

08V-181

# TOYOTA CUSTOMER SERVICES

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X Action  
X Retain  
\_\_\_ Information

## INTEROFFICE MEMORANDUM

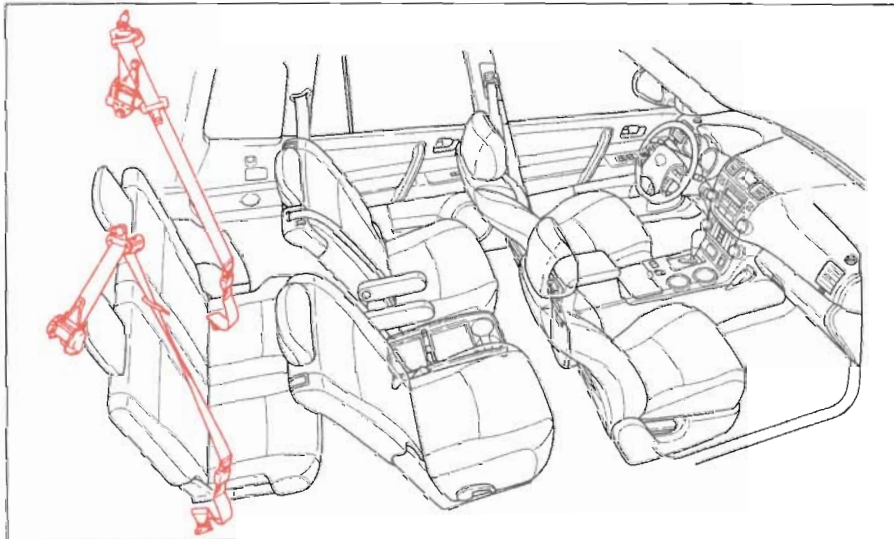
TO: ALL REGION/PRIVATE DISTRIBUTOR GENERAL MANAGERS/  
VICE PRESIDENTS

FROM: DAVE ZELLERS, *Dave*  
VICE PRESIDENT, PRODUCT QUALITY & SERVICE SUPPORT

SUBJECT: **Pre-Delivery Activity – New Vehicle Inventory in Dealer Stock (LSC 80B)**  
2008 Model Year Highlander and Highlander HV Equipped with Third Row Seat

**As communicated in April, 2008, Toyota will request dealerships to initiate repairs to the Third Row Seat Belt (Outer) Assemblies on specific 2008 MY Highlander and Highlander HV which remain in New Vehicle Inventory. Only the Third Row Seat Belt (Outer) Assemblies are affected. Vehicles without a third row seat and other seating positions are not involved.**

Toyota has recently discovered that the seat belts in the third row of seats in 2008 model year Highlander and Highlander Hybrid vehicles will not firmly secure certain child restraint systems (CRSs) that have a short belt routing path. The seat belt (outer) assemblies at those seating positions are equipped with an Automatic Locking Retractor (ALR) that does not lock when such CRSs are installed, and thus they do not meet the requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS). CRSs with short belt paths that are installed in these seats using the vehicle's seat belts will not be tightly secured, and as a consequence, they might shift during normal driving maneuvers. Notwithstanding the non-compliance, the seat belts will adequately protect children and other occupants in a crash, since the Emergency Locking Retractor (ELR) performs properly.



To take advantage of existing administrative procedures and systems, this Pre-Delivery Activity will be referenced as Limited Service Campaign (LSC) 80B.

The following vital information is provided to inform you and your staff of the activity schedule and your degree of involvement.

1. **Dealer Letter Mailing Date**

The attached Dealer Letter will be mailed to all Toyota dealers in early May, 2008.

2. **Vehicles in Dealer Stock**

Federal Regulations require that manufacturers identify vehicles and communicate to dealerships, instructions to stop and correct involved 2008 model year Highlander and Highlander HV vehicles which remain in new dealer inventory.

As required by Federal Regulation, once notified, dealers are not to deliver any new vehicle involved in this activity, which has been acquired in their inventory, until the necessary repairs have been performed.

Each Dealership will be provided with a specific VIN list advising them to make sure these vehicles are held, if they have not already been delivered.

3. **Applicability Period**

*This Pre-Delivery Activity is limited to the vehicles provided in the Dealer Report with this package. Please complete all repairs by June 30, 2008. (Claims can be filed until July 31, 2008, however the repair date must be June 30, 2008 or earlier)*

4. **Owner Notification Mailing Date**

Vehicles already sold and delivered into customer hands are **NOT** affected by this Pre-Delivery activity. A separate SSC (Non-Compliance Recall) will be launched in a few months for vehicles already delivered to consumers.

Please refer to the attached Dealer Letter for additional information.

Please review this entire package with the appropriate associates so that they may provide the necessary support to your dealers and maximize our combined customer satisfaction efforts.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A, INC.

Enclosures





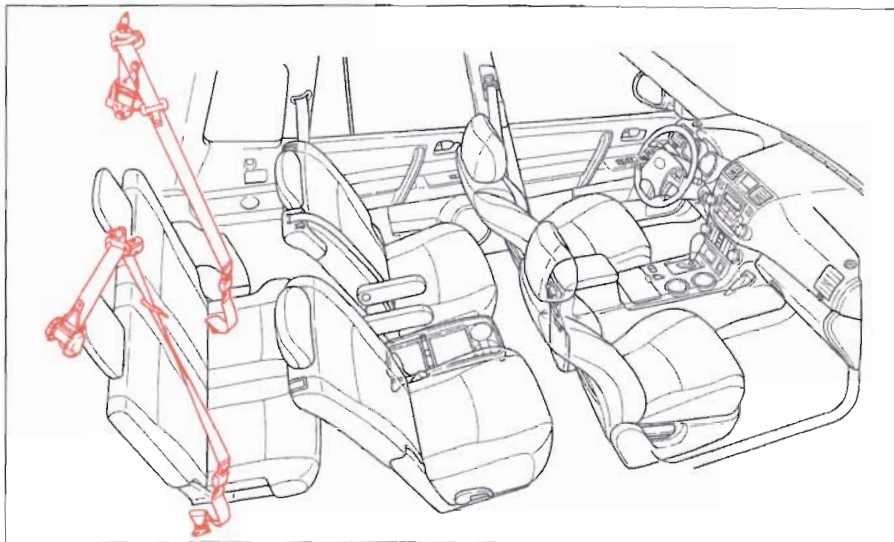
Toyota Motor Sales, U.S.A., Inc.  
19001 South Western Avenue  
Torrance, CA 90501  
(310) 468-4000

TO: ALL TOYOTA DEALER PRINCIPALS,  
SERVICE MANAGERS, PARTS MANAGERS

SUBJECT: **Pre-Delivery Activity – New Vehicle Inventory in Dealer Stock (LSC 80B)**  
2008 Model Year Highlander and Highlander HV Equipped with Third Row Seat

**As communicated in the Dealer Daily message in April, 2008, Toyota will request dealerships to initiate repairs to the Third Row Seat Belt (outer) assemblies on specific 2008 MY Highlander and Highlander HV which remain in New Vehicle Inventory. Only the Third Row Seat Belt (outer) assemblies are affected. Vehicles without a third row seat and other seating positions are not involved.**

Toyota has recently discovered that the seat belts in the third row of seats in 2008 model year Highlander and Highlander Hybrid vehicles will not firmly secure certain child restraint systems (CRSs) that have a short belt routing path. The seat belt assemblies at those seating positions are equipped with an Automatic Locking Retractor (ALR) that does not lock when such CRSs are installed, and thus they do not meet the requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS). CRSs with short belt paths that are installed in these seats using the vehicle's seat belts will not be tightly secured, and as a consequence, they might shift during normal driving maneuvers. Notwithstanding the non-compliance, the seat belts will adequately protect children and other occupants in a crash, since the Emergency Locking Retractor (ELR) performs properly.



To take advantage of existing administrative procedures and systems, this Pre-Delivery Activity will be referenced as Limited Service Campaign (LSC) 80B. ***This Pre-Delivery Activity is limited to the vehicles provided in the Dealer Report with this package. Please complete all repairs by June 30, 2008. (Claims can be filed until July 31, 2008, however the repair date must be June 30, 2008 or earlier)***

The following vital information is provided to inform you and your staff of the activity schedule and your degree of involvement.

1. **Owner Notification Mailing Date**

Vehicles already sold and delivered into customer hands are **NOT** affected by this Pre-Delivery activity. A separate SSC (Non-Compliance Recall) will be launched at a later date for vehicles already delivered to consumers.

2. **Identification of Involved Vehicles**

Model	WMI	Year	VIN Range	
			VDS	Ranges
Highlander	JTE	2008	DS41A	2000136 - 2044028
			DS42A	2000502 - 2044043
			DS43A	2000879 - 2044063
			ES41A	2000181 - 2071652
			ES42A	2000226 - 2071672
			ES43A	2001102 - 2071654
Highlander HV	JTE	2008	EW41A	2000338 - 2017102
			EW44A	2000170 - 2017107

Nationally, there are less than 6,800 new 2008 model year Highlander and Highlander HVs equipped with a Third Row Seat which are involved and still remain in undelivered dealer inventory which require this repair.

Not all 2008 model year vehicles in undelivered dealer stock are affected by this condition. Dealers must verify the VIN against the VIN list provided. Please follow the inspection procedures in the Technical Instructions to ensure the repair is necessary.

3. **Vehicles in Dealer Stock**

Federal Regulations require that manufacturers identify vehicles and communicate to dealerships, instructions to stop and correct involved 2008 model year Highlander and Highlander HV vehicles which remain in new dealer inventory.

As required by Federal Regulation, once notified, dealers are not to deliver any new vehicle involved in this activity, which has been acquired in their inventory, until the necessary repairs have been performed.

Each Dealership will be provided with a specific VIN list advising them to make sure these vehicles are held, if they have not already been delivered.

4. **Applicability Period**

***This Pre-Delivery Activity is limited to the vehicles provided in the Dealer Report with this package. Please complete all repairs by June 30, 2008. (Claims can be filed until July 31, 2008, however the repair date must be June 30, 2008 or earlier)***

## 5. Parts Ordering

The necessary parts can be ordered through the dealership's facing PDC. Please refer to the table below and the Technical Instructions for part number information.

Part Number*	Color	Hatch Type	Part Description	Quantity
04008-11148	Beige	Power	Belt Kit, Rear No. 2 Seat	1
04008-11248	Gray		Belt Kit, Rear No. 2 Seat	1
04008-11348	Black		Belt Kit, Rear No. 2 Seat	1
04008-11448	Beige	Manual	Belt Kit, Rear No. 2 Seat	1
04008-11548	Gray		Belt Kit, Rear No. 2 Seat	1
04008-11648	Black		Belt Kit, Rear No. 2 Seat	1

\*Each kit contains parts for both sides.

Since only vehicles in dealer stock are part of this activity, the parts will be placed on Manual Allocation Control (MAC).

While the parts are on MAC, a representative from TMS Quality Compliance will review each order and contact the dealership's Parts Manager to verify the necessity of the order. This will assure an adequate and balanced parts inventory.

If there are **special** circumstances where a dealer is having difficulty receiving parts, dealership associates may contact 310-468-5516 to research the Seat Belt Kit order. The associate should have the following information ready to expedite research of the order status:

- Dealer Information (Dealer Code, Contact Name, Telephone Number)
- Order Reference Number
- Customer Name and Vehicle 17-digit VIN

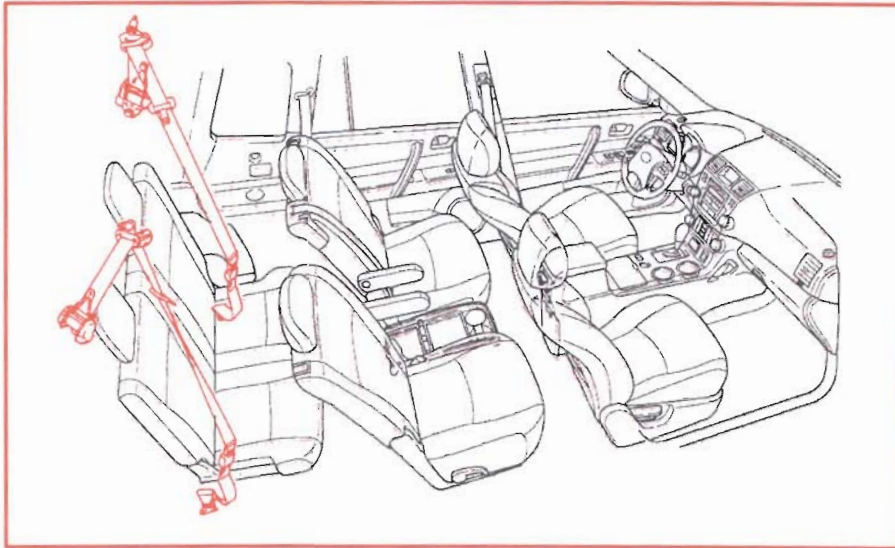
**Please note the following:**

- **The parts for this Pre-Delivery Activity are non-returnable. Please make sure the vehicle is in your inventory prior to ordering the necessary parts. The parts will be placed on Manual Allocation Control.**
- **Please also note that the parts for the future campaign for vehicles delivered to customers will be different. Therefore, the Pre-Delivery Activity parts cannot be used for the future campaign.**



## 6. Warranty Processor Instructions

### 2008 Model Year Highlander and Highlander HV Equipped with Third Row Seat



Please note the following for this campaign:

- **ONLY vehicles in dealer inventory are involved in this campaign.**
- **Vehicles that have been delivered are NOT involved.**

Verify Vehicle Eligibility  
1. Check the VIN range.  
2. Check Dealer Daily/TIS.

Not Involved →

No further action required.

Involved ↓

Replace the third row seat\* belt  
outer assembly.

**Note: Only Highlander vehicles  
equipped with a third row seat are  
eligible.**

Inspect the operation of the  
third row seat outer seat belt  
assembly.

Campaign completed.

The operation code to be used for this campaign is:

LSC #	Op. Code	Description	Flat Rate Hour
80B	8510D1	Replace the third row outer seat belt assemblies.	1.3 Hr/Veh

**NOTE:** The above flat rate time includes 0.1 hours of administrative cost per unit for the dealership. This is a stop sale activity that involves only in stock vehicles and not an SSC. *This Pre-Delivery Activity is limited to the vehicles provided in the Dealer Report with this package. Please complete all repairs by June 30, 2008. (Claims can be filed until July 31, 2008, however the repair date must be June 30, 2008 or earlier.)*

**7. Dealer Reports**

Please refer to the enclosed VIN list of vehicles involved in this issue. If, according to our records, you do not have any subject vehicles in your inventory, you will receive report indicating so.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this activity.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A., INC.



## Special Service Campaign (Non-Compliance Recall)

### Certain 2008 Model Year Highlander and Highlander HV Equipped with a Third Row Seat Lock-ability of Seat Belts When Used to Install Child Restraints

**Q1: What is the cause and condition?**

A1: Toyota has recently discovered that the seat belts in the third row of seats in 2008 model year Highlander and Highlander Hybrid vehicles will not firmly secure certain child restraint systems (CRSs) that have a short belt routing path. The seat belt assemblies at those seating positions are equipped with an Automatic Locking Retractor (ALR) that does not lock when such CRSs are installed, and thus they do not meet the requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS). CRSs with short belt paths that are installed in these seats using the vehicle's seat belts will not be tightly secured, and as a consequence, they might shift during normal driving maneuvers. Notwithstanding the non-compliance, the seat belts will adequately protect children and other occupants in a crash, since the Emergency Locking Retractor (ELR) performs properly.

**Q2: Which and how many vehicles are involved?**

A2: There are approximately 90,000 vehicles involved in the U.S.

Model Year	Model	UIO
2008	Highlander equipped with a Third Row Seat	75,000
2008	Highlander HV equipped with a Third Row Seat	15,000

**Q3: What is the production period of the affected vehicles?**

A3: The affected Highlander and Highlander HV vehicles were produced from late May, 2007 through early March, 2008.

**Q4: Are there any other Toyota or Lexus vehicles involved?**

A4: No, this specific condition only affects 2008 model year Highlander and Highlander HV vehicles equipped with a third row seat.

**Q5: How many incidents of this condition have been reported?**

A5: There have been no cases of this condition reported in the affected vehicles.

**Q6: Have there been any accidents reported?**

A6: There have been no accidents reported in the affected vehicles which may be related to this condition.

**Q7: What is Toyota going to do?**

A7: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail at a later date. Any Toyota dealer will install a newly designed component which will modify the seat belt assembly to meet the provisions of the Federal Motor Vehicle Safety Standard at **NO CHARGE** to customers.

**Q8: How long will the repair take?**

A8: The repair will take approximately two hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

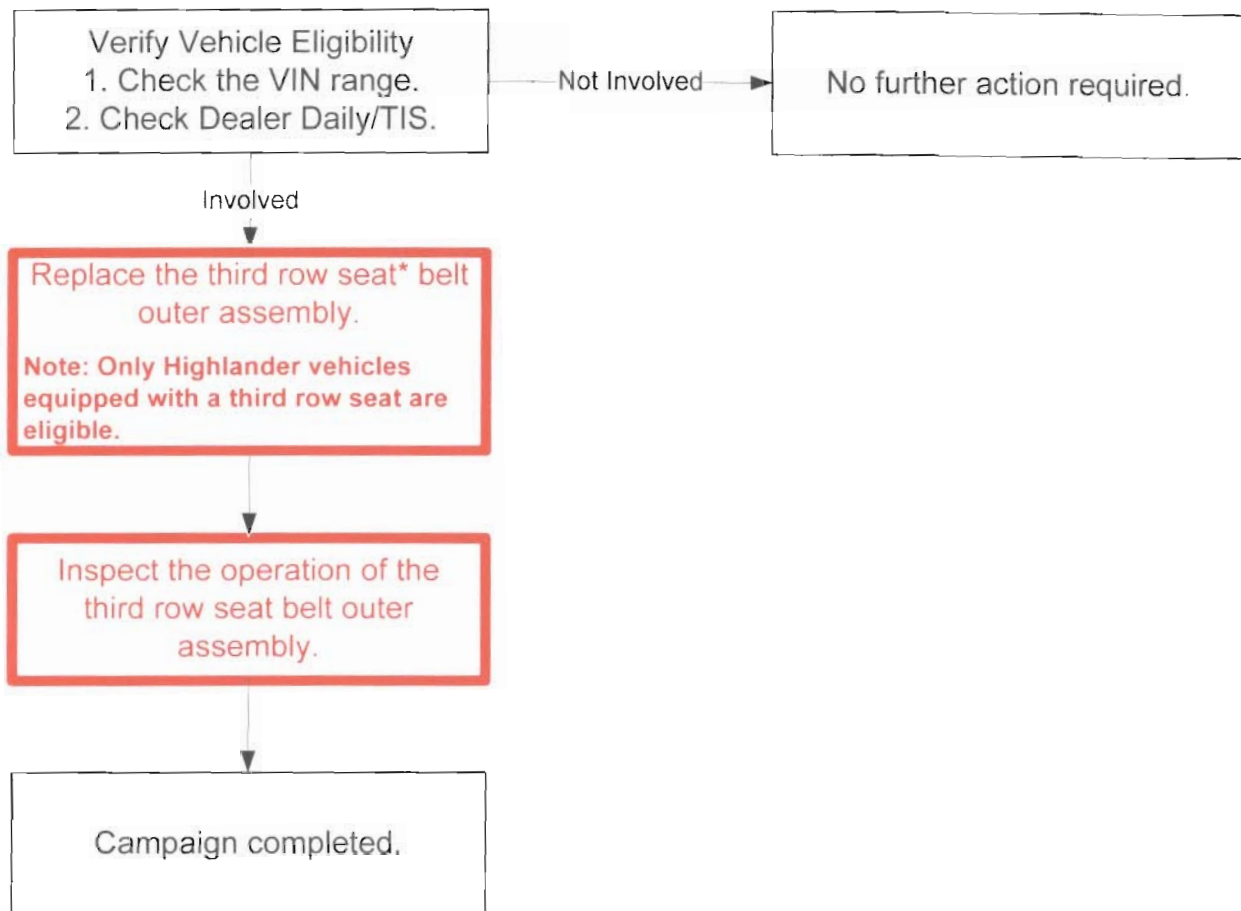
**Q9: What should an owner do if they experience the condition or have immediate questions or concerns about the current safety of their vehicle?**

A9: Owners are requested to contact their local Toyota dealer for diagnosis and repair.



**TECHNICAL INSTRUCTIONS**  
**FOR**  
**LIMITED SERVICE CAMPAIGN**  
**THIRD ROW SEAT BELT OUTER ASSEMBLY**  
**REPLACEMENT**  
**2008 MY HIGHLANDER / HIGHLANDER HV**

## I. OPERATION FLOW CHART



\*TIS refers to this part as the Rear No. 2 Seat

## II. IDENTIFICATION OF AFFECTED VEHICLES

### A. AFFECTED VIN RANGE

**PLEASE SEE EACH INDIVIDUAL VIN LIST SENT TO EACH SERVICE MANAGER.**

#### NOTE:

- Check Dealer Daily/TIS to confirm the VIN is involved in this LSC. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

## III. PREPARATION

### A. Parts

Part Number	Color	Hatch Type	Part Description	Quantity
04008-11148	Beige	Power	Belt Kit, Third Row Seat	1
04008-11248	Gray		Belt Kit, Third Row Seat	1
04008-11348	Black		Belt Kit, Third Row Seat	1
04008-11448	Beige	Manual	Belt Kit, Third Row Seat	1
04008-11548	Gray		Belt Kit, Third Row Seat	1
04008-11648	Black		Belt Kit, Third Row Seat	1

### B. TOOLS

- Standard Hand Tools
- Torque Wrench
- Nylon Pry Tool
- Nylon Clip Removal Tool
- Eye Protection

### C. MATERIALS

- Tape (as needed)
- Blankets for vehicle protection

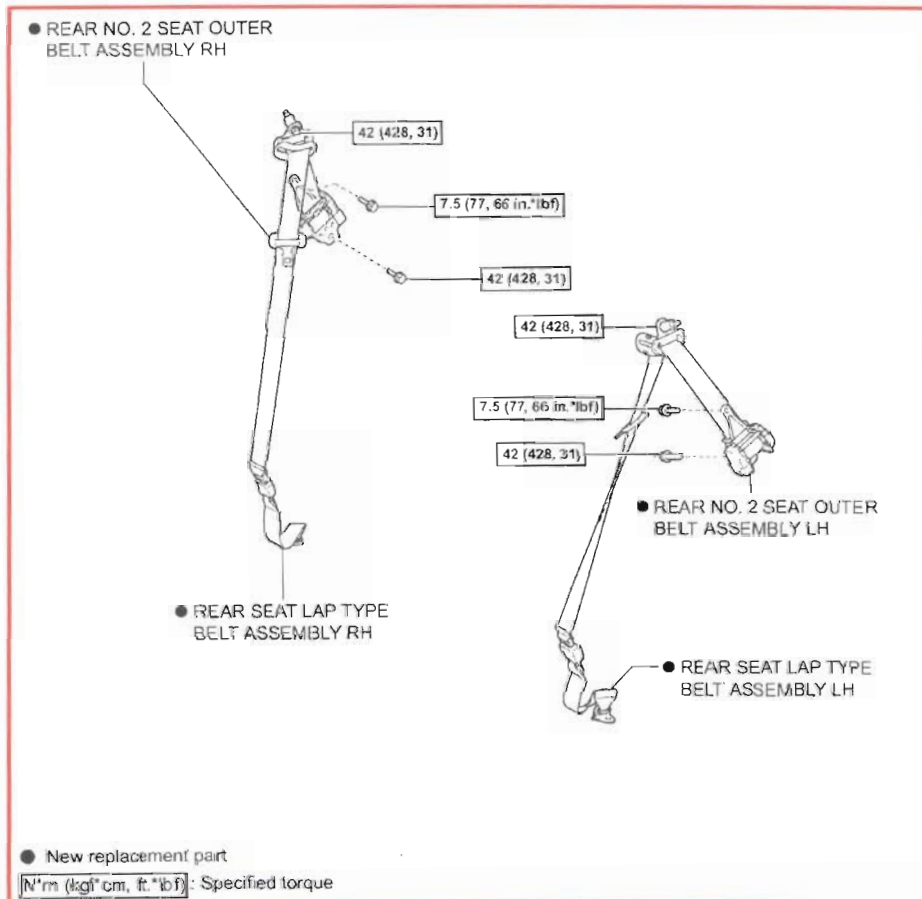
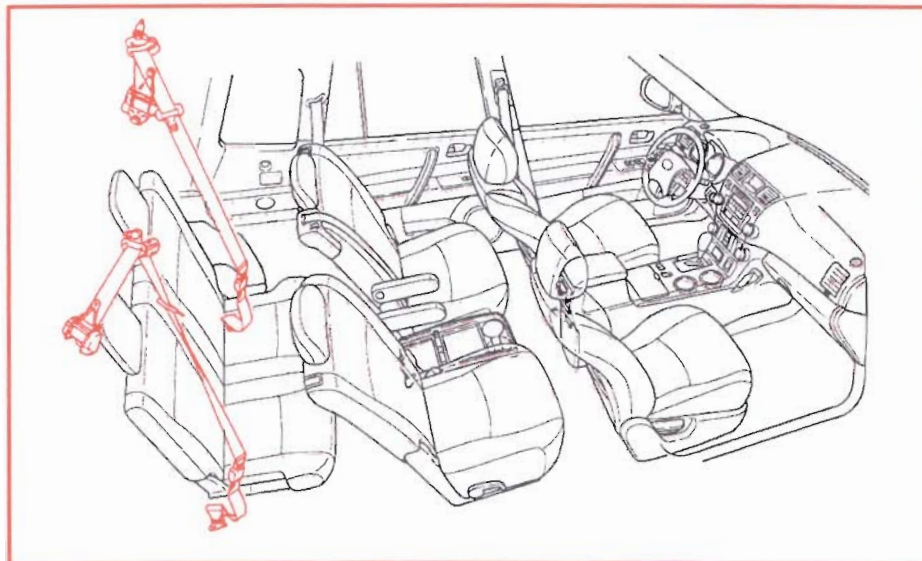


#### **IV. WORK PROCEDURE TABLE OF CONTENTS**

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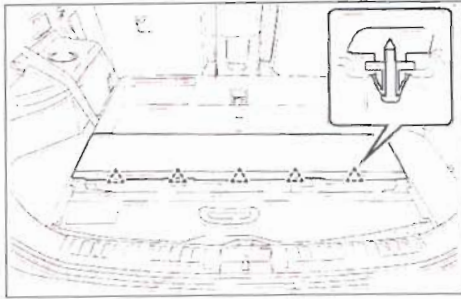
## V. BACKGROUND AND COMPONENTS

Toyota has recently discovered that the seat belts in the third row of seats in 2008 model year Highlander and Highlander Hybrid vehicles will not firmly secure certain child restraint systems (CRSs) that have a short belt routing path. The seat belt assemblies at those seating positions are equipped with an Automatic Locking Retractor (ALR) that does not lock when such CRSs are installed, and thus they do not meet the requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS).



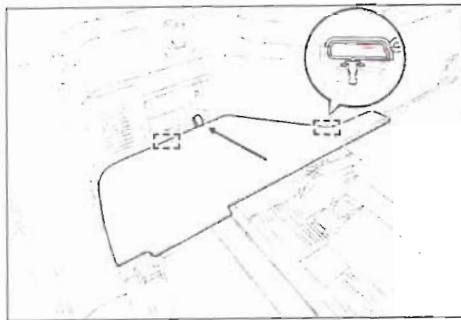
## VI. WORK PROCEDURE

### A. REMOVE THIRD ROW SEAT BELT OUTER ASSEMBLY



#### 1. REMOVE DECK BOARD

- Remove the rear deck floor box lid.
- Fold the third row seat forward.
- Disengage the 5 clips and remove the deck board.



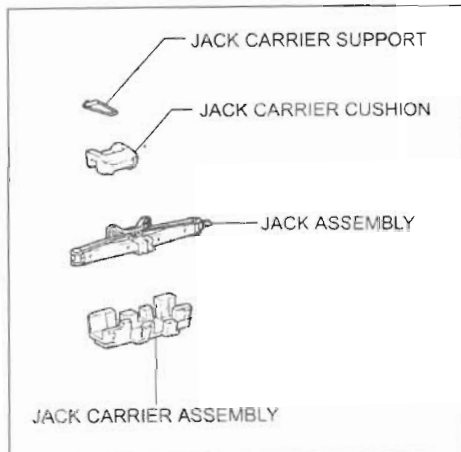
#### 2. REMOVE DECK BOARD SUB-ASSEMBLY LH/RH

- Disengage the 2 guides and remove the deck board sub-assembly by pulling on the outer strap/tab.

#### NOTE:

LH side is pictured.

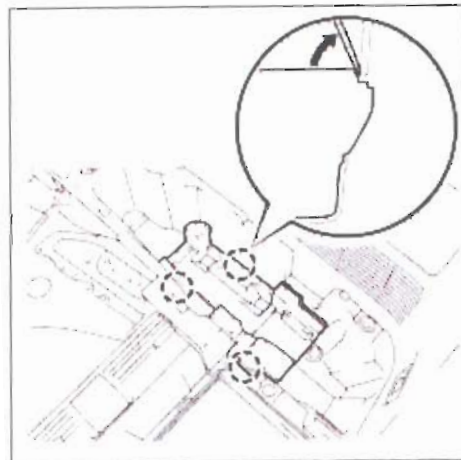
#### 3. REMOVE TONNEAU COVER ASSEMBLY IF VEHICLE IS EQUIPPED



#### 4. REMOVE JACK CARRIER SUPPORT

#### 5. REMOVE JACK CARRIER CUSHION

#### 6. REMOVE JACK ASSEMBLY



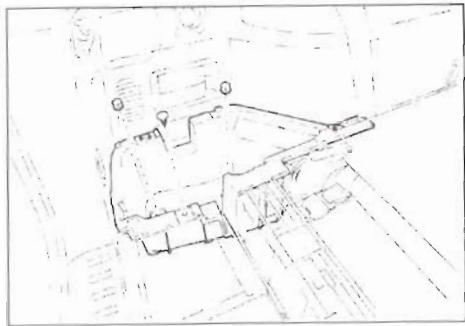
#### 7. REMOVE JACK CARRIER ASSEMBLY

- Using a Nylon Pry Tool disengage the 3 tabs and remove the Jack Carrier Assembly.

#### NOTE:

- Disengage the 2 inner tabs first and roll the assembly towards the outer side.
- To avoid damage to the Jack Carrier Assembly ensure the tabs are disengaged before removal.



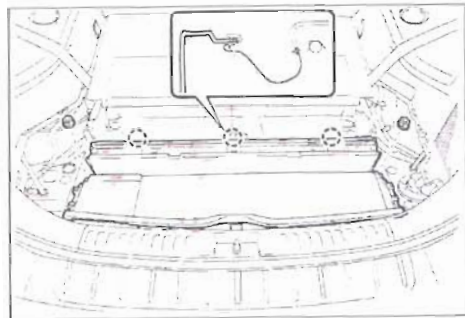


#### 8. REMOVE DECK SIDE TRIM BOX LH/RH

- Using a 15 mm socket, remove the 2 deck side trim clips (clips shaped like a nut).
- Using a Nylon Pry tool remove the remaining clip.
- Remove the deck side trim box.

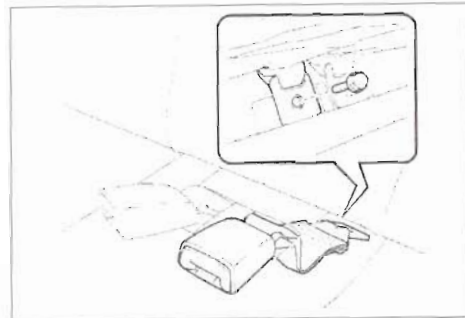
#### NOTE:

LH side is pictured.



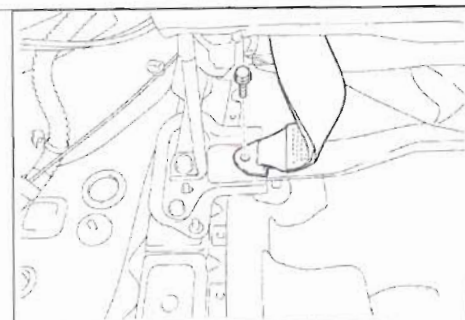
#### 9. REMOVE REAR DECK FLOOR BOX

- Disengage the 3 claws.
- Remove the 2 nuts and the rear deck floor box.



#### 10. REMOVE REAR NO. 2 AND THE NO. 3 SEAT BELT INNER ASSEMBLY

- Raise the third row seat to the upright position.
- Remove the No. 2 bolt and the rear seat inner belt assembly.
- Remove the No. 3 bolt and the rear seat inner belt assembly.

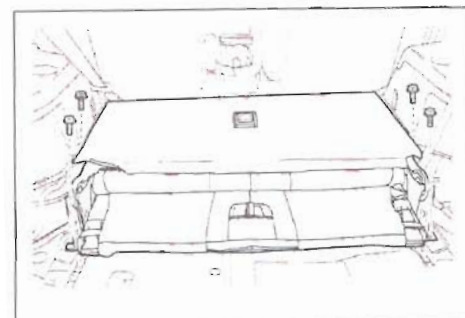


#### 11. DISCONNECT REAR SEAT LAP TYPE BELT ASSEMBLY LH/RH

- Remove the bolt and disconnect the rear seat lap type belt assembly.

#### NOTE:

LH side is pictured.

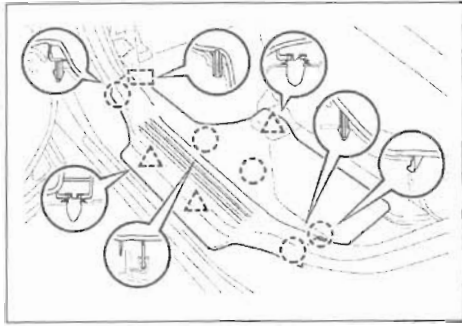


#### 12. REMOVE THIRD ROW SEAT ASSEMBLY

- Fold third row seat down.
- Remove the 4 bolts and the third row seat assembly.

#### CAUTION:

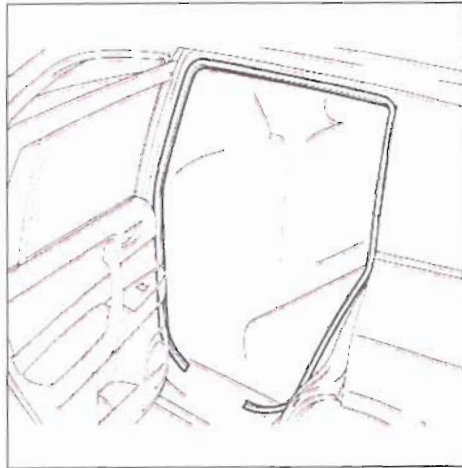
When removing the seat be sure not to scratch the vehicle.



### 13. REMOVE REAR DOOR SCUFF PLATE LH/RH

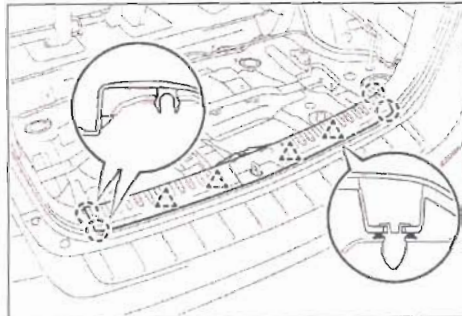
- a) Disengage the 5 claws, 3 clips, and 1 guide. Remove the rear door scuff plate.

**NOTE:**  
LH side is pictured.



### 14. REMOVE REAR DOOR OPENING TRIM WEATHER STRIP LH/RH

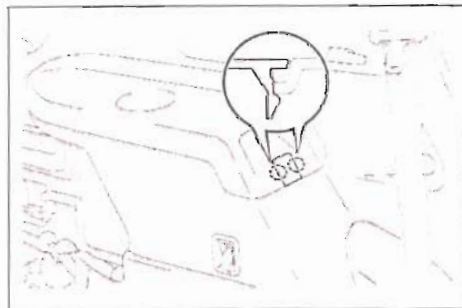
**NOTE:**  
LH side is pictured.



### 15. REMOVE REAR FLOOR FINISH PLATE

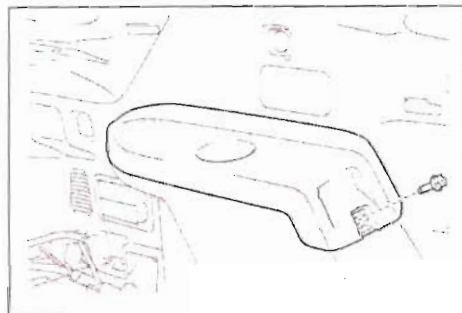
- a) Disengage the 4 claws and the 4 clips. Remove the rear floor finish plate.

**NOTE:**  
Some models may have only 2 claws.



### 16. REMOVE DECK SIDE TRIM COVER LH/RH

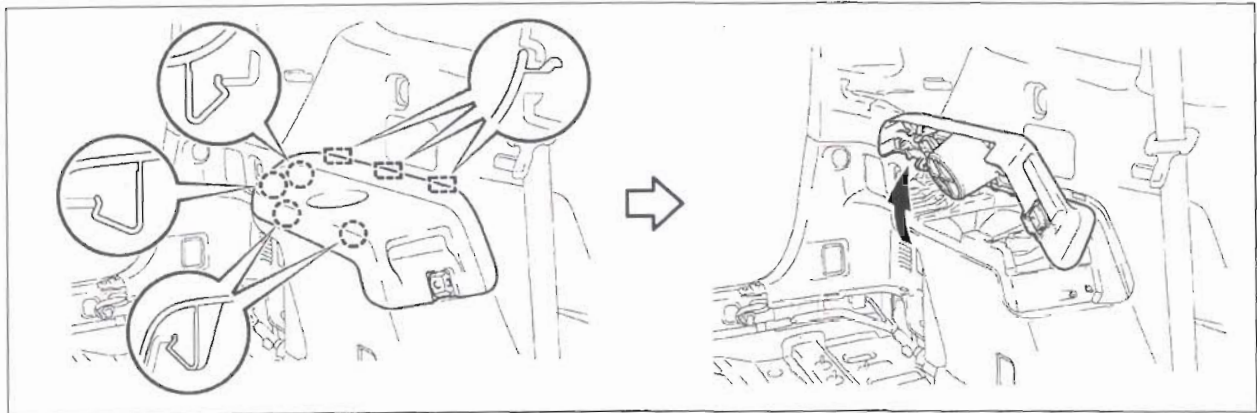
- a) Using a nylon pry tool, disengage the 2 claws and remove the deck side trim cover.



### 17. REMOVE DECK SIDE TRIM LH/RH

- a) Remove the bolt.
- b) Disengage the 4 claws and the 3 guides. Remove the deck side trim as shown in the illustration.

**NOTE:**  
LH side is pictured.

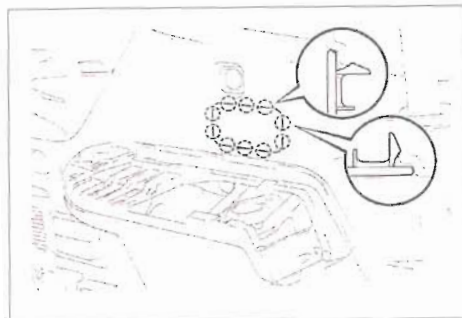


#### 18. REMOVE SIDE TRIM COVER LH (w/o Rear Seat Entertainment System)

- a) Disengage the 10 claws and remove the side trim cover LH.

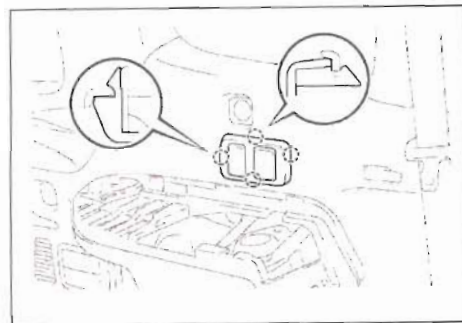
#### NOTE:

This step may not be applicable on all vehicles.

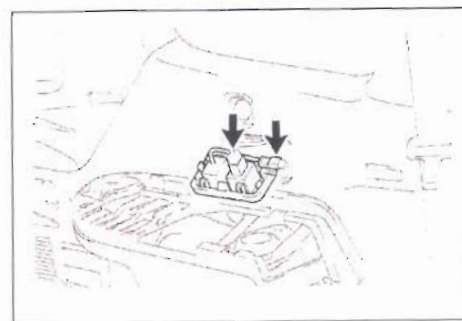


#### 19. REMOVE POWER OUTLET SOCKET BEZEL LH (w/ Rear Seat Entertainment System)

- a) Disengage the 4 claws.



- b) Disconnect the 2 connectors and remove the power outlet socket bezel.

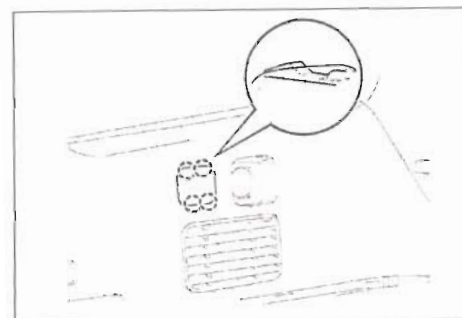


#### 20. REMOVE THE SIDE TRIM COVER RH (w/o Rear Automatic Air conditioning System)

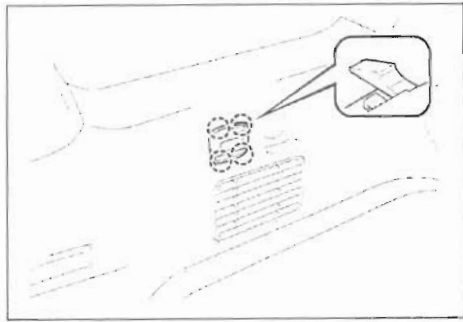
- a) Disengage the 4 claws and remove the side trim cover RH.

#### NOTE:

This step may not be applicable on all vehicles.

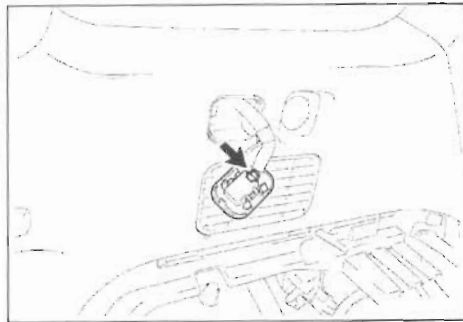






## 21. REMOVE THE REAR ROOM TEMPERATURE SENSOR RH (w/ Rear Automatic Air Conditioning System)

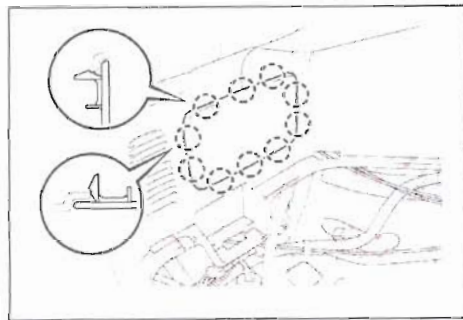
a) Disengage the 4 claws.



b) Disconnect the connector and remove the rear room temperature sensor

### NOTE:

Push on the center of the clip to disconnect.

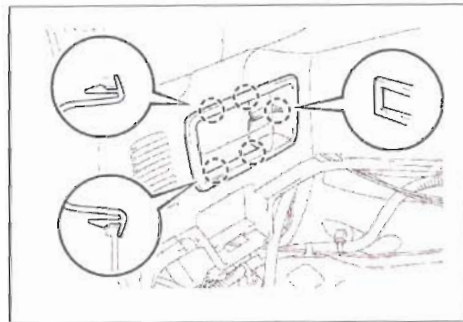


## 22. REMOVE REAR DECK TRIM COVER LH (w/o Remote Folding Function)

a) Disengage the 10 claws and remove the rear deck trim cover.

### NOTE:

This step may not be applicable on all vehicles.

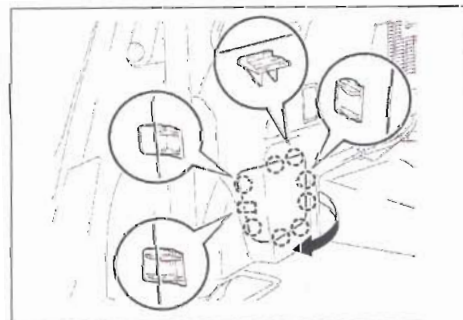


## 23. REMOVE RECLINING REMOTE CONTROL LEVER BEZEL LH (w/ Remote Folding Function)

a) Disengage the 5 claws and remove the reclining remote control lever bezel.

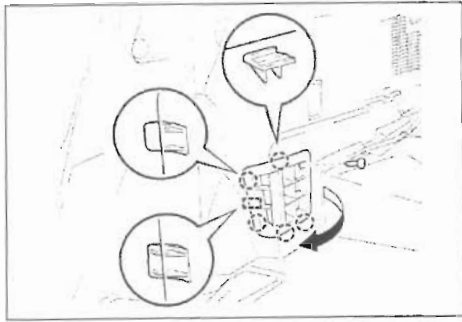
### NOTE:

Be careful not to break the claws when removing the bezel.



## 24. REMOVE REAR SEAT SIDE GARNISH CAP RH (w/o Rear Air Conditioning System)

a) Disengage the 8 claws and the guide. Remove the rear seat side garnish.

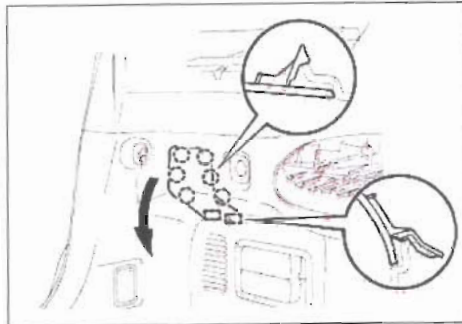


## 25. REMOVE REAR SEAT SIDE GARNISH CAP (w/ Rear Air Conditioning System RH)

- Remove the screw.
- Disengage the 5 claws and the guide. Remove the rear seat side garnish cap.

### NOTE:

- Do not pry on the grill.  
This step may not be applicable on all vehicles.

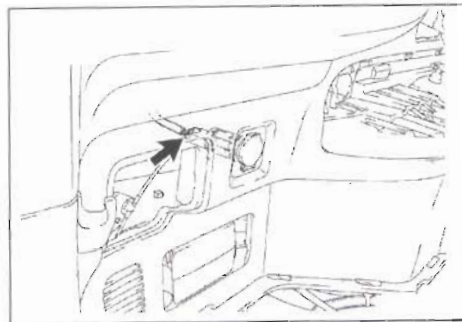


## 26. REMOVE REAR COMBINATION LIGHT SERVICE COVER LH/RH

- Using a nylon pry tool, disengage the 6 claws and the 2 guides. Remove the rear combination light service cover.

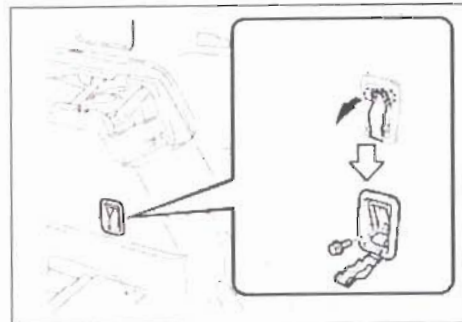
### NOTE:

- Removal of the RH combination light service cover may not be applicable on all vehicles.
- LH side is pictured.



## 27. DISCONNECT REAR POWER POINT SOCKET ASSEMBLY CONNECTOR LH

- Disconnect the rear power point socket assembly connector.

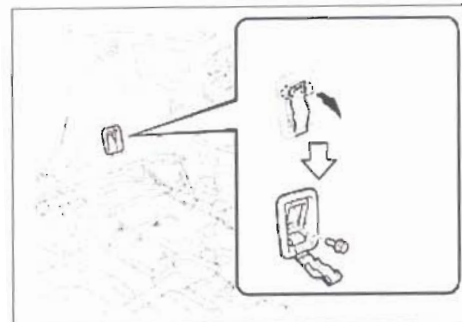


## 28. REMOVE ROPE HOOK ASSEMBLY FOR LH/RH SIDE

- For front side:
  - Using a nylon pry tool, disengage the 2 claws.
  - Remove the bolt and the rope hook assembly.

### NOTE:

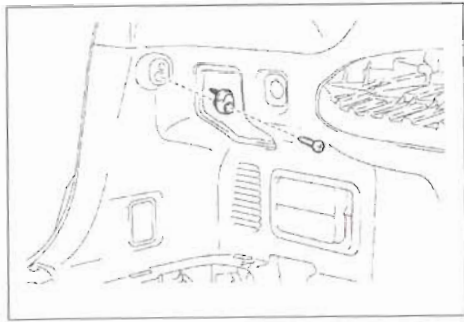
- LH side is pictured.



- For rear side:
  - Using a nylon pry tool, disengage the 2 claws.
  - Remove the bolt and the rope hook assembly.

### NOTE:

- LH side is pictured.



**29. REMOVE LUGGAGE COMPARTMENT TRIM HOOK  
LH/RH**

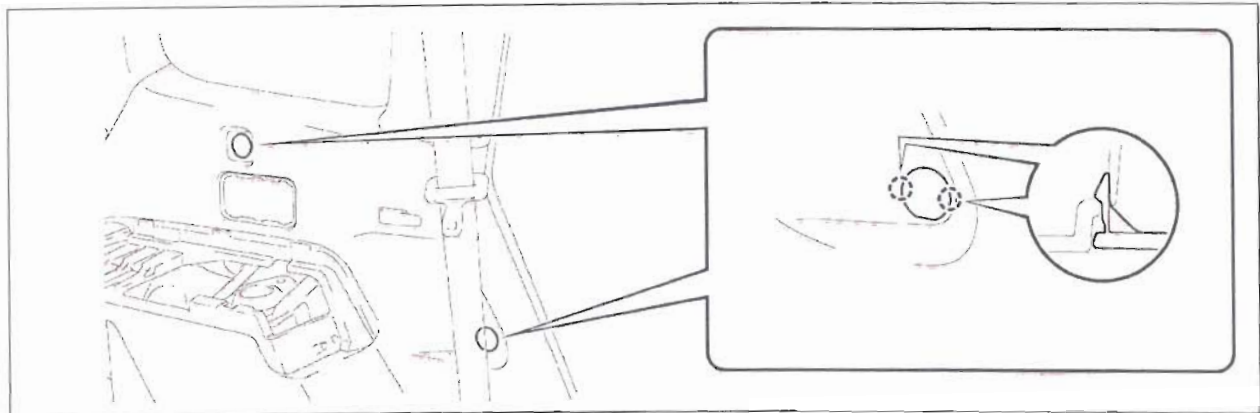
- a) Remove the screw and the deck side trim hook.

**NOTE:**  
LH side is pictured.

**30. REMOVE FRONT DECK SIDE TRIM COVER LH/RH**

- a) Using a nylon pry tool, disengage the 4 claws and remove the 2 front deck side trim cover LH/RH.

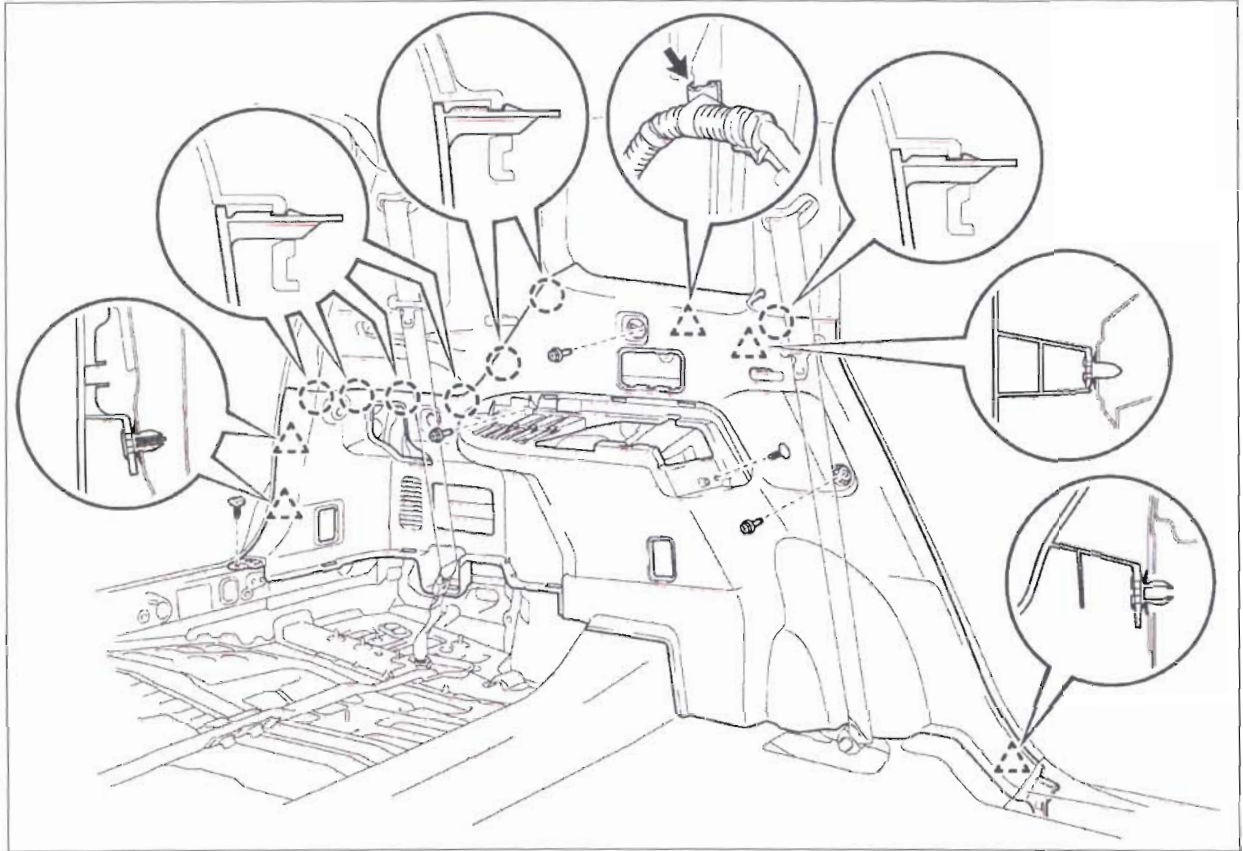
**NOTE:**  
• LH side is pictured.





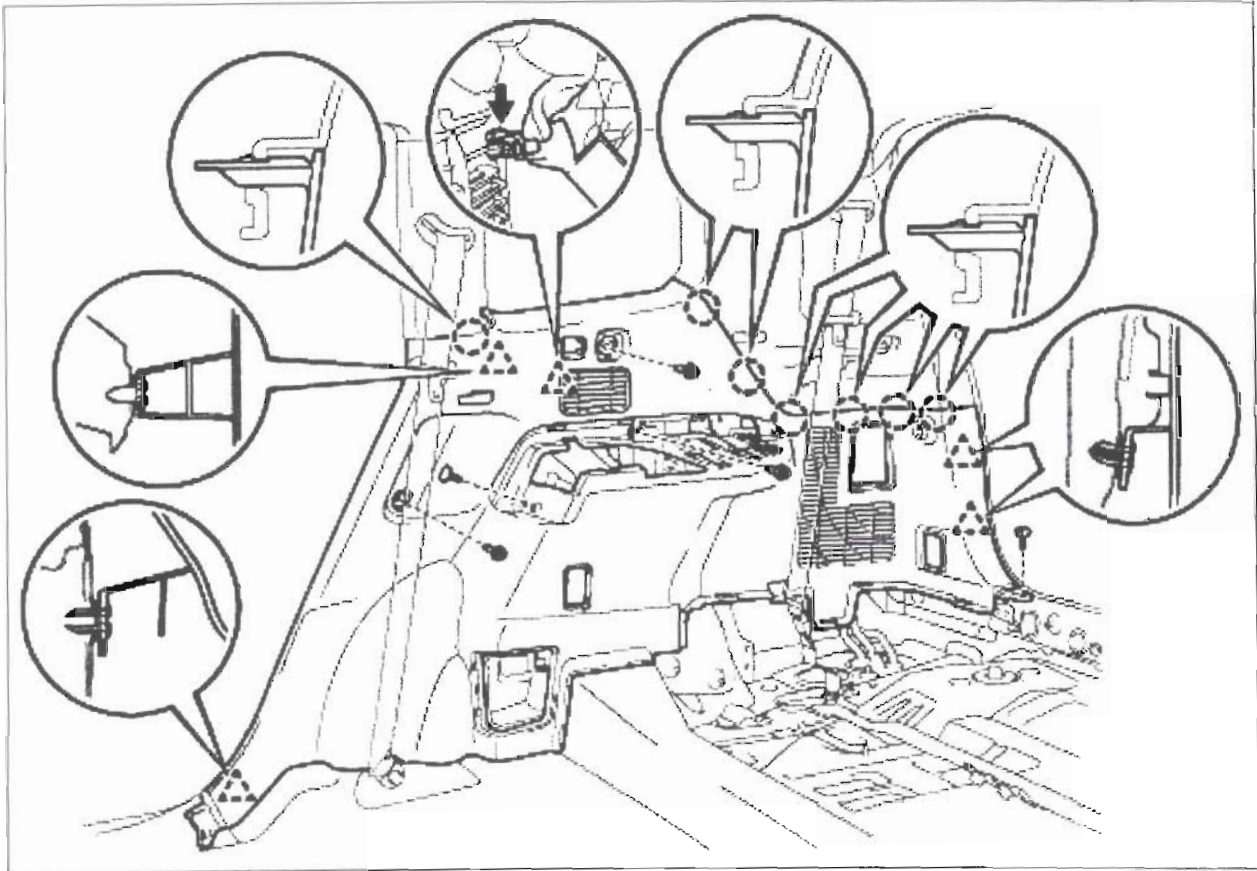
### 31. REMOVE DECK TRIM SIDE PANEL LH

- a) Remove the 3 bolts.
- b) Using a Nylon Clip Removal Tool, remove the 2 clips.
- c) Disengage the 7 claws, 4 clips and the clamp.  
Remove the deck trim side panel assembly.



### 32. REMOVE DECK TRIM SIDE PANEL ASSEMBLY RH

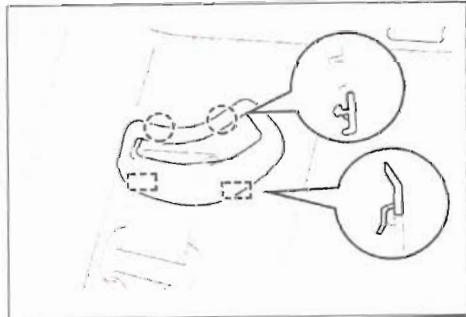
- a) Remove the 3 bolts.
- b) Using a Nylon Clip Removal Tool, remove the 2 clips.
- c) Disengage the 7 claws, 4 clips and the clamp.  
Remove the deck trim side panel assembly RH.

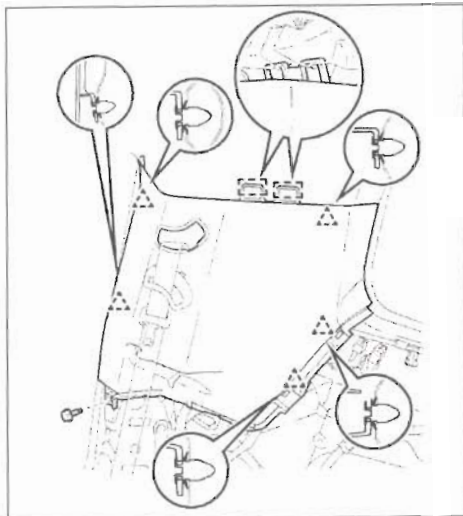


### 33. REMOVE ROOF SIDE INNER GARNISH ASSEMBLY LH/RH

- a) Disengage the 2 claws and the 2 guides. Remove the third row seat outer belt guide.

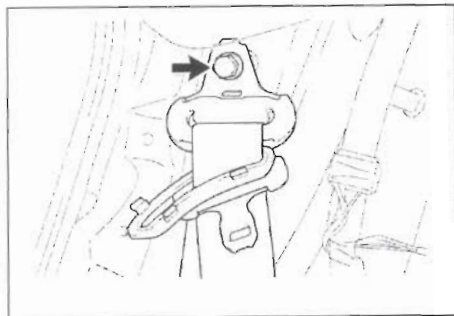
**NOTE:**  
LH side is pictured.





- b) Remove the bolt.
- c) Disengage the 5 clips and the 2 guides. Remove the roof side inner garnish assembly LH/RH.

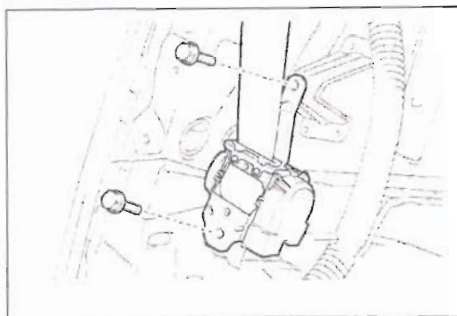
**NOTE:**  
LH side is pictured.



### 34. REMOVE THIRD ROW SEAT OUTER BELT ASSEMBLY LH/RH

- a) Remove the bolt and disconnect the shoulder anchor of the third row seat belt outer assembly LH/RH.

**NOTE:**  
LH side is pictured.



- b) Remove the 2 bolts and the third row seat belt outer assembly LH/RH.

**NOTE:**  
LH side is pictured.

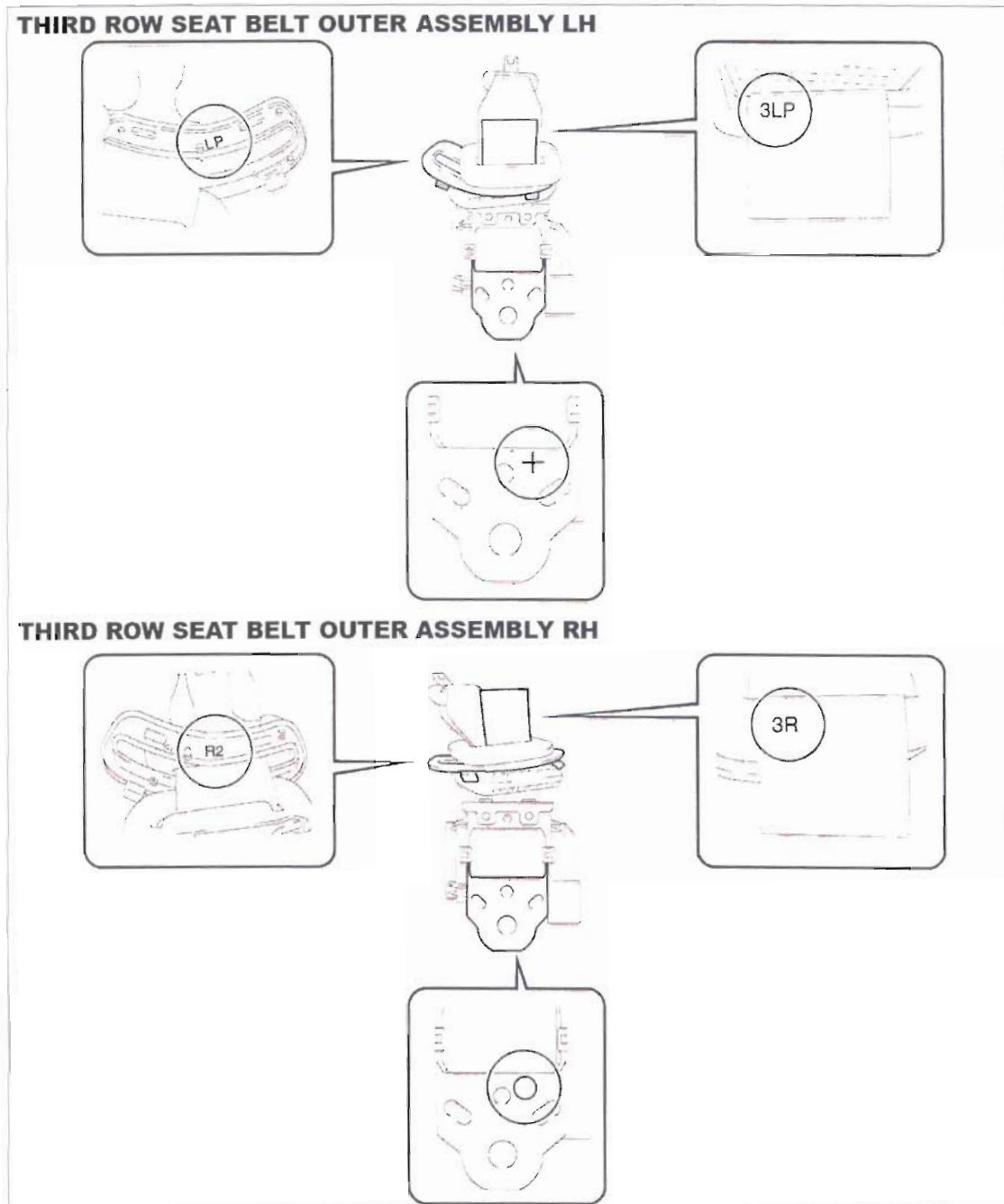
## B. INSTALLATION THIRD ROW SEAT BELT OUTER ASSEMBLY

### 1. INSTALL THIRD ROW SEAT BELT OUTER ASSEMBLY LH/RH

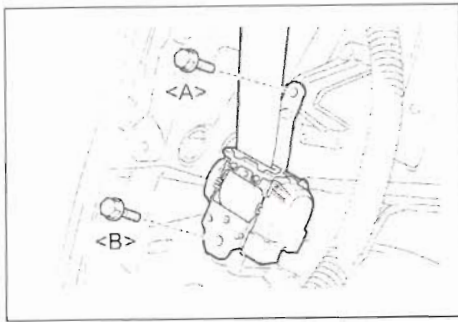
- Discern the LH and RH assembly for the new third row seat belt outer assembly as shown in the illustration.

**NOTE:**

**USE ONLY NEW THIRD ROW SEAT BELT OUTER ASSEMBLIES.**





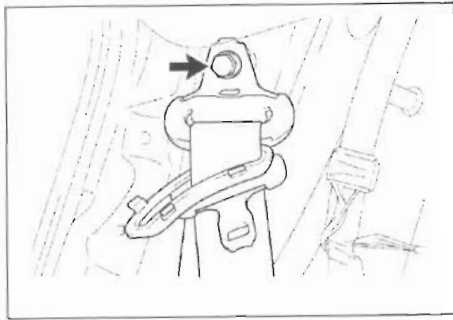


- b) Install the third row seat belt outer assembly LH/RH with the 2 bolts.

**Note:**  
LH side is pictured.

**TORQUE:**

**Bolt <A> 7.5 N-m (77 kgf-cm, 66 in-lbf)**  
**Bolt <B> 42 N-m (428 kgf-cm, 31ft-lbf)**



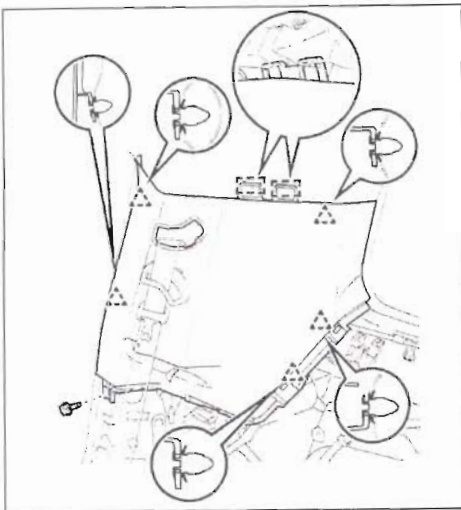
- c) Connect the shoulder anchor of the third row seat belt outer assembly with the bolt.

**TORQUE:**

**42 N-m (428 kgf-cm, 31 ft-lbs)**

**NOTE:**

- After installing the belt, check that it is not twisted.
- LH side is pictured.

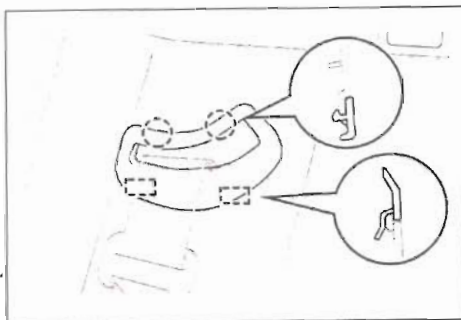


**2. INSTALL ROOF SIDE INNER GARNISH ASSEMBLY LH/RH**

- a) Engage the 2 guides and the 5 clips.  
b) Install the bolt.

**NOTE:**

- Make sure to lace the seat belt through the inner garnish access hole before installing the panel.
- LH side is pictured.



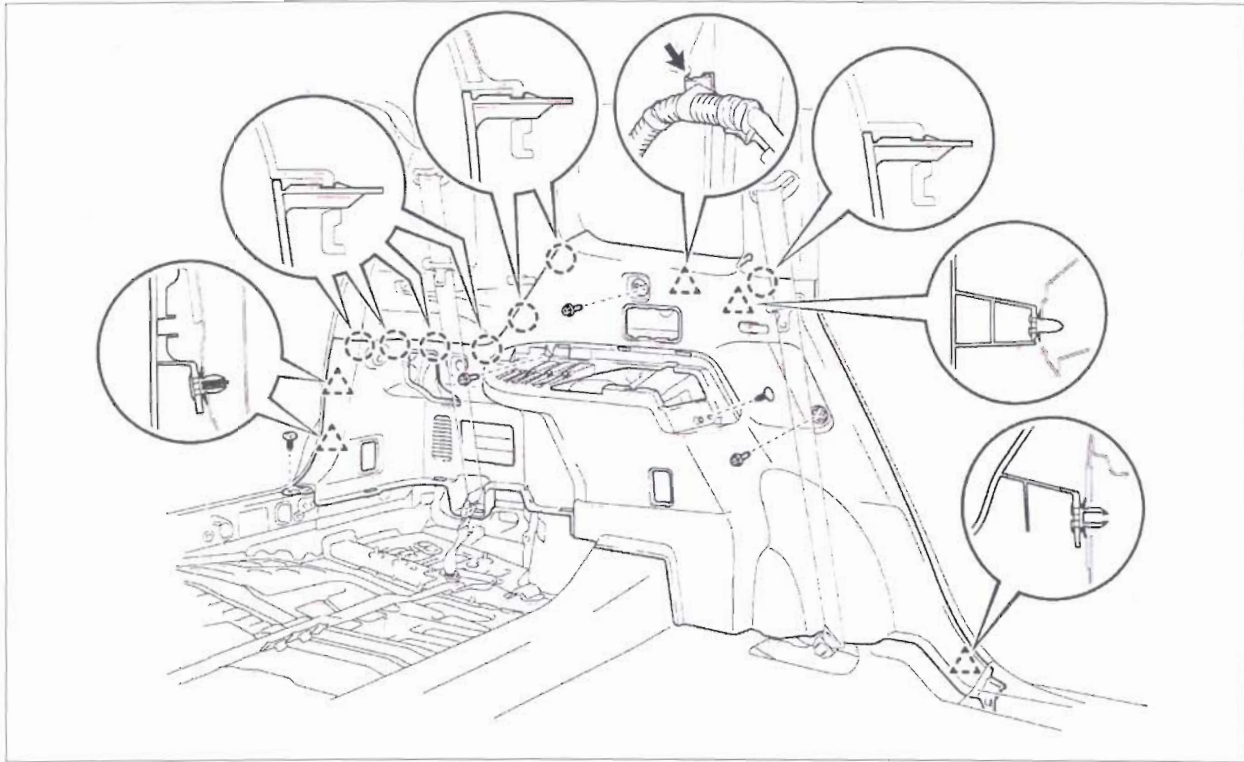
- c) Install the third row seat belt outer guide. Engage the 2 guides and the 2 claws.

**NOTE:**

LH side is pictured.

### 3. INSTALL DECK TRIM SIDE PANEL ASSEMBLY LH

- a) Engage the clamp, 4 clips, and the 7 claws.
- b) Install the 2 clips.
- c) Install the 3 bolts.

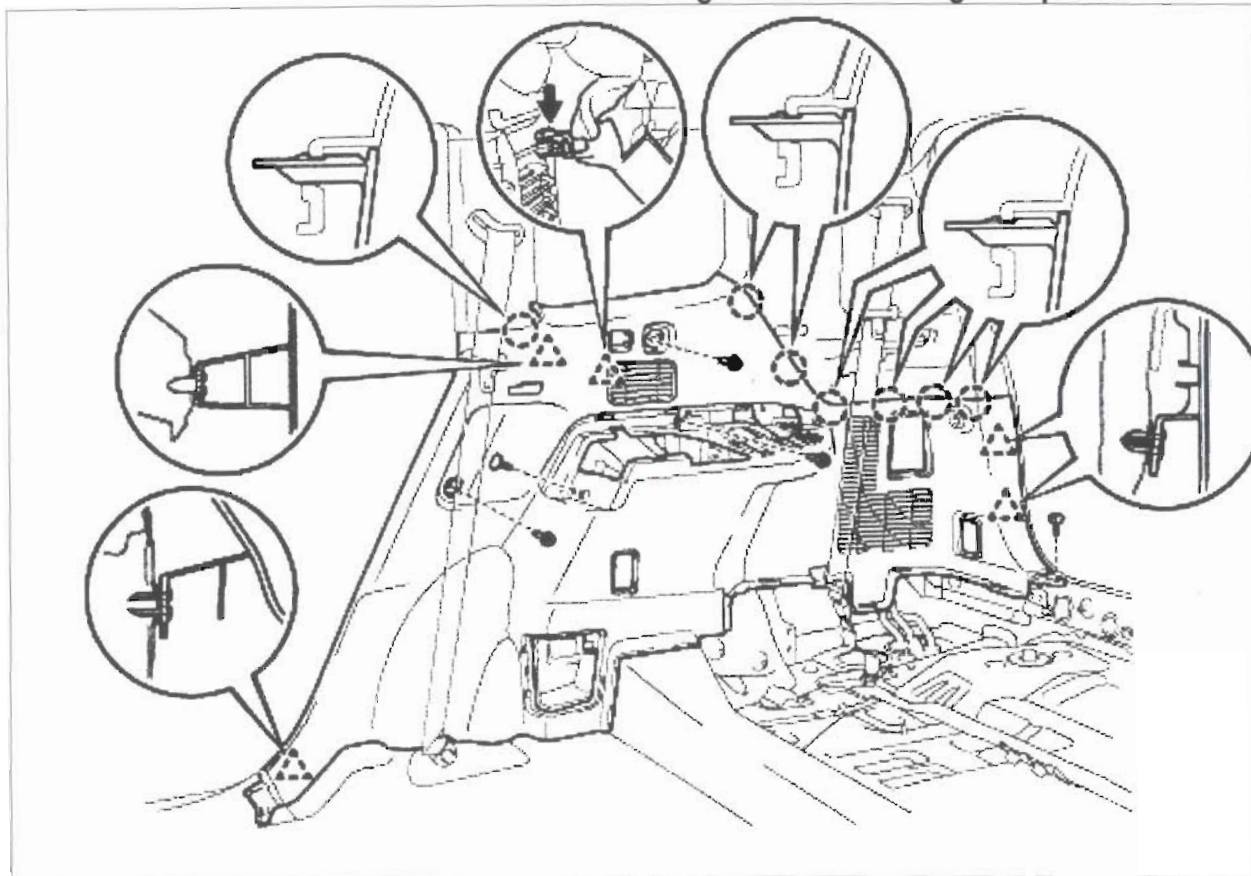


**4. INSTALL DECK TRIM SIDE PANEL ASSEMBLY RH**

- a) Engage the clamp, 4 clips, and the 7 claws.
- b) Install the 2 clips.
- c) Install the 3 bolts.

**NOTE:**

Be sure to thread the Room Temperature Sensor wire through before installing side panel.

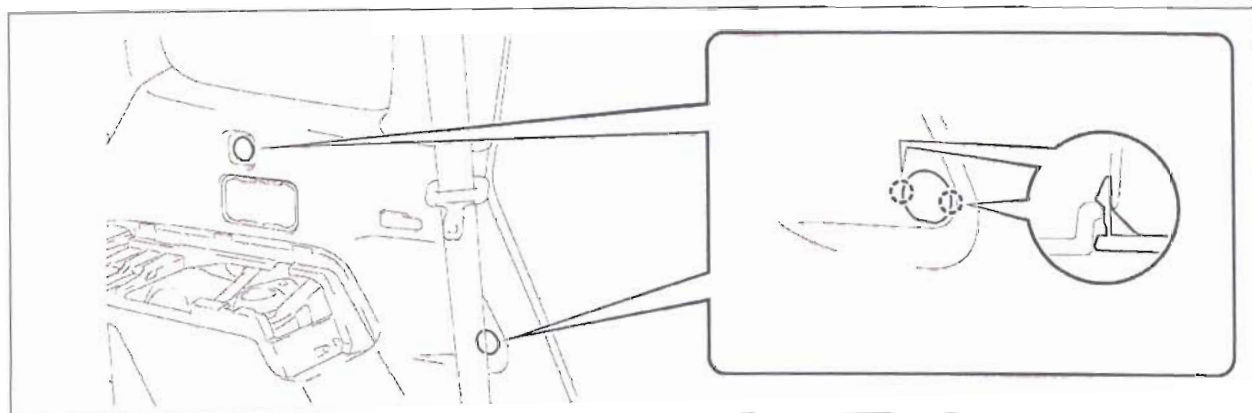


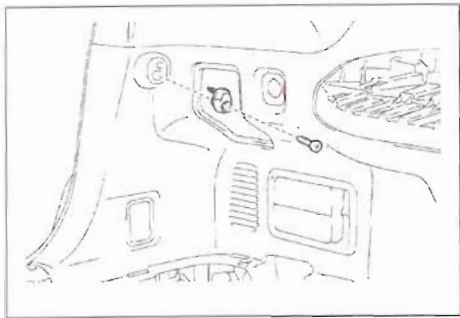
**5. INSTALL FRONT DECK SIDE TRIM COVER LH/RH**

- a) Install the 2 front deck side trim cover. Engage the 4 claws and.

**NOTE:**

LH side is pictured.



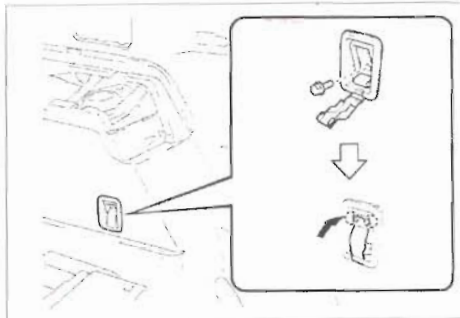


#### 6. INSTALL LUGGAGE COMPARTMENT TRIM HOOK LH/RH

- a) Install the deck side trim hook with the screw.

##### NOTE:

LH side is pictured.



#### 7. INSTALL ROPE HOOK ASSEMBLY LH/RH

- a) For front side
  - 1) Install the rope hook assembly with the bolt.

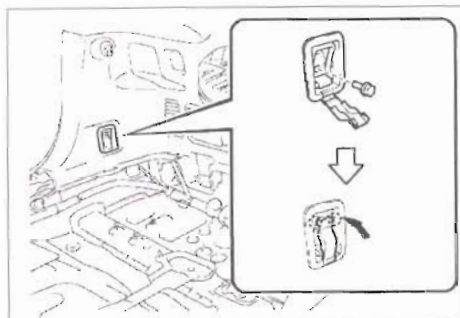
##### Torque:

6.52 N-m (66 kgf-cm, 58 in-lbf)

- b) Engage the 2 claws.

##### NOTE:

LH side is pictured.



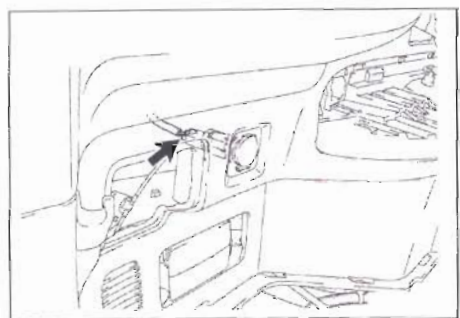
- b) For rear side:
  - 1) Install the rope hook assembly with the bolt.

**Torque: 6.5 N-m (66 kgf-cm, 58 in-lbf)**

- 2) Engage the 2 claws

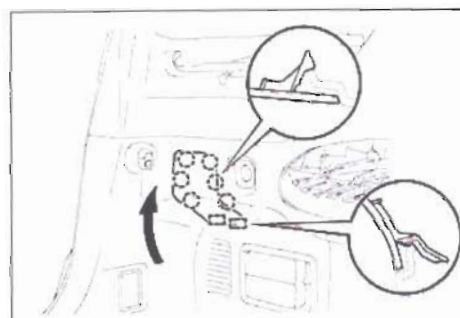
##### NOTE:

LH side is pictured.



#### 8. CONNECT REAR POWER POINT SOCKET ASSEMBLY CONNECTOR LH

- a) Connect the rear power point socket assembly connector.



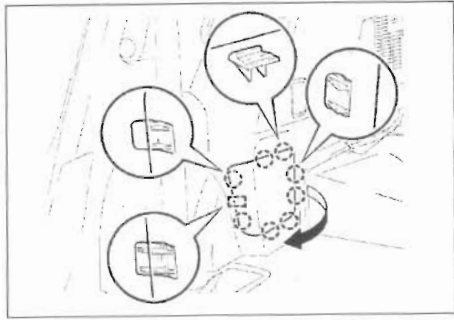
#### 9. INSTALL REAR COMBINATION LIGHT SERVICE COVER LH/RH

- a) Engage the 2 guides and the 6 claws.

##### NOTE:

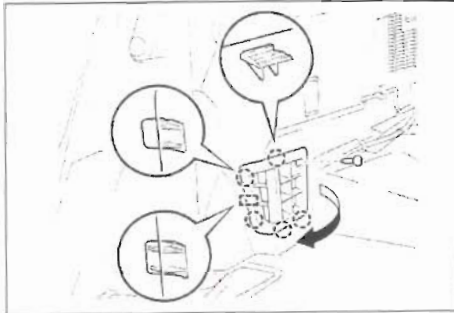
- LH side is pictured.
- Removal of the RH combination light service cover may not be applicable on all vehicles.





**10. INSTALL REAR SEAT SIDE GARNISH CAP RH (w/o Rear Air Conditioning System)**

- a) Engage the guide and the 8 claws.

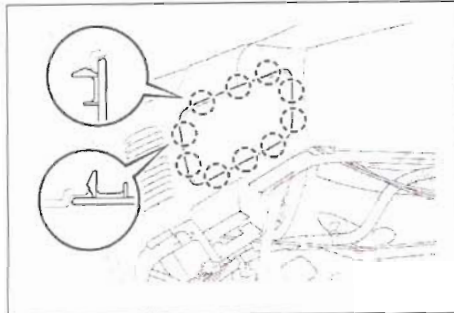


**11. INSTALL REAR SEAT SIDE GARNISH CAP RH (w/ Rear Air Conditioning System)**

- a) Engage the guide and the 5 clips.  
b) Install the screw.

**NOTE:**

This step may not be applicable on all vehicles.

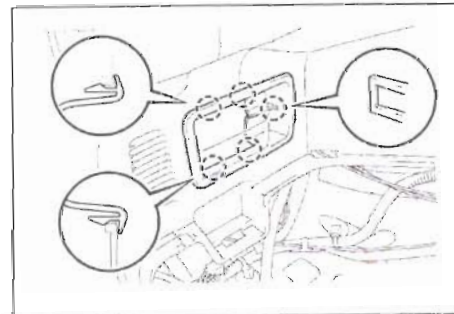


**12. INSTALL REAR DECK TRIM COVER LH (w/o Remote Folding Function)**

- a) Engage the 10 claws

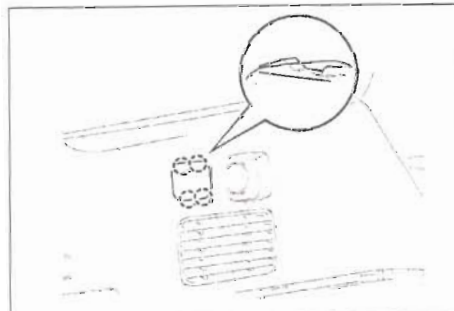
**NOTE:**

This step may not be applicable on all vehicles.



**13. INSTALL RECLINING REMOTE CONTROL LEVER BEZEL LH (w/ Remote Folding Function)**

- a) Engage the 5 claws and LH.

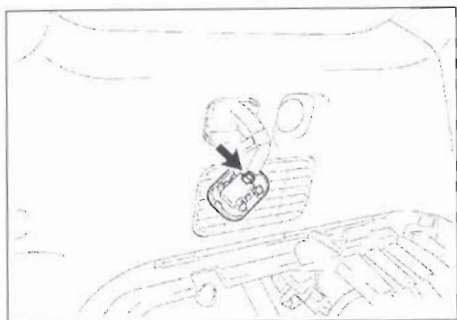


**14. INSTALL SIDE TRIM COVER RH (w/o Rear Automatic Air Conditioning System)**

- a) Engage the 4 claws.

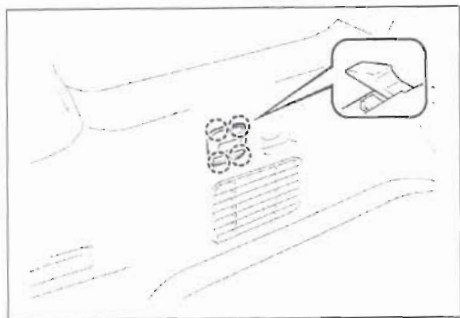
**NOTE:**

This step may not be applicable on all vehicles.

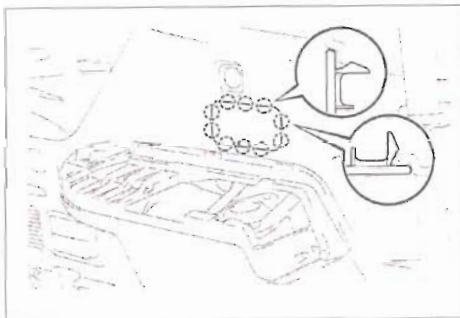


**15. INSTALL REAR ROOM TEMPERATURE SENSOR (w/ Rear Automatic Air Conditioning System)**

a) Connect the connector.



b) Engage the 4 claws.

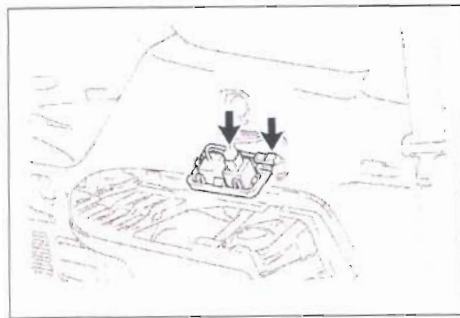


**16. INSTALL SIDE TRIM COVER LH (w/o Rear Seat Entertainment System)**

a) Engage the 10 claws.

**NOTE:**

This step may not be applicable on all vehicles.



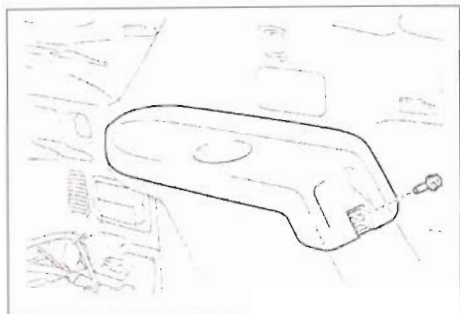
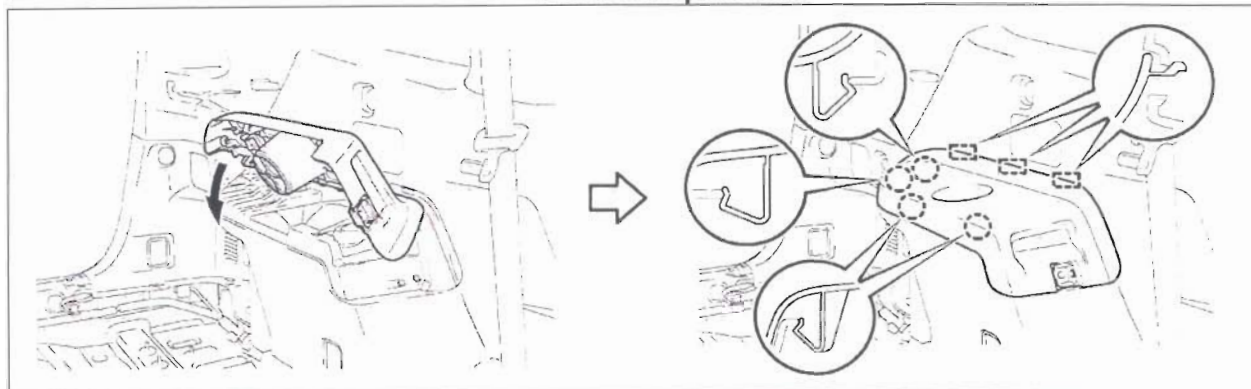
**17. INSTALL POWER OUTLET SOCKET BEZEL LH (w/ Rear Seat Entertainment System)**

a) Connect the 2 connectors.

### 18. INSTALL DECK SIDE TRIM LH/RH

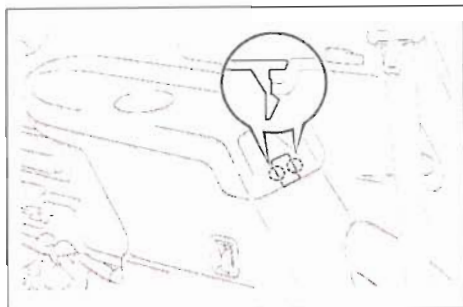
- a) Engage the 3 guides and the 4 claws as shown in the illustration.

**NOTE:**  
LH side is pictured.



- b) Install the deck side trim with the bolt

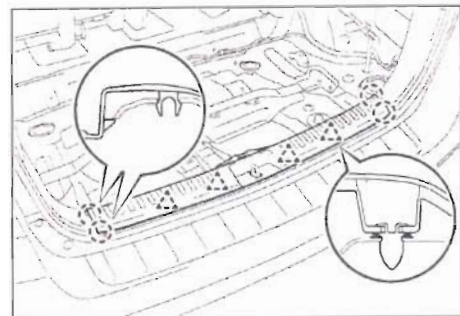
**NOTE:**  
LH side is pictured.



### 19. INSTALL DECK SIDE TRIM COVER LH/RH

- a) Engage the 2 claws.

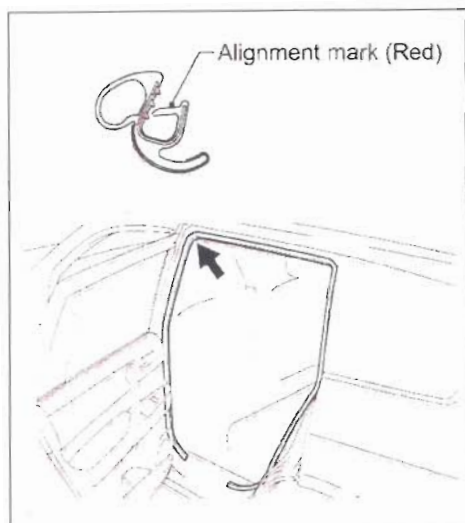
**NOTE:**  
LH side is pictured.



### 20. INSTALL REAR FLOOR FINISH PLATE

- a) Engage the 4 clips and the 4 claws

**NOTE:**  
Some models may have only 2 claws.

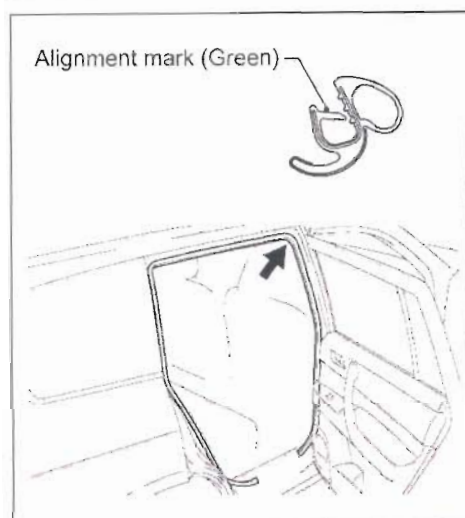


## 21. INSTALL REAR DOOR OPENING TRIM WEATHERSTRIP LH

- Align the alignment mark (red) on the weatherstrip with the protruding portion on the body indicated by the arrow in the illustration LH.

### NOTE:

After installing, check that the corners fit correctly.

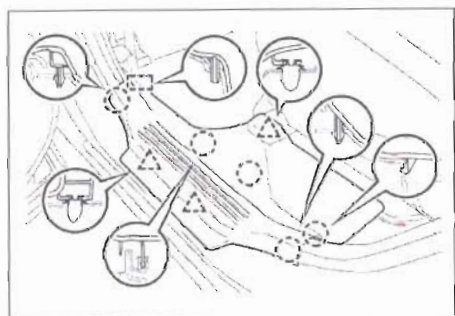


## 22. INSTALL REAR DOOR OPENING TRIM WEATHERSTRIP RH

- Align the alignment mark (green) on the weatherstrip with the protruding portion on the body indicated by the arrow in the illustration RH.

### NOTE:

After installing, check that the corners fit correctly.

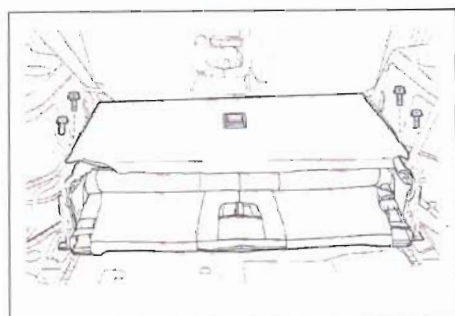


## 23. INSTALL REAR DOOR SCUFF PLATE LH/RH

- Engage the guide, 3 clips, and 5 claws.

### NOTE:

LH side is shown.



## 24. INSTALL THIRD ROW SEAT ASSEMBLY

- Install the third row seat assembly with the 4 bolts.

Torque: 37 N-m (377 kgf-cm, 27 ft-lbs)

### NOTE:

- Ensure the fabric on the bottom, back side of the seat does not get pinched under the seat when installing.
- When installing the seat be sure not to scratch the vehicles paint.

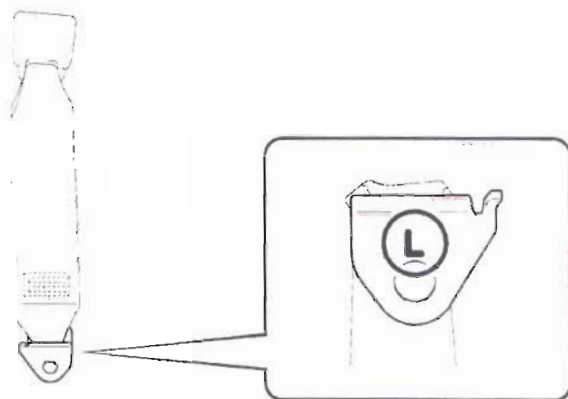


## 25. INSTALL THIRD ROW SEAT LAP TYPE BELT ASSEMBLY LH/RH

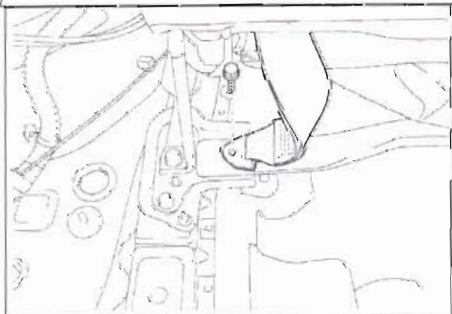
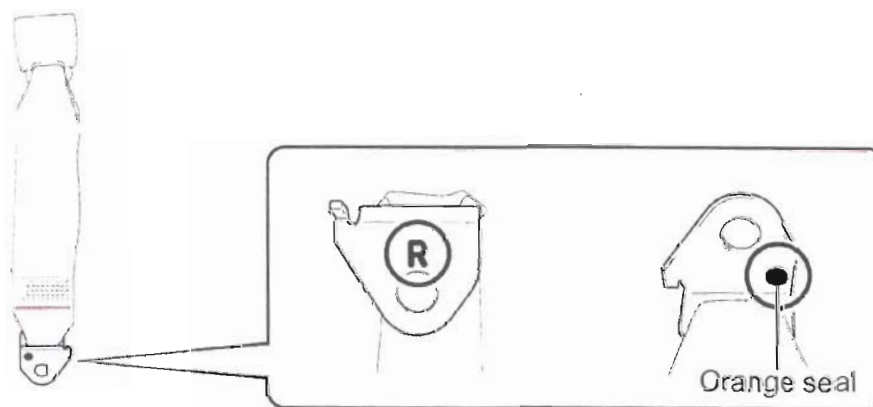
- a) Discern the LH and RH assembly for the new third row seat belt outer assembly as shown in the illustration.

**NOTE: USE ONLY NEW THIRD ROW SEAT LAP TYPE BELT ASSEMBLIES.**

### REAR SEAT LAP TYPE BELT ASSEMBLY LH:



### REAR SEAT LAP TYPE BELT ASSEMBLY RH:

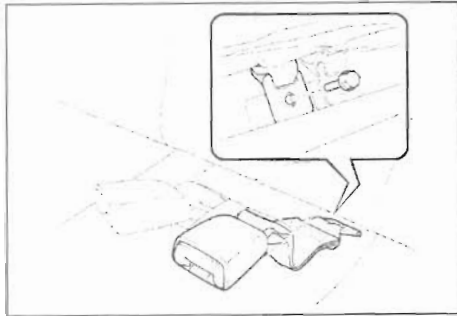


- b) Fold the third row seat into the upright position.  
c) Install the third row seat lap type belt assembly LH with the bolt.

**Torque: 42 N-m (428 kgf-cm, 31 ft-lbf)**

#### NOTE:

- Route the belt through the black elastic band on the back side of the seat.
- The buckle should not go through the seat cushion band. The buckle should lay on top of the cushion band.
- After installing the belt, check that it is not twisted.



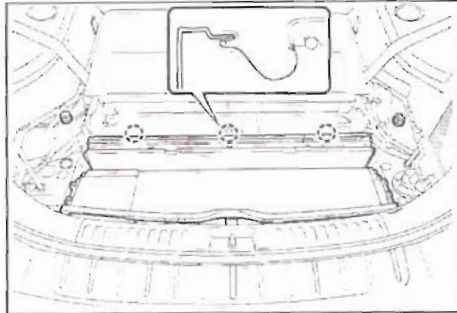
## 26. INSTALL THIRD ROW INNER SEAT BELT ASSEMBLY

- a) Install the 3<sup>rd</sup> Row Seat inner belt assembly with the bolt.

**Torque: 42 N-m (428 kgf-cm, 31 ft-lbf)**

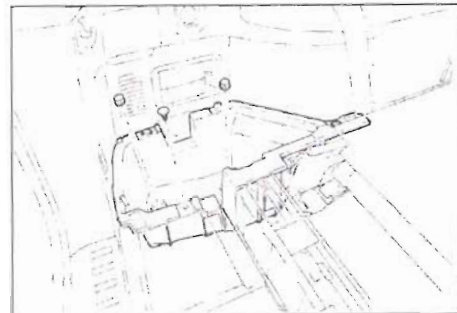
### NOTE:

**Do not allow the anchor part of the third row seat inner belt assembly to overlap the protruded part of the Third Row Seat bracket.**



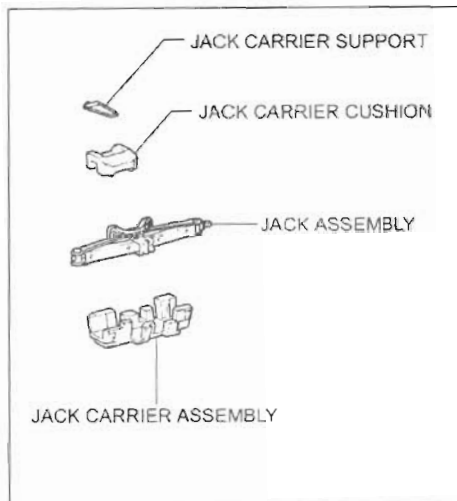
## 27. INSTALL REAR DECK FLOOR BOX

- a) Fold the third row seat down.
- b) Install the rear deck floor box with the 2 nuts.
- c) Engage the 3 claws.



## 28. INSTALL DECK SIDE TRIM BOX LH/RH

- a) Install the deck side trim box.
- b) Install the 2 deck side trim clips and the clip



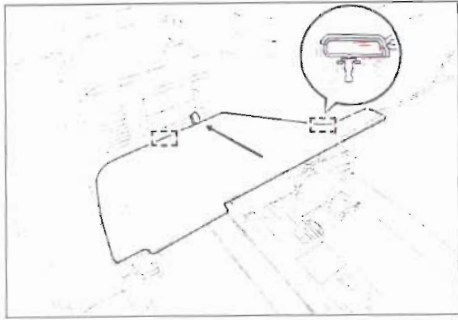
## 29. INSTALL JACK CARRIER ASSEMBLY

## 30. INSTALL JACK ASSEMBLY

## 31. INSTALL JACK CARRIER CUSHION

## 32. INSTALL JACK CARRIER SUPPORT

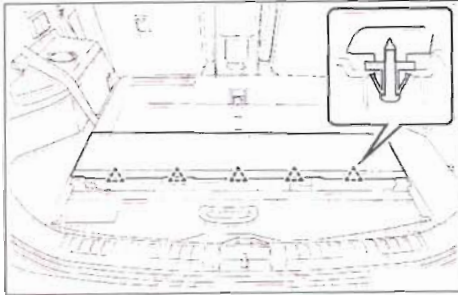
## 33. INSTALL TONNEAU COVER ASSEMBLY IF THE VEHICLE IS EQUIPPED



#### **34. INSTALL DECK BOARD SUB-ASSEMBLY LH/RH**

- a) Engage the 2 guides and install the No. 3 deck board sub-assembly.

**NOTE:**  
LH side is pictured.



#### **35. INSTALL DECK BOARD**

- a) Engage the 5 clips and install the deck board.

#### **36. INSTALL DECK BOARD ASSEMBLY**

#### **37. VERIFY ALL PARTS ARE INSTALLED AND SECURED**

- a) Verify that all parts, which were removed and reinstalled, have been properly installed and secured.

## **VII. APPENDIX**

### **A. RECALLED PARTS DISPOSAL**

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused.