



THE NEW AMERICAN MOTORCYCLE™

Date: 04/2/2008

TECHNICAL SERVICE BULLETIN

Victory Motorcycle

Bulletin Number: **V-08-01**

Model Years: **2008**

☐ Safety Bulletin ☒ **Safety Recall** ☐ Service Bulletin ☐ Service Alert Fax ☐ Production Update Kit

Distribution: ☐ Owner / Principal ☐ Service Manager ☐ Sales Manager ☐ Parts Manager ☐ Technicians

This Service Bulletin is located at www.polarisdealers.com



-Confidential and Proprietary-

SUBJECT: Ignition Switch Improperly Assembled

PURPOSE: The electrical contact plate on the ignition switch base may not be properly secured to the ignition switch body, which can cause a loss of electrical power to the vehicle. A loss of electrical power could cause the vehicle to stall, increasing the risk of a loss of control and a vehicle crash.

A service kit consisting of a retainer ring and support shim has been developed for installation on affected units and can be installed without removal of the console or other bodywork. Installation of this kit will lift the switch base up to the proper position in the switch body, and prevent the switch base from dislodging in the future.

AFFECTED MODEL(S):

Model	Model Number(s)	Vehicle Identification Numbers (VIN)
2008 Victory Vision Street™	V08S136; V08SB36CAP, CCP, CD, CDP V08SB36DA, DAP, DC, DCP, DD, DDP V08SB36LAP, LC, LCP, LD, LDP	Enter the VIN number in “Unit Inquiry” on the dealer web site to determine if this bulletin applies before performing this repair.
2008 Victory Vision Tour™	V08S236; V08SD36CA, CAP, CAT, CC, CCP, CCT, CD, CDP, CDT V08SD36DA, DAP, DAT, DC, DCP, DCT, DD, DDP, DDT V08SD36LA, LAP, LAT, LC, LCP, LCT, LDP, LDT	Enter the VIN number in “Unit Inquiry” on the dealer web site to determine if this bulletin applies before performing this repair.

WHAT YOUR DEALERSHIP SHOULD DO:

Note: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

1. Enter the Vehicle Identification Number in unit inquiry to see if this bulletin applies.
2. If the vehicle is affected, follow instructions on page 5 to install the switch base retainer ring and shim from Ignition Connector Retainer Kit P/N 2203917.
3. File a warranty claim immediately after completion of this bulletin. Follow warranty claim filing procedures on page 2.

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CUSTOMER NOTIFICATION:

A customer Notification letter 08V-131 (08-106 in Canada) will be sent to registered owners of motorcycles affected by this bulletin. An example of these letters are shown on pages 3 and 4.

In addition to the notification letter sent by Victory, dealers are required to notify owners of motorcycles sold by their dealership, and to make arrangements to perform this bulletin repair immediately.

PARTS INFORMATION:

PART NUMBER / DESCRIPTION	2203917 Kit, Ignition Connector Retainer
QUANTITY	1 kit required per affected unit
DIRECT SHIP FROM VICTORY?	NO
TO BE ORDERED BY DEALERS?	YES
AVAILABLE TO ORDER	YES

WARRANTY CLAIM INFORMATION:

A single group claim may be submitted listing the complete 17-digit VIN for machines WITH THE SAME MODEL NUMBER. File claim type **SB (Service Bulletin)**. DO NOT ENTER MORE THAN ONE MODEL NUMBER ON A WARRANTY CLAIM. All warranty claims must be submitted within 10 days of the repair. Never submit a warranty claim before completing the work. It is in violation of your dealer agreement to submit a warranty claim prior to the work being completed. Removed components are to be retained according to the Polaris Warranty Policy for possible return to the Warranty Department

Service Bulletin Number	V-08-01
Claim Type	SB
Labor Allowance	:18 Minutes
Claim Part Numbers	Automatically entered by warranty system

SERVICE BULLETIN COMPLETION DECAL:

- 1) Fill out a Service Bulletin Completion Decal, PN 7170107.
- 2) Clean the surface of the inside of the battery side cover.
- 3) Remove the decal from the sheet and apply as shown.
- 4) Peel adhesive backing off of the *clear* protective outer film of decal.
- 5) Press the clear film firmly over the decal.

If you require more decals, order them through normal parts ordering channels.



Fill out Decal with all required information.



Remove rear console cover and apply to underside.

Sincerely,

Laurie Rengel
Manager, Service Dealer Development and Warranty

EXAMPLE OF U.S. CONSUMER LETTER 08V-131



Victory Motorcycle Division
of Polaris Industries Inc.
2100 Highway 55
Medina, MN 55340

SAFETY RECALL NOTICE

Recall Campaign: 08V-131

Subject: Improperly Assembled Ignition Switch

Reference: Safety Recall Bulletin V-08-01

PLEASE READ IMMEDIATELY

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some 2008 Victory Vision[®] motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Victory has decided that a defect may exist in the ignition switch assembly on affected vehicles. The electrical contact plate on the ignition switch base may not be properly secured to the ignition switch body, which can cause an unexpected loss of electrical power to the vehicle. A loss of electrical power could cause the vehicle to stall, increasing the risk of a loss of control and a vehicle crash.

What Victory and your dealer will do:

Victory has issued *Safety Recall Bulletin V-08-01* to all Victory dealers, with instructions required to fully secure the ignition switch base to the switch body on all affected vehicles. Repairs will be made by any authorized Victory motorcycle dealer at no cost to you. The actual repair will take approximately 15 minutes to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Please call your authorized Victory motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory motorcycle dealer.

DO NOT OPERATE YOUR MOTORCYCLE UNTIL ALL REPAIRS HAVE BEEN COMPLETED!

If you have questions or if you need more information:

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a Victory Dealer, please contact our Victory Consumer Service Department by calling 1-888-704-5290 or visit the Polaris/Victory Motorcycle web site at www.polarisindustries.com.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Laurie Rengel
Manager, Service Dealer Development & Warranty

EXAMPLE OF CANADA CONSUMER LETTER 08-106



Victory Motorcycle Division
of Polaris Industries Inc.
2100 Highway 55
Medina, MN 55340

SAFETY RECALL NOTICE

Recall Campaign: 08-106

Subject: Improperly Assembled Ignition Switch

Reference: Safety Recall Bulletin V-08-01

PLEASE READ IMMEDIATELY

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act. The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some 2008 Victory Vision™ motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

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Please call your authorized Victory motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory motorcycle dealer.

DO NOT OPERATE YOUR MOTORCYCLE UNTIL ALL REPAIRS HAVE BEEN COMPLETED!

If you have questions or if you need more information:

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a Victory Dealer, please contact our Victory Consumer Service Department by calling 1-888-704-5290 or visit the Polaris/Victory Motorcycle web site at www.polarisindustries.com (French Speaking please dial 1-204-925-7100.) Lessors receiving this recall notice please forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact your local Victory dealer to have the ownership information changed.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Consumer Service Department cannot change ownership information without identification.

You may complain to the Road Safety and Motor Vehicle Regulation Directorate if:

- 1) You find this notification inadequate;
- 2) You find the repair inadequate;
- 3) Your motorcycle is not repaired in accordance with this notice; or you are unable to obtain repairs within 60 days after you make your motorcycle available.

We are sorry for this inconvenience; however, in the interest of your safety, it is very important that you arrange for this repair as soon as possible. Thank you for your prompt attention to this matter.

Sincerely,

Laurie Rengel
Manager, Service Dealer Development & Warranty

KIT 2203917 CONTENTS:

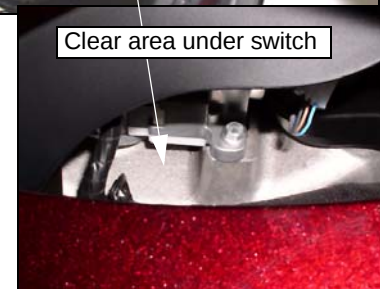
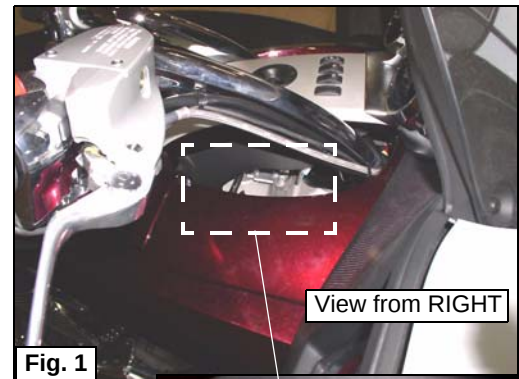
<u>QTY</u>	<u>Part Number</u>	<u>Description</u>
(1)	N/A	Ring, Retainer
(1)	N/A	Shim, Retainer

Overview: The retainer ring and shim can be installed with the console and all body work in place. Some parts were removed for clarity in the photos below. Work from a seated position on the motorcycle or straddle the seat so you can use your left and right hands under the console. The retainer must be oriented properly with the large single opening in the ring facing UP and positioned over the ignition switch wire harness (at rear side of switch). With retainer in position, the shim is guided from right to left through the two slots on the bottom side of the retainer, then pulled firmly from the left side until seated. The shim is left in place under the retainer after installation.

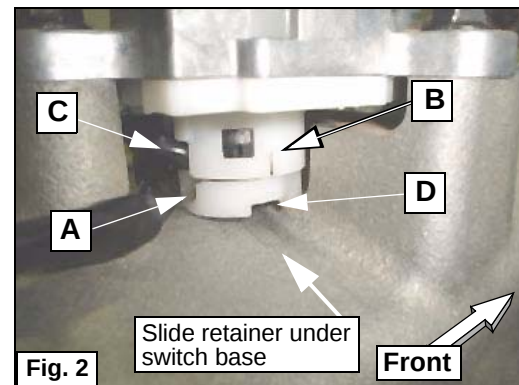
1. Turn the handlebars fully left to gain a clear view of the area around the switch base. Be sure the area around the switch base is clear of wiring. (Fig. 1)

It is recommended that a protective cloth be placed on each side of frame area around the switch to prevent the retainer from falling into the body panels or engine area if dropped.

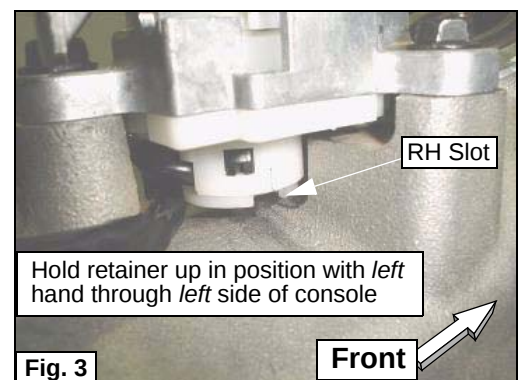
NOTE: To ease installation of the shim, twist the shim multiple times to soften the material before you proceed with installation.



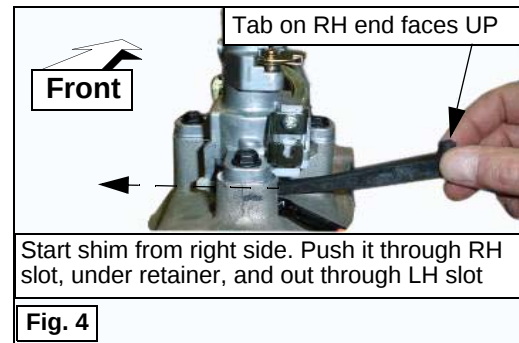
2. Working from the RIGHT side of the console, lay retainer on frame with large single slot (A) facing upward and rearward. Slide the retainer under the ignition switch base (B), aligning the large slot with the switch wire harness (C). (Fig. 2)
3. Turn the handlebars straight.
4. Reach in from the LEFT and RIGHT sides and rotate the retainer slightly with fingertips until you feel the large slot straddle the switch wire harness. The two slots (D) on the bottom side of the retainer should now be centered on the left and right sides of the switch base. (Fig. 2)



5. Lift the retainer slightly and hold it in position with your left hand from the left side. (Fig. 3)



6. With the stop tab on right end of shim pointed upward as shown in Fig. 4, slide the thin end of the shim into the right side retainer slot (D, Fig. 3). (Body work has been removed for clarity in Fig. 4 and 5).
7. Push the shim toward the left side and through the left slot of the retainer, until you feel it with your left hand and the shim holds the retainer in position.



8. Grasp the thin tapered end of the shim firmly with your left hand, pulling it under the retainer far enough to hold the retainer in place. (Fig. 5)
9. Reach in from the left side (using whichever hand provides a better grip on the shim) and pull the shim firmly until end tab stops against RH side of the switch base.
10. Visually inspect the shim from both left and right side to be sure it is upright, fully installed, and aligned in the slots on the bottom of the retainer.
11. Trim excess (visible) shim material on LH side with a diagonal cutter. The shim is left in place under the retainer. Do not remove it.
12. Remove the protective cloth(s) if placed in Step 1.

