

Four Winds

INTERNATIONAL

Visit our website at www.fourwinds-rv.com

701 C.R. 15, P.O. Box 1486 ● Elkhart, IN 46515-1486 ● Phone (574) 266-1111 ● Fax (574) 293-5256

May 2008

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No: 08V-189
Propane Gas Line Clearance within Slideout Room

Re: Safety Recall – Propane gas line clearance Model 25C

Dear Four Winds International Dealer:

Four Winds International has decided that a defect which relates to motor vehicle safety exists in certain 2008 and 2009 Model 25C Dutchmen, Four Winds and Chateau motorhomes manufactured between September 2007 and April 2008. These motorhomes may have improper routing of the propane gas line to the slideout room.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

The Issue

Four Winds International has voluntarily initiated a safety recall campaign relating to certain model year 2008 and 2009 Class C recreation vehicles with the 25C model configurations. Under certain conditions, the flexible gas line supplying propane to the appliances within the slideout room may be improperly routed or may have inadequate clearance causing a gas leak that could result in fire or explosion resulting in serious injury or death.

Affected Motorhomes

Affected vehicles are 2008 and 2009 model 25C Chateau, Dutchmen, Four Winds motorhomes. If our records indicate that you have any of the affected motorhomes in your inventory, you will also receive an owner notification letter identifying those units.

The Repair

Proper repair will include reconfiguration of the propane gas system piping to eliminate the potential for binding or kinking. Complete instruction is provided in an attached document. Please refer to the attached repair process document for specific repair instruction.

Dealer Campaign Responsibility

All unsold motorhomes in your possession that are subject to this recall campaign must be held and inspected/repared in accordance with the service procedure of this campaign bulletin before owners can take possession of these motorhomes. Please service all motorhomes subject to this recall campaign at no charge to the owners regardless of mileage, age, or vehicle ownership from this time forward.

In addition to a letter, owners will receive a recall card. The motorhome owner will present this card to you upon arrival for the service appointment. Once the repair has been completed, please fill in the appropriate information and return it to Four Winds International along with your claim for payment.

You should contact owners of motorhomes recently sold from your vehicle inventory for which you have received the owner notification letter and make arrangements to perform the required correction according to the instructions enclosed with this bulletin. At a minimum, please immediately mail the owner a copy of the owner notification letter accompanying this bulletin.

In summary, whenever a motorhome subject to this campaign enters your vehicle inventory or is in your dealership for service in the future, please take the necessary steps to be sure the campaign correction has been made before selling or releasing the motorhome.

Sincerely,



Tony Chupp
Director of Consumer Services
Four Winds International

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May 2008

SAFETY RECALL – LP GAS LINE

Recall Campaign No: 08V-189

Improper routing of propane gas line

IMPORTANT

Re: Safety recall – LP gas line

Four Winds International has initiated a safety recall campaign relating to 2008 and 2009 Model 25C Dutchmen, Four Winds, and Chateau motorhomes manufactured between September 2007 and April 2008. These motorhomes may have improper routing of the propane gas line to the slideout room.

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Issue

Four Winds International has decided that a defect which relates to motor vehicle safety exists in certain model year 2008 and 2009 Class C model 25C motorhomes. According to our records, your recreation vehicle contains this defect. Under certain conditions, the flexible gas line supplying propane to the appliances within the slideout room may be improperly routed or may have inadequate clearance causing a gas leak that could result in fire or explosion resulting in serious injury or death.

What Will Four Winds International do?

Four Winds will provide a no cost repair and reconfiguration of the propane gas line. Dealers of the Four Winds product have been provided with all information necessary to complete the recall.

What Should You Do?

Immediately close the gas valve at the propane tank and do not use the propane gas system until this safety campaign has been completed on your recreation vehicle. Contact your selling dealer or any Four Winds dealer to schedule a service appointment. If you require assistance locating a dealer or scheduling a service appointment, please contact Four Winds International at 574-266-1111.

Please contact Four Winds immediately via the enclosed postcard or at 574-266-1111, if you have changed your address or sold the vehicle.

While the actual repair time for defect remedy is anticipated to take approximately four hours, your dealer or service center may require you to leave the recreation vehicle for a longer period of time to allow for scheduling of the remedy.

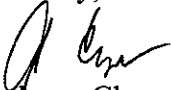
If this defect has been repaired on your recreation vehicle prior to receipt of this recall notification and if you incurred direct repair cost associated with the remedy, you may seek reimbursement from Four Winds International. To obtain such reimbursement, you must submit the following information: 1) your name and mailing address; 2) the VIN (vehicle identification number); 3) a reference to this recall campaign, and; 4) a copy of the receipt and invoice for the repair. Please send the requested information to Four Winds International. PO Box 1486 Elkhart, IN 46515.

Four Winds has notified the National Highway Traffic Safety Administration of this recall and the procedure involved. However, should Four Winds fail or be unable to correct the defect without charge you may write to the Administrator, National Highway traffic Safety Administration, 1200 New Jersey Ave. S.E. Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236, or you use the website <http://www.safercar.gov>.

Federal Regulation requires any lessor receiving this letter to forward it on to the lessee within 10 days.

Four Winds International is voluntarily issuing this recall campaign in the interest of preserving your safety. I regret any inconvenience caused by this campaign.

Sincerely,



Anthony Chupp
Director of Consumer Services
Four Winds International

FOUR WINDS INTERNATIONAL CORPORATION
LP GAS LINE RECALL

NHTSA Recall 08V-189

Please complete the following information and mail this card immediately if your motorhome has been sold. If the unit is still in your possession, please return this card after the repair of the LP Gas Line has been completed. The serial number is printed on the data tag located on the interior wall of your motorhome, next to the driver's seat.

☐ *The repair of the LP Gas Line has been completed by:*
Service Center: _____
Date: _____
Signature: _____
Serial #: _____

☐ *I have sold my motorhome to:*
Name: _____
Address: _____
City: _____

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