



Fleetwood Enterprises, Inc.
3030 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #80310

May 2008

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #80310
2008/2009 PULSE & ICON CLASS C MOTOR HOMES
MANUFACTURER FEDERAL CERTIFICATION AND CARGO CARRYING
CAPACITY TAGS - INCORRECT FRONT GROSS AXLE WEIGHT RATING**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing centers located in Riverside, California and Paxinos, Pennsylvania is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that certain 2008 and 2009 Pulse and Icon Class C motor homes fail to comply with the Code of Federal Regulations Part 567 "Certification". These motor homes were manufactured at our Riverside, California and Paxinos, Pennsylvania manufacturing plants from October 26, 2007 through February 29, 2008.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

Fleetwood Enterprises, Inc., has become aware of a Front Gross Axle Weight Rating (GAWR) input error. The Manufacturer Federal Certification tag and the Cargo Carrying Capacity tag were printed with an incorrect Front GAWR value of 4,080 pounds. The correct Front GAWR is 4,410 pounds.

To correct this non-compliance, it is necessary to replace the Manufacturer Federal Certification tag and the Cargo Carrying Capacity tag as described in the enclosed Recall Service Bulletin #80310.

WHAT SHOULD YOU DO?

Please check your motor home inventory and perform the repair procedure on affected units as outlined in the attached Service Bulletin #80310. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned motor homes have been asked to contact their Fleetwood dealer to have the described non-compliance remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #80310 prior to beginning the inspection and repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the Fleetwood Repair Order (form X-SR-042) and submit for reimbursement in accordance with Service Bulletin #80310. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in dark ink, appearing to read "Tina Inkrote". The signature is fluid and cursive, with the first name "Tina" being more prominent than the last name "Inkrote".

Tina Inkrote
Service Administrator
Motor Home Division

Enclosures: Recall #80310 Customer Letter
Recall #80310 Service Bulletin

Recall Bulletin 80310



**RECALL
BULLETIN:**
80310

**YEAR(S)
AFFECTED:**
2008, 2009

**PRODUCT(S)
AFFECTED:**
Icon,
Pulse

**MODEL(S)
AFFECTED:**
All

SUBJECT:
Install new
Manufacturer
Federal
Certification
Tag and Cargo
Carrying
Capacity Tag

KEYWORDS:
Manufacturer
Federal
Certification
Tag, Cargo
Carrying
Capacity Tag,
Weight Tag

ISSUE DATE:
May 2008

The purpose of this Bulletin is to inform Fleetwood dealers of a correction to the Manufacturer Federal Certification Tag and the Cargo Carrying Capacity Tag on certain 2008 and 2009 Icon and Pulse Class 'C' motor homes.

CONDITION:

Fleetwood Enterprises, Inc., has discovered that certain 2008 and 2009 Icon and Pulse Class 'C' motor homes have an incorrect Front Gross Axle Weight Rating listed on the Manufacturer Federal Certification Tag and the Cargo Carrying Capacity Tag.

Read this entire document before proceeding.

Follow the procedures below for all affected motor homes.

CORRECTION:

1. **Retail owners of affected motor homes and dealers holding affected motor homes in inventory will receive a letter from Fleetwood that contains a new and corrected, serial number specific, Manufacturer Federal Certification Tag and a Cargo Carrying Capacity Tag.** Verify eligibility by referring to the affected motor home serial numbers listed at the end of this Bulletin prior to beginning the repairs.
2. **Important: Be sure the correct replacement Manufacturer Federal Certification Tag and Cargo Carrying Capacity Tag are available and on-hand before proceeding. Both Tags are motor home serial number specific.**
3. Use a black permanent marker to deface the original Manufacturer Federal Certification Tag, attached to the inside lower wall directly behind the driver's seat.
4. Peel the backing from the new Manufacturer Federal Certification Tag and apply over the top of the defaced original. The new Tag should completely cover the original.
5. Use a black permanent marker to deface the original Cargo Carrying Capacity Tag that is attached to the inside of the wardrobe closet door.
6. Peel the backing from the new Cargo Carrying Capacity Tag and apply over the top of the defaced original. The new Tag should completely cover the original.

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This bulletin is supplied for technical information only and is not an authorization for repairs.

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"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

WARRANTY LABOR ALLOWANCE:

Use Flat Rate Codes:

Install new Federal Certification Tag and Cargo Carrying Capacity Tag

9203 - 11	0.10 hr.	Inspected/Not Defective
9203 - 12	0.10 hr.	Inspected/Defective/Repaired
9203 - 17	0.10 hr.	Customer Unreachable

TOOLS:

Black Permanent Marker

If you have any questions concerning the Bulletin, contact Fleetwood Dealer Technical Support at:
(800) 816-9825

Fleetwood Service Literature is available at: www.fleetwoodrvdealers.com

Affected 2008 Icon Motor Home Unit Serial Numbers:

766D84798977	766A84799492	766A84799591	766D87172919
766A84799286	766A84799493	766D84799592	766D87172920
766D84799391	766A84799494	766D84799593	766A87172959
766D84799392	766D84799495	766D84799594	766A87172960
766A84799413	766D84799496	766D87172769	766D87172965
766A84799414	766D84799497	766A87172859	766D87173030
766A84799489	766D84799581	766A87172860	766A87173046
766A84799490	766A84799582	766D87172895	
766A84799491	766A84799590	766D87172918	

Affected 2009 Icon Motor Home Unit Serial Numbers:

766A94799700	766A97173153	766D97173196	766A97173352
766A94799793	766A97173154	766A97173197	766A97173353
766A94799794	766A97173155	766A97173236	766D97173426
766A94799795	766A97173156	766D97173242	766D97173428
766D94799797	766D97173157	766A97173259	766D97173475
766D94799799	766D97173158	766A97173260	766A97173476
766A97173142	766D97173159	766A97173339	766A97173483
766A97173143	766D97173195	766A97173340	

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Affected 2008 Pulse Motor Home Unit Serial Numbers:

765D84798976	765D84799498	765A84799588	765A87172764
765A84799285	765D84799499	765A84799589	765A87172858
765A84799323	765D84799500	765D84799595	765D87172894
765A84799324	765D84799501	765D84799596	765A87172956
765A84799325	765D84799502	765D84799597	765A87172957
765A84799326	765D84799503	765D84799598	765A87172958
765D84799393	765D84799504	765D84799599	765D87172961
765D84799394	765D84799505	765D84799600	765D87172962
765A84799415	765D84799579	765D84799601	765D87172963
765A84799416	765D84799580	765D84799602	765D87172964
765A84799485	765A84799583	765D84799603	765D87173031
765A84799486	765A84799585	765D87172452	765D87173032
765A84799487	765A84799586	765A87172673	765A87173047
765A84799488	765A84799587	765A87172763	765A87173048
			765A87173049

Affected 2009 Pulse Motor Home Unit Serial Numbers:

765A94799701	765A97173144	765D97173192	765A97173262
765A94799702	765A97173145	765D97173193	765A97173341
765A94799703	765A97173146	765D97173194	765D97173343
765A94799792	765A97173147	765A97173198	765A97173355
765D94799800	765A97173148	765A97173199	765A97173457
765D94799801	765A97173149	765D97173243	765A97173458
765D94799802	765A97173150	765D97173244	765A97173459
765D94799803	765A97173151	765D97173245	765A97173461
765D94799804	765A97173152	765D97173257	765D97173464
765D94799805	765D97173160	765D97173258	765D97173466
765D94799806	765D97173191	765A97173261	

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IMPORTANT RECALL INFORMATION #80310

June 2008

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing centers located in Riverside, California and Paxinos, Pennsylvania has decided that certain 2008 and 2009 model year Pulse and Icon, Class C motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, "Certification".

WHAT IS THE PROBLEM?

Fleetwood Enterprises, Inc., has become aware of a Front Gross Axle Weight Rating (GAWR) input error. The Manufacturer Federal Certification tag and the Cargo Carrying Capacity tag were printed with an incorrect Front GAWR value of 4,080 pounds. The correct Front GAWR is 4,410 pounds.

WHAT SHOULD YOU DO?

Deface the original Manufacturer Federal Certification tag and Cargo Carrying Capacity tag and replace them with the new serial number specific Manufacturer Federal Certification tag and Cargo Carrying Capacity tag that are enclosed with this letter. You can locate the Manufacturer Federal Certification tag on the inside sidewall just behind the driver's seat. The Cargo Carrying Capacity tag is located on the door, inside the wardrobe closet. **Note: Please peel the backing before applying over the defaced originals.**

After you have completed this procedure, please return the enclosed self-addressed **Vehicle Information Update Card** to Fleetwood.

If you do not feel comfortable installing these tags, you may take your motor home to any Fleetwood dealer and they will perform this service at no charge to you.

When you deliver your motor home for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #80310, contact Fleetwood Owner Relations at 800-509-3418.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL #80310

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in dark ink, appearing to read "Tina Inkrote", written in a cursive style.

Tina Inkrote
Service Administrator
Motor Home Division