

DAIMLER



Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

November 20, 2008

Dan Smith
Associate Administrator for Vehicle Safety
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 3
08V-430, FL-536, Ricon Wheelchair Lift 07E-095**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents to be distributed to dealers and purchasers.

- (c)(3) Total number of vehicles potentially affected: 1,419**
- (c) (8)(ii) Communications sent to dealers:** to be posted November 21, 2008
Communications sent to owners: to be mailed November 26, 2008
- (c) (10) Copies of Communications sent to owners and dealers are attached.**

Please contact me if you have any questions.

Sincerely yours,

Nasser Zamani

Cc: Michael Mason, CAL-OSHA
Enclosure
Certified Mail# 7004 2890 0004 1202 1338

A Daimler Company

Daimler Trucks North America LLC
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Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-430 – Ricon – Threshold Warning System

Date: November 21, 2008

Enclosed are copies of the customer notification letter and the repair procedure for Recall 08V-430. This recall involves certain FS65, MVP-EF, Minotour and HDX model school buses manufactured between April 1, 2005 and November 9, 2007. The non-conformance involves the threshold warning system. The threshold warning system may not detect the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The remedy will consist of inspection to see if the lift is involved in the recall. (labor allowance .1 SRT 90-81) and replacement of the threshold warning system metal covers and optical sensors mounting retainers if involved (labor allowance .4 per lift SRT 90-82) You will need to order your kit from Ricon. Kit number 39979. If you are a certified Ricon dealer you can perform the repair if not please call 1-800-322-2884 to order the kit if needed and find a local dealer.

NOTE: Enclosed you will find a list of wheelchair serial numbers that are involved in this recall. You will need to inspect the lift and ensure that the lift is involved.

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



A Subsidiary of **FREIGHTLINER**
CORPORATION

Repair Procedure

Instruction Sheet
Recall #08V-430

Model: FS65, MVP-EF, Minotour and HDX

Subject: Ricon – Threshold Warning System

Read the entire procedure before beginning.

You will need to inspect the lift and ensure that the lift serial number is on the list you received from TBB. If the serial number is NOT on the list then the lift is not involved.

You will need Ricon Kit # 39979 provided at no charge.

1. Park the vehicle in a safe location.
2. Locate and remove 2 bolts at the bottom of the Threshold Warning System (TWS) covers on the inboard surfaces of the right and left side base plate towers.
3. Slide the covers up to remove top cover clips from towers.
4. Remove optical sensors and retainer clips from inside the two cover assemblies.
5. Reinstall sensors into new TWS covers with new retainer clips provided.
6. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.
7. Discard original parts.



November 26, 2008

Recall 08V-430

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This recall involves certain FS65, MVP-EF, Minotour and HDX model school buses manufactured between April 1, 2005 and November 9, 2007. Ricon has determined that these units may not conform to Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems for Motor Vehicles". These units are identified on the enclosed postcard (Form PSD 304).

The non-conformity involves the threshold warning system. The threshold warning system may not detect the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the threshold warning system metal covers and optical sensors mounting retainers. The repair will take approximately .4 hours. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure