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# RECALL CAMPAIGN BULLETIN

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Reference:

NTB08-022

Date:

February 28, 2008

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## VOLUNTARY RECALL CAMPAIGN 2008 FRONTIER, TITAN, XTERRA, TIRE INFORMATION LABEL

**CAMPAIGN I.D. #** R0802  
**NHTSA #** 08V-045  
**APPLIED VEHICLE:** 2008 Frontier (D40)  
2008 Titan (A60)  
2008 Xterra (N50)  
**APPLIED VINs:** Frontier; 1N6(\*)D0(\*\*\*)8C 400011 – 420591  
Titan; 1N6(\*)A0(\*\*\*)8N 300036 – 335852  
Xterra; 5N1AN08W(\*)8C 500945 – 502786

**NOTE: Check Service Comm to confirm campaign eligibility.**

### INTRODUCTION

Nissan has determined that the tire information label on some Model Year 2008 Nissan Xterra, Titan, and Frontier vehicles fails to conform to one of the requirements specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 110 "Tire Selection and Rims." The tire information label provides important safety information including recommended tire inflation pressure and "vehicle capacity weight" (the maximum combined weight of occupants and cargo). The tire information label on some of the Applied Vehicles incorrectly lists the vehicle capacity weight. It is overstated by 2 to 106 pounds. The information on the tire information label must be correct because it is important that the combined weight of occupants and cargo is never exceeded.

To remedy this condition, Nissan is conducting this Voluntary Safety Recall Campaign to provide a replacement tire information label that lists the correct vehicle capacity weight at no charge for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number R0802 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

### NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected by this campaign is approximately 5,500.

## DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

## SERVICE PROCEDURE

### NOTE:

- Each Owner's Letter is accompanied by a **vehicle specific** replacement TIRE AND LOADING INFORMATION Label. Make sure the VIN on the Owner's Letter matches the VIN on the vehicle.
- **DO NOT REMOVE THE EXISTING LABEL.** Affix the replacement label over the existing label.

1. Park the vehicle in a safe place with the ignition OFF, the parking brake ON, and your automatic transmission in "P" (manual transmissions in gear).

2. Open the driver's door.

3. Locate the existing TIRE AND LOADING INFORMATION Label.

4. Clean the label and the area around it with a mild detergent and water.

### NOTE:

- Care should be taken not to use harsh chemicals that may damage the existing label.
- It is important the surface be free of dirt and oil to ensure proper adhesion of the new label.



Figure 1

5. Completely dry the label and the area around it.

6. Peel the new label from the backing sheet and affix it directly over the top of the existing label.

**NOTE:** The adhesive on the label is permanent. Extra care should be taken when applying the new label since it can not be moved once it is attached.



Figure 2

## PARTS INFORMATION

An Owner's Letter, accompanied by a **vehicle specific** replacement TIRE AND LOADING INFORMATION Label was issued for each vehicle affected by this campaign. If the replacement label has been lost, contact your DPIC (Dealer Parts Information Center) Representative to obtain another one.

## CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

"CM" I.D.: R0802

DESCRIPTION	OP CODE	FRT
Install New Tire Information Label Over Existing Label	R08020	0.2

## OWNER'S LETTER

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that the tire information label on your Model Year 2008 Nissan (Xterra / Titan / Frontier) fails to conform to one of the requirements specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 110 "Tire Selection and Rims." Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

### Reason for Recall

The tire information label on your vehicle provides important safety information including recommended tire inflation pressure and "vehicle capacity weight" (the maximum combined weight of occupants and cargo). This tire information label is located on the driver's door pillar near the door latch.

The tire information label on your vehicle incorrectly lists the vehicle capacity weight. It is overstated by 2 to 106 pounds. Because of this, the label does not meet one of the requirements specified in FMVSS No. 110. The information on the tire information label must be correct because it is important that the combined weight of occupants and cargo is never exceeded.

### What Nissan Will Do

Provided with this notification is a replacement tire information label that lists the correct vehicle capacity weight for your specific vehicle. Also included (on the reverse side of this letter) are instructions on how to affix it.

### What You Should Do

Please replace the tire information label on your vehicle with the one included with this notice. Instructions for affixing the new tire information label are on the reverse side of this letter.

If you prefer, you may contact your Nissan dealer and make an appointment to have the Nissan dealer affix the new label for you at **no charge for parts or labor**. Please bring this notice and the replacement label with you to the service appointment. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.