



M. H. EBY, INC.

• 1194 Main St., PO Box 127, Blue Ball, PA 17506 • 717-354-4971 • 800-292-4752 • Fax: 717-355-2114
• 4435 St. Rt. 29, PO Box 137, W. Jefferson, OH 43162 • 614-879-6901 • 800-752-0507 • Fax: 614-879-6904
• 1708 Eby Drive, PO Box 156, Story City, IA 50248 • 515-733-5207 • 866-894-3297 • Fax: 515-733-5262

December 10, 2008

SAFETY RECALL NOTICE

Dear Sir or Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

M.H.Eby Inc has decided that a defect which relates to motor vehicle safety 49CFR 573.6 exists in the wheel studs.

! IMPORTANT !

- Your 2009 Eby Ground Loader is being recalled
- You should contact the closest M.H.Eby manufacturing facility and/or your sales representative.

Why is a recall being conducted?

Your 2009 Eby Ground Loader VIN # 4A2LD53229 may have the potential of containing defective wheel studs. The wheel studs were improperly tempered potentially rendering them brittle susceptible to fracture. In the event of stud failure the wheel could come off of the vehicle and cause a crash.

What are we doing about the problem?

Suspect trailer to be brought into M.H.Eby Inc service facility for inspection, upon inspection if any of the wheel studs in question are present replacement will take place at that time.

What should you do?

Contact the closest M.H.Eby manufacturing facility and/or your sales representative to schedule your inspection.

**MANUFACTURERS OF ALUMINUM LIVESTOCK BODIES & TRAILERS.
DISTRIBUTORS OF TIMPTE GRAIN HOPPER TRAILERS, NEW & USED REFRIGERATED TRAILERS.**

What if you no longer own this 2009 Eby Ground Loader?

Please provide M.H.Eby Inc with the new owners contact information

Who should you contact if you have further questions or concerns?

M.H.Eby Inc, (Warranty Department)
1194 East Main Street
Blue Ball, PA 17506
(800) 292-4752

If you have already paid to have your 2009 Ground Loader repaired for this condition, you may be eligible for reimbursement of the charges you paid for the wheel end stud replacement. To learn more about what you need to do to obtain reimbursement, please call M.H.Eby warranty department toll-free at (800) 292-4752.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

M.H.Eby, Inc.

CERTIFIED MAIL



7000 1670 0002 5029 8096
7000 1670 0002 5029 8096

U.S. Postal Service
CERTIFIED MAIL RECEIPT
(Domestic Mail Only; No Insurance Coverage Provided)

0 APR 01 10 00 PM

Postage	\$.42
Certified Fee	2.70
Return Receipt Fee (Endorsement Required)	2.20
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$ 5.32

Postmark
Here

Sent To _____
Street, Apt. No., or PO Box No. _____
City, State, ZIP+4 _____

PS Form 3800, May 2000

See Reverse for Instructions

EBY
M.H. EBY, INC.
1194 Main St.
P.O. Box 127
Blue Ball, PA 17506

RETURN RECEIPT REQUESTED