

Dealer Operation/ General Manager	Sales- Motorcycles	Sales - Used Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
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# BMW Motorrad USA

## Service Information Bulletin

### **\*\*Notice of Recall 08V-239\*\***

**Subject:** Grubscrew not installed at the factory

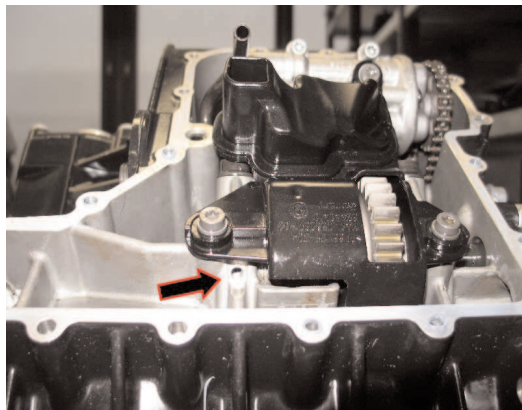
**Models:** K 1200 S (K40), K1200 R (K43), K 1200 GT (K44)

**Details:** Within the framework of continued monitoring of production in Berlin, it has been ascertained that motorcycles manufactured in the course of a limited period left the assembly line without a grubscrew installed in the oil duct of the bearing of the mass balancer.

**Motorcycles Affected:** In order to determine if a specific motorcycle is affected by this Recall Campaign, it will be necessary to verify all motorcycle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. There are a total of 39 motorcycles affected. **At this time** all affected vehicles have not yet been delivered to dealerships, but are currently in the BMWNA warehouse awaiting shipment.

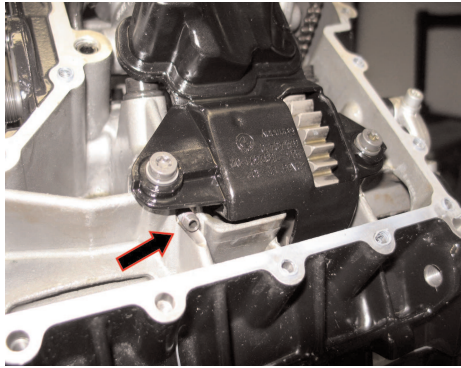
**Note:** Given normal operating loads on the engine, an adequate supply of oil to the rolling bearing of the mass balancer is ensured even without the grubscrew installed in the oil duct.

**Aftersales Solution:** Grubscrew M6x12-45H-MK-PHR is **not** available as a spare part. It will be sent to you. As soon as you find you either have a vehicle that is affected by this issue or you **will receive** a vehicle that is affected by this issue, please contact the Service and Technical Manager at [Shawn.McLean@bmwna.com](mailto:Shawn.McLean@bmwna.com) to arrange shipment of any needed grub screws. Please retrofit the grubscrew before handing the motorcycle over to the customer.



Remove the oil pan (see RSD DVD).

Clean the tapped hole (arrow) for the grubscrew.



Install the grubscrew (arrow) until seated and apply a final tightening torque of 8 Nm.

Install the oil pan (see RSD DVD).

**NHTSA Statement:** Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the consumer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.

**Warranty:** The repair described in this bulletin is covered under warranty regardless of time or mileage.

**Warranty Information:** Reimbursement for this Recall Campaign will be via normal claim entry utilizing the following information:

Defect code	00 11 19 00 00	Retrofitting grubscrew in oil duct
FRU code	11 13 000*	Removing and installing or sealing oil pan
or	11 13 531	Removing and installing or sealing oil pan

Labor Allowance: Refer to RSD

\*Main Work: Use this labor operation number when this is the only repair being performed, or if this is the main repair when performed along with other repairs at the same time. If this is not the main repair, use the supplied plus code.

**Contact:** Service and Technical Manager