

March 19, 2008

Via Certified Mail

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Re: Recall No. 08V-115 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated March 6, 2008.

9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: Final copies of dealer notification and customer letter are attached. The dealer bulletin was mailed on Friday March 14, 2008 and the customer letter was mailed on Monday, March 17, 2008.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A



Roger F. Hagie
Director Public Affairs

Enclosures

MODEL: 2008 NINJA® 250R (EX250J8F/L)

TITLE: FRONT BRAKE HOSE BRACKET REPLACEMENT

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

Model	Vehicle Identification Number Range
EX250J8F/L	JKAEXMJ1✓8DA00061 thru A04368

Please check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

IMPORTANT NOTE:

- o Check each unit for MC08-07 eligibility and complete campaign if required.

Kawasaki will repair some units within the eligible range prior to you receiving them. **Verify eligibility using VSI in K-Dealer before starting the repair.**

Subject

On eligible units, when the front fork is compressed, the brake hose may move forward and come in contact with the edge of the front fork. This can cause damage to the brake hose resulting in brake fluid leakage, creating the potential for a crash resulting in injury or death.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of replacing the front brake hose mounting bracket.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

IMPORTANT NOTE:

- o It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers **MUST** submit a Warranty Claim for each repair and/or inspection. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

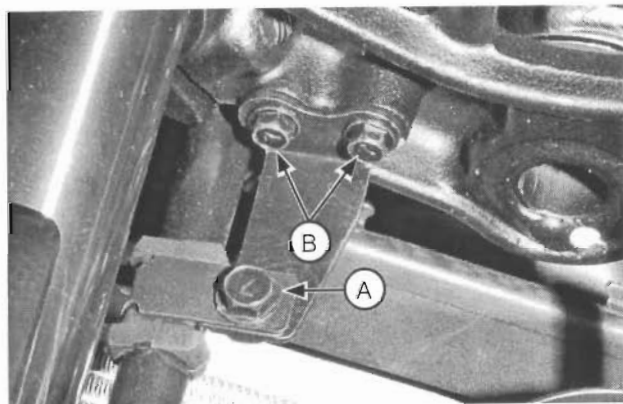
Repair Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

Service Manual

MODEL	PART NUMBER
EX250J8F	99924-1391-01

- The brake hose bracket is located under the right side of the front fork lower clamp.

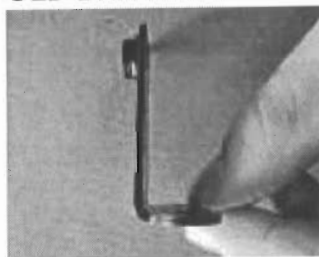


- Remove bolt [A]
- Remove two bolts [B]
- Discard old bracket.
- Install new bracket.

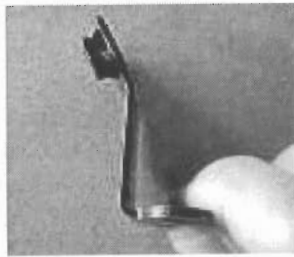
Torque

7 N-m (0.7 kgf-m)

OLD BRACKET



NEW BRACKET



Parts Information

The replacement bracket must be installed on all eligible units.

To ensure parts availability to all dealers, parts required to complete the Recall must be ordered through Parts Order Services at (800) 608-8490. The proper VIN for each unit being repaired will be required for each part ordered.

Use the report detailing affected units in your dealership inventory to order repair kits for unsold units.

Parts Information

DESCRIPTION	PART NUMBER	QTY
Bracket	11055-1356	1

Return any original brackets (P/N 11055-0485) in your dealer inventory to KMC for credit. Use a Request for Credit form (P/N 99995-502) and reference Recall MC08-06 in the Additional Information section.

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION	
Job Code	22220
Flat Rate Time	0.2 hr.
Failure Date	Same as Repair Date
Claim Type	3
Part Number	11055-1356
Description	Bracket
Qty	1

Repair Verification

After repair or inspection, make a small punch mark before the VIN as shown.



NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.*

**NINJA® 250R FRONT BRAKE HOSE BRACKET REPLACEMENT
AND AIR CLEANER CASE INSPECTION/REPAIR
WARNING AND RECALL NOTICE**

Dear Kawasaki Ninja® 250R Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that two defects which relate to motor vehicle safety exist in 2008 Ninja 250R models (EX250J8F/L).

On eligible units, when the front fork is compressed, the brake hose may move forward and come in contact with the edge of the front fork. This can cause damage to the brake hose resulting in brake fluid leakage, creating the potential for a crash resulting in injury or death. Our records indicate you have purchased one of these units.

Additionally, on some eligible units, an engine crankcase vent hole in the air cleaner case could be blocked by material left during the molding process. This could allow air pressure to build up in the engine and cause the cylinder head cover gasket to be pushed out of place and leak oil. Oil leaking from the engine during operation could drip or spray onto the rear tire creating the risk of a crash, possibly resulting in injury or death.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct the front brake hose problem for you at no charge. The correction will consist of replacing the brake hose bracket. Your Kawasaki dealer will determine if your vehicle will require the air cleaner case repair as well. The actual repairs will take up to two hours, but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

DO NOT RIDE YOUR NINJA 250R UNTIL THE REPAIR HAS BEEN COMPLETED.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.

ATTN: Consumer Services Department

P.O. Box 25252

Santa Ana, California 92799-5252

(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the vehicle described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired by an authorized Kawasaki dealer, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

RECALL MC 08-06 (EX250J8F/L) PARTS ORDER FORM

FAX TO: Kawasaki Parts Order Services 1-877-608-6287

Part Number 11055-1356, Bracket

Dealer Number _____ Dealer Name _____

Contact _____ Phone (____) _____

[illegible][illegible]