# ΤΟΥΟΤΑ

Southeast Toyota Distributors, LLC 100 N.W. 12th Avenue Deerfield Beach, Florida 33442 (954) 429-2000

April 17, 2008

TO: All Southeast Toyota Distributors, LLC Dealer Owners/General Managers named in Dealer Agreement, Service Managers, Parts Managers

Subject: Safety Recall- 08E-029 Wheel nuts

Southeast Toyota Distributors, LLC will initiate a recall on certain Toyota vehicles:

- 2007 Toyota Tundra with 18" Enkei alloy wheels sold and/or installed by Toyota Dealers in the Southeast Toyota region (Alabama, Florida, Georgia, North Carolina and South Carolina).
- 2007 Toyota Tundra with 20" BBS alloy wheels sold and/or installed by Toyota Dealers in Southeast Toyota region (Alabama, Florida, Georgia, North Carolina, South Carolina).

### What is the problem?

An alloy wheel was sold and/or installed by Toyota Dealers in Southeast Toyota region (Alabama, Florida, Georgia, North Carolina, South Carolina). The alloy wheels are packaged with attaching wheel nuts. It has been determined that the wheel nuts may crack and break if the wheels are not installed carefully or if the wheel nuts are not carefully torqued. This condition may occur at time of wheel installation, tire rotation or service.

In the worst case, a crash could result if a vehicle's wheel has this cracked or broken wheel nut condition and the wheel becomes loose and falls off the vehicle.

You are requested to replace all of the non locking wheel nuts on the vehicle (4 per wheel, total 16 wheel nuts per vehicle).

As required by federal regulations, Dealers must perform the necessary inspection and/or replacement on all vehicles acquired in their inventory prior to sale or lease of the vehicle.

Please review this entire package with your Service and Parts staff to familiarize them with the proper procedures and implementation of this recall to ensure customer satisfaction.

1. <u>Owner Notification Letter Mailing Date</u> April 18, 2008

"Where the customer comes first"

#### 2. Identification of Vehicles Involved

- 18" Enkei alloy wheels part no. 00041-34600 sold from February 1, 2007 through April 1, 2007 to Toyota Dealers in Southeast Toyota's region (Alabama, Florida, Georgia, North Carolina, South Carolina) for installation on 2007 Toyota Tundra model vehicles. Enkei supplied these wheels to Southeast Toyota with wheel nut part number. 00041-34600-HT.
- 20" BBS Alloy wheels part no. 00041-34701 sold from February 1, 2007 through June 8, 2007 to Toyota Dealers in Southeast Toyota's region (Alabama, Florida, Georgia, North Carolina, South Carolina) for installation on 2007 Toyota Tundra model vehicles. BBS supplied these wheels to SET with wheel nut part number. 00041-34700-01.

#### 3. <u>Inspection and Repair Procedures</u> The installation procedures are attached to this document

#### 4. Parts Ordering

Parts can be obtained from Southeast Toyota Parts via your normal daily stock order. Part no:

Wheel Type	Part number	Dealer Price (pkg)
Enkei (16 to a package)	00041-34600-50	\$23.30
BBS (16 to a package)	00041-34700-50	\$24.42

5. <u>Reimbursement Procedures</u>

A vendor warranty claim should be submitted as follows:

Operation Code:	LNDLRS	Pays 0.	5 hr.
Failed part #:	BBS wheels u	ise	00041-34700-01
-	Enkei wheels	use	00041-34600-HT

T1: 99

T2: 99

Condition:	Wheel nut campaign. 08E-029
Cause:	Dealer installed wheels.
Remedy:	Replace 4 wheel nuts on all 4 wheels.

Thank you for your cooperation,

Southeast Toyota Distributors, LLC

Attachments: Customer Letter Repair Procedures Re: (Campaign No 08E-029)

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## Campaign number 08E-029

## 2007 Tundra Wheel Nut Replacement Procedure

- 1. Raise the wheels off the ground.
- 2. Remove the 4 non-locking wheel nuts from wheels.

NOTE: Locking wheel nuts are not to be replaced.

- 3. Save removed wheel nuts for parts return.
- 4. With wheel firmly positioned against hub, install new wheel nuts finger tight on the wheel studs.
- 5. Torque each wheel nut a little at a time until a torque of 97 ft. lb is reached. Use the tightening sequence shown in Figure 2.

CAUTION: if a wheel nut breaks and you are unable to remove the wheel. Contact Technical assistance for further wheel nut removal instructions.



Figure 1 Identifying wheel nuts requiring replacement

