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P. O. Box 1904
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May 23, 2008

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: **DEMONSTRATION / DELIVERY HOLD – Compliance Recall 08C04 – Parts Update**
Certain 2008 Model Year F-250 and F-350, 4X4, Single Rear Wheel, 10,000 lbs and Under GVW, 156" Wheel Base Vehicles Equipped with a Two-Piece Drive Shaft Fuel Tank Stopper Bracket Installation

Ref: DEMONSTRATION / DELIVERY HOLD – Compliance Recall 08C04 dated April 24, 2008

New! REASON FOR THIS UPDATE

The purpose of this update is to inform you of new parts ordering information.

AFFECTED VEHICLES

Certain 2008 model year F-250 and F-350, 4X4, Single Rear Wheel, 10,000 lbs and under Gross Vehicle Weight (GVW), 156" wheel base vehicles equipped with a two-piece drive shaft and built from Job 1 through March 28, 2008. Affected vehicles are identified in OASIS. FSA VIN listings for unsold vehicles are available by visiting <https://web.fsavinlists.dealerconnection.com>. FSA VIN listings for sold units are expected to be available by the end of May.

REASON FOR THIS COMPLIANCE RECALL

The affected vehicles may not conform to frontal barrier impact requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 301, which establishes fuel system integrity requirements in various barrier impacts for vehicles 10,000 lbs and under GVW.

During a frontal rigid barrier impact, the fuel tank in the affected vehicles may move forward which could damage the fuel delivery module or fuel lines due to contact with a vehicle cross member. If this occurs, fuel leakage may result. Fuel in the presence of an ignition source could result in a fire.

SERVICE ACTION

Dealers are to install a Fuel Tank Stopper Bracket on the vehicle's frame. This service must be performed on affected vehicles at no charge to the vehicle owner. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this compliance recall has been completed.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be notified when sufficient quantities of parts are available, which is expected to be at the end of May. Until then, dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.


ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Only)1-800-325-5621

Sincerely,



Michael A. Berardi

DEMONSTRATION / DELIVERY HOLD – Compliance Recall 08C04
Certain 2008 Model Year F-250 and F-350, 4X4, Single Rear Wheel, 10,000 lbs and Under GVW,
156" Wheel Base Vehicles Equipped with a Two-Piece Drive Shaft
Fuel Tank Stopper Bracket Installation

OASIS ACTIVATED?

Yes, OASIS was activated on 4/14/2008.

FSA VIN LIST ACTIVATED?

Yes, FSA VIN list is available for stock units through <https://web.fsavinlists.dealerconnection.com>.
VIN list for sold units with owner names and addresses will be available by the end of May.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

Refunds are not authorized for this program.

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156" Wheel Base Vehicles Equipped with a Two-Piece Drive Shaft
Fuel Tank Stopper Bracket Installation

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from Special Service Support Center.
- Claiming information for the drill bit, zip ties, and corrosion protection. (Submit on the same repair line as the repair).
 - Program Code: 08C04
 - Misc. Expense: OTHER
 - Misc. Expense: \$3.00

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156" Wheel Base Vehicles Equipped with a Two-Piece Drive Shaft
Fuel Tank Stopper Bracket Installation

LABOR ALLOWANCES

| Description | Labor Operation | Labor Time |
|-----------------------------------|-----------------|-------------|
| Install Fuel Tank Stopper Bracket | 08C04B | 0.9 Hour(s) |

New! PARTS REQUIREMENTS / ORDERING INFORMATION

Parts are available for open ordering. Effective 5/23/2008, order your parts requirements through normal order processing channels.

| Part Number | Description | Quantity |
|--------------|-------------------------------|----------|
| 8C3Z-5D090-A | Fuel Tank Stopper Bracket Kit | 1 |

Questions regarding parts should be directed to the Special Service Support Center (800-325-5621) or E-mailed to: Ford@Renkim.com.

DEALER PRICE

For latest prices, refer to DOES II.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

REQUIRED SHOP SUPPLIES

The following shop supplies should be claimed under MISC. EXPENSE (See Attachment I)

- Two Zip Ties
- Small quantity of corrosion protection (Part Number PM-13-A)
- Drill Bits

CERTAIN 2008 MODEL YEAR F-250 AND F-350, 4X4, SINGLE REAR WHEEL, 10,000 LBS AND UNDER GVW, 156" WHEEL BASE VEHICLES EQUIPPED WITH A TWO-PIECE DRIVE SHAFT — FUEL TANK STOPPER BRACKET INSTALLATION

OVERVIEW

This program involves the installation of a fuel tank stopper bracket that will attach to the LH frame rail in front of the fuel tank assembly.

SERVICE PROCEDURE

1. With the vehicle in NEUTRAL, position it on a hoist. For additional information, refer to section 100-02 of the appropriate WSM.
2. Release the wiring harness from the LH frame rail wiring harness retainer. Using 2 plastic tie straps, position and secure the wiring harness to the middle fuel line. See Figure 1.

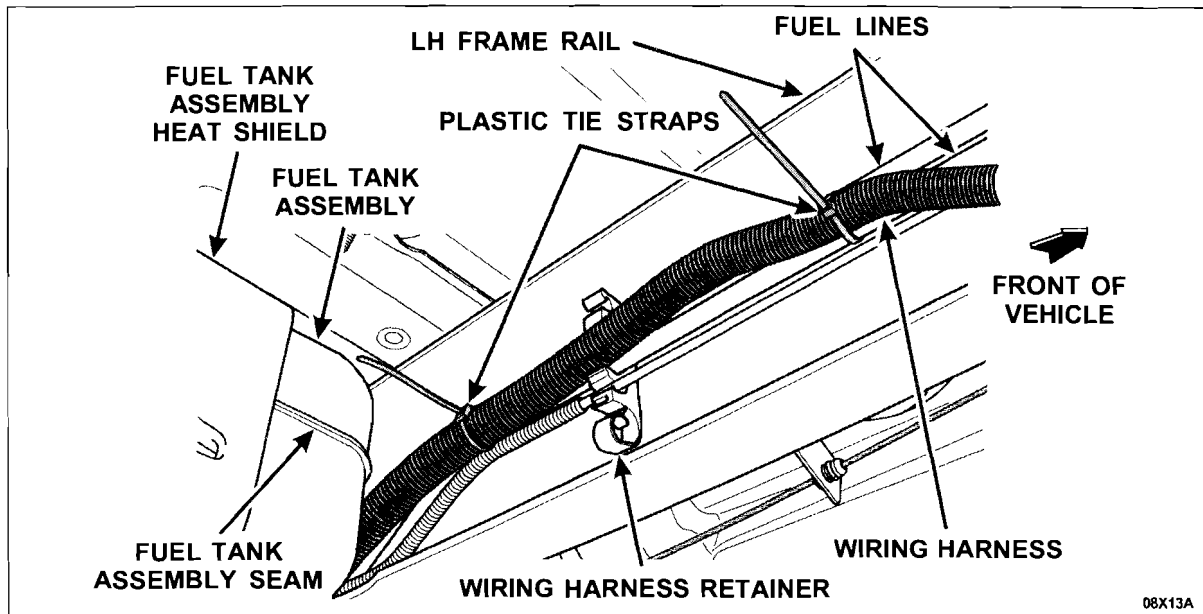


FIGURE 1



3. **NOTICE:** The top of the frame rail and the lower inside of the frame rail surface **MUST** be clean and free of any dirt or debris for correct measurement and installation of the fuel tank stopper bracket.

Remove any dirt or debris from the top and lower inside of the frame rail surface. See Figure 2.

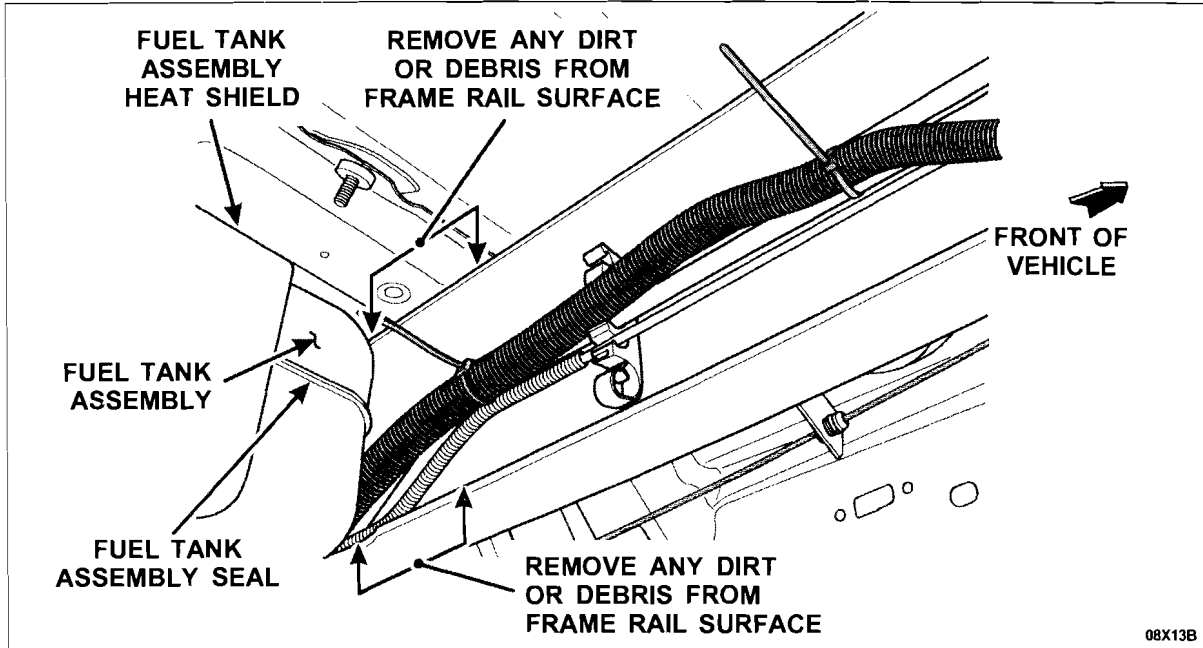


FIGURE 2

4. Position the fuel tank stopper bracket up onto the frame rail in front of the fuel tank assembly. See Figure 3.

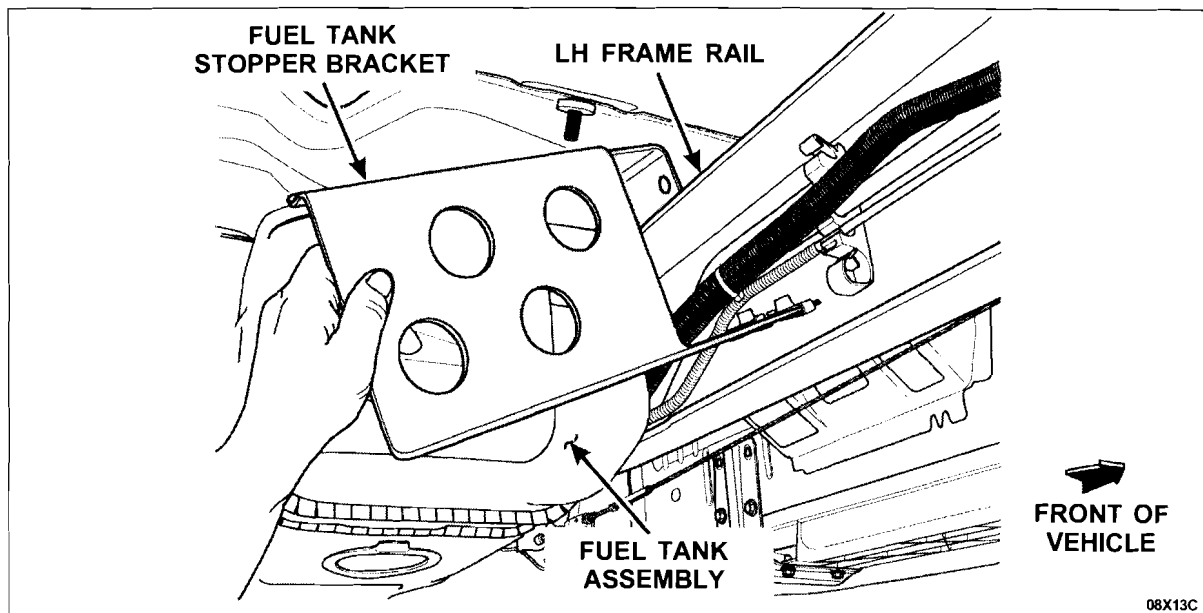


FIGURE 3



5. **NOTICE:** The measurement of 19 mm (0.75 in) **MUST** be accurate for fuel tank assembly protection.

NOTICE: The measurement must **NOT** be taken from the fuel tank heat shield or the fuel tank seam.

Using a measuring device, position the fuel tank stopper bracket so that the fuel tank stopper bracket (fuel tank side) is 19 mm (0.75 in) from the fuel tank assembly. See Figure 4.

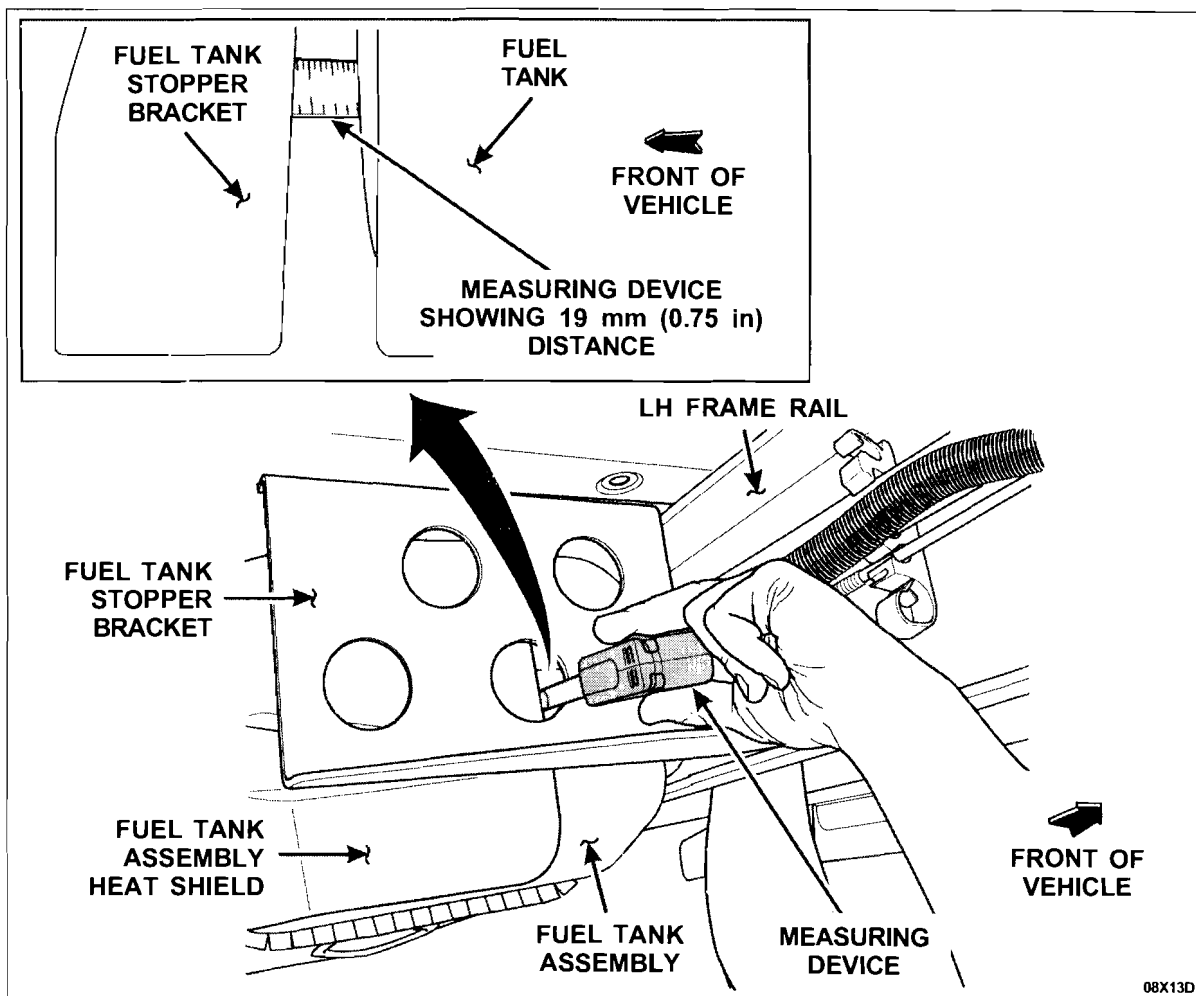


FIGURE 4



6. Clamp the fuel tank stopper bracket to the upper frame rail. See Figure 5.

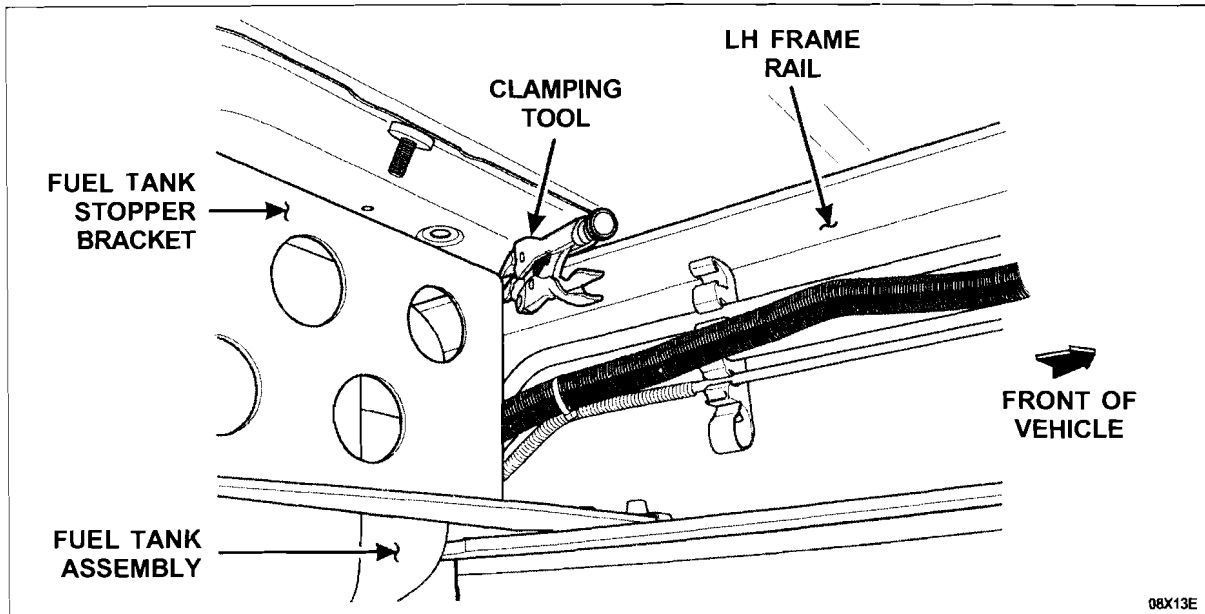


FIGURE 5

7. Remeasure and confirm the distance of 19 mm (0.75 in) from the fuel tank stopper bracket (fuel tank side) to the fuel tank assembly. See Figure 4.
8. Inspect the fuel tank stopper bracket at the upper frame rail and confirm a **snug fit** with the frame rail. Locate the upper bolt holes in the fuel tank stopper bracket and scribe the ID location of the bolt holes onto the frame rail. See Figure 6. Remove the fuel tank stopper bracket from the frame rail.

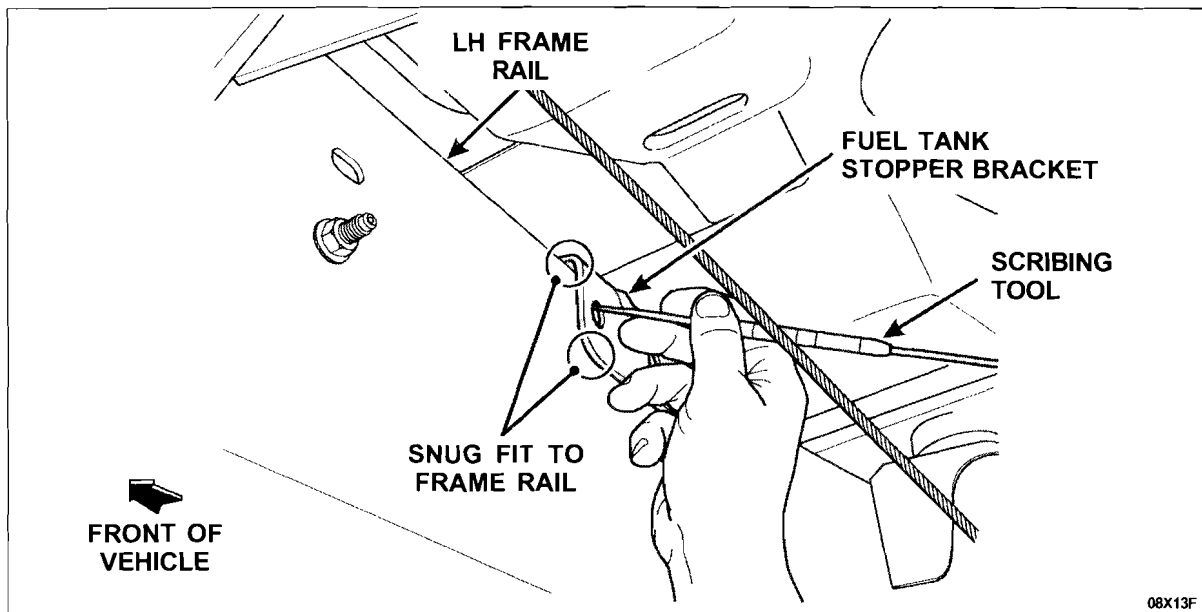


FIGURE 6



9. Position a center punch or equivalent and center a dimple into the frame rail in both of the scribed areas in preparation for the frame rail drilling. See Figure 7.

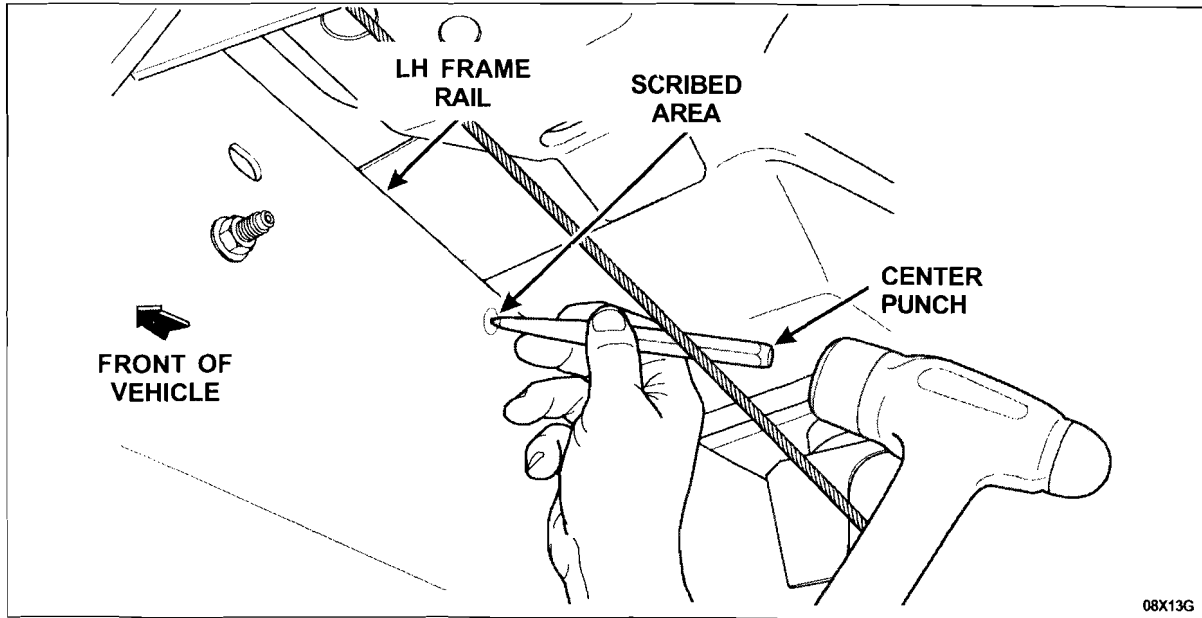


FIGURE 7



10. **NOTICE:** Caution **MUST** be taken not to damage the fuel tank assembly during the frame rail drilling process. It is recommended to use a drill bit stop when drilling into the frame rail. Position the drill bit stop 25 mm (1.0 in) from the tip of the drill bit.

NOTICE: For correct alignment of the fuel tank stopper bracket, the holes must be drilled straight into the frame rail using an angle-head drill motor.

Position an angle-head drill motor with a 5.5 mm (7/32 in) drill bit into the dimple and drill a pilot hole. See Figure 8.

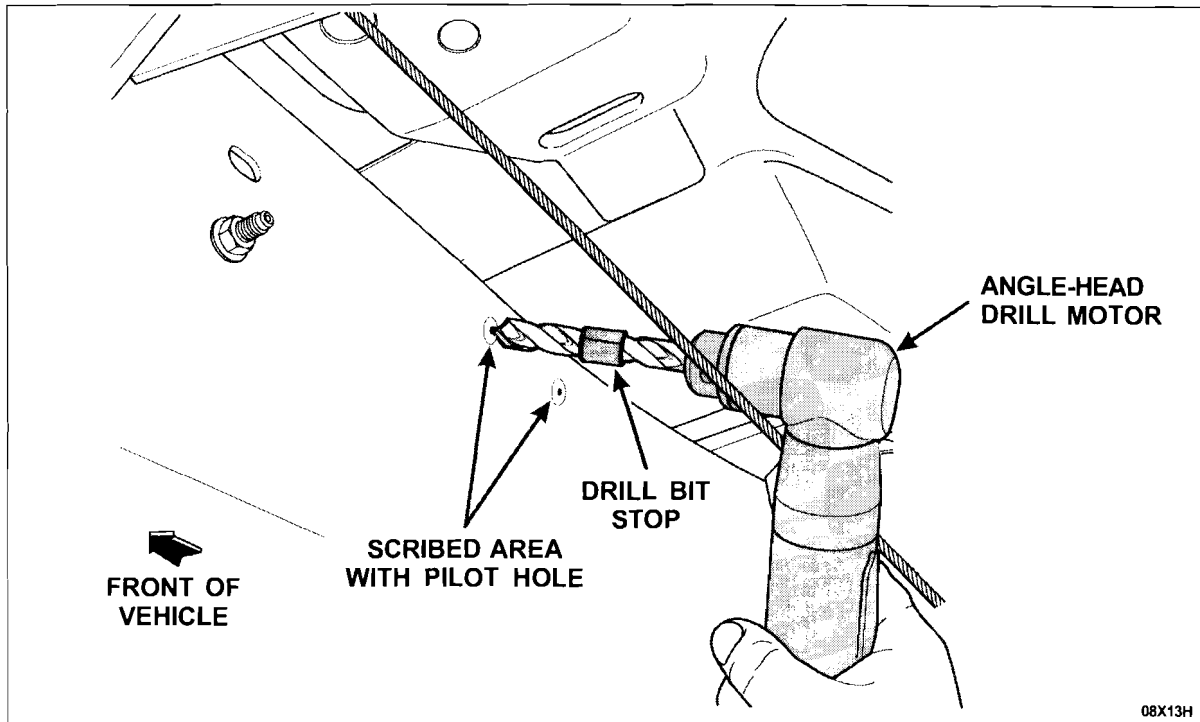


FIGURE 8

11. Using a 10 mm (13/32 in) drill bit, drill open the pilot hole.



12. NOTE: The removal of the fuel tank stopper bracket J-nuts is necessary for the alignment and scribing process of the 2 lower fuel tank stopper bracket holes.

Remove the lower J-nuts from the fuel tank stopper bracket. See Figure 9.

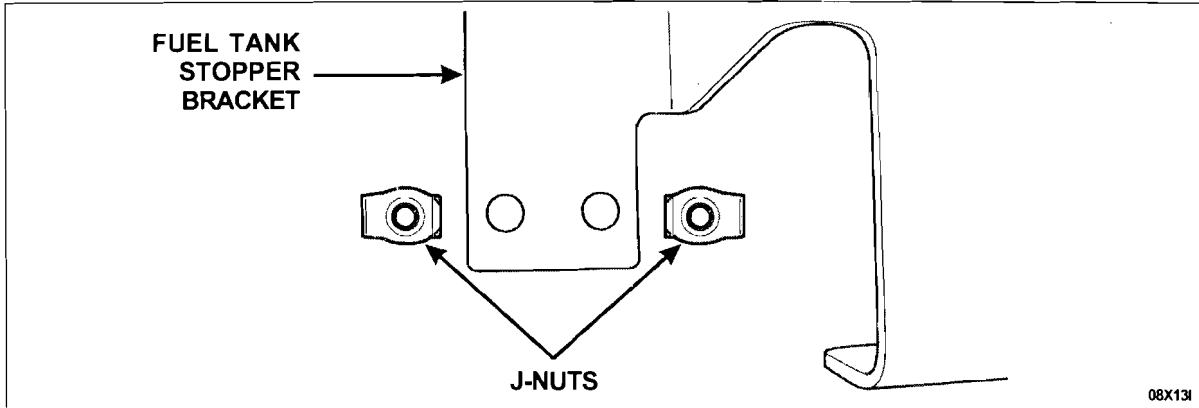


FIGURE 9

13. NOTE: It is recommended when installing the supplied bolts and flag nuts, to install the rearward position bolt and flag nut first and then the forward position bolt and flag nut. **Snug** the bolts so that the fuel tank stopper bracket is secure in preparation for scribing the 2 lower fuel tank stopper bracket holes.

Reposition the fuel tank stopper bracket onto the frame rail. Secure the fuel tank stopper bracket and install the 2 supplied bolts through the outside of the fuel tank stopper bracket and the frame rail. Confirm the distance of 19 mm (0.75 in) from the fuel tank stopper bracket (fuel tank side) to the fuel tank assembly. If necessary, adjust the fuel tank stopper bracket.

14. Apply a coat of chalk, or equivalent, to the frame rail just under the fuel tank stopper bracket. See Figure 10.

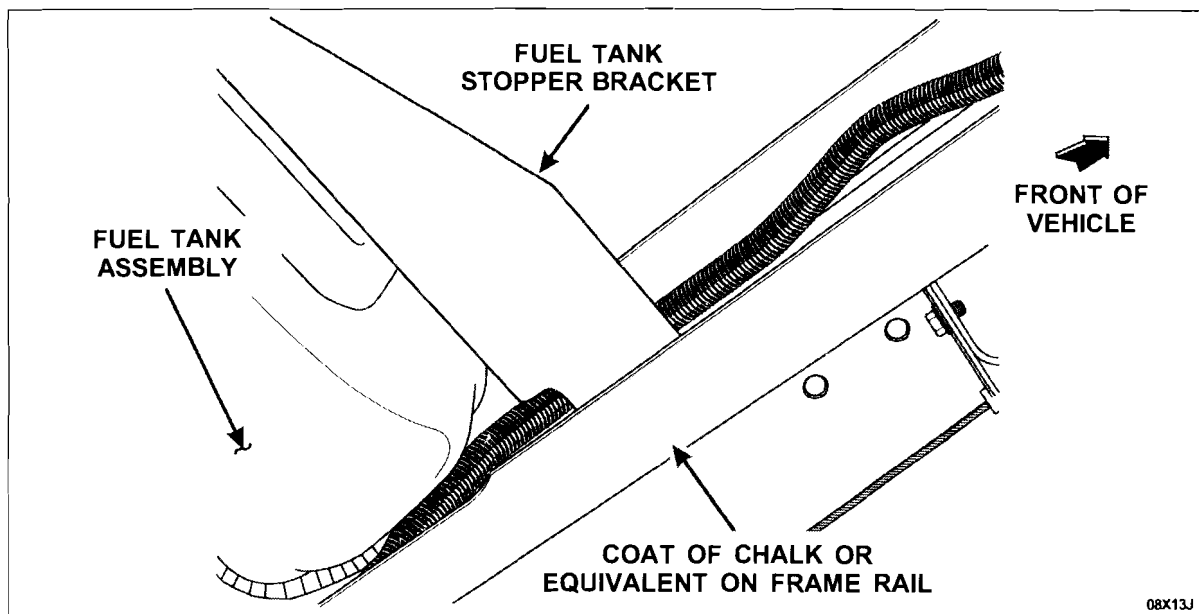


FIGURE 10



- Using a disc brake micrometer, position the blunt end of the micrometer into the fuel tank stopper bracket bolt hole inside of the frame rail and snug the micrometer up to the frame rail. See Figure 11.

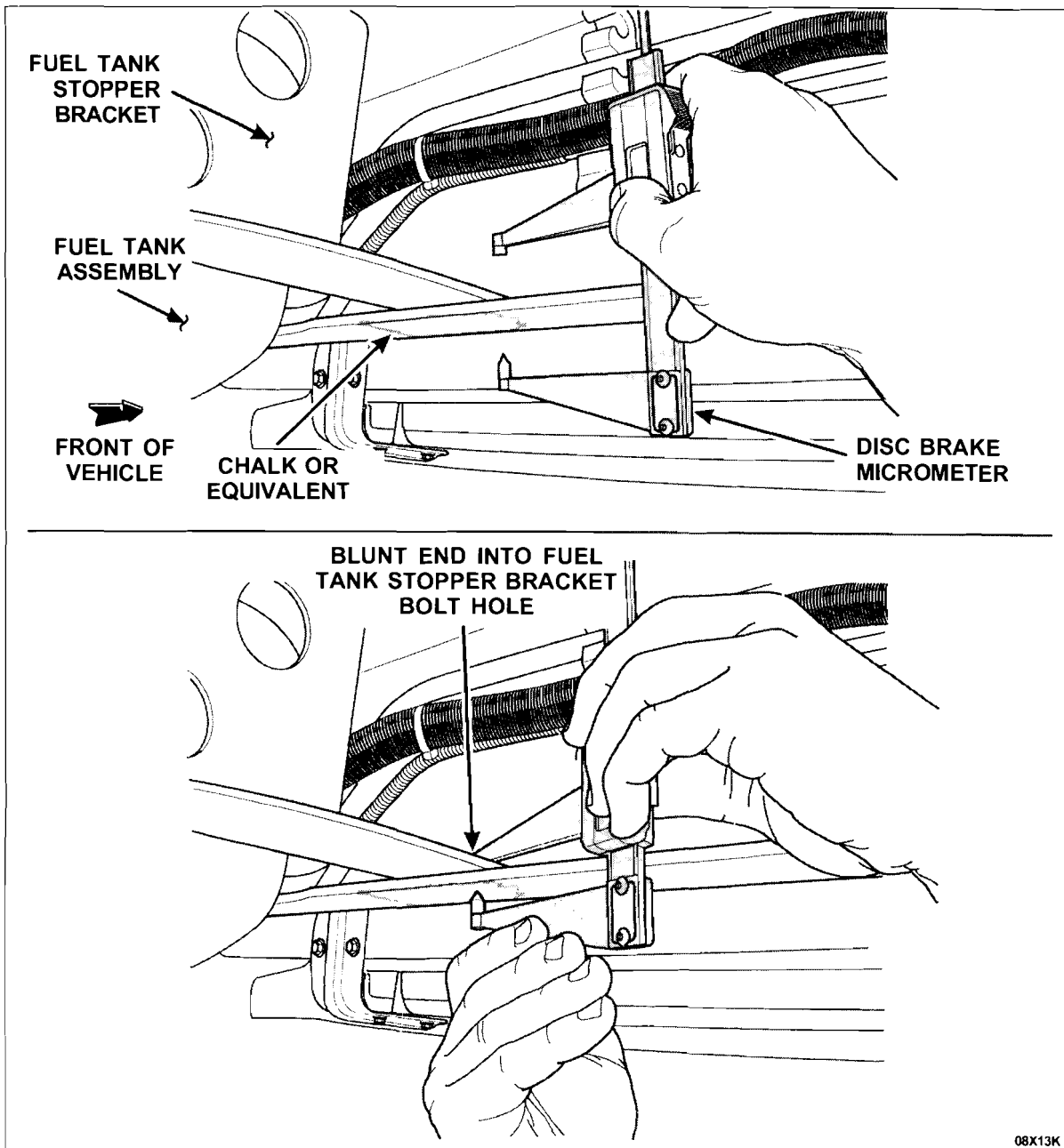


FIGURE 11



16. In a circular motion, rotate the disc brake micrometer in the ID of the fuel tank stopper bracket lower bolt hole while at the same time, scribing a circle into the chalk or equivalent on the frame rail. Repeat this step for both lower fuel tank stopper bracket bolt holes. See Figure 12.

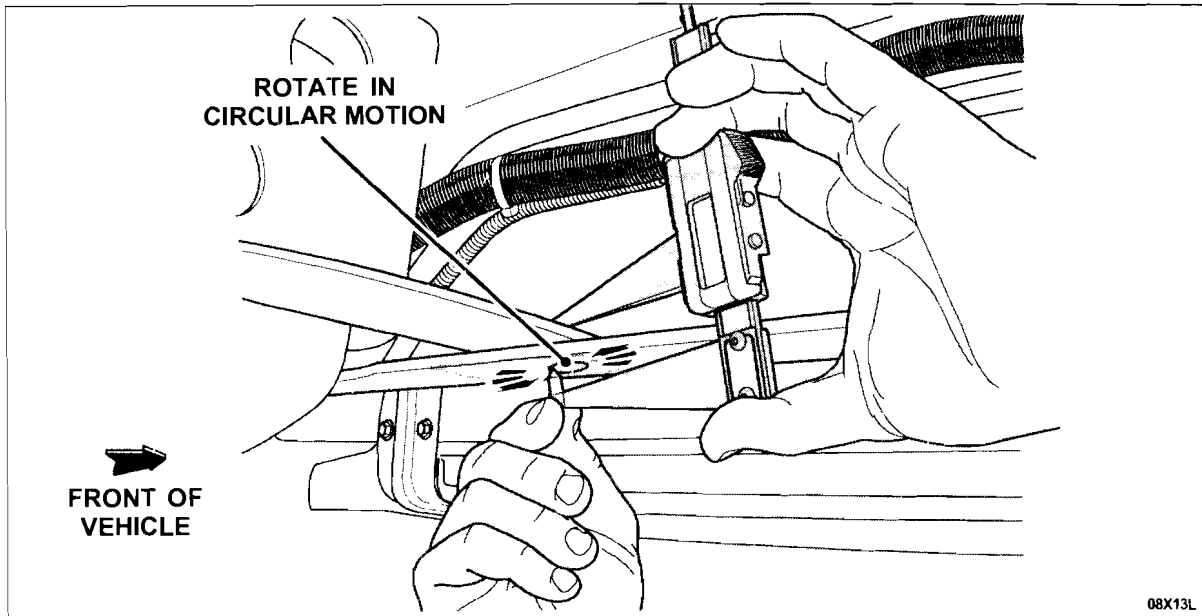


FIGURE 12

17. Remove the fuel tank stopper bracket and reinstall the 2 previously removed J-nuts from the fuel tank stopper bracket.
18. Position a center punch or equivalent and center a dimple into the frame rail in both of the scribed areas as previously instructed in Step 9.
19. Position a drill motor with a 5.5 mm (7/32 in) drill bit into the dimple and drill a pilot hole as previously instructed in Step 10.
20. Using a 10 mm (13/32 in) drill bit, drill open the pilot hole as previous instructed in Step 11.
21. **NOTICE: Apply corrosion protection to all modified areas of the frame rail to prevent damage to the frame rail.**

It will be necessary to apply a liberal amount of Motorcraft PM-13-A corrosion protection to all of affected areas of the frame rail that were modified for installation of the fuel tank stopper bracket and allow PM-13-A to tack dry.



22. Reposition the fuel tank stopper bracket up onto the frame rail and install the 2 upper fuel tank stopper bracket bolts from the outside of the fuel tank stopper bracket through the frame rail. **Snug** the flag nuts on the inside of the frame rail. Install the 2 supplied bolts from the underside of the frame rail and **snug** the bolts. Recheck the distance between the fuel tank stopper bracket (fuel tank side) and the fuel tank assembly. Once the measurement of 19 mm (0.75 in) is confirmed, tighten the bolts.
 - Tighten the bolts to 40 Nm (30 lb-ft).
23. **NOTICE: This step is necessary to protect the wiring harness from any possible damage from the 2 lower fuel tank stopper bracket bolts.**

Install the 2 supplied rubber caps over the lower fuel tank stopper bracket bolts that are extending into the frame rail.
24. Remove the tie straps and reposition the wiring harness back into the wiring harness retainer and secure the wiring harness.

