



SAFETY RECALL NOTICE

RICON RECALL 07E-095

Dear Listening Ear Crisis Center:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ricon Corp. has decided that a defect which relates to motor vehicle safety exists in Lift # S2010

! IMPORTANT !

- **Your Lift # S2010-F1020000A205412-D is being recalled.**

**This lift was installed in the following vehicle
VIN # 1FDWE35L46DA88483**

- **You should follow the action stated in this notice**

Why is a recall being conducted?

The Threshold Warning System may not detect the presence of a "wheelchair test device" when tested in accordance with S7.4 of the FMVSS 403.

This results from misinterpretation of the testing parameters.

The Threshold Warning Signal may not activate when a certain point on the threshold area is encroached.

What are we doing about the problem?

Replacement of the Threshold Warning System metal covers and optical sensor mounting retainers will correct the noncompliance. Ricon will provide a kit for field replacement at no charge.

What should you do?

Contact Mobility Transportation Services at 1-800-496-4280.



What if you no longer own this lift?

Contact Mobility Transportation Services at 1-800-496-4280 and let us know who does own it.

Who should you contact if you have further questions or concerns?

Contact Mark Travis at 1-800-496-4280 (ext 205).

If you have already paid to have the above stated lift repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair / replacement. To learn more about what you need to do to obtain reimbursement, review enclosed instructions.

If after having attempted to take advantage of this recall you believe you have not been able to have your X Series lift remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Mobility Transportation Services