



SAFETY RECALL BULLETIN

SUBJECT: FLOOR HARNESS SAFETY RECALL		No: SR-08-002
		DATE: March, 2008
		MODEL: 2007 - 08 Outlander
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

PURPOSE

For affected vehicles without a power seat, the floor harness connector is placed directly on the floorboard underneath the carpeting (vehicles with power seats already have the harness elevated). If a person enters the vehicle with a sufficient amount of snow on their feet containing road salt, it is possible for the melted snow mixture to soak the carpet and allow the salt-water solution to come into contact with the unused power seat harness connector. This may cause the connector terminal to allow current to flow resulting in a gradual heating and melting of the connector.

This Safety Recall Bulletin contains instructions for securing the unused driver's power seat electrical connector away from the floor. You will also relocate the unused, unpowered, seat heater connectors for both seats away from the floor. If a driver's power seat connector is damaged (melted), remove multi-purpose fuse #24, cut the connector from the harness, and tape the ends of the remaining wire before relocating the harness.

AFFECTED VEHICLES

Only vehicles identified as follows are affected by this recall campaign:

- 2007 - 08 Outlander *U.S. Specification Vehicles* without power seat, built prior to: January 28, 2008.

For U.S. owners, this recall campaign applies only to affected vehicles registered or residing in the following areas where the roads are salted in winter:

Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin, and Washington, D.C.

If an owner of an affected vehicle has recently moved to an area listed above, perform this recall repair EVEN IF THE VIN DOES NOT LIST THIS RECALL ON THE SUPERSCREEN, and submit a normal warranty claim (not a recall claim). See the RECALL CLAIM INFORMATION section of this Recall Bulletin for a special note on the procedure to submit a warranty claim.

- 2007 - 08 Outlander *CANADA Specification Vehicles* without power seat, built prior to: January 25, 2008.

IMPORTANT

A list of affected VINs in your inventory is included with this mailing.

Affected new or used inventory vehicles must be repaired before the vehicle is sold.

Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. If a VIN on the list was recently sold, please contact the owner to bring their vehicle to the dealership for this repair.

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the unused connectors properly secured. A copy of the customer notification letter appears later in this bulletin.

Continued

FILE UNDER:

SAFETY RECALL BULLETINS, in the Dealer Service Information Binder

(3261)

REQUIRED OPERATIONS

Before starting this campaign procedure, CHECK THE WARRANTY SUPERSCREEN to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

Secure the unused driver's power seat electrical connector under the driver's seat using a tie strap as listed in the table in the Parts Information section of this Recall Bulletin. You will also relocate the driver's and passenger's unused and unpowered seat heater connectors under the seats. Repair instructions are included in this Recall Bulletin.

REPAIR PROCEDURE

Note the customer's adjustment of both front seats so that you can reposition them when this procedure is complete.

1. Move both front seats to their front most position and adjust the seatback to the forward most position.

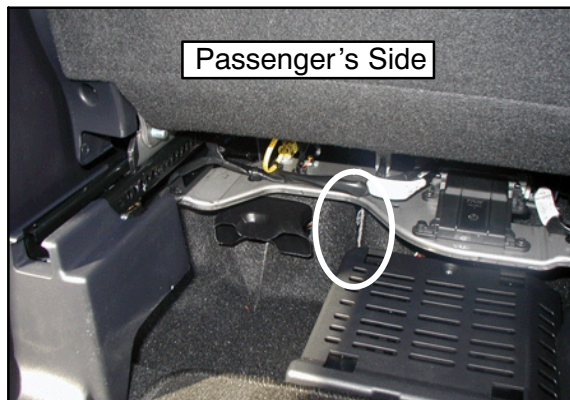
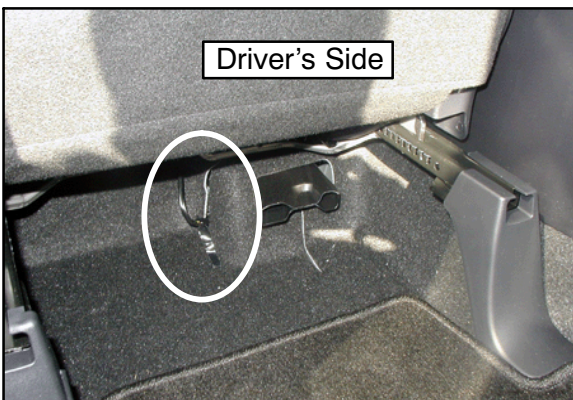


2. Raise the driver's seat (shown) to its highest point using the seat height adjustment lever. Pump the lever several times until the seat stops at its highest position.

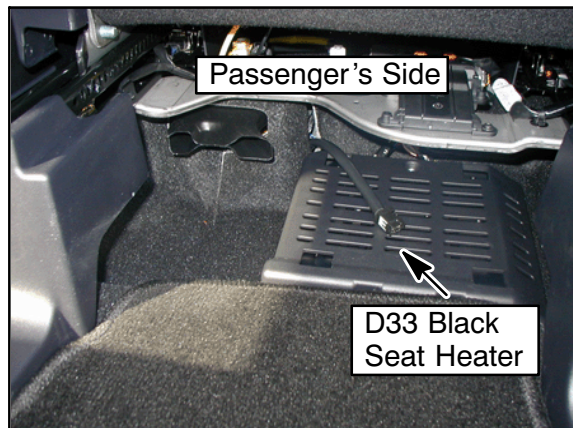
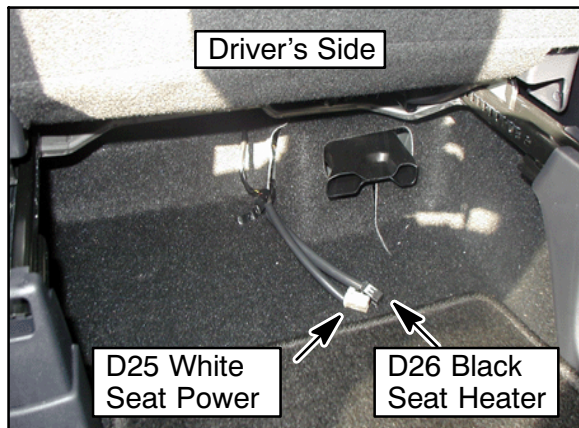
NOTE: Raising the driver's seat is easiest with it unoccupied. Lowering it is easiest with it occupied.

The passenger's seat is not height adjustable.

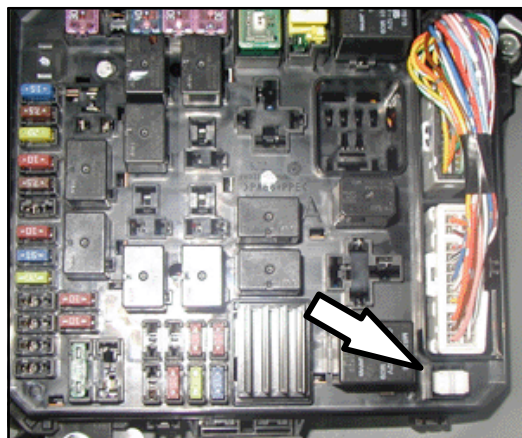
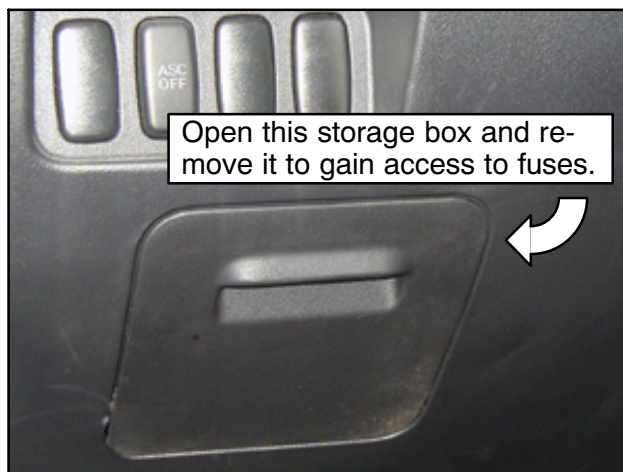
3. Reach through the carpet cutouts as illustrated and locate the loose connectors. There are two connectors for the driver's side (D25, 2 pin, power seat & D26, 4 pin, seat heater) and one connector for the passenger's side (D-33, 4 pin, seat heater).



4. Pull the connectors out from under the carpet.



NOTE: If you find a melted connector, remove multi-purpose fuse #24 for the power seat, located in the fuse panel behind the storage box on the driver's side lower dashboard. Retain the fuse for reinstallation when repairs are completed. Cut the melted connector from the harness and wrap the loose ends of the wires separately with electrical tape, and then tape the power seat and seat heater harnesses together before proceeding. Inspect if the removed fuse has blown. If it has, replace it.



CAUTION !

If you do not remove fuse #24 as indicated when cutting a melted connector from the harness, your cutters may create a short circuit and the fuse may blow.

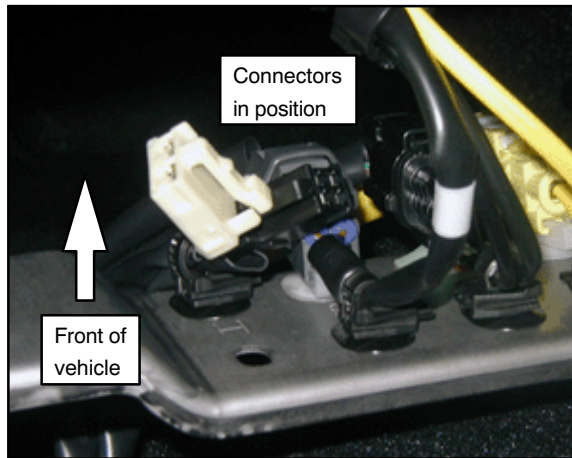
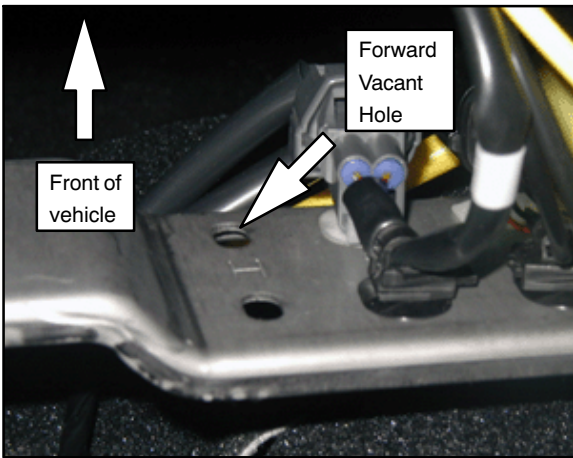
To remove and install fuses, it is easiest if you use the fuse removal tool indicated, located in the main fuse box under the hood.

Driver's Side



5. Bring the two connectors together and combine them with one tie strap (MU800001) to the harness approximately 1/4" (5mm) from the end of the harness shielding as shown. Cut the excess of the tie strap to approximately 1/4" (5mm) from the lock and discard it.

6. Using the following photos as a guide, route the harness up the front side of the seat reinforcement and secure the tie strap to the vacant forward hole in the reinforcement.

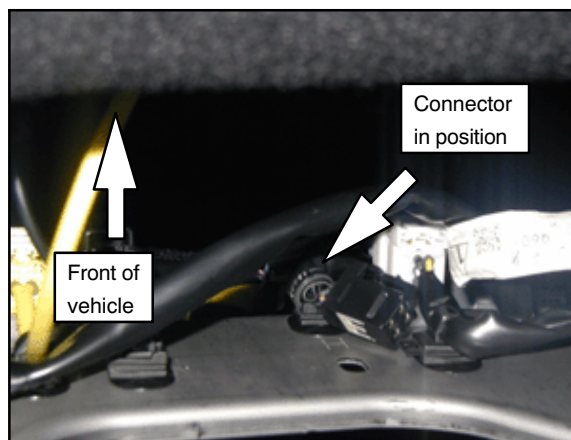
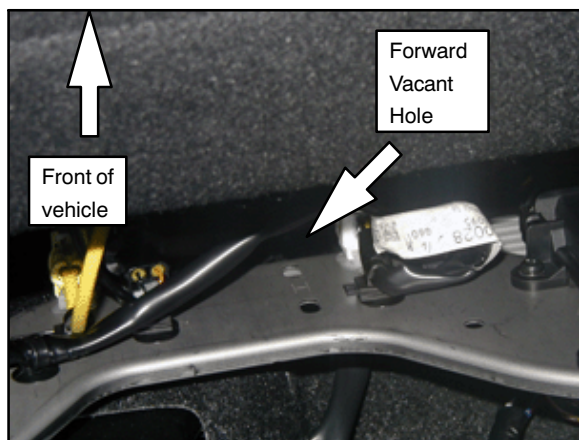


Passenger's Side



7. Attach the tie strap (MU800001) to the harness approximately 1/4" (5mm) from the end of the harness shielding as shown. Cut the excess from the tie strap and discard it.

8. Using the following photos as a guide, route the harness up the front side of the seat reinforcement and secure the tie strap to the vacant forward hole in the reinforcement.



9. Adjust both seats to their previous positions.
10. Reinstall fuse #24.

SERVICE POINTS

During future service or repair, if an affected vehicle requires that either or both front seats be removed for service or repair, resecure the affected connectors to the seat reinforcement as described in this recall bulletin.

PARTS INFORMATION

A supply of tie straps will be allocated to each dealer. Determine your actual needs before ordering additional parts.

<u>Qty.</u>	<u>Part Number</u>	<u>Description</u>
2	MU800001	Tie Strap

RECALL CAMPAIGN CLAIM INFORMATION

Campaign Labor Operation: C0802SXX

Labor Time: 0.4 hr.

Required Kit Part Numbers

Each repair requires the use of 2 tie straps. Claim only the one applicable part number (MU800001) with a quantity (QTY) of 2.

Please follow the recall claim example shown below and on the next page.

SPECIAL NOTE: For those dealers in the 20 listed states who encounter an owner who has moved or moves into their state, with an affected vehicle, but where there is no open recall shown on the Mitsubishi Superscreen, complete the same recall repair, but submit a normal warranty claim using labor **W0802SXX** as the labor operation number. Claims on affected, relocated vehicles will only be accepted from dealers in the 20 listed states.

Header Section 2007-2008 Outlanders Not Equipped with Power Seats

MITSUBISHI DEALER LINK

Service Warranty

Help

Claim Entry Vehicle Information PQR/VQR

Campaign Information

Campaign Operation No: C0802S

Miles/Km: []

VIN: JA.....

Service Technician: [] Emp No: []

Spec Value * [] Duplicate Recall *

Dealer: 99320 Ref No: [] VIN: []

Claim No: [] Adj: [] Claim Status: Incomplete Model and Year: []

Save & Continue Main Menu

Enter in the first 6 characters of the campaign labor operation

This campaign is for certain 2007 and 2008 Outlander models not equipped with power seats. Check the Superscreen to be sure the vehicle is involved as some vehicles may have been already repaired.

There are approximately 7,600 vehicles involved in this campaign in the USA and Canada.

**CLAIM EXAMPLE: INSTALL HARNESS SECURING BANDS
PARTS SECTION: REPLACE 2 HARNESS SECURING BANDS**

Recall Claim

Claim Entry Vehicle Information e-Reports DMS Interface POR/VOR

Add Page - Parts Information

Delete	Part No	Part Description	Qty	Unit Price	Part Amount
1.	MU800001		2		
2.					
3.					
4.					
5.					
6.					
7.					

Check Part Prices Save & Continue More Parts Main Menu Cancel Changes

LABOR SECTION: LABOR TO INSTALL 2 HARNESS SECURING BANDS

Recall Claim

Claim Entry Vehicle Information e-Reports DMS Interface POR/VOR

Add Page - Labor Information

Note: These entries will automatically be filled in based on the campaign number you entered on the previous screen.

Delete	Sublet	Labor Op	Labor Operation Description	Qty	Hours / Sublet Amt	Total Hrs	Labor Amt
		C0802SXX		1		.4	

Verify C0802SXX comes up as the full campaign labor operation number

Qty of 1

The allowed labor time: = .4 hours.

Total Labor Amount

Update Finish PWA Main Menu Cancel Changes



AFFECTED VEHICLES
MODELS: 2007-08 Outlander

Date: April, 2008

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect that relates to vehicle safety exists in certain 2007 and 2008 Outlander vehicles. On vehicles without power seats, the unused power seat floor harness connector is directly on the floorboard underneath the carpeting. If a person enters the vehicle with a mixture of snow and road salt on their feet, it is possible for the melted snow mixture to soak the carpet and allow the saltwater solution to come into contact with the unused power seat harness connector. As a result, the connector terminal may corrode and allow current to flow, resulting in the gradual heating and melting of the connector, which could result in a fire.

What you should do: Please contact your authorized Mitsubishi dealer to schedule an appointment to have the floor harness relocated away from the floorboard on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still install the new parts on your vehicle, free of charge.)

What your dealer will do: The dealership will relocate the power seat floor harness away from the floorboard beneath the driver seat and the front passenger seat.

How long will it take? The time needed for this repair is approximately 20 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**.

Hours: Monday through Friday 6 a.m. to 5 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:
Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

C0802SXX