



MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-5000

May 9, 2008

TO: DISTRIBUTOR PRINCIPALS
SERVICE MANAGERS

SUBJECT: Vehicle Safety Recall - SC0339
Bendix MV-3™ Dash Control Valve

On certain Mack model vehicles manufactured from January 2008 through February 2008, Bendix has determined that a manufacturing defect exists in MV-3™ Valve bodies manufactured by a supplier. The supplier of the molded valve body used an incorrect core pin in the injection mold, causing the valve body to be oversized in the double check valve seat area. The oversize condition can allow the rubber double check valve to become lodged in the body opening under certain circumstances. If the double check valve becomes lodged, in the event of a primary reservoir failure, air pressure can leak past the lodged double check valve thereby depleting the secondary reservoir, causing a reduced ability for modulating the emergency brakes.

Approximately 66 vehicles (34 US, 15 Canada and 17 Export) are involved in this safety recall.

A copy of the service bulletin covering the repair instructions and procedures is enclosed.

It is important that preparation be made immediately to assure prompt inspection and/or correction of all vehicles involved. The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to insure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer. All Safety Recalls, which affect new or used inventory, must be performed before the vehicle is sold or leased. Please refer to Service Operations Service Letter #SL-004-001 dated 11/19/92 regarding the aforementioned amendment.

Please note that Dealers are responsible for performing the recall on all vehicles subject to the recall at no charge to the owner regardless of mileage, age of vehicle, or ownership from this time forward. Additionally, the National Traffic and Motor Vehicle Safety Act requires that the owner's vehicle(s) be corrected within a reasonable time after parts are available to the Dealer. The law states that failure to repair a vehicle within (60) days after tender for repair shall be a prima facie evidence of unreasonable time. However, circumstances of a particular situation may reduce the sixty (60) day period. If the vehicle is not repaired within a reasonable time, the vehicle owner may be entitled, without charge, to a reasonable equivalent vehicle or refund of the purchase price, less reasonable allowances for depreciation.

Please use the enclosed Notice of Mandatory Safety Campaign card(s) to report sold or transferred trucks. Make sure these cards are returned to us and not directly to the customer or to another dealer. A notice of the recall will be mailed to all identified registrants of affected vehicles. To avoid warranty denial of your claim for reimbursement of expenses connected with this recall, first, make sure the truck presented for the recall has the recall authorization loaded in eWarranty. Reserve the recall authorization in eWarranty prior to performing the recall.

Mack Trucks, Inc., recommends a follow-up by telephone or a personal visit, of all owners of vehicles subject to the recall who fail to bring the vehicle(s) in for repair. Your District Service Manager will be contacting you to assure that this recall attains the visibility we feel is necessary to ensure 100% completion. Please be prepared to review your progress and/or any problems associated with the recall.

If you have any questions about this recall, which may not have been covered in this letter or enclosures, please contact the Regulatory Affairs group by email at vtna.regulatoryaffairs@volvo.com

Very truly yours,

MACK TRUCKS, INC.

Enclosures: Customer Notice
Service Bulletin
Notification Cards



(Not applicable to Mack Trucks Australia)

Date	Number	Page
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Dashboard Park Brake Control (Bendix MV-3™) Valve

Models: CXU, GU

SC339, Dashboard Park Brake Control (Bendix MV-3™) Valve

(May 2008)

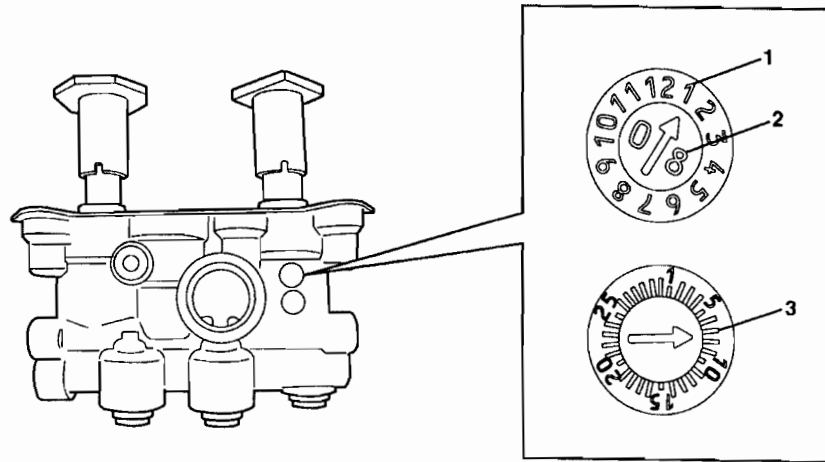
It has been determined that on certain CXU and GU model chassis, a manufacturing defect exists in the dashboard park brake control (Bendix MV-3™) module. On these modules, the double check valve seat area of the molded valve body may be oversized. This condition can allow the rubber double check valve diaphragm to become lodged in the opening under certain conditions, resulting in an air leak. In the event of a primary air system failure, leakage past the double check valve diaphragm may deplete the secondary reservoir, causing a reduced ability to modulate the spring brakes when bringing the vehicle to a stop. Approximately 67 CXU and GU models manufactured between January 23, 2008 and February 06, 2008 are involved in this campaign. A list of affected vehicles has been sent to all applicable dealers.

Procedures:

Park brake control valves manufactured between December 19, 2007 and January 21, 2008 are involved in this campaign. The valve must be removed from the dashboard, the date code inspected and then replaced as required. Before proceeding, verify Safety Recall eligibility by:

- a. Checking the Safety Recall status in eWarranty.
- b. Checking the campaign completion label located on the passenger-side door. If the campaign has been completed, SC339 should be written on the label.

The date code is located on the underside of the valve body. The valve must be removed from the dashboard in order to inspect the date code. Refer to the figure below for an illustration of the date code.



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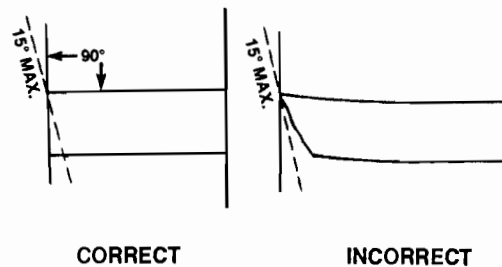
Figure 1 — Park Brake Control Valve Date Code Inspection

1. Month	3. Day
2. Year	

The valve shown in the illustration above has a date code of January 7, 2008. Any valve having a date code between December 19, 2007 and January 21, 2008 must be replaced. The part number for the replacement valve is 745-801693.

Before removing the valve, clearly mark the air lines to ensure they will be connected to the correct ports at installation. Use the push-to-connect release tool (tool No. 9032-1800TRK) to release the grip on the tube. The release tool is available through the MACK Parts System.

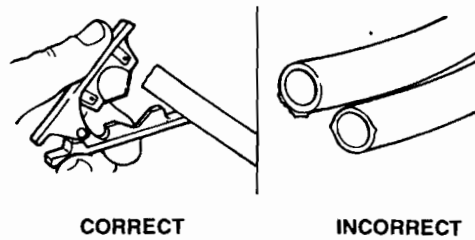
Before connecting the air lines, inspect the ends of the tubes. The tube end should have a square (90-degree), clean cut edge. (An angled cut up to 15 degrees is acceptable.)



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Figure 2 — Inspect Tube End

If the tube end is not clean or square, use a tubing cutter (Weatherhead part No. T919 or equivalent) to cut the tube. Dull knives, side cutters or other types of cutting tools may not ensure a good, clean cut. Burrs, oval tubing and contamination can damage the fitting seals.



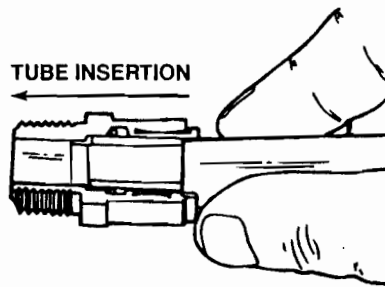
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Figure 3 — Use a Tubing Cutter for Proper Cut Edge

When installing the tube, it must be inserted straight into the fitting until a solid stop is felt. The tubing grip and seal (on the O-ring) is then accomplished. Always protect against contaminants in the cartridges and fittings during assembly.

NOTE

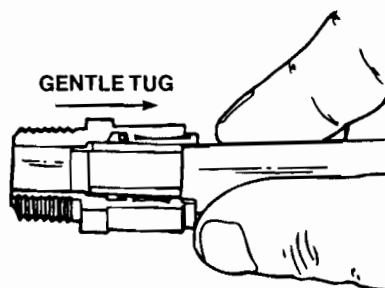
DO NOT use detergent, soap and water or similar types of solutions as a lubricant when installing the tube.



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Figure 4 — Inserting Tube

After the tube has been fully inserted, gently tug on the tube to ensure that it is secure in the fitting.

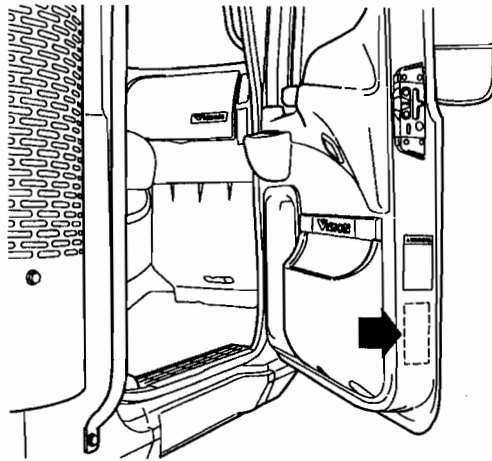


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Figure 5 — Ensure Tube is Secure

NOTE

To signify that the campaign has been completed, use a permanent-type marker (such as a Sharpie®) to write the campaign number (SC339) and completion date in the spaces provided on the Campaign Completion Label located on the lower edge (below the door latch) of the passenger-side door. If a label is not already affixed to the door, apply a label (part No. TS897) and supply the information as required. Campaign Completion labels are available in packs of 50 and can be ordered by faxing a completed BR313 to Pacesetters Business Services at 610-264-9465.



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Figure 6 — Campaign Completion Label

Parts Required:

International orders are to be prefixed — V.O.R.

Qty.	Part No.	Description
1	745-801693	Valve, (Bendix MV-3™), park brake control

Removed Parts:

The removed valve is to be returned to the Technical Material Analysis Center (TMAC) at the following address:

Technical Material Analysis Center (TMAC)
4100 Bobwhite Blvd.
Pulaski, VA 24310

Canadian dealers must contact Morrice Transport to make arrangements for returning the removed valve to TMAC. Contact information for Morrice Transport is as follows:

Morrice Transport
3049 Devon Drive
Windsor, ONT N8X 4L3
Phone: 800-567-3260
Fax: 800-749-1504

Reimbursement:

This repair is covered by an authorized Safety Recall. Reimbursement is obtained via the normal claim handling process	
Claim Type (used only when uplading from Dealer Bus. Sys.)	Recall
Reason Code	02
Recall Status	
Vehicle inspected, repair not required	1 - Inspected OK
Vehicle repaired per instruction	2 - Modified per Instruction
Labor Codes	
Time to take charge and determine campaign status	533 9E BC 95 — 0.2 hr.
Time to perform repair	533 9F BC 95 — 0.7 hr.
Causal Part	SC0339
Authorization No.	SC0339

NOTE

As required by Federal Motor Vehicle Safety Standards 49 CFR 573.11, no vehicle subject to an open safety campaign shall be delivered to the customer until such time as the defect or noncompliance is remedied.



MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-5000

**SAFETY RECALL SC0339
MAY 2008**

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain vehicles.

SAFETY DEFECT: The valve body of the park brake control valve (i.e. Bendix MV-3™ valve) may be oversized in the double check valve seat area of the valve. An oversized valve body can allow the rubber double check valve to become lodged in the body opening.

SAFETY RISK: If the double check valve becomes lodged and a primary reservoir failure occurs, air pressure can leak past the double check valve thereby depleting the secondary reservoir, causing a reduced ability for modulating the emergency brakes, which could result in a vehicle crash.

PRECAUTIONS YOU CAN TAKE: There are no precautions you can take other than having your vehicle repaired by a Mack Parts and Service Center.

TIME REQUIRED FOR THE REPAIR: The time required to repair your vehicle is approximately one hour.

WHAT YOU SHOULD DO: You should contact the nearest Mack Parts and Service Center and make an appointment. The MV-3™ valve will be inspected for suspect date codes and replaced if needed at **no charge** to you. All Mack Parts and Service Centers have been sent a bulletin covering all the details required to perform the safety recall.

You can locate the closest Mack Parts and Service Center by going on line to <http://www.macktrucks.com/> and selecting "Dealer & Service Locations" or by calling our toll-free number: (800) 866-1177.

**NOTICE REGARDING
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

If your vehicle has not been repaired within a reasonable time after delivering it to a Mack Parts and Service Center, please contact:

Mack Trucks Inc.
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack Trucks Inc. has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.

General Plan for Reimbursement of Pre-Notification Remedies

Mack Trucks Inc. will administer this plan through its Corporate Regulatory Compliance Department.

The provisions of this plan set forth the procedures to be followed for reimbursing owners (claimants) for the costs associated with repairs performed prior to notification of a recall, to remedy safety defects and non-compliances.

Required Information:

If the claimant's Mack vehicle is affected by a recall campaign and the claimant had the problem corrected at their own expense prior to receiving notification of the recall, Mack Trucks will reimburse the claimant by check for the reasonable amount paid for the appropriate pre-remedy repairs (i.e. the cost of parts, labor, taxes and disposal fees) in accordance with the provisions set forth in this document. In order to process each claim, the claimant **MUST** submit the following documentation to support the request to the Regulatory Compliance Department as specified in the section titled "*Contact Information*":

- Claimant's name, mailing address, and telephone number; and,
- The recall number, title, and description; and,
- The complete 17 digit Vehicle Identification Number (V.I.N.); and,
- A notarized statement by the claimant that the pre-notification repair addressed the defect specified in the owner notification letter; and,
- A copy of the repair invoice or receipt for the repairs.
 - The invoice / receipt must provide the VIN, total amount paid (i.e. total amount of reimbursement requested by the claimant), and include a breakdown of the parts, labor, and other costs.

Limitation of Claims

Mack Trucks will consider all claims, but may deny all or part of the claim for any of the following reasons:

- The vehicle was not part of the recall;
- The repairs were performed more than one (1) year prior to the date, that Mack Trucks notified the National Highway Traffic Safety Administration or Transport Canada, that a safety related defect or non-compliance exists;
- The repairs were performed more than 10 calendar days after the last mailing of the initial customer notification letter, pertaining to the recall;
- The vehicle was still covered by warranty or extended warranty on the date of repair which would have provided a free repair;
- If the receipt / invoice is not itemized by parts & labor;
- If the repair did not address the safety defect or non-compliance that led to the recall;
- If the repair was not reasonably necessary to correct the safety defect or non-compliance that led to the recall;
- If the claim is fraudulent;
- If the repair was not of the same type (repair, replacement, and refund) as the recall remedy;
- If adequate documentation as described above is not submitted to the appropriate address specified in this plan in the section titled "*Contact Information*".

Contact Information

Submit copies of all documentation supporting your claim to:

Mack Trucks Inc.

Regulatory Compliance Department

Attn: Regulatory Compliance Administrator

P.O. Box 26115

Greensboro, NC 27402-6115

Claims will be processed within 60 days of receipt