3). Route the 120 volt engine block heater cord in the same manner, away from the left transaxle mount.

**CAUTION:** Ensure that all wiring is routed away from all sharp edges.

8. Slide the red locking tab forward to lock the 14-way connector.

9. Connect the negative battery connection on the left shock tower.

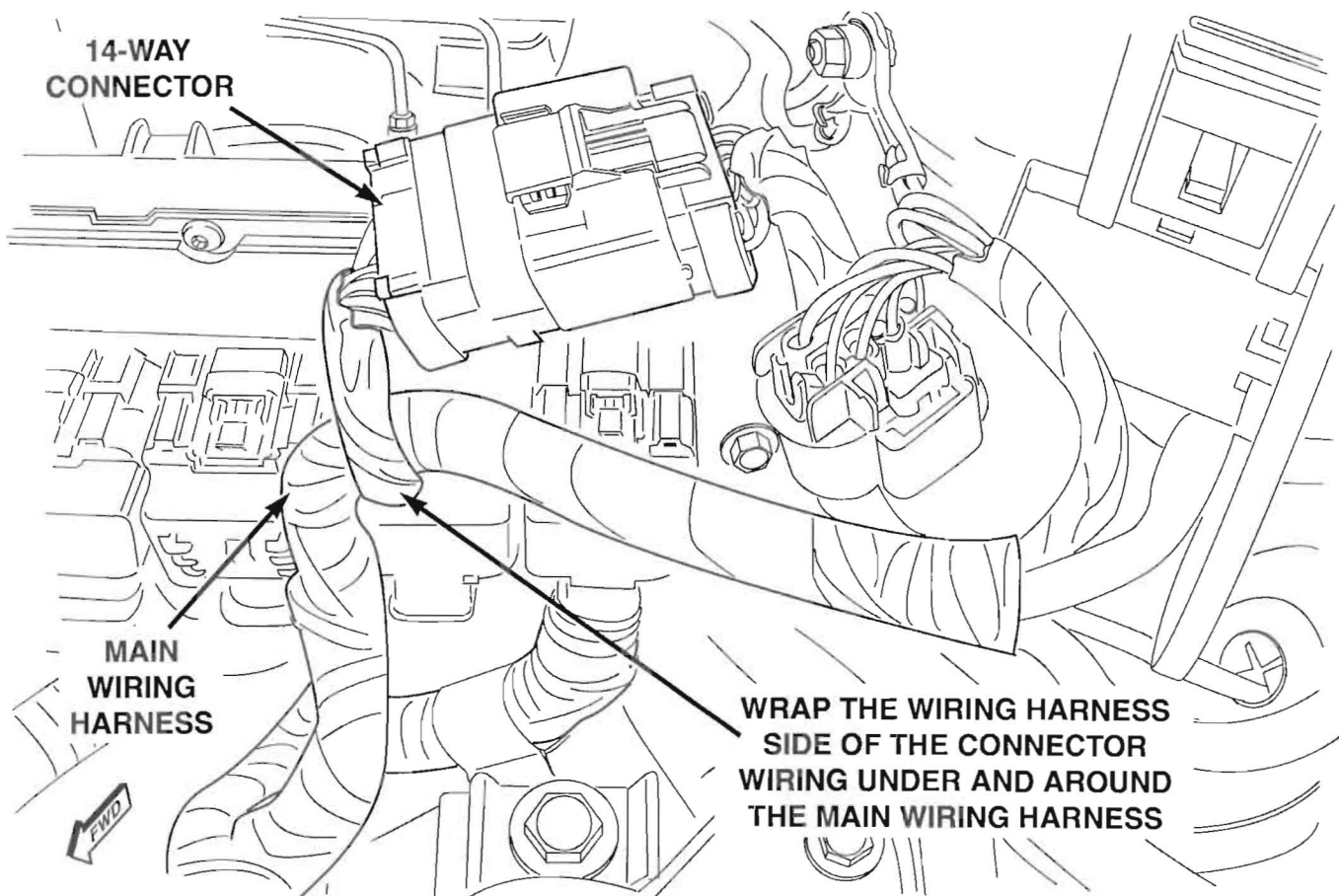


Figure 3

**Service Procedure (Continued)**

10. Reposition the main wiring harness and, if equipped, the engine block heater cord. Secure them using a tie strap as shown in Figure 4.
  
11. Verify that the main wiring harness and, if equipped, the engine block heater cord do not touch the left transaxle mount or any other sharp edges.

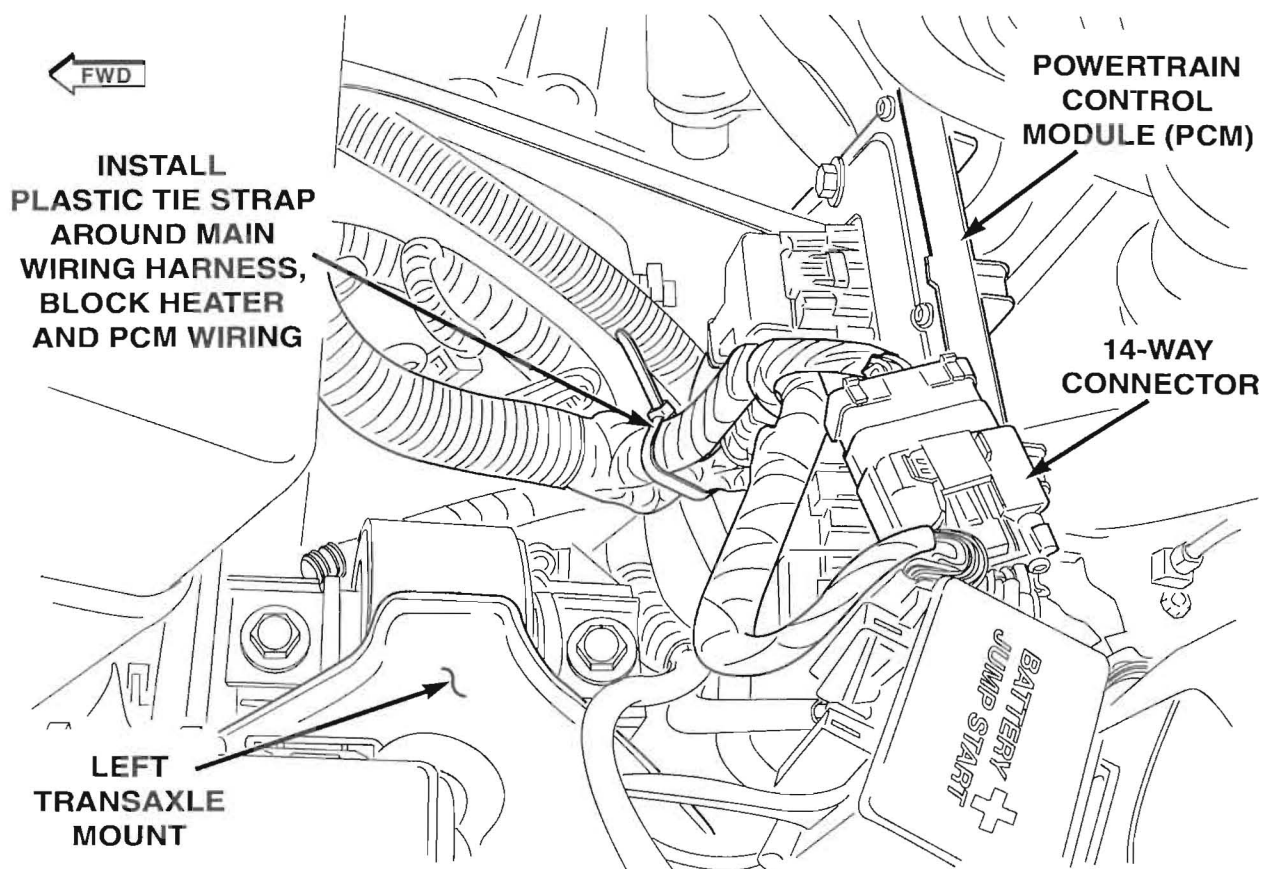


Figure 4

**Completion Reporting and Reimbursement**

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	<b>Labor Operation Number</b>	<b>Time Allowance</b>
Inspect and reroute engine wiring harness	08-H2-11-82	0.2 hours
Inspect, repair and reroute engine wiring harness	08-H2-11-83	0.3 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

**Dealer Notification**

All dealers will receive one copy of this dealer recall notification letter by mail. To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

**Owner Notification and Service Scheduling**

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.



**Vehicle Lists, Global Recall System, VIP and Dealer Follow Up**

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

**Additional Information**

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations  
Chrysler



**SAFETY RECALL H21 – ENGINE WIRING HARNESS ROUTING**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2009 model year Dodge Journey vehicles equipped with a 3.5L engine.**

**The problem is...** The engine wiring harness on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) may chafe on the left transaxle mount. This could cause a short circuit and result in an engine compartment fire.

**What your dealer will do...** Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the engine wiring harness for damage, repair it if necessary, and reroute the wiring harness away from the left transaxle mount. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

**What you must do to ensure your safety...** Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

**If you need help...** If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
Chrysler  
Notification Code H21

*Buckle up  
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.