



PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001

SAFETY RECALL

Sr07-10



DATE : FEBRUARY 2008	SECTION : 07
SUBJECT : ZF-ASTRONIC AUTOMATIC TRANSMISSION GEAR SHIFTER PAD DEFECT	

APPLICATION

XLII-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2006	From 2PCX334944 <u>1028135</u> up to 2PCX334976 <u>1028861</u> incl.
X3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2007 - 2008	From 2PCG334947 <u>1028754</u> up to 2PCG334938 <u>C729341</u> incl.
H3-41, H3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2008	From 2PCH334994 <u>1014705</u> up to 2PCH3349X8 <u>C711052</u> incl.
This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

ZF has determined that a defect which relates to motor vehicle safety exists in the item of the motor vehicles listed above. A cell phone or a Blackberry placed in the proximity of the ZF Friedrichshafen Arens Astronic gear shifters, P/Nos.0501 214 599 and 0501 212 979, installed as original equipment on the above-mentioned coaches, could cause the display to change from "R" (reverse) to "2" (second gear) should the phone receive a call. The cause is the cell phone interference due to the combination of several reasons: Shifter layout and susceptibility to radiation and cell phone frequency.

PrevoSt asks its customers to install the supplied stickers **immediately**. A new software version will be downloaded later on to prevent this situation from happening.

PROCEDURE



Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

1. Check and confirm that the radio installation is in accordance with the radio supplier's installation guidelines.
2. Affix the sticker onto the L.H. side of the gear shifter pad as per figures 1 and 2.

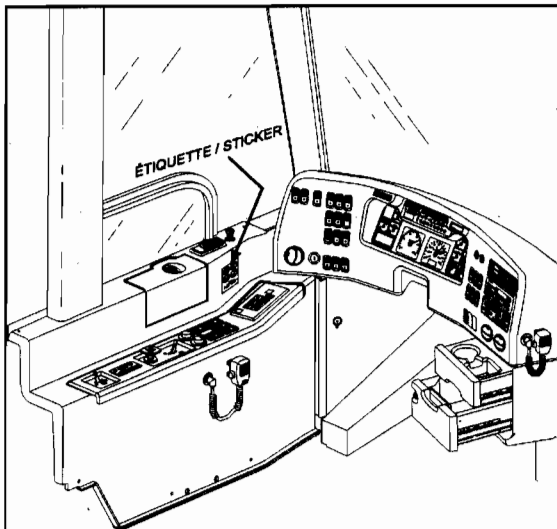
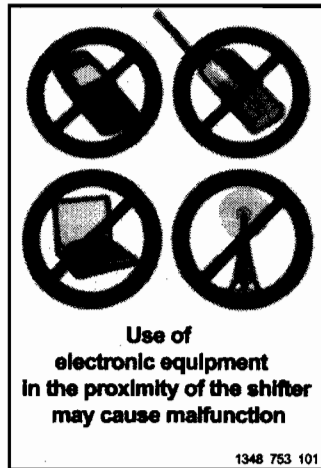


FIGURE 1: H3 COACHES

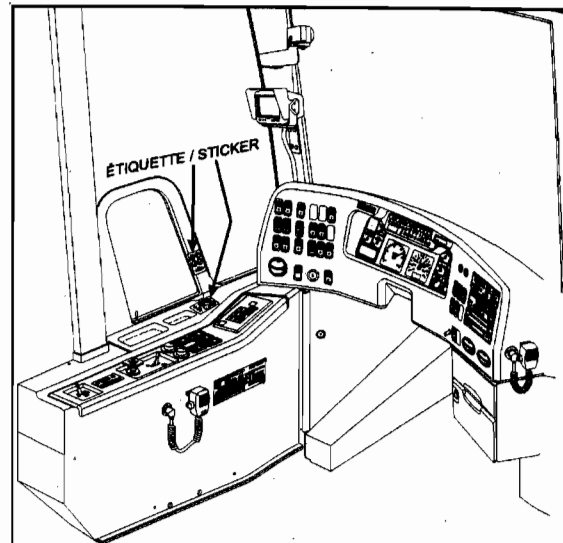


FIGURE 2: XLII AND X3 COACHES

NOTE

Prevost customers will be contacted **by Prevost** to schedule for a transmission software upgrade according to software availability.

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you half an hour (0.5) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Safety Recall 07-10". You also have to fill the "Safety Recall Certification Sheet" provided with this bulletin and return it with your A.F.A. form to be reimbursed.

Parts disposition:

- Discard according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)



PREVOST

**Safety Recall
Certification Sheet
(Ref: Sr07-10)**

ENREGISTRÉ - REGISTERED
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SERIAL NUMBER: _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #07-10 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature :	_____	Signature :	_____
Date:	_____	Date:	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender..

NEW OWNER: _____

BUSINESS: _____

ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

**Please return this completed document with your
A.F.A. form**