



## **SAFETY RECALL NOTICE**

Dear Sir/Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Double K Inc., has been notified that a defect, which relates to motor vehicle safety, exists in the Ricon S-Series Platform, part # S2005-F1020100A. This part was installed in the model #K5505-F1020000A, serial# 199083, VIN#5B4MP676063416680, Model: Villager 208, Chassis: Workhorse, trolley sold to the City of Durango in 2006.

Please contact Ricon Corp for further instruction on how to have this defect corrected. Ricon can be reached by one of the following methods:

Ricon Corporation    or    1-800-322-2884    or    [marketing@riconcorp.com](mailto:marketing@riconcorp.com)  
7900 Nelson Road  
Panorama, CA, 91402

If you have already paid to have your S-Series Platform repaired for the defect, you may be eligible for reimbursement of the charges you paid for the repair or replacement if applicable. To learn more about what you need to do to obtain reimbursement, please contact Ricon by one of the methods listed above.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590; or call toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

A handwritten signature in black ink that reads "Kristina Dunow". The signature is written in a cursive style with a large, prominent initial "K".

Kristina Dunow  
Double K Inc. President