

**To:** Parts & Service**From:** Fixed Operations**Subject:** Recall - Continental GT and Continental Flying Spur - Airbag T February 27, 2008

**RE: RECALL CAMPAIGN – CONTINENTAL GT & CONTINENTAL FLYING SPUR –
PASSENGER AIRBAG TRIMMED COVER, REPLACEMENT PART (3W1858452F) –
INCORRECT TETHER LENGTH – RE08/01**

This bulletin is to initiate a recall campaign to replace the detachable trimmed cover for the passenger airbag on certain Continental GT and Continental Flying Spur cars. This action only affects trimmed covers which have been supplied and fitted by a dealer as a replacement during the period July 2006 to June 2007.

This letter will provide you with all of the information as to why this recall is being initiated, the actions you are required to take and provide you with the appropriate administrative details.

The detachable trimmed cover, jettisoned during front passenger airbag deployment, is tethered to the instrument panel. The length of the integral tethers on the replacement trimmed covers affected have been found to be incorrect for those specific vehicles detailed in the Bulletin. The defect could result in damage to the airbag itself during deployment; however this condition has not been witnessed by or reported to Bentley Motors Limited, neither is Bentley otherwise aware of any accidents or injuries related to this matter.

The trimmed cover must be replaced by one which has the correct length tether. We have produced the replacement trimmed covers in the specific colors required for each of the affected VIN's in order to remove the lead time usually associated with VIN / color specific parts. We will reimburse the cost of this part to you according to usual Recall Warranty Claim procedures. When ordering the replacement part, it is imperative that you enter both the VIN number and 'Required for RE08/01' in the comments field.

Firstly, please verify the attached VIN list of cars which we believe are your responsibility based upon our service records. Please inform the writer of any changes.

Owners of affected cars will be notified in writing beginning March 5th (please see attached draft customer letter).

Attached is a Bentley Bulletin (08-02-08-01), which details the procedure which must be followed exactly.

It is not necessary to contact us for an authorization number. We will take our records from your warranty claim which must be generated and submitted immediately upon completion of the work. You are reminded that claims for recalls cannot contain any other warranty repairs. The warranty code and repair time are quoted within the Bulletin.

It is to our mutual advantage that this recall campaign goes as smoothly as possible. Should you have any questions or queries concerning this recall, please contact your Area Service Manager or myself.

Stephen Worrall
Fixed Operations Manager

«Envelope_salutation»

«Address_1»

«Address_2»

«Address_3»

Dear «Envelope_salutation»

RE: RECALL CAMPAIGN – BENTLEY [STATE MODEL] – PASSENGER AIRBAG TRIMMED COVER – INCORRECT REPLACEMENT PART

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that a defect, which relates to motor vehicle safety, exists in some Bentley Continental GT and Continental Spur vehicles. Our records show that your vehicle is one of the vehicles affected by this action and is identified by the following vehicle identification number:

«VIN»

The passenger airbag trimmed cover which was previously replaced on your car has been incorrectly manufactured. In the event of a crash this could result in damage to the airbag itself during deployment increasing the risk of injuries.

Please telephone your Bentley dealer and arrange for a service appointment so that the condition may be corrected as soon as possible.

Your Bentley dealer will carry out the necessary repair. This service is expected to take no more than 2 hours and will of course be performed at no charge. Your dealer has all necessary parts and instructions to perform the service to your satisfaction

In the event your dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or telephone the Agency at 1-888 327 4236; (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We would like you to know that we sincerely appreciate your continued support of our cars. We do apologize for the fact that we have to ask you to allow us to recall your car for this modification. If you have any questions, require any assistance or require us to address any concerns that you may have, please telephone our dedicated Customer Service team at 1 800-777-6923.

If you have already incurred “out of pocket” expenses relating to the fitment of the airbag trimmed cover on the above listed vehicle, the enclosed form explains how to request reimbursement. We would be pleased to review your request.

Lessors, please note that Federal regulation requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

Yours Sincerely,

Stephen Worrall
Fixed Operations Manager

**Passenger Air Bag – Parts Replacement Trimmed Cover -
Tether length incorrect – RE08/01**

Applicability: Bentley Continental GT and Continental Flying Spur –
see attached VIN list

Market Region: Europe, USA & Japan

Introduction:

The detachable trimmed cover jettisoned during front passenger air bag deployment is tethered to the instrument panel. This trimmed item is available as a replacement part. The length of the integral tethers on trimmed covers supplied as a replacement part (part number 3W1858452F) have been found to be incorrect for the specific vehicles detailed in this Bulletin.

Description:

The trimmed cover has been supplied as a service part to the vehicles in the attached VIN list. This part has the incorrect tether length for these vehicle and must therefore be replaced.

Procedure:

Warning: Before any work is carried out on the vehicle, refer to 'Precautions – Passive restraint systems and components'. Failure to comply with the instructions could lead to inadvertent deployment of the air bag module. (Refer to BIN 0000).

Remove the air bag fuse and replace it with dummy fuse (WT10033). Attach the dummy fuse ribbon to the steering wheel to alert other service technicians that the fuse has been removed. Refer to BIN 0937 'Air bag fuse – To remove and fit'.

1. Remove the passenger side veneer facia panel
 - Attach a suction cup tool to the facia panel (see Figure 1)
 - Remove the panel by pulling firmly on the tool. This will disengage the locators securing the veneer facial panel to the instrument panel
 - Place the panel on a suitable protective surface

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Note: It has been determined that vehicles on the attached VIN list will be fitted with the incorrect tethers. These tethers use red stitching on the webbing (see item C Figure 3). If any other colour stitching is seen on these vehicles, contact the TSC via Hotline Channel. The colour of the stitching is not indicative of incorrect parts on vehicles outside of this Bulletin.

2. Remove the glove box assembly
 - Release the infill panel below the glove box, disconnect the footwell lamp, and remove the panel from the vehicle
 - Remove the navigation disc drive unit, use tool V-160. Care must be taken not to damage the optical link (BIN 0035)
 - Remove the CD autochanger, use tool 3316 (BIN 0035)
 - Note the glove box door alignment before removal, this will aid adjustment when refitting
 - Remove the six screw securing the glove box assembly to the instrument panel (see Figure 2)
 - Release the inboard upper corner first then pull the glove box assembly outwards to disengage it from the locating pins at the rear of the instrument panel
 - Partially remove the assembly until the glove box link harness can be disconnected before finally removing from the vehicle
3. Remove the two M10 fasteners securing the trimmed cover tethers to the instrument panel (see Figure 3)
4. Referencing Figures 4, 5 and 7, remove the four nuts securing the trimmed cover to the instrument panel top roll. The nuts are located behind the air bag module (B) and in front of the instrument panel chassis (A) access is restricted, it is recommended that a ¼ drive 8mm flex socket fitted to a long extension is used to remove and refit the nuts
5. Release the two shear clips locating the front edge of the trimmed cover (see Figure 6)

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6. Whilst pushing from below lift the trimmed cover off the top roll (see Figure 7). Note: Figure 7 is viewed from behind the instrument panel as though looking through the windscreen
7. Drill a large hole through trimmed face of the removed panel to render it unusable and dispose of locally
8. Position the new panel (part number 3W1858452F) into the top roll. Ensure the tethers are routed through slots (D) and the shear clips locate in holes (E) (see Figure 8)
9. Refit the four nuts securing the trimmed cover to the instrument panel. Position each nut in turn on the end of a ¼ drive long extension fitted with an 8mm flex socket, use this tool to engage each nut onto its stud before torque tightening M5 nut to 4.5Nm
10. Secure the two tethers to the instrument panel torque tighten M10 bolts to 15Nm (see Figure 3)
11. Reconnect the glove box link harness before locating the glove box assembly into the instrument panel and securing with six screws (see Figure 2)
12. Connect and then refit the CD autochanger and navigation disc drive unit
13. Connect the foot well lamp before refitting the infill panel below the glove box

Caution: Ensure the M10 tether retaining bolts are torque tightened before fitting the veneer panel, operation 10 (see Figure 3)
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14. Refit the passenger side veneer panel
15. Refit the air bag fuse (Refer to BIN 0937 Air bag fuse – To remove and fit)
16. Use VAS 5052 Guided Fault Finding to clear any fault codes stored as a result of carrying out this Bulletin
17. Apply a red campaign completion paint spot to the spare wheel well adjacent to the left hand tail lamp (see Figure 9)

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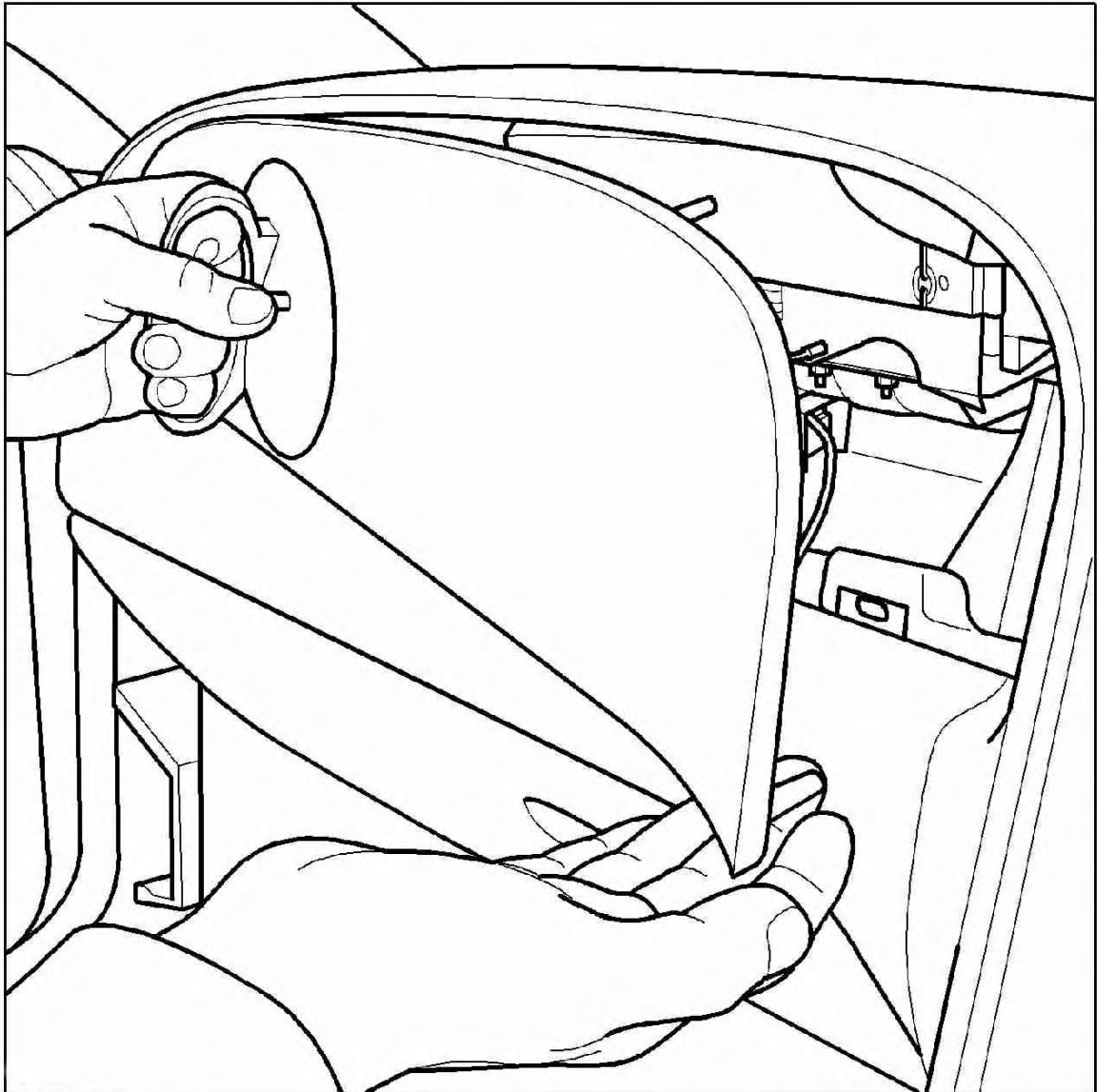


Figure 1

**Passenger Air Bag – Parts Replacement Trimmed Cover -
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Figure 2

**Passenger Air Bag – Parts Replacement Trimmed Cover -
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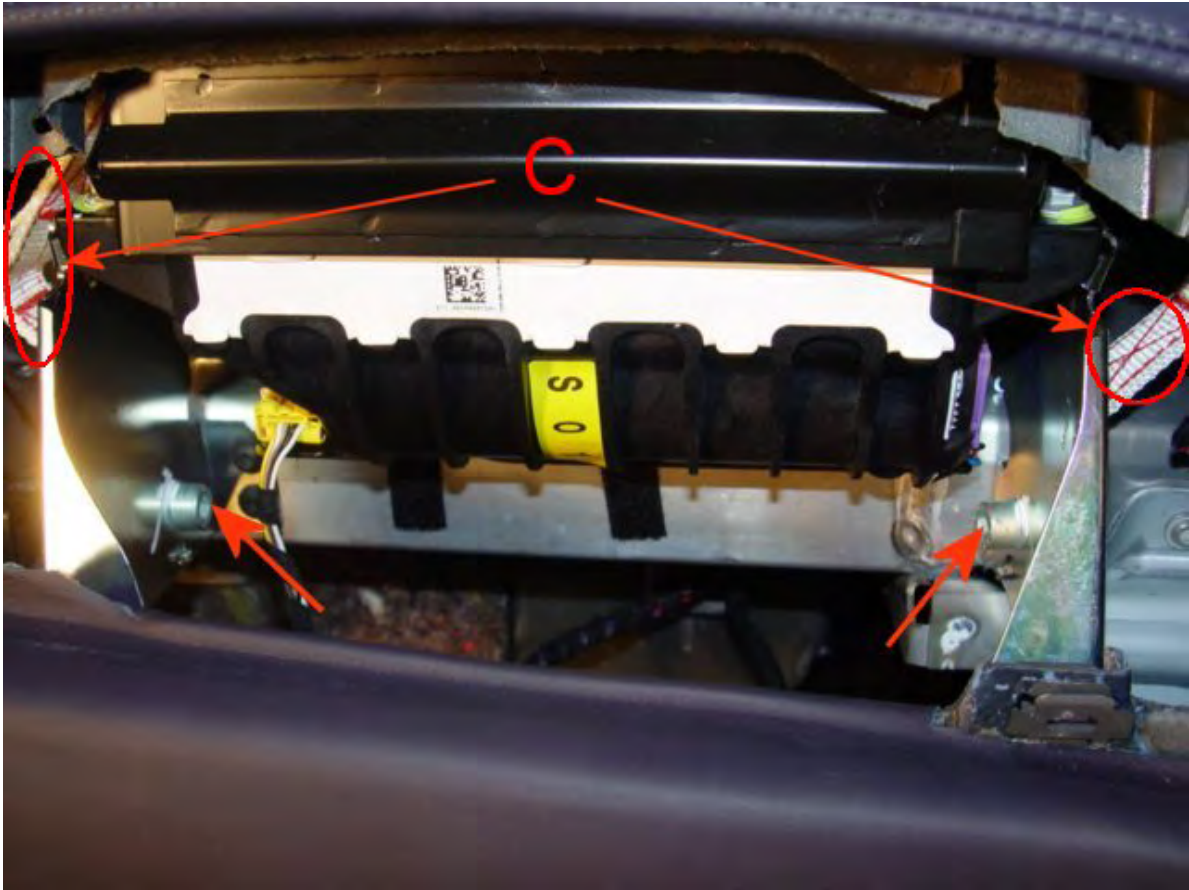


Figure 3

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**Passenger Air Bag – Parts Replacement Trimmed Cover -
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Figure 4

**Passenger Air Bag – Parts Replacement Trimmed Cover -
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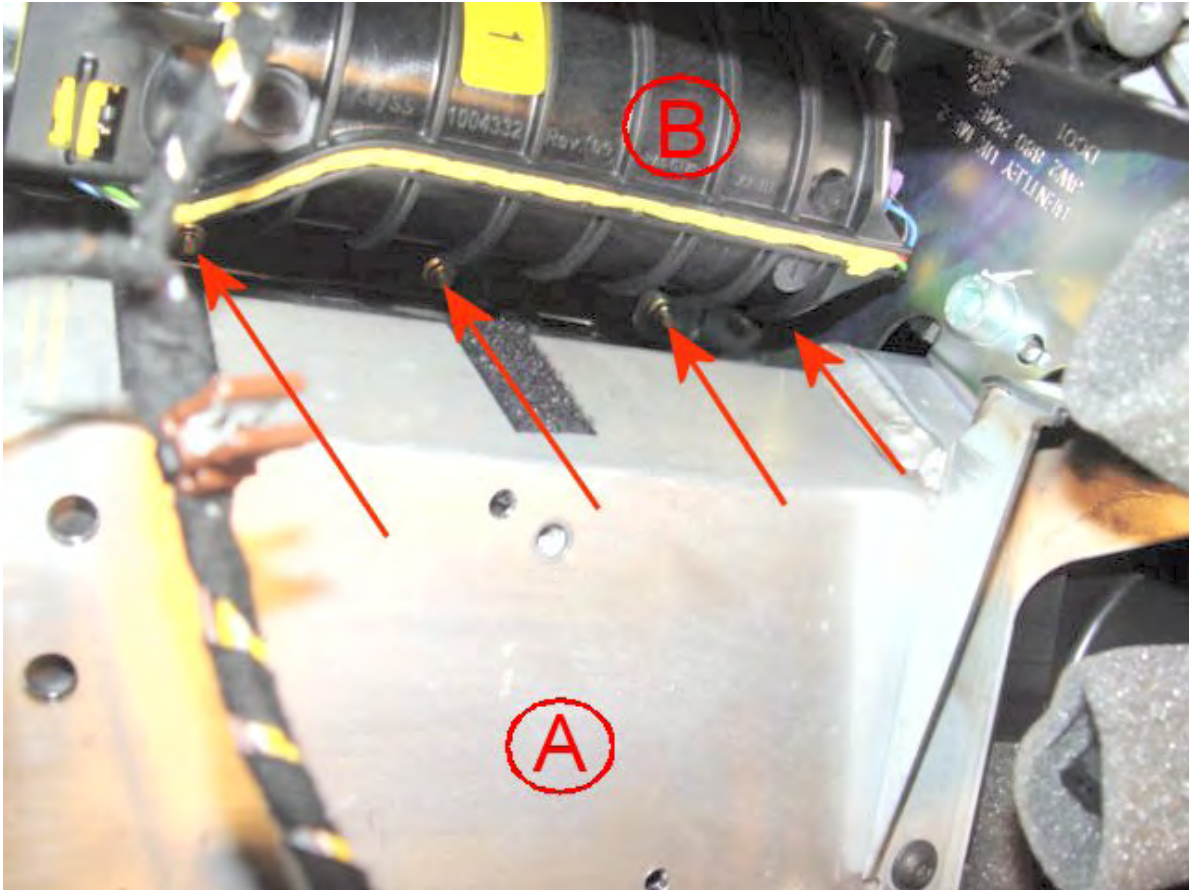


Figure 5

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**Passenger Air Bag – Parts Replacement Trimmed Cover -
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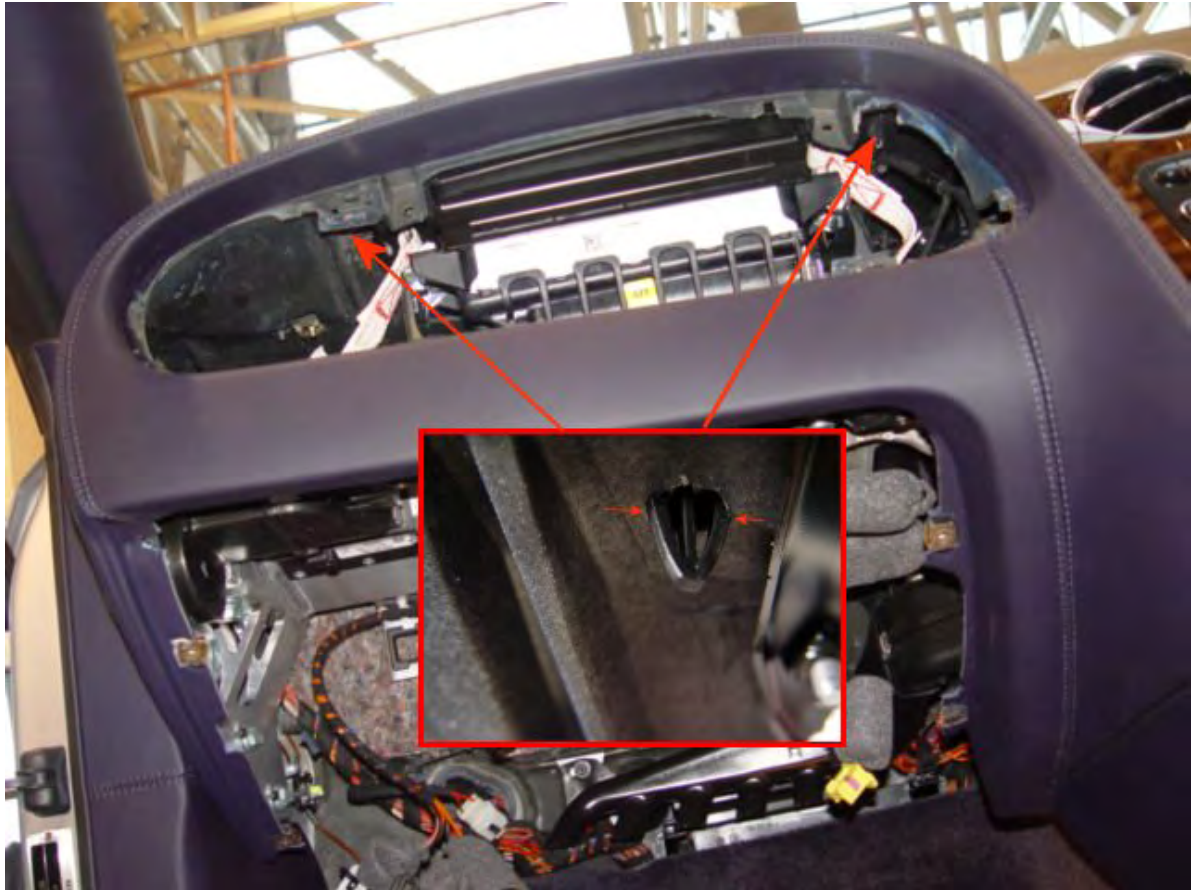


Figure 6

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**Passenger Air Bag – Parts Replacement Trimmed Cover -
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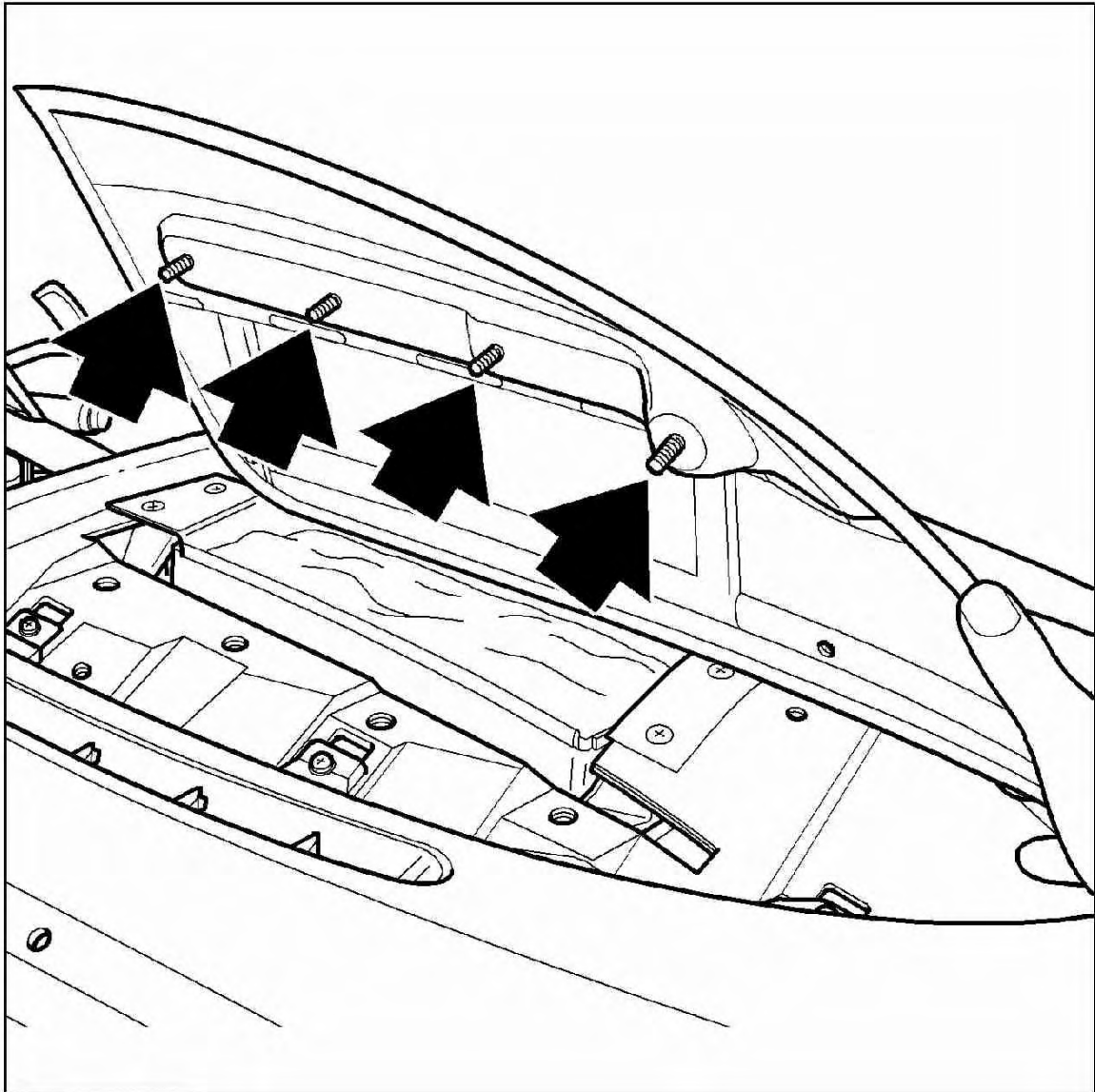


Figure 7

**Passenger Air Bag – Parts Replacement Trimmed Cover -
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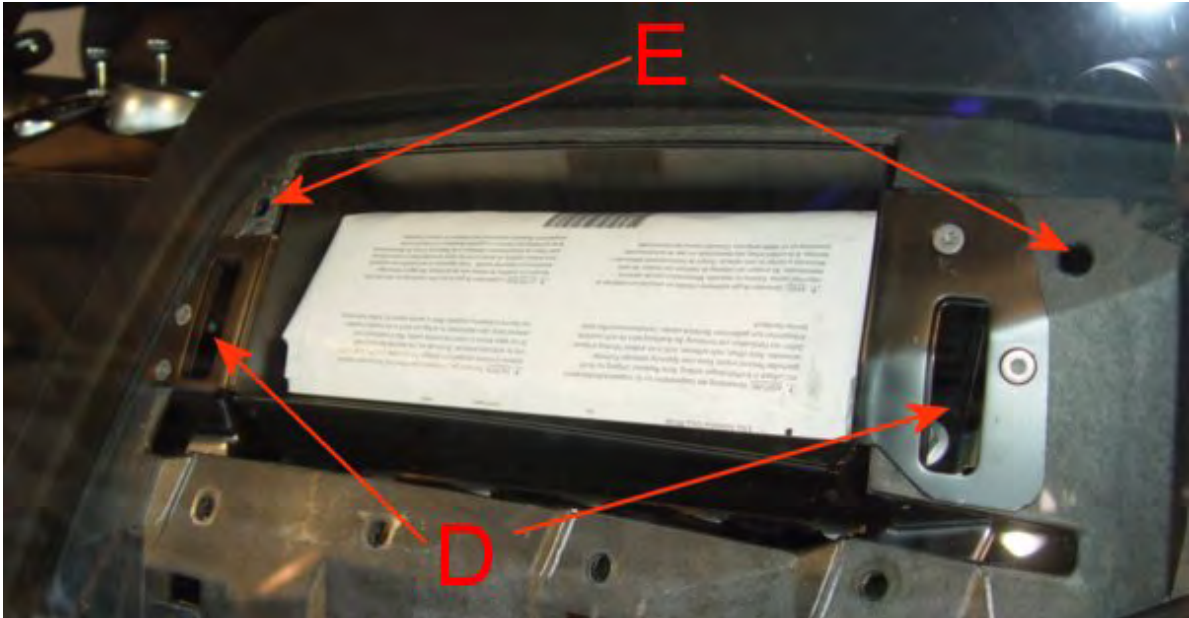


Figure 8



Figure 9

**Passenger Air Bag – Parts Replacement Trimmed Cover -
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Torque Specification:

Component	Nm	Kgf m	lbf ft
Tether retaining bolts M10	13 -17	1.3 – 1.7	9.6 – 12.5
Trimmed cover nuts M5	4 - 5	0.4 – 0.5	3.0 – 3.7

Warranty:

Warranty Type	710
Labour Operation Code	69 59 30 99
Damage Service Number	R714
Damage Code	0099
Time	140 time units (1 hour 24 mins)*
Criteria ID	01

**Inclusive of preparation time*

Parts Information:

New Part Number	Description	Displaced Part Number	Quantity
3W1858452F	Trimmed cover	3W1858452F	1

When ordering the replacement part, it is imperative that you enter both the VIN number and 'Required for RE08/01' in the comments field.

Policy Type: Recall campaign, all vehicles on VIN list

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VIN list:

SCBCR63WX4C021693	SCBCE63W36C032243
SCBCE63W64C023341	SCBCR63W96C033546
SCBCE63W65C024927	SCBCR63W16C036537
SCBCE63W45C029334	SCBBR53W36C036545
SCBCE63W15C029369	

Bentley Bulletins are intended for use by experienced and trained technicians. If you lack the skills, tools, equipment and a suitable workshop for any procedure described in this document, we suggest you leave such repairs to an Authorised Bentley Dealer or other qualified workshop. See your Bentley Dealer for advice on whether your vehicle may benefit from the information contained within this document.

The information contained in this Bulletin is accurate at the date of publication. However, Bentley Motors regularly updates technical information. Please check with your Bentley Dealer that the Bulletin you intend to use contains the latest available information.

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