



Polymer Process Development, L.L.C.

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October 22, 2008

SENT BY FAX 202-366-7882 AND U.S. MAIL

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
NVS-200, Room W45-306
Washington, D.C. 20590

Re: Part 573.7 Quarterly Recall Completion Rate Report for 08-E-020

Dear Mr. Smith

Pursuant to the requirements of 49 C.F.R. Part 573.7 this letter provides you with information regarding the completion of a voluntary noncompliance recall on certain replacement automotive glass. The information required by section 573.7(b) is as follows:

1. NHTSA Recall Identification Number 08-E-020
2. Owner notification letter mailing began on or about April 18, 2008. A second mailings where sent July 15, 2008. These where sent to all those who did not respond to the first mailing.
3. There are 931 units of subject glass covered by this campaign.
4. 611 units were collected and destroyed prior to sale or installation in a customer vehicle.
5. To date, 35 units have been replaced in vehicles, for a total of 646 units (69.4%) of subject glass have been collected and destroyed or replaced with compliant glass where the units were installed in vehicles.
6. Twenty-one customer letters have come back marked "return to sender."

Should you have any questions, please do not hesitate to contact me at 586-464-6400,ext 24.

Sincerely,

A handwritten signature in black ink, appearing to read "Perry E. Giese", written over a horizontal line.

Perry E. Giese
President
Polymer Process Development, L.L.C.